



# Cisco ASDM Release Notes Version 6.1(3)

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## August 2008

This document contains release information for Cisco ASDM Version 6.1(3) on Cisco PIX 500 series and Cisco ASA 5500 Adaptive Series Security Appliances. It includes the following sections:

- [Introduction, page 2](#)
- [New Features, page 2](#)
- [ASDM Compatibility, page 9](#)
- [Upgrading ASDM and ASA, page 10](#)
- [Getting Started with ASDM, page 11](#)
- [ASDM Limitations, page 16](#)
- [Caveats, page 19](#)
- [End-User License Agreement, page 22](#)
- [Related Documentation, page 23](#)
- [Obtaining Documentation and Submitting a Service Request, page 23](#)



# Introduction

Cisco Adaptive Security Device Manager (ASDM) delivers world-class security management and monitoring services for Cisco PIX 500 and Cisco ASA 5500 series adaptive security appliances through an intuitive, easy-to-use, web-based management interface. Bundled with supported security appliances, the device manager accelerates security appliance deployment with intelligent wizards, robust administration tools, and versatile monitoring services that complement the advanced security and networking features offered by PIX 500 and Cisco ASA 5500 series adaptive security appliance software. Its secure, web-based design enables anytime, anywhere access to security appliances.

## New Features

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[Table 1](#) lists the new features for ASA or PIX Version 8.0(4)/ASDM Version 6.1(3).

**Table 1** *New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3)*

Feature	Description
<b>Unified Communications Features<sup>1</sup></b>	
Phone Proxy	<p>Phone Proxy functionality is supported. ASA Phone Proxy provides similar features to those of the Metreos Cisco Unified Phone Proxy with additional support for SIP inspection and enhanced security. The ASA Phone Proxy has the following key features:</p> <ul style="list-style-type: none"> <li>• Secures remote IP phones by forcing the phones to encrypt signaling and media</li> <li>• Performs certificate-based authentication with remote IP phones</li> <li>• Terminates TLS signaling from IP phones and initiates TCP and TLS to Cisco Unified Mobility Advantage servers</li> <li>• Terminates SRTP and initiates RTP/SRTP to the called party</li> </ul> <p>In ASDM, see Configuration &gt; Firewall &gt; Advanced &gt; Encrypted Traffic Inspection &gt; Phone Proxy.</p>
Mobility Proxy	<p>Secure connectivity (mobility proxy) between Cisco Unified Mobility Advantage clients and servers is supported.</p> <p>Cisco Unified Mobility Advantage solutions include the Cisco Unified Mobile Communicator, an easy-to-use software application for mobile handsets that extends enterprise communications applications and services to mobile phones and smart phones and the Cisco Unified Mobility Advantage server. The mobility solution streamlines the communication experience, enabling real-time collaboration across the enterprise.</p> <p>The ASA in this solution delivers inspection for the MMP (formerly called OLWP) protocol, the proprietary protocol between Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage. The ASA also acts as a TLS proxy, terminating and reoriginating the TLS signaling between the Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage.</p> <p>In ASDM, see Configuration &gt; Firewall &gt; Advanced &gt; Encrypted Traffic Inspection &gt; TLS Proxy.</p>

**Table 1**      **New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)**

Feature	Description
Presence Federation Proxy	<p>Secure connectivity (presence federation proxy) between Cisco Unified Presence servers and Cisco/Microsoft Presence servers is supported. With the Presence solution, businesses can securely connect their Cisco Unified Presence clients back to their enterprise networks, or share Presence information between Presence servers in different enterprises.</p> <p>The ASA delivers functionality to enable Presence for Internet and intra-enterprise communications. An SSL-enabled Cisco Unified Presence client can establish an SSL connection to the Presence Server. The ASA enables SSL connectivity between server to server communication including third-party Presence servers communicating with Cisco Unified Presence servers. Enterprises share Presence information, and can use IM applications. The ASA inspects SIP messages between the servers.</p> <p>In ASDM, see Configuration &gt; Firewall &gt; Service Policy Rules &gt; Add/Edit Service Policy Rule &gt; Rule Actions &gt; Protocol Inspection or Configuration &gt; Firewall &gt; Advanced &gt; Encrypted Traffic Inspection &gt; TLS Proxy &gt; Add &gt; Client Configuration.</p>
<b>Remote Access Features</b>	
Auto Sign-On with Smart Tunnels for IE <sup>1</sup>	<p>This feature lets you enable the replacement of logon credentials for WININET connections. Most Microsoft applications use WININET, including Internet Explorer. Mozilla Firefox does not, so it is not supported by this feature. It also supports HTTP-based authentication, therefore form-based authentication does not work with this feature.</p> <p>Credentials are statically associated to destination hosts, not services, so if initial credentials are wrong, they cannot be dynamically corrected during runtime. Also, because of the association with destinations hosts, providing support for an auto sign-on enabled host may not be desirable if you want to deny access to some of the services on that host.</p> <p>To configure a group auto sign-on for smart tunnels, you create a global list of auto sign-on sites, then assign the list to group policies or user names. This feature is not supported with Dynamic Access Policy.</p> <p>In ASDM, see Firewall &gt; Advanced &gt; ACL Manager.</p>
Entrust Certificate Provisioning <sup>1</sup>	<p>ASDM includes a link to the Entrust website to apply for temporary (test) or discounted permanent SSL identity certificates for your ASA.</p> <p>In ASDM, see Configuration &gt; Remote Access VPN &gt; Certificate Management &gt; Identity Certificates. Click <b>Enroll ASA SSL VPN head-end with Entrust</b>.</p>
Extended Time for User Reauthentication on IKE Rekey	<p>You can configure the security appliance to give remote users more time to enter their credentials on a Phase 1 SA rekey. Previously, when reauthenticate-on-rekey was configured for IKE tunnels and a phase 1 rekey occurred, the security appliance prompted the user to authenticate and only gave the user approximately 2 minutes to enter their credentials. If the user did not enter their credentials in that 2 minute window, the tunnel would be terminated. With this new feature enabled, users now have more time to enter credentials before the tunnel drops. The total amount of time is the difference between the new Phase 1 SA being established, when the rekey actually takes place, and the old Phase 1 SA expiring. With default Phase 1 rekey times set, the difference is roughly 3 hours, or about 15% of the rekey interval.</p> <p>In ASDM, see Configuration &gt; Device Management &gt; Certificate Management &gt; Identity Certificates.</p>

