



Release Notes for Cisco Secure Desktop 3.5.2008

Last Updated: December 11, 2012

This document contains release information for Cisco Secure Desktop versions 3.5.2008, 3.5.2001, 3.5.1077, and 3.5.841. Read the following sections carefully prior to installing, upgrading, and configuring Cisco Secure Desktop.

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Note

This document identifies the latest enhancement and guidelines. After reading about them, use the [Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Version 3.5](#) for more information about the features; and for installation, upgrade, and configuration instructions.



Americas Headquarters:

Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Introduction

Cisco Secure Desktop (CSD) is a multifunctional component of the Cisco SSL VPN solution. The main features of CSD include:

- *Host Scan* checks for watermarks on a remote endpoint device attempting to establish a Cisco AnyConnect client or browser-based (clientless) session. These watermarks can signify whether the computer is corporate-owned. The watermarks include registry entries, process names, and filenames. You can also use Host Scan to configure a check for antivirus and antispyware applications, associated definitions updates, and firewalls. CSD supports hundreds of versions of these applications. Host Scan reports results to the adaptive security appliance, which integrates them with the dynamic access policies (DAPs).
- *Secure Desktop (Vault)* encrypts the data and files associated with, or downloaded during a remote session into, a secure partition and presents a graphical representation of a desktop that includes an image of a lock to signify a safe environment for the remote user to work in. When the remote session ends, a sanitization algorithm wipes the encrypted partition. Typically used during clientless SSL VPN sessions, Secure Desktop attempts to reduce the possibility that cookies, browser history, temporary files, and downloaded content remain after a remote user logs out, the session times out, or after an abrupt termination occurs.
- *Cache Cleaner*, an alternative to Secure Desktop, attempts to eliminate information in the browser cache at the end of a session. This information includes entered passwords, auto-completed text, files cached by the browser, and browser configuration changes.
- *Keystroke logger detection* and *host emulation detection* let you deny access based on the presence of a suspected keystroke logging application or a host emulator. You can use Secure Desktop Manager to specify the keystroke logging applications that are safe or let the remote user interactively approve the applications and host emulator the scan identifies. Both keystroke logger detection and host emulation detection are available with Cache Cleaner, Secure Desktop, and Host Scan.

No technology that interoperates with an operating system can ensure the total removal of all data, especially from an untrusted system with potentially malicious third party software installed. However, deployments of Cisco SSL VPN using CSD, when combined with other security controls and mechanisms within the context of an effective risk management strategy and policy, can help reduce risks associated with using such technologies.

Downloading the Latest Version of CSD

To download the latest version of CSD you must be a registered user of Cisco.com.

-
- Step 1** Follow this link to the CSD Product/Technology Support page:
http://www.cisco.com/en/US/products/ps6742/tsd_products_support_series_home.html
 - Step 2** Click **Download Software**
 - Step 3** Log on to Cisco.com if you are not already.
 - Step 4** Expand the **Latest Releases** folder and click the link for **3.5.2008**.
 - Step 5** There are different CSD packages for Windows, Mac OS X, and Linux. If you would like to simply download the CSD 3.5.2008 package that contains versions for all operating systems, scroll down to find **csd_3.5.2008-k9.pkg** and click **Download Now**.
 - Step 6** Click **Proceed with Download**.
 - Step 7** Select a download manager option and proceed with the download.

New Features in CSD 3.5.2008

CSD 3.5.2008 is a maintenance release that adds support for additional antivirus, antispayware and personal firewall applications. This release does not introduce any new features.

New Features in CSD 3.5.2001

CSD 3.5.2001 is a maintenance release that resolves the list of caveats in [Table 2](#). This release does not introduce any new features.

New Features in CSD 3.5.1077

CSD 3.5.1077 is a maintenance release that resolves the list of caveats in [Table 3](#) and adds support for additional antivirus, antispayware and personal firewall applications. This release does not introduce any new features.

New Features in CSD 3.5.841

Standalone Installation Packages

We provide CSD standalone installation packages. These installation packages do not need to be distributed to the endpoint by the ASA; they can be deployed by enterprise wide software distribution tools. The packages require administrative privileges to install CSD but upgrade installations do not.

