



Release Notes for Hot Patch for Cisco IronPort AsyncOS 7.6.2 for Email Security

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Upgrade Paths

You can upgrade to release 7.6.2-103 from the following versions:

- 7.6.1-022
- 7.6.2-014



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Resolved Issues

The following issues are resolved in this release:

Table 1 *Resolved Issues in this release of AsyncOS for Email Security*

Defect ID	Description
88310	<p>Fixed: High Volume of Incoming Connections May Result in Appliance Not Retrieving SenderBase Reputation Scores</p> <p>Previously, the Email Security appliance may not have been able to retrieve SenderBase Reputation Scores before the default query time out period if there was a high volume of incoming connections. This resulted in some connections timing out. This issue has been resolved.</p>

Known Issues

This hot patch release has the following known issues:

Table 2 *Known Issues in this release of AsyncOS for Email Security*

Defect ID	Description
83830	<p>AsyncOS 7.6.2 for Email Hot Patch Includes Expired Version of Sophos Anti-Virus</p> <p>The version of Sophos Anti-Virus included in this hot patch release has expired. You will receive an alert notifying you of the expired version after you upgrade your appliance to this build.</p> <p>The appliance will automatically download the latest version of Sophos Anti-Virus from the upgrade server after the upgrade is complete. There will be little to no impact on anti-virus scanning performance.</p>

Additional Information

For additional information about Cisco IronPort AsyncOS 7.6.2 for Email Security, see the Release Notes at http://www.cisco.com/en/US/products/ps10154/prod_release_notes_list.html.

Service and Support

You can request our support by phone, email, or online 24 hours a day, 7 days a week.

During customer support hours (24 hours per day, Monday through Friday excluding U.S. holidays), an engineer will contact you within an hour of your request.

To report a critical issue that requires urgent assistance outside of our office hours, please contact Cisco IronPort using one of the following methods:

U.S. toll-free: 1(877) 641- 4766

International: <http://cisco.com/web/ironport/contacts.html>

Support Portal: <http://cisco.com/web/ironport/index.html>

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