**Table 1**      ***New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)***

<b>Feature</b>	<b>Description</b>
Persistent IPsec Tunneled Flows	<p>With the persistent IPsec tunneled flows feature enabled, the security appliance preserves and resumes stateful (TCP) tunneled flows after the tunnel drops, then recovers. All other flows are dropped when the tunnel drops and must reestablish when a new tunnel comes up. Preserving the TCP flows allows some older or sensitive applications to keep working through a short-lived tunnel drop. This feature supports IPsec LAN-to-LAN tunnels and Network Extension Mode tunnels from a Hardware Client. It does not support IPsec or AnyConnect/SSL VPN remote access tunnels. See the <b>[no] sysopt connection preserve-vpn-flows</b> command. This option is disabled by default.</p> <p>In ASDM, see Configuration &gt; Remote Access VPN &gt; Network (Client) Access &gt; Advanced &gt; IPsec &gt; System Options. Check the <b>Preserve stateful VPN flows when the tunnel drops for Network Extension Mode (NEM)</b> checkbox to enable persistent IPsec tunneled flows.</p>
Show Active Directory Groups	<p>The CLI command <b>show ad-groups</b> was added to list the active directory groups. ASDM Dynamic Access Policy uses this command to present the administrator with a list of MS AD groups that can be used to define the VPN policy.</p> <p>In ASDM, see Configuration &gt; Remote Access VPN &gt; Clientless SSL VPN Access &gt; Dynamic Access Policies &gt; Add/Edit DAP &gt; Add/Edit AAA Attribute.</p>
Smart Tunnel over Mac OS <sup>1</sup>	<p>Smart tunnels now support Mac OS.</p> <p>In ASDM, see Configuration &gt; Remote Access VPN &gt; Clientless SSL VPN Access &gt; Portal &gt; Smart Tunnels.</p>
Local Address Pool Edit	<p>Address pools can be edited without affecting the desired connection. If an address in use is not being eliminated from the pool, the connection is not affected. However, if the address in use is being eliminated from the pool, the connection is brought down.</p> <p><i>Also available in Version 7.0(8) and 7.2(4).</i></p>
<b>Firewall Features</b>	
QoS Traffic Shaping	<p>If you have a device that transmits packets at a high speed, such as the security appliance with Fast Ethernet, and it is connected to a low speed device such as a cable modem, then the cable modem is a bottleneck at which packets are frequently dropped. To manage networks with differing line speeds, you can configure the security appliance to transmit packets at a fixed slower rate. See the <b>shape</b> command. See also the <b>crypto ipsec security-association replay</b> command, which lets you configure the IPsec anti-replay window size. One side-effect of priority queueing is packet re-ordering. For IPsec packets, out-of-order packets that are not within the anti-replay window generate warning syslog messages. These warnings become false alarms in the case of priority queueing. This new command avoids possible false alarms.</p> <p>In ASDM, see Configuration &gt; Firewall &gt; Security Policy &gt; Service Policy Rules &gt; Add/Edit Service Policy Rule &gt; Rule Actions &gt; QoS. Note that the only traffic class supported for traffic shaping is class-default, which matches all traffic.</p> <p><i>Also available in Version 7.2(4).</i></p>

**Table 1**      **New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)**

Feature	Description
TCP Normalization Enhancements	<p>You can now configure TCP normalization actions for certain packet types. Previously, the default actions for these kinds of packets was to drop the packet. Now you can set the TCP normalizer to allow the packets.</p> <ul style="list-style-type: none"> <li>• TCP invalid ACK check (the <b>invalid-ack</b> command)</li> <li>• TCP packet sequence past window check (the <b>seq-past-window</b> command)</li> <li>• TCP SYN-ACK with data check (the <b>synack-data</b> command)</li> </ul> <p>You can also set the TCP out-of-order packet buffer timeout (the <b>queue</b> command <b>timeout</b> keyword). Previously, the timeout was 4 seconds. You can now set the timeout to another value.</p> <p>The default action for packets that exceed MSS has changed from drop to allow (the <b>exceed-mss</b> command).</p> <p>The following non-configurable actions have changed from drop to clear for these packet types:</p> <ul style="list-style-type: none"> <li>• Bad option length in TCP</li> <li>• TCP Window scale on non-SYN</li> <li>• Bad TCP window scale value</li> <li>• Bad TCP SACK ALLOW option</li> </ul> <p>In ASDM, see Configuration &gt; Firewall &gt; Objects &gt; TCP Maps.</p> <p><i>Also available in Version 7.2(4).</i></p>
TCP Intercept statistics	<p>You can enable collection for TCP Intercept statistics using the <b>threat-detection statistics tcp-intercept</b> command, and view them using the <b>show threat-detection statistics</b> command.</p> <p>In ASDM 6.1(5) and later, see Configuration &gt; Firewall &gt; Threat Detection. This command was not supported in ASDM 6.1(3).</p>
Threat detection shun timeout	<p>You can now configure the shun timeout for threat detection using the <b>threat-detection scanning-threat shun duration</b> command.</p> <p>In ASDM 6.1(5) and later, see Configuration &gt; Firewall &gt; Threat Detection. This command was not supported in ASDM 6.1(3).</p>
Timeout for SIP Provisional Media	<p>You can now configure the timeout for SIP provisional media using the <b>timeout sip-provisional-media</b> command.</p> <p>In ASDM, see Configuration &gt; Firewall &gt; Advanced &gt; Global Timeouts.</p> <p><i>Also available in Version 7.2(4).</i></p>
<b>clear conn</b> Command	<p>The <b>clear conn</b> command was added to remove connections.</p> <p><i>Also available in Version 7.0(8) and 7.2(4).</i></p>
Fragment full reassembly	<p>The <b>fragment</b> command was enhanced with the <b>reassembly full</b> keywords to enable full reassembly for fragments that are routed through the device. Fragments that terminate at the device are always fully reassembled.</p> <p><i>Also available in Version 7.0(8) and 7.2(4).</i></p>
Ethertype ACL MAC Enhancement	<p>EtherType ACLs have been enhanced to allow non-standard MACs. Existing default rules are retained, but no new ones need to be added.</p> <p><i>Also available in Version 7.0(8) and 7.2(4).</i></p>
<b>Troubleshooting and Monitoring Features</b>	