These changes provide you with these benefits:

- You can now deploy CSD out of band, thus decreasing the initial connection time and the additional time required to perform software updates.
- The ability to fully assess the posture of the endpoint even when invoked by an unprivileged user.
- The ability to perform software updates without requiring administrative privileges.

See Chapter 2, “Installing and Enabling CSD” in the *Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5* for CSD installation instructions for Windows Desktops, Windows Mobile Devices, Mac OS X desktops, and Linux Desktops.

Windows Mobile Device Management

CSD 3.5.841 introduces Mobile Device Management which, in addition to the basic posture assessment that CSD Host Scan already performs, performs posture assessments that are specific to mobile devices. This allows VPN administrators to enforce Dynamic Access Policies (DAPs). The Windows Mobile Device Management feature requires AnyConnect client to be installed on the mobile device and the **Advanced Endpoint Assessment** license to be installed on the ASA.

**Note**

- This feature supports the Windows Mobile 6.x Professional operating system for touch screen devices. It does not support Windows Mobile Smartphone or Windows Mobile Standard devices.
- For Windows Mobile Devices, Host Scan does not gather posture information of antivirus, antispyware, and personal firewall applications.

DAPs are written in the Lua language and are most easily configured using the ASDM interface for the ASA. See the [Configuring Dynamic Access Policies](#) chapter of the *Cisco Security Appliance Configuration Guide Using ASDM* to learn more about configuring DAP.

See the “Using Match Criteria to Configure Dynamic Access Policies” chapter of *Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5* for examples of these new Lua expressions:

- Device Operating System Checks
- Device Architecture Checks
- Device Lock Status
- Secondary Storage Status
- Password Checks
- SIM Policy
- GPS Hardware and Location Checks
- Application Checks
- Bluetooth® Hardware and Status Checks

Improved Web Launch Usability

CSD 3.5.841 improves the usability of the web launch mechanism of CSD by adding the following functionality:

- Improved error handling and recovery.
- Notification of error state to the end-user with actionable messages.
- Notification of state and progress through the several stages of the web-launch process.
- Improved visual appearance and presentation.

Additional Operating System Support

CSD 3.5.841 supports these additional operating systems:

- x86 (32-bit) and x64 (64-bit) Windows 7

**Note**

Secure Vault, Keystroke Logger Detection and Emulation Detection are not supported on Windows 7.

- Windows Mobile Professional: 6.0, 6.1, 6.1.4, and 6.5
- Mac OS X: 10.6, 10.6.1, and 10.6.2 for both 32-bit and 64-bit versions

CSD Integration with AnyConnect

CSD 3.5.841 is tightly integrated with AnyConnect 2.4. With this enhancement, the user prompts are displayed as soon as the pre-login scan completes. Typically, this is faster than waiting for the entire Host Scan process to run its course.

If your site uses AnyConnect 2.4 with CSD 3.4 or earlier, or if your site uses AnyConnect 2.3 with CSD 3.5.841, you will not receive the benefits of this integration. However, CSD 3.5.841 still runs with earlier versions of AnyConnect and AnyConnect 2.4 still runs with earlier versions of CSD. If an AnyConnect user is configured to use CSD, AnyConnect 2.4 will deploy the version of CSD installed on the ASA, even if a later version of CSD is already installed on the host.

AnyConnect 2.4 will display and log descriptive posture assessment messages and installation messages passed to it from CSD 3.5.841. Other than these messages, AnyConnect users will have no interaction with this enhancement in AnyConnect 2.4.

Host Scan Support for Antivirus, Antispyware, and Personal Firewall Software

With an **Advanced Endpoint Assessment** license, on Windows desktops, Host Scan 3.5.2008 updates the list of antivirus, antispyware, and personal firewall applications it supports. The [Cisco Secure Desktop Compatibility site](#) lists the antivirus, antispyware, and firewall applications that Host Scan checks for on the endpoint.

CSD Manual Launch

This feature allows users to create a Clientless SSL VPN connection to their ASA by manually launching CSD from their computer. This benefits users who do not have permission to run Active X or Java, or do not have Active X or Java installed.

