

# Using Cisco Video Monitoring System on Microsoft Windows 7

While the Cisco Video Monitoring System SWVMS 16 is not officially supported on Windows 7, users have had success with the workarounds described in this document.

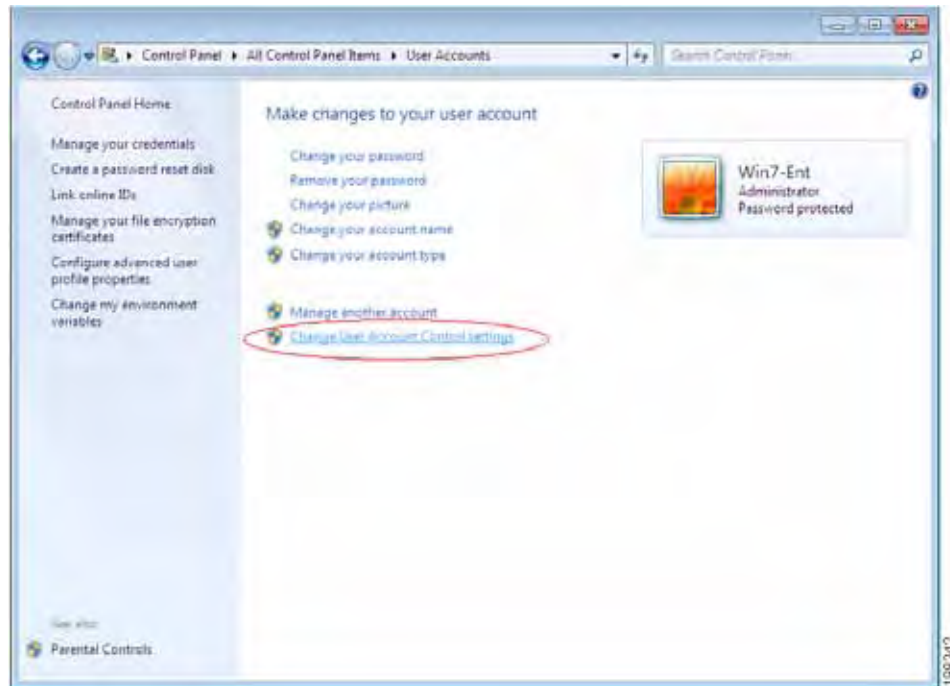
On Microsoft Windows 7 Ultimate and Home Premium, you can perform either of the following tasks:

- Disable UAC (User Account Control) in Microsoft Windows 7. User Account Control (UAC) helps defend your PC against hackers and malicious software. Any time a program wants to make a major change to your computer, UAC lets you know and asks for permission. Disabling this feature may leave your PC vulnerable to attack. For instructions, see [Disabling UAC, page 2](#).
- Run the SWVMS 16 application as an administrator. Right-click on the application and select **Run as administrator**. User Account Control is disabled while you are running the application in this mode, but your User Account Control settings apply when you use your web browser normally. For instructions, see [Running the SWVMS 16 Application as an Administrator, page 4](#).

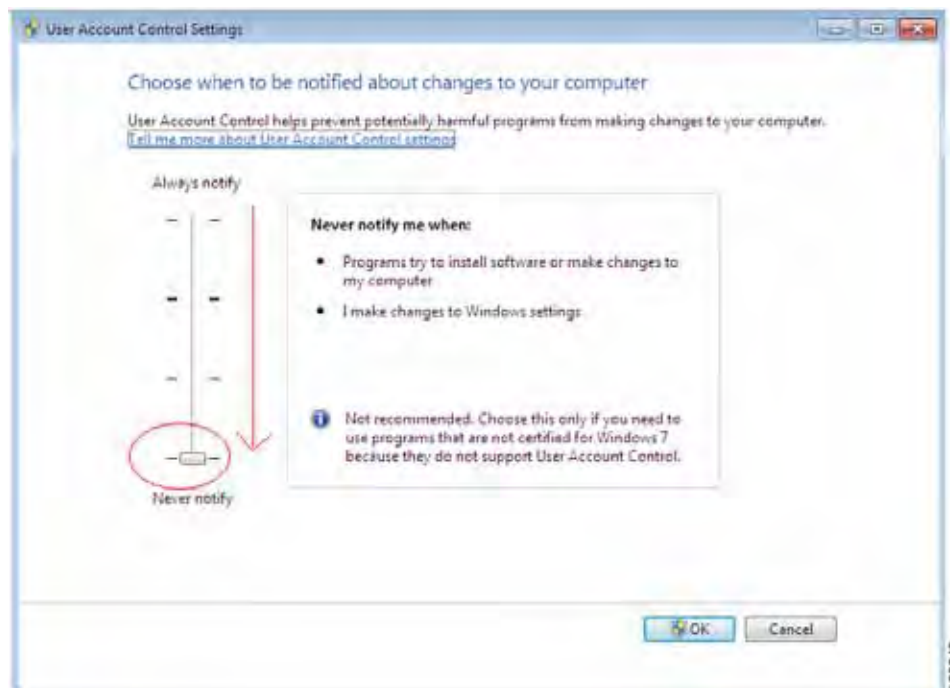
### Disabling UAC

**STEP 1** From the Start Menu, point to the **Control Panel**, and then choose **User Accounts**.

**STEP 2** Click **Change User Account Control Settings**.



**STEP 3** Slide the notify bar to **Never notify**, and then click **OK**.

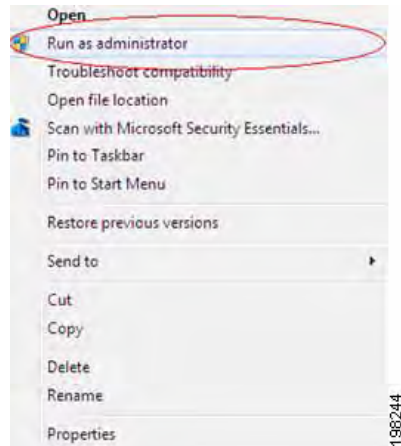


**STEP 4** Reboot your computer for the setting to take effect.

### Running the SWVMS 16 Application as an Administrator

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- STEP 1** From the Start Menu, point to **All Programs > Cisco Video Monitoring System**.
- STEP 2** Right-click **Main Console**, and then click **Run as administrator**.



Alternatively, if you have a Desktop shortcut for Cisco Video Monitoring System, right-click the shortcut, and then click **Run as administrator**.

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## Related Information

Support	
Cisco Small Business Support Community	<a href="http://www.cisco.com/go/smallbizsupport">www.cisco.com/go/smallbizsupport</a>
Cisco Small Business Support and Resources	<a href="http://www.cisco.com/go/smallbizhelp">www.cisco.com/go/smallbizhelp</a>
Phone Support Contacts	<a href="http://www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html">www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html</a>
Cisco Small Business Firmware Downloads	<a href="http://www.cisco.com/go/smallbizfirmware">www.cisco.com/go/smallbizfirmware</a> Select a link to download firmware for Cisco Small Business Products. No login is required. Downloads for all other Cisco Small Business products, including Network Storage Systems, are available in the Download area on Cisco.com at <a href="http://www.cisco.com/go/software">www.cisco.com/go/software</a> (registration/login required).
Product Documentation	
Cisco Small Business Cameras	<a href="http://www.cisco.com/go/smallbizcameras">www.cisco.com/go/smallbizcameras</a>
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	<a href="http://www.cisco.com/web/partners/sell/smb">www.cisco.com/web/partners/sell/smb</a>
Cisco Small Business Home	<a href="http://www.cisco.com/smb">www.cisco.com/smb</a>

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