**Table 1**      **New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)**

Feature	Description
<b>capture</b> command Enhancement	The <b>capture type asp-drop</b> <i>drop_code</i> command now accepts <b>all</b> as the <i>drop_code</i> , so you can now capture all packets that the security appliance drops, including those dropped due to security checks.  <i>Also available in Version 7.0(8) and 7.2(4).</i>
<b>show asp drop</b> Command Enhancement	Output now includes a timestamp indicating when the counters were last cleared (see the <b>clear asp drop</b> command). It also displays the drop reason keywords next to the description, so you can easily use the <b>capture asp-drop</b> command using the keyword.  <i>Also available in Version 7.0(8) and 8.0(4).</i>
<b>clear asp table</b> Command	Added the <b>clear asp table</b> command to clear the hits output by the <b>show asp table</b> commands.  <i>Also available in Version 7.0(8) and 7.2(4).</i>
<b>show asp table classify hits</b> Command Enhancement	The <b>hits</b> option was added to the <b>show asp table classify</b> command, showing the timestamp indicating the last time the asp table counters were cleared. It also shows rules with hits values not equal to zero. This permits users to quickly see what rules are being hit, especially since a simple configuration may end up with hundreds of entries in the <b>show asp table classify</b> command.  <i>Also available in Version 7.0(8) and 8.0(4).</i>
MIB Enhancement	The CISCO-REMOTE-ACCESS-MONITOR-MIB is implemented more completely.  <i>Also available in 8.0(4).</i>
<b>show perfmon</b> Command	Added the following rate outputs: TCP Intercept Connections Established, TCP Intercept Attempts, TCP Embryonic Connections Timeout, and Valid Connections Rate in TCP Intercept.  <i>Also available in Version 7.0(8) and 7.2(4).</i>
<b>memory tracking</b> Commands	The following new commands are introduced in this release: <ul style="list-style-type: none"> <li>• <b>memory tracking enable</b>—This command enables the tracking of heap memory requests.</li> <li>• <b>no memory tracking enable</b>—This command disables tracking of heap memory requests, cleans up all currently gathered information, and returns all heap memory used by the tool itself to the system.</li> <li>• <b>clear memory tracking</b>—This command clears out all currently gathered information but continues to track further memory requests.</li> <li>• <b>show memory tracking</b>—This command shows currently allocated memory tracked by the tool, broken down by the topmost caller function address.</li> <li>• <b>show memory tracking address</b>—This command shows currently allocated memory broken down by each individual piece of memory. The output lists the size, location, and topmost caller function of each currently allocated piece memory tracked by the tool.</li> <li>• <b>show memory tracking dump</b>—This command shows the size, location, partial callstack, and a memory dump of the given memory address.</li> <li>• <b>show memory tracking detail</b>—This command shows various internal details to be used in gaining insight into the internal behavior of the tool.</li> </ul> <i>Also available in Version 7.0(8) and 7.2(4).</i>

**Routing Features**

**Table 1**      **New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)**

Feature	Description
IPv6 Multicast Listener Discovery Protocol v2 Support	<p>The security appliance now supports the Multicast Listener Discovery Protocol (MLD) Version 2, to discover the presence of multicast address listeners on their directly attached links, and to discover specifically which multicast addresses are of interest to those neighboring nodes. The security appliance becomes a multicast address listener, or a host, but not a multicast router, and responds to Multicast Listener Queries and sends Multicast Listener Reports only.</p> <p>The following commands support this feature:</p> <ul style="list-style-type: none"> <li>• <b>clear ipv6 mld traffic</b> The <b>clear ipv6 mld traffic</b> command allows you to reset all the Multicast Listener Discovery traffic counters.</li> <li>• <b>show ipv6 mld traffic</b> The <b>show ipv6 mld</b> command allows you to display all the Multicast Listener Discovery traffic counters.</li> <li>• <b>debug ipv6 mld</b> The enhancement to the <b>debug ipv6</b> command allows the user to display the debug messages for MLD, to see whether the MLD protocol activities are working properly.</li> <li>• <b>show debug ipv6 mld</b> The enhancement to the <b>show debug ipv6</b> command allows the user to display whether <b>debug ipv6 mld</b> is enabled or disabled.</li> </ul> <p><i>Also available in Version 7.2(4).</i></p>
<b>Platform Features</b>	
Native VLAN support for the ASA 5505	<p>You can now include the native VLAN in an ASA 5505 trunk port using the <b>switchport trunk native vlan</b> command.</p> <p>In ASDM, see Configuration &gt; Device Setup &gt; Interfaces &gt; Switch Ports &gt; Edit dialog.</p> <p><i>Also available in Version 7.2(4).</i></p>
SNMP support for unnamed interfaces	<p>Previously, SNMP only provided information about interfaces that were configured using the <b>nameif</b> command. For example, SNMP only sent traps and performed walks on the IF MIB and IP MIB for interfaces that were named. Because the ASA 5505 has both unnamed switch ports and named VLAN interfaces, SNMP was enhanced to show information about all physical interfaces and logical interfaces; a <b>nameif</b> command is no longer required to display the interfaces using SNMP. These changes affect all models, and not just the ASA 5505.</p>
<b>Failover Features</b>	
<b>failover timeout</b> Command	<p>The <b>failover timeout</b> command no longer requires a failover license for use with the static nailed feature.</p> <p><i>Also available in Version 7.0(8) and 7.2(4).</i></p>
<b>ASDM Features</b>	
Simplify DNS Panel	<p>The DNS Panel on the ASDM GUI has been modified for ease of use. See <b>Configuration &gt; Device Management &gt; DNS</b>.</p>
Redesign the File Transfer Dialog box	<p>You can drag-and-drop files in the File Transfer dialog box. To access this dialog box, go to <b>Tools &gt; File Management</b>, and then click <b>File Transfer</b>.</p>
Clear ACL Hit Counters	<p>Added functionality enabling users to clear ACL hit counters. See the <b>Firewall &gt; Advanced &gt; ACL Manager</b> panel.</p>

**Table 1** *New Features for ASA and PIX Version 8.0(4)/ASDM Version 6.1(3) (continued)*

Feature	Description
Renaming ACLs	Added the ability to rename ACLs from ASDM. See the <b>Firewall &gt; Advanced &gt; ACL Manager</b> panel.
Combine ASDM/HTTPS, SSH, Telnet into One Panel	ASDM has combined the ASDM, HTTPS, SSH, Telnet into one panel. See the <b>Monitoring &gt; Properties &gt; Device Access &gt; ASDM/HTTPS/Telnet/SSH Sessions</b> panel.
Display all standard ACLs in ACL Manager	Added functionality enabling users to display all standard ACL in the ACL Manager. See the <b>Firewall &gt; Advanced &gt; ACL Manager</b> panel.