This feature can be used by Windows, Linux, and Mac OS X desktops. This feature is not available for Windows Mobile Device users.

See the “CSD Manual Launch” section of Chapter 2: Installing and Enabling CSD in the *Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5* for more information.

System and Environment Requirements

The following sections identify the adaptive security appliance platform and end-user interoperability that CSD requires or supports.

Cisco 5500 Series

CSD 3.5.2008 requires installation on a Cisco ASA 5500 Series running Release 8.0(4) or later and ASDM 6.1(3) or later.

Operating System Interoperability

The following section lists the CSD endpoint functions and identifies the endpoint OSs they support.



Note

- Starting with release 3.5.841, CSD **no longer supports** Windows 2000 or Mac OS X 10.4.
- Starting with release 3.5.841, Cache Cleaner **no longer supports** Internet Explorer 5.0.

Host Scan

Host Scan supports the following operating systems:

Windows

- x86 (32-bit) and x64 (64-bit) Windows 7
- x86 (32-bit) and x64 (64-bit) Windows Vista, Vista SP1, Vista SP2
- x64 (64-bit) Windows XP SP2
- x86 (32-bit) Windows XP SP2 and SP3
- Windows Mobile versions 6.0, 6.1, 6.1.4, and 6.5 for touch screen devices only (Windows Mobile Professional).

Mac OS X

- 32-bit and 64-bit Mac OS X 10.6, 10.6.1, 10.6.2
- 32-bit and 64-bit Mac OS X 10.5.x

Linux

- 32-bit and 64-bit biarch Redhat Enterprise Linux 3
- 32-bit and 64-bit biarch Redhat Enterprise Linux 4
- 32-bit and 64-bit biarch Fedora Core 4 and later
- Ubuntu

32-bit and 64-bit biarch Linux operating systems (that is, 64-bit operating systems that can run 32-bit code) require the 32-bit versions of these libraries to run Host Scan: libxml2, libcurl (with openssl support), openssl, glibc 2.3.2 or later, and libz.

Cache Cleaner

Cache Cleaner supports the following operating systems for 32-bit browsers only:

Windows

- x86 (32-bit) and x64 (64-bit) Windows 7
- x86 (32-bit) and x64 (64-bit) Windows Vista, Vista SP1, Vista SP2
- x64 (64-bit) Windows XP SP2
- x86 (32-bit) Windows XP SP2 and SP3

Mac OS X

- 32-bit and 64-bit Mac OS X 10.6, 10.6.1, and 10.6.2

- 32-bit and 64-bit Mac OS X 10.5.x

Linux

- 32-bit and 64-bit Redhat Enterprise Linux 3
- 32-bit and 64-bit Redhat Enterprise Linux 4
- 32-bit and 64-bit Fedora Core 4 and later
- Ubuntu

32-bit and 64-bit biarch Linux operating systems (that is, 64-bit operating systems that can run 32-bit code) require the 32-bit versions of these libraries to run Cache Cleaner: libxml2, libcurl (with openssl support), openssl, glibc 2.3.2 or later, and libz.



Note

Cache Cleaner does not support the standalone startup of AnyConnect Client from any computer.

Secure Desktop (Vault), Keystroke Logger Detection, and Host Emulation Detection

Secure Desktop, Keystroke Logger Detection, and Host Emulation Detection run over the following operating systems:

- x86 (32-bit) Windows Vista, SP1, and SP2
[KB935855](#) must be installed.
- x86 (32-bit) Windows XP SP2 and SP3



Note

Secure Desktop, Keystroke Logger Detection and Host Emulation Detection are not supported on Windows 7.

Browser Interoperability

These are the minimum versions of browsers Host Scan, Cache Cleaner, Secure Desktop (Vault), and Web Launch support:

- Internet Explorer 6.0
- Safari 3.2.1
- Firefox 3.0.x

Host Scan, Cache Cleaner, Secure Desktop (Vault), and Web Launch also require Sun Java 5 or Sun Java 6. These browsers must also have JavaScript capabilities enabled and the browsers must support XML parsing operations.