1. This feature is not supported on the PIX security appliance.

## ASDM Client PC Operating System and Browser Requirements

Table 2 lists the supported and recommended PC operating systems and browsers for ASDM Version 6.1(3).

**Table 2** *Operating System and Browser Requirements*

Operating System	Version	Browser
Microsoft Windows <sup>1</sup>	Windows Vista	Internet Explorer 6.0 or higher with Sun Java (JRE) <sup>2</sup> 1.4.2, 5.0 (1.5), or 6.0
	Windows 2003 Server	
	Windows XP	Firefox 1.5 or higher with Sun Java (JRE) 1.4.2, 5.0 (1.5), or 6.0
	Windows 2000 (Service Pack 4 or higher)	
Apple Macintosh®	Apple Macintosh OS X	Firefox 1.5 or higher or Safari 2.0 or higher with Sun Java (JRE) 5.0 (1.5).
Linux	Red Hat Linux, Red Hat Enterprise Linux WS version 4 running GNOME or KDE	Firefox 1.5 or higher with Sun Java (JRE) 1.4.2, 5.0 (1.5), or 6.0

1. ASDM is not supported on Windows 3.1, Windows 95, Windows 98, Windows ME, or Windows NT4.

2. Obtain Sun Java from [java.sun.com](http://java.sun.com).



Table 3 lists the supported and recommended client operating systems and Java for ASDM.

**Table 3**      **Operating System and Browser Requirements**

Operating System	Browser			Sun Java SE Plug-in <sup>1</sup>
	Internet Explorer	Firefox <sup>2</sup>	Safari	
Microsoft Windows (English and Japanese): <ul style="list-style-type: none"> <li>7</li> <li>Vista</li> <li>2008 Server</li> <li>XP</li> </ul>	6.0 or later	1.5 or later	No support	6.0
Apple Macintosh OS X: <ul style="list-style-type: none"> <li>10.6</li> <li>10.5</li> <li>10.4</li> </ul>	No support	1.5 or later	2.0 or later	6.0
Red Hat Enterprise Linux 5 (GNOME or KDE): <ul style="list-style-type: none"> <li>Desktop</li> <li>Desktop with Workstation</li> </ul>	N/A	1.5 or later	N/A	6.0

- Support for Java 5.0 was removed in ASDM 6.4. Obtain Sun Java updates from [java.sun.com](http://java.sun.com).
- ASDM requires an SSL connection from the browser to the security appliance. By default, Firefox does not support base encryption (DES) for SSL and therefore requires the security appliance to have a strong encryption (3DES/AES) license. As a workaround, you can enable the security.ssl3.dhe\_dss\_des\_sha setting in Firefox. See <http://kb.mozillazine.org/About:config> to learn how to change hidden configuration preferences.

## ASDM Compatibility

Table 4 lists information about ASDM, module, and VPN compatibility with the ASA 5500 series.

**Table 4**      **ASDM, SSM, SSC, and VPN Compatibility**

Application	Description
ASDM	ASA Version 8.0(4) requires ASDM Version 6.1(3) or later. For information about ASDM requirements for other releases, see <i>Cisco ASA Compatibility</i> : <a href="http://www.cisco.com/en/US/docs/security/asa/compatibility/asamatrix.html">http://www.cisco.com/en/US/docs/security/asa/compatibility/asamatrix.html</a>
VPN	For the latest OS and browser test results, see the <i>Supported VPN Platforms, Cisco ASA 5500 Series</i> : <a href="http://www.cisco.com/en/US/docs/security/asa/compatibility/asa-vpn-compatibility.html">http://www.cisco.com/en/US/docs/security/asa/compatibility/asa-vpn-compatibility.html</a>
Module applications	For information about module application requirements, see <i>Cisco ASA Compatibility</i> : <a href="http://www.cisco.com/en/US/docs/security/asa/compatibility/asamatrix.html">http://www.cisco.com/en/US/docs/security/asa/compatibility/asamatrix.html</a>

**Note**

ASDM supports many ASA versions. The ASDM documentation and online help includes all of the latest features supported by the ASA. If you are running an older version of ASA software, the documentation might include features that are not supported in your version. Similarly, if a feature was added into a maintenance release for an older major or minor version, then the ASDM documentation includes the new feature even though that feature might not be available in all later ASA releases. Please refer to the new features tables to determine when features were added. For the minimum supported version of ASDM for each ASA version, see [Cisco ASA Compatibility](#).

## Upgrading ASDM and ASA

This section describes how to upgrade ASDM and ASA to a new ASDM release. If you have a Cisco.com login, you can obtain ASDM from the following website:

<http://www.cisco.com/public/sw-center/index.shtml>

or

<http://www.cisco.com/cgi-bin/tablebuild.pl/pix>

**Note**

If you are upgrading from PIX Version 6.3, first upgrade to Version 7.0 according to [Guide for Cisco PIX 6.2 and 6.3 Users Upgrading to Cisco PIX Software Version 7.0](#). Then upgrade PDM to ASDM according to the ASDM 5.0 release notes.

If you have a previous release of ASDM on your security appliance and want to upgrade to the latest release, you can do so from within ASDM. We recommend that you upgrade the ASDM image before the platform image. ASDM is backwards compatible, so you can upgrade the platform image using the new ASDM; you cannot use an old ASDM with a new platform image.

To upgrade ASDM, perform the following steps:

- 
- Step 1** Download the new ASDM image to your PC.  
Optionally, you can download a new platform image to your PC if the installed image is earlier than 8.0.
  - Step 2** Launch ASDM.
  - Step 3** From the Tools menu:
    - a. In ASDM 5.0 and 5.1, click **Tools > Upload Image from Local PC**.
    - b. In ASDM 5.2, click **Tools > Upgrade Software**.
    - c. In ASDM 6.0, click **Tools > Upload Software from Local Computer**.
  - Step 4** With ASDM selected, click **Browse Local** to select the new ASDM image.
  - Step 5** To specify the location in Flash memory where you want to install the new image, enter the directory path in the field or click **Browse Flash**.  
  