If you require Java 7 support, please upgrade to CSD 3.6. Refer to “[Upgrading from CSD 3.5.x to CSD 3.6.x](#)” in the Release Notes for Cisco Secure Desktop, Release 3.6 for more information.

Host Scan and Cache Cleaner do not support 64-bit versions of Internet Explorer. Please instruct users of x64 (64-bit) Windows OSs to use the 32-bit version of Internet Explorer or Firefox to avoid VPN connection issues. (At this time, Firefox is available only in a 32-bit version.) If one uses a 64-bit version of Internet Explorer to try to establish a VPN session with a security appliance configured to install Host Scan or Cache Cleaner on the endpoint, a “Platform Detection” message states, “Web-based launch of Cisco Secure Desktop is not supported with 64-bit versions of IE. Please retry with the 32-bit version of IE.”

License Types

Cisco Secure Desktop requires a Premium SSL VPN license or Shared Premium SSL VPN license. Some new features in CSD 3.5.841 require the purchase of an Advanced Endpoint Assessment license.

Advanced Endpoint Assessment License

With the purchase of an Advanced Endpoint Assessment license installed on the ASA, you can use these advanced features of CSD:

- **Remediation** - On Windows, Mac OS X, and Linux desktops, Advanced Endpoint Assessment can attempt to initiate remediation of various aspects of antivirus, antispyware and personal firewall protection if that software allows a separate application to initiate remediation.
- **Windows Mobile Device Lua Expressions** - For Windows Mobile Devices, administrators will be able to write Lua expressions in Dynamic Access Policies (DAPs) to perform posture checks on those attributes unique to mobile devices. You can read examples of these Lua expressions in the [Cisco Secure Desktop Configuration Guide for ASA 5500 Administrators, Release 3.5](#).

Administrator Guidelines

Refer to the following sections for information you should know before installing and configuring CSD. These sections supplement the information provided in the *Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5*.

Enabling the Taskbar to Display the Yellow Lock Icon when Cache Cleaner is Running

By default, the taskbar no longer displays the yellow lock icon while Cache Cleaner is running. Releases of Cisco Secure Desktop earlier than 3.5 displayed this icon with Cache Cleaner. To display the icon, enable keystroke logger detection, host emulation detection, or both.



Caution

Enabling keystroke logger detection, host emulation detection, or both turns on the Cisco Secure Desktop 3.4.2048 behavior of Cache Cleaner. It also replaces the Cisco Secure Desktop 3.5 version of Host Scan with that provided in Cisco Secure Desktop 3.4.2048 for both Cache Cleaner and AnyConnect sessions.

To be inserted into the “End User Guidelines” section:

Cache Cleaner Delay

When an SSL VPN session ends, Cache Cleaner may take about a minute to clean the cache and close the browser. Differences in endpoints and the size of the cache can affect the length of the delay.

CSD Loads Slowly or Appears to Stop

If CSD is taking too long to load, it may be that the SSL client (your browser) cannot access the certificate revocation list (CRL) server. In this case, your browser will attempt to reconnect. Eventually, the connection will time-out. These extra attempts delay CSD from launching.

Ensure that your CRL server is properly configured so that your browser can reach it and access the certificate revocation list. This will help CSD launch more quickly.

Here is an example of when the SSL server and SSL client attempt to reach the certificate revocation list:

During the initial SSL handshake between the ASA and the client, the ASA (the SSL server) sends down a certificate, that has its name on it, to the SSL client (your browser). Your browser then attempts to validate the certificate. For example, it could check that the certificate's name corresponds to the host and domain name the browser is pointing to. After that, the client may also contact the certificate revocation list server to determine if the certificate has been revoked.

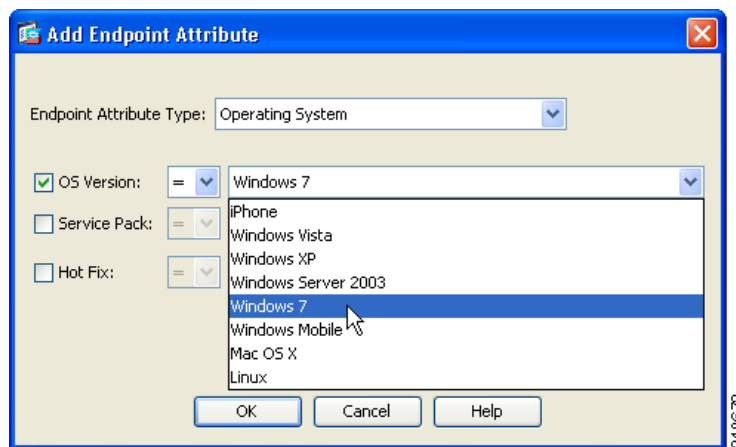
The ASA may also request a certificate from the client, in which case, the client, if it has one, submits its client certificate. The ASA will then attempt to validate the certificate similarly to the way the client did.

Specifying Windows 7 in a Dynamic Access Policy

Specifying Windows 7 as an Endpoint Attribute in the ASDM GUI

You will be able to specify Windows 7 as an endpoint attribute, using the ASDM GUI, if you are using ASDM version 6.2(5) on an ASA running version 8.2.2 or earlier.

Figure 1 *Windows 7 specified as an endpoint attribute using ASDM GUI*



Specifying Windows 7 as an Operating System Attribute Using a Lua expression

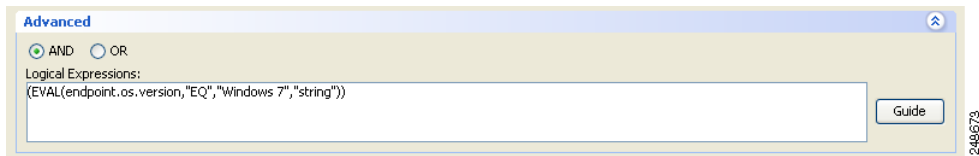
If you are running a version of ASDM, which is earlier than 6.2(5), on your ASA, you can still use a DAP to check for the Windows 7 OS but you will need to do this using a Lua expression.

To learn more about Lua expressions in Dynamic Access Policies, see the section on “Configuring Dynamic Access Policies” in [Cisco Security Appliance Configuration Guide Using ASDM](#).

This Lua expression is true if the operating system on the endpoint is Windows 7:

```
(EVAL(endpoint.os.version,"EQ","Windows 7","string"))
```

Figure 1-2 Windows 7 specified in a Lua expression



Hostscan and GPS Interaction

Host Scan does not wait for the GPS device to activate in order to retrieve location information. It reports the latest GPS location if the GPS device is active and has a GPS fix.

If the GPS hardware is off, hostscan does not switch it on. It uses the cached location information at the timestamp noted. If the mobile device has erased or invalidated latitude and longitude information, it will not be reported to hostscan.

Reset All

This description of the **Reset All** button in the “Adaptive Security Appliance” help topic in the CSD help is **incorrect**:

“If you click **Reset All** in any Secure Desktop Manager panel other than Setup, all unapplied changes from this session are removed and Secure Desktop Manager replaces all data in the data.xml file with the factory default settings.”

The Reset All button is correctly described in the *Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5*. The Configuration Guide is available on Cisco.com. This is the correct description:

“If you click **Reset All** in any Secure Desktop Manager panel other than Setup, all unapplied changes from your session are removed.”

Server Certificate Length Consideration

Many SSL connections using identity certificates with RSA key pairs that exceed 1024 bits can cause a high CPU usage on the adaptive security appliance and rejected VPN log-ins.

Downgrade Support

CSD supports upgrades and downgrades between 3.5.841 and 3.4.2 on the adaptive security appliance. Users can establish remote sessions with one or the other, but cannot connect to adaptive security appliances running CSD versions earlier than 3.2.1.

Guidelines Relating to User Account Control

These guidelines relate to Windows operating systems that run user account control (UAC). Windows Vista and Windows 7 are examples of Windows operating systems that use UAC.

Users With Administrator Privileges Receive UAC Pop Up Messages

CSD users receive User Account Control (UAC) requests to elevate their user privileges when all these conditions are true:

- CSD performs a function that requires elevated user privileges.
- The user has administrative privileges.
- CSD is running on Windows Vista or Windows 7.