If your security appliance does not have enough memory to hold two ASDM images, overwrite the old image with the new one by specifying the same destination filename. You can rename the image after it was uploaded using the **Tools > File Management** tool.  
  
If you have enough memory for both versions, you can specify a different name for the new version. If you need to revert to the old version, it is still in your Flash memory.
  - Step 6** Click **Upload Image**.

When ASDM is finished uploading, the following message appears:

“ASDM Image is Uploaded to Flash Successfully.”

- Step 7**    **For Version 5.x only:** If the new ASDM image has a different name than the old image, then you must configure the security appliance to load the new image. Use the **Configuration > Properties > Device Administration > Boot System/Configuration** panel.
- Step 8**    If installing a new platform image, download the new platform image using the **Tools > Upgrade Software** tool with ASA or PIX selected.
- If your security appliance does not have enough memory to hold two ASDM images, overwrite the old image with the new one by specifying the same destination filename. You can rename the image after it was uploaded using the **Tools > File Management** tool.
- Step 9**    If installing a new image, select ASA as the new image, and reload the security appliance using the **Tools > System Reload** tool.
- Make sure to choose "Save the running configuration at time of reload".
- Step 10**    To run the new ASDM image, exit ASDM and reconnect.
- 

## Getting Started with ASDM

This section describes how to connect to ASDM and start your configuration. If you are using the security appliance for the first time, your security appliance might include a default configuration. You can connect to a default IP address with ASDM so that you can immediately start to configure the security appliance from ASDM. If your platform does not support a default configuration, you can log in to the CLI and run the **setup** command to establish connectivity. See [Before You Begin](#) for more detailed information about networking.

This section includes the following topics:

- [Before You Begin, page 11](#)
- [Downloading the ASDM Launcher, page 12](#)
- [Starting ASDM from the ASDM Launcher, page 13](#)
- [Using ASDM in Demo Mode, page 13](#)
- [Starting ASDM from a Web Browser, page 15](#)
- [Using the Startup Wizard, page 15](#)
- [Using the IPsec VPN Wizard, page 16](#)
- [Printing from ASDM, page 16](#)

## Before You Begin

If your security appliance includes a factory default configuration, you can connect to the default management address of 192.168.1.1 with ASDM. On the ASA 5500 series Adaptive Security Appliance, the interface to which you connect with ASDM is Management 0/0. To restore the default configuration, enter the **configure factory-default** command at the security appliance CLI.

It is also recommended that you install the recommended version of Java before you begin the installation.

Make sure the PC is on the same network as the security appliance. You can use DHCP on the client to obtain an IP address from the security appliance, or you can set the IP address to a 192.168.1.0/24 network address.

If your platform does not support the factory default configuration, or you want to add to an existing configuration to make it accessible for ASDM, access the security appliance CLI according to the *Cisco Security Appliance Command Line Configuration Guide*, and enter the **setup** command.

**Note**

If your platform does not support the factory default configuration, running the **setup** command may remove any existing configuration.

You must have an inside interface already configured to use the **setup** command. The Cisco PIX security appliance default configuration includes an inside interface, but the Cisco ASA adaptive security appliance default configuration does not. Before using the **setup** command, enter the **interface gigabitethernet slot/port** command, and then the **nameif inside** command. The *slot* for interfaces that are built in to the chassis is **0**. For example, enter **interface gigabitethernet 0/1**.

The Cisco PIX 500 series and the ASA 5510 Adaptive Security Appliance has an Ethernet-type interface. When using the **setup** command, remember that the interface ID is dependent upon the platform. For example, on PIX 500 series, enter the **interface ethernet slot/port**. On ASA, enter **interface gigabitethernet slot/port** command.

## Downloading the ASDM Launcher

The ASDM Launcher is for Windows only. The ASDM Launcher is an improvement over running ASDM in a browser. The ASDM Launcher avoids double authentication and certificate dialog boxes, launches faster, and caches previously-entered IP addresses and usernames.

To download the ASDM Launcher, perform the following steps:

- Step 1** From a supported web browser on the security appliance network, enter the following URL:

**https://interface\_ip\_address/admin**

In transparent firewall mode, enter the management IP address.

**Note**

Be sure to enter **https**, not **http**.

- Step 2** Click **OK** or **Yes** to all prompts, including the name and password prompt. By default, leave the name and password blank.

A page displays with the following buttons:

- **Download ASDM Launcher and Start ASDM**
- **Run ASDM in a browser**

- Step 3** Click **Download ASDM Launcher and Start ASDM**.

The installer downloads to your PC.

- Step 4** Run the installer to install the ASDM Launcher.

## Starting ASDM from the ASDM Launcher

The ASDM Launcher is for Windows only.

To start ASDM from the ASDM Launcher, perform the following steps:

- 
- Step 1** Double-click the **Cisco ASDM Launcher** shortcut on your desktop, or start it from the **Start** menu.
- Step 2** Enter the security appliance IP address or hostname, your username, and your password, and then click **OK**.

If there is a new version of ASDM on the security appliance, the ASDM Launcher automatically downloads it before starting ASDM.

---

## Using ASDM in Demo Mode

ASDM Demo Mode is available as a separately installed application running under Windows. It makes use of the ASDM Launcher and pre-packaged configuration files to let you run ASDM without having a live device available. ASDM Demo Mode lets you:

- Demonstrate ASDM or security appliance features using the ASDM interface.
- Perform configuration and select monitoring tasks via ASDM as though you were interacting with a real device.

ASDM Demo Mode provides simulated monitoring data, including real-time system log messages. The data shown is randomly generated, but the experience is identical to what you would see when connecting to a real device.

ASDM Demo Mode has the following limitations:

- Changes made to the configuration will appear in the GUI but are not applied to the configuration file. That is, when you click the **Refresh** button, it will revert back to the original configuration. The changes are never saved to the configuration file.
- File/Disk operations are not supported.
- Monitoring and logging data are simulated. Historical monitoring data is not available.
- You can only log in as an admin user; you cannot log in as a monitor-only or read-only user.
- Demo Mode does not support the following features:
  - File menu:
    - Reset Device to the Factory Default Configuration
    - Save Running Configuration to Flash
    - Save Running Configuration to TFTP Server
    - Save Running Configuration to Standby Unit
    - Save Internal Log Buffer to Flash
    - Clear Internal Log Buffer
  - Tools menu:
    - Command Line Interface
    - Ping

Traceroute

File Management

Upgrade Software from Local Computer

Upgrade Software from Cisco.com

Backup Configurations

Restore Configurations

System Reload

Administrator's Alert to Clientless SSL VPN Users

- Toolbar/Status bar > Save
- Configuration > Interface > Edit Interface > Renew DHCP Lease
- Failover—Configuring a standby device
- These operations cause a reread of the configuration and therefore will revert the configuration back to the original settings.
  - Switching contexts
  - Making changes in the Interface panel
  - NAT panel changes
  - Clock panel changes

To run ASDM in Demo Mode, perform the following steps:

- 
- Step 1** If you have not yet installed the Demo Mode application, perform the following steps:
- a. Download the ASDM Demo Mode installer from the following website:  
<http://www.cisco.com/cisco/software/navigator.html>  
 or  
<http://www.cisco.com/cgi-bin/tablebuild.pl/pix>  
 The filename is asdm-demo-611.msi.
  - b. Double-click the installer to install the software.
- Step 2** Double-click the **Cisco ASDM Launcher** shortcut on your desktop, or start it from the **Start** menu.
- Step 3** Check **Run in Demo Mode**.
- Step 4** To set the platform, context and firewall modes, and ASDM Version, click **Demo** and make your selections from the Demo Mode area.
- Step 5** To use new ASDM images as they come out, you can either download the latest installer, or you can download the normal ASDM images and install them for Demo Mode:
- a. Download the image from the download page (see Step 1).  
 The filename is asdm-version.bin.
  - b. In the Demo Mode area, click **Install ASDM Image**.  
 A file browser appears. Find the ASDM image file in the browser.
- Step 6** Click **OK** to launch ASDM Demo Mode.

You see a Demo Mode label in the title bar of the window.

## Starting ASDM from a Web Browser

To start ASDM from a web browser, perform the following steps:

**Step 1** From a supported web browser on the security appliance network, enter the following URL:

`https://interface_ip_address/admin`

In transparent firewall mode, enter the management IP address.



**Note** Be sure to enter **https**, not **http**.

**Step 2** Click **OK** or **Yes** to all browser prompts, including the name and password prompt. By default, leave the name and password blank.

A page displays with the following buttons:

- **Install ASDM Launcher and Run ASDM**

**Step 3** Click **Run ASDM**.

**Step 4** Click **OK** or **Yes** to all Java prompts, including the name and password prompt. By default, leave the name and password blank.

## Using the Startup Wizard

The Startup Wizard helps you easily configure a single mode security appliance or a context in multiple context mode.

To use the Startup Wizard to configure the basic setup of the security appliance, perform the following steps:

**Step 1** Launch the wizard according to the steps for the correct security context mode.

- In single context mode, click **Wizards > Startup Wizard**.
- In multiple context mode, for each new context, perform the following steps:
  - a. Create a new context using the **System > Configuration > Security Context** pane.
  - b. Be sure to allocate interfaces to the context.
  - c. When you apply the changes, ASDM prompts you to use the Startup Wizard.
  - d. Click the **System/Contexts** icon on the toolbar, and choose the context name.
  - e. Click **Wizards > Startup Wizard**.

**Step 2** Click **Next** as you proceed through the Startup Wizard screens, filling in the appropriate information in each screen, such as device name, domain name, passwords, interface names, IP addresses, basic server configuration, and access permissions.

- Step 3** Click **Finish** on the last pane to transmit the configuration to the security appliance. Reconnect to ASDM using the new IP address, if the IP address of the connection changes.
- Step 4** Enter other configuration details on the **Configuration** panes.
- 

## Using the IPsec VPN Wizard

The IPsec VPN Wizard configures basic VPN access for LAN-to-LAN or remote client access. The VPN Wizard is available only for security appliances running in single context mode and routed (not transparent) firewall mode.

To use the VPN Wizard to configure VPN, perform the following steps:

- 
- Step 1** Click **Wizards > VPN Wizard**.
- Step 2** Supply information on each wizard pane. Click **Next** to move through the VPN Wizard panes. You may use the default IPSec and IKE policies. Click **Help** for more information about each field.
- Step 3** After you complete the VPN Wizard information, click **Finish** on the last pane to transmit the configuration to the security appliance.
- 

## Printing from ASDM



### Note

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Printing is supported only for Microsoft Windows 2000 or XP in this release.

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ASDM supports printing for the following features:

- The **Configuration > Interfaces** table
- All **Configuration > Security Policy** tables
- All **Configuration > NAT** tables
- The **Configuration > VPN > IPSec > IPSec Rules** table
- **Monitoring > Connection Graphs** and its related table

## ASDM Limitations

This section describes ASDM limitations, and includes the following topics:

- [Unsupported Commands, page 17](#)
- [Interactive User Commands Not Supported in ASDM CLI Tool, page 18](#)
- [Miscellaneous Limitations, page 19](#)



## Unsupported Commands

ASDM does not support the complete command set of the CLI. For any CLI configuration that ASDM does not support, the commands remain unchanged in the configuration.

### Effects of Unsupported Commands

- If ASDM loads an existing running configuration and finds IPv6-related commands, ASDM displays a dialog box informing you that it does not support IPv6. You cannot configure any IPv6 commands in ASDM, but all other configuration is available.
- If ASDM loads an existing running configuration and finds other unsupported commands, ASDM operation is unaffected. To view the unsupported commands, choose **Tools > Show Commands Ignored by ASDM on Device**.
- If ASDM loads an existing running configuration and finds the **alias** command, it enters Monitor-only mode.

Monitor-only mode allows access to the following functions:

- The **Monitoring** area
- The CLI tool (**Tools > Command Line Interface**), which lets you use the CLI commands

To exit Monitor-only mode, use the CLI tool or access the security appliance console, and remove the **alias** command. You can use outside NAT instead of the **alias** command. See the *Cisco Security Appliance Command Reference* for more information.