Some of the functions that require elevated privileges are keystroke logger detection, host scanning for system files, and advanced endpoint assessment.

CSD only issues a UAC prompt to users with administrative privileges because after responding to the UAC prompt, CSD will be able to perform the function that requires the elevated privileges.

CSD does not issue a UAC prompt to users with standard privileges because they most likely do not have an additional administrative user name and password with which to respond to the prompt. As a result, even if CSD did issue a UAC prompt, the attempt to elevate privileges would most likely fail, CSD could not perform the function that requires elevated privileges, and the user would have been interrupted for no reason. In circumstances where CSD is not running with elevated privileges, it makes its best effort to perform its functions with standard user privileges.

Application Compatibility Layer and User Account Control

Windows Vista uses virtualization to provide application compatibility. CSD turns off user account control (UAC) from within Secure Desktop to avoid collisions with the CSD file system virtualization. Consequently, applications running over Secure Desktop (Vault) do not always share the same resources, such as mapped drives, as non-secure desktop applications.

End User Guidelines

Be sure to communicate these guidelines to end users.

Responding to Java Warning Dialog Boxes

If a user who has not added the URL of the VPN as a trusted site initiates a Firefox connection to the adaptive security appliance, Firefox displays the following warning message in a dialog box: “The web site’s certificate cannot be verified. Do you want to continue?” Please instruct users to do the following:

Step 1 Click **Always trust content from this publisher**, then click **Yes**.

A second dialog box indicates “The application’s digital signature has been verified. Do you want to run the application?”

Step 2 Click **Always trust content from this publisher**, then click **Run**.

Following these two steps prevents the associated dialog boxes from appearing during subsequent connection attempts originating from that user profile on that computer.

ActiveX or Java Settings

CSD tries different methods to install itself on Microsoft Windows client computers until it finds a method that works. The installation is automatic and transparent to the user, however, one of the methods must be available on the remote computer and the user must have privileges to use that method. [Table 1](#) shows the installation methods and associated user requirements.



Note

Starting in this release, CSD no longer supports Microsoft Java VM.

Table 1 *CSD Installation Methods and Requirements*

Installation Method	Remote User Requirement
ActiveX	Administrator privileges
Sun JavaVM	Any user
Exe	Any user with execution permissions
	Note When User Account Control (UAC) is enabled on Windows Vista, users need to be able to provide the administrator password in order to install CSD.

The following Internet Explorer security settings are required. Use these settings as a guideline for other browsers:

To access and launch the executable page:

- Scripting > Active scripting > Enable
- Downloads > File download > Enable

To launch ActiveX:

- Scripting > Active scripting > Enable
- ActiveX controls and plug-ins > Download signed ActiveX controls > Enable
- ActiveX controls and plug-ins > Run ActiveX controls and plug-ins > Enable

User Interface Privilege Isolation

Because tasks such as Host Scan and idle mouse detection require monitoring of other processes, CSD cannot run at a low integrity level. This means that starting CSD sometimes requires privilege elevation. Users experience prompting for privilege elevation and have to consent to use CSD.

Internet Explorer (7 or later) on Vista runs at a low integrity level by default to avoid installation of software that monitors the system. This creates a conflict with CSD. Users who have limited privileges must add the URL of the adaptive security appliance to the trusted zone list before proceeding.

Windows Mail

CSD does not support Windows Mail, the e-mail client that comes with Windows Vista.

Internet Explorer, Microsoft Office, and Adobe Acrobat Interaction with Cisco Secure Desktop

CSD closes all instances of Internet Explorer, Microsoft Office applications, and Adobe Acrobat running on Windows operating systems before Secure Desktop installs or before users switch to the Secure Desktop.

If Desktop Switching is enabled, you cannot switch from a Secure Desktop session to the host desktop and then open Internet Explorer, Microsoft Office applications, or Adobe Acrobat. This Windows limitation might cause some applications running on the host desktop to fail.

Home Directory Requirement

The home directory on the remote computer must not contain any folder or file named .cachedlg.zip.

User Guidelines Related to Cache Cleaner

Do Not Change Cache Locations

Cache sessions may not get cleaned if a user changes cache locations during Secure Desktop and Cache Cleaner sessions.

History Not Erased With Multiple Explorer Windows

Windows Explorer does not erase browser history because other Explorer windows could share it. Before users start Cache Cleaner, they should uncheck “Launch folder windows in a separate process” in the Windows Explorer **Tools > Folder Options > View > Launch** folder.

Cache Cleaner Installation Behavior

Cisco Secure Desktop's Cache Cleaner has a configurable option in the Cache Cleaner panel of Secure Desktop Manager called, **Show success message at the end of successful installation. (Windows only)**. When this option was selected in CSD 3.4 and earlier releases, a message informed users when Cache Cleaner was successfully installed. Cache Cleaner no longer displays this message.

Cache Cleaner Interface Change

In CSD 3.4 and earlier releases, when Cache Cleaner was running, a yellow lock icon displayed in the system tray as a visual reminder to the user. Cache Cleaner no longer displays this icon.

Cisco Security Agent with Secure Desktop and Cache Cleaner

Because Secure Desktop and Cache Cleaner connect tightly with the OS, the Cisco Security Agent often prompts the user to confirm that the CSD components can be trusted. It is important that the user confirms that they can be trusted when prompted by a dialog.

CSA Versions before V4.5 often prompt the user on the local desktop instead of Secure Desktop; for this reason we encourage that the user upgrade to CSA V4.5 or later, or contact the administrator to check the “Enable switching between Secure Desktop and Local Desktop” configuration option.

CSD Installation through a Proxy

To specify CSD installation through a proxy server, regardless of the browser, go to the **Internet Options** control panel under Microsoft Windows, click the **Connections** tab, and click the **LAN Settings** button.

To use the ActiveX installation of CSD, go to the “Internet Options” control panel under Windows, click the **Advanced** tab, and enable the “Use HTTP 1.1” option.

To use the Java installation of CSD, go to the “Java” control panel under Windows, click the **General** tab, click the **Network Settings** button, and configure the proxy.

Starting Applications from within Folders Created inside Secure Desktop

Microsoft Windows treats folders created within Secure Desktop differently from other folders. An application cannot always determine the default folder location for files if you start it from within these folders. For example, if you create a folder within a Secure Desktop session, open the command prompt, change the directory to that folder without specifying the full path, and run FTP, it does not download files to that folder. We recommend that you specify the full path or explicitly change the working directory (for example, using the `lcd` command in the case of FTP) from within the applications. This problem occurs only for applications launched from within a shell. Otherwise, the problem does not occur.

Caveats

For your convenience in locating caveats in the Cisco Bug Toolkit, the caveat titles listed in this section are drawn directly from the Bug Toolkit database. These caveat titles are not intended to be read as complete sentences because the title field length is limited. In the caveat titles, some truncation of wording or punctuation may be necessary to provide the most complete and concise description.



Note

If you are a registered cisco.com user, view Bug Toolkit on cisco.com at the following website:

<http://www.cisco.com/support/bugtools>

To become a registered cisco.com user, go to the following website:

<http://tools.cisco.com/RPF/register/register.do>

The following sections lists the caveats this release resolves and the open caveats.

Resolved Caveats

These tables list the caveats resolved by recent releases of CSD:

Table 2 *Resolved Caveats in CSD 3.5.2001*

Caveat ID	Description
CSCtj61980	Implement logic to automatically restart the ciscod service if it fails
CSCtj61998	Ensure the uninstaller cleans up all residual components for CSD
CSCtj62430	CSD fails to download and launch the stub when pre-deployed on Win7
CSCtj69426	Hostscan fails to report the path during process check on win7

Table 3 *Resolved Caveats in CSD 3.5.1077*

Caveat ID	Description
CSCsw17404	KGB Keystroke Logger does not get detected on Vista
CSCtb62805	Weblaunch does not support translation
CSCtd24951	Force Filesystem Protection fails to enable McAfee & AVG AVs
CSCte11434	CSA Firewall attributes reported inaccurately
CSCte69994	CSD: Host Scan fails when double quotes are returned in cert check
CSCtf39395	CSD: Hostscan fails to detect CSA FW module on Win7
CSCtg14291	Cache Cleaner fails when “clean whole cache” is not selected