#### Note

You might also be in Monitor-only mode because your user account privilege level, indicated in the status bar at the bottom of the main ASDM window, was set up as less than or equal to three by your system administrator, which allows Monitor-only mode. For more information, choose **Configuration > > Device Management > Users/AAA > User Accounts and Configuration > Device Management > Users/AAA > AAA Access**.

### Ignored and View-Only Commands

The following table lists commands that ASDM supports in the configuration when you add them through the CLI, but that you cannot add or edit in ASDM. If ASDM ignores the command, it does not appear in the ASDM GUI at all. If the command is view-only, then it appears in the GUI, but you cannot edit it.

Unsupported Commands	ASDM Behavior
<b>access-list</b>	Ignored if not used, except for use in VPN group policy screens
<b>established</b>	Ignored
<b>failover timeout</b>	Ignored
<b>ipv6</b> , any IPv6 addresses	Ignored
<b>pager</b>	Ignored
<b>pim accept-register route-map</b>	Ignored. You can only configure the <b>list</b> option using ASDM.

Unsupported Commands	ASDM Behavior
<b>prefix-list</b>	Ignored if not used in an OSPF area
<b>route-map</b>	Ignored
<b>service-policy global</b>	Ignored if it uses a <b>match access-list</b> class. For example:  <pre>access-list myacl line 1 extended permit ip any any class-map mycm match access-list mycl policy-map mypm class mycm inspect ftp service-policy mypm global</pre>
<b>sysopt nodnsalias</b>	Ignored
<b>sysopt uauth allow-http-cache</b>	Ignored
<b>terminal</b>	Ignored
<b>threat-detection statistics tcp-intercept</b>	Ignored
<b>threat-detection scanning-threat shun duration</b>	Ignored
<b>switchport trunk native vlan</b>	Ignored

## Discontinuous Subnet Masks Not Supported

ASDM does not support discontinuous subnet masks such as 255.255.0.255. For example, you cannot use the following:

```
ip address inside 192.168.2.1 255.255.0.255
```

## Interactive User Commands Not Supported in ASDM CLI Tool

The ASDM CLI tool does not support interactive user commands. If you enter a CLI command that requires interactive confirmation, ASDM prompts you to enter “[yes/no]” but does not recognize your input. ASDM then times out waiting for your response.

For example:

1. From the ASDM Tools menu, click **Command Line Interface**.
2. Enter the command: **crypto key generate rsa**  
ASDM generates the default 1024-bit RSA key.
3. Enter the command again: **crypto key generate rsa**

Instead of regenerating the RSA keys by overwriting the previous one, ASDM displays the following error:

```
Do you really want to replace them? [yes/no]:WARNING: You already have RSA
ke00000000000000$A key
Input line must be less than 16 characters in length.

%Please answer 'yes' or 'no'.
Do you really want to replace them [yes/no]:
```

```
%ERROR: Timed out waiting for a response.
ERROR: Failed to create new RSA keys names <Default-RSA-key>
```

*Workaround:*

- You can configure most commands that require user interaction by means of the ASDM panes.
- For CLI commands that have a **noconfirm** option, use this option when entering the CLI command. For example:

```
crypto key generate rsa noconfirm
```

## Miscellaneous Limitations

- Configuration > Remote Access VPN > Secure Desktop Manager is not supported.
- Dynamic Access Policies, located in **Configuration > Remote Access VPN > Network (Client) Access and Configuration > Remote Access VPN > Clientless SSL VPN Access**, have limited support because it depends on Secure Desktop Manager which is not supported.

## Caveats

The following sections describes the open and resolved caveats for Version 6.1(3).

- [Open Caveats - Version 6.1\(3\), page 19](#)
- [Resolved Caveats - Version 6.1\(3\), page 20](#)



**Note**

If you are a registered cisco.com user, view Bug Toolkit on cisco.com at the following website:

<http://tools.cisco.com/Support/BugToolKit/>

To become a registered cisco.com user, go to the following website:

<http://tools.cisco.com/RPF/register/register.do>

## Open Caveats - Version 6.1(3)

The following list shows caveats that are opened for Version 6.1(3):

**Table 5**     *Open ASDM Caveats*

ID Number	Software Version 6.1(3)	
	Corrected	Caveat Title
CSCs150642	No	Add/Del Interface through CLI not shown in ASDM home page.
CSCsm58048	No	GUI does not show privilege level change until it is applied
CSCsm85034	No	ASDM refresh errors after failover - no response for 60 secs warning
CSCsm85510	No	NTP/clock: clock set cmd sent with ntp cmds if clock changed

**Table 5**    *Open ASDM Caveats (continued)*

ID Number	Software Version 6.1(3)	
	Corrected	Caveat Title
CSCsm86157	No	NTP: In multi-mode, ntp config changes are not recognized.
CSCsm91240	No	Boot image config empty after switch from multiple to single context mod
CSCso05236	No	Pasting of address bar fails in some applications
CSCso46258	No	Cannot view DAP for Read-only admins
CSCsr11493	No	ASDM - read-only users receive "enter network password" popup
CSCsr23498	No	Secure Desktop General panel, missing Help for "Launch the ...App"
CSCsr41717	No	ASDM: sends a [no] upon modifying a ST auto signon list
CSCsr52067	No	Connection issues with 8.1 ASA 5580 devices
CSCsr58575	No	Read-only user denied access to config screens in non-admin context
CSCsr65521	No	ASDM: User link in Smart Tunnels is broken
CSCsr66398	No	"CSC setup wizard" changed access-list setting
CSCsr71032	No	ASDM is unable to modify an address pool without removing it first
CSCsr73904	No	ASDM warning displays incorrect trustpoint info when deleting cert
CSCsr74830	No	ASDM generated cert request contains invalid character

## Resolved Caveats - Version 6.1(3)

The following list shows caveats that are resolved for Version 6.1(3):