Table 4 *Resolved Caveats in CSD 3.5.841*

Caveat ID	Description
CSCsq73319	User can create files with existing names in Secure Desktop (Vault)
CSCsu30996	Home page configured under group-policy is not launched at logon
CSCsu56816	Browser should display status when an update is taking place
CSCsu56899	Prelogin certificate checks fail
CSCsv11862	Manual install unavailable via Firefox on Microsoft Windows
CSCsv20153	McAfee AV does not get updated when HostScan is used with AC SBL
CSCsv44098	CSD is not bypassed on Symbian
CSCsv61251	inst.exe is downloaded on manual install on Linux
CSCsv68395	Proxy settings configured on the endpoint are ignored
CSCsv72868	Service pack detail is not reported on 64-bit Vista with Cache Cleaner
CSCsv76223	Cache Cleaner should clean the cache even if logged in as root on Linux
CSCsx68071	Hostscan fails to recognize CSA 6.0.0.220 as an antivirus
CSCsy55560	HostScan does not log to files when used with clientless VPN
CSCsy79634	Session Attribute logging information is missing in CSD logs
CSCsy81783	HostScan from CSD 3.4 invokes UAC on Vista
CSCsy90640	Advanced Endpoint Assessment dialog is too large
CSCsz70563	HostScan does not run with bad WinHTTP Proxy settings

Open Caveats

Table 5 lists the severity 1–3 caveats that are open in this release:

Table 5 *Open Caveats in CSD 3.5.2001*

Caveat ID	Description
CSCsl10511	Registry config should not appear in prelogin Mac and Linux branch
CSCsl10522	Cache Cleaner menu options do not apply to Mac and Linux
CSCsl46017	AEA allows incorrect configuration with multiple vendors
CSCsq95225	Logon button causes “..software installation..” msg in Vault
CSCsw86243	CSD auto close vault dialog box fails to appear-using “withoutcsd”
CSCsw98952	Image does not shrink to fit screen size in Vault customization.
CSCsx05118	CSD displays “Inspection has timed out or exited unexpectedly”
CSCsx78621	Hostscan log does not get overwritten with Secure Vault
CSCsy98882	CSD Vault should allow AnyConnect Downloader from any temp folder
CSCsz67469	Hostscan with Secure Vault fails to detect Service Pack on 64-bit Vista
CSCsz89773	CSD fails to detect Elite key logger software
CSCtc05747	Prelogin OS list should include Windows 7

Table 5 **Open Caveats in CSD 3.5.2001**

Caveat ID	Description
CSCtc12807	“Disable Cancel Button” should not appear in the management plugin
CSCtc87581	Processor Architecture is not reported by Secure Vault
CSCtd16792	Secure Vault online help is not launched in the Vault
CSCtd18875	Cache Cleaner Customization should be removed from the management plugin
CSCtd23098	An instance of IE is not closed by Cache Cleaner on disconnect
CSCtd94967	Localization template files should be updated
CSCte04839	Feedback is not provided on errors in manual launch
CSCte04866	Customization of Posture Assessment messages with CSD not working
CSCte15402	Session cache created 0~30 secs after logon is not cleaned Mac 10.6.x.
CSCtg14934	Activex fails using weblaunch on dialup connection
CSCtg23664	CSD 3.5 fails to detect Trend Micro Security for Macintosh (Mac)
CSCtg27987	CSD: Win 7 FW check fails if MS GPO is applied
CSCtg66300	CSD: Vault Java install times out
CSCtg66943	CSD: Firefox Proxy settings are not carried forward into Vault
CSCtg68119	CSD: Cache Cleaner fails to clear the FF browser history

Related Documentation

- [Cisco Secure Desktop Configuration Guide for Cisco ASA 5500 Series Administrators, Release 3.5](#)
- [Cisco Secure Desktop, Release 3.5.2008, List of Antivirus, Antispyware, and Firewall Applications Supported by Host Scan.](#)
- [Cisco ASA 5500 Series Release Notes](#)
- [Cisco ASDM Release Notes](#)

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