**Table 6**    *Resolved ASDM Caveats*

ID Number	Software Version 6.1(3)	
	Corrected	Caveat Title
CSCsc63204	Yes	ASDM to honor New Zealand Daylight Savings time (NZDT)
CSCsl15055	Yes	ASDM may show no ACL hitcounts for active access-lists
CSCsl39376	Yes	ASDM DAP incorrect condition on AAA attributes
CSCsl82825	Yes	Traversing Advanced>SSL Setting cause ASDM to send ssl commands.
CSCsm05271	Yes	ASDM support needed for IDM Startup Wizard animation
CSCsm25784	Yes	TCP Service Group named "http-https" acts as range
CSCsm66235	Yes	ACL manager in ASDM 6.0(3) does not display standard ACLs
CSCsm76473	Yes	Name entries in ASA not showing as Network Objects in ASDM
CSCsm83131	Yes	Capture wizard, ethereal.exe not found error
CSCsm85017	Yes	Browse Language Code window does not display all languages.
CSCsm85594	Yes	NTP: Add server without interface, then edit, shows first interface
CSCsm91575	Yes	EDIT button is not functioning properly in ICMP panel.
CSCsm92154	Yes	ASDM: Java Exception when non-numerical entered into CRL port field

**Table 6** *Resolved ASDM Caveats (continued)*

ID Number	Software Version 6.1(3)	
	Corrected	Caveat Title
CSCsm93373	Yes	ASDM freezes at 77% during loading
CSCsm95257	Yes	ASDM: ACL with trailing remark causes ASDM to add bogus remarks to ACL
CSCsm95423	Yes	VPN Statistics-Sessions, rename Remote Access and Site-to-Site with IPsec
CSCsm99833	Yes	Rule table buttons are truncated
CSCso02264	Yes	WebVPN: GUI Customization for a bookmark - Wrong error message
CSCso03780	Yes	Error message when AAA--> DAP selected
CSCso04692	Yes	CCO download wizard does not complete in multiple mode
CSCso04935	Yes	ASDM: Process "Path" is not reported from a Vista PC
CSCso05192	Yes	HAS Wizard does not run in demo mode
CSCso08240	Yes	sip-provisional-media limits don't match platform
CSCso11752	Yes	ASDM: disable ST for any bookmark not starting with http, https, and ftp
CSCso20071	Yes	ASDM Home Page, VPN Tunnel stats inaccurate
CSCso22740	Yes	Associated trustpoint is different from original config after restored
CSCso23392	Yes	Restoring All via ASDM makes gif file restoration incomplete
CSCso28426	Yes	ASDM when viewing ASA license with ASDM AnyConnect Mobile issue
CSCso30504	Yes	ASDM: Smart Tunnel usability
CSCso30795	Yes	ASDM: Apply Button remains grayed after editing Device Endpt Attribute
CSCso31335	Yes	DAP: Endpt Attrib fail to match - DAP record isn't selected
CSCso33359	Yes	In the network object group, IP address column displays name.
CSCso35177	Yes	Auto created CSD & DAP - for Mac/Linux Default Policy contain spaces
CSCso43915	Yes	Monitoring>ARP Table doesn't show all the arp entries
CSCso43946	Yes	Log Viewer does not display source/dest IP for some syslog 302020
CSCso45991	Yes	Changing address of network object removes it from the object group
CSCso49954	Yes	Gives error "brs" when filtering for object-group
CSCso55100	Yes	ASDM rejects to enter non-English characters while creating bookmark
CSCso58713	Yes	Wrong names and password field for HTTP Form-based authentication
CSCso72416	Yes	ASDM Backup All doesn't backup csd image
CSCso75243	Yes	ASDM Memory Usage report shows incorrect numbers
CSCso76109	Yes	Add Dynamic NAT Rule is not responding and hanging ASDM
CSCso79510	Yes	A syslog containing the ' ' character will be truncated
CSCso81026	Yes	ASDM: backup doesn't allow a dot in the path name
CSCso83893	Yes	Disable IPSec L2L tunnel in ASDM 6.1 fails
CSCso92813	Yes	ASDM stops displaying syslog messages after some time
CSCsq04345	Yes	ssh sessions cannot be disconnected using the disconnect feature
CSCsq07023	Yes	Group-Lock feature - change to general option from ipsec client options

**Table 6** *Resolved ASDM Caveats (continued)*

ID Number	Software Version 6.1(3)	
	Corrected	Caveat Title
CSCsq07318	Yes	ASDM - Modifying NAT rules may clear all xlates for the interface
CSCsq10143	Yes	Edit Static NAT Rule dialog is overlapping other text.
CSCsq14432	Yes	DAP expression generated by ASDM allows room to bypass the record
CSCsq22531	Yes	ASDM: Check for /path in Smart Tunnel Webtype ACLs
CSCsq23816	Yes	ASA/PIX: ASDM may prompt to save changes while logged in as Read Only
CSCsq32331	Yes	Proxy Server config in Phone Proxy configured in CLI shows as ignored
CSCsq48487	Yes	ASDM no longer has search functionality for tunnel session via name/IP
CSCsq71790	Yes	ASDM: Subsequent bookmarks default to ST enabled
CSCsq71857	Yes	ASDM will may freeze for 3 to 4 minutes after an ACL is edited
CSCsq72829	Yes	Cannot add a named Interface
CSCsq76138	Yes	CSC-SSM demo version is older and need 6.2.x version
CSCsq81029	Yes	CSD: Image Invalid message after resetting
CSCsq85965	Yes	ASDM "where used" on network objects shows duplicated results
CSCsq94285	Yes	ASDM not defining inline service groups properly
CSCsq96953	Yes	Unable to apply hash value to a smart tunnel using the ASDM 6.1.1
CSCsq99243	Yes	ASDM-DAP: Selecting Device should provide error mgs when CSD is disabled
CSCsr18432	Yes	Real-time log viewer flickering
CSCsr28762	Yes	HAS Wizard complains 4GE card incompatibility incorrectly
CSCsr50905	Yes	ASDM: radius-sdi-xauth CLI is not supported in IPSec Connection Profiles
CSCsr51673	Yes	ASDM: DAP doesn't match on endpoint.os.servicepack,"EQ","10.4.11" value

## End-User License Agreement

For information on the end-user license agreement, go to:

[http://www.cisco.com/en/US/docs/general/warranty/English/EU1KEN\\_.html](http://www.cisco.com/en/US/docs/general/warranty/English/EU1KEN_.html)

## Related Documentation

For additional information on ASDM or its platforms, see the ASDM online Help or the following documentation found on Cisco.com:

- [\*Cisco ASA 5500 Series Hardware Installation Guide\*](#)
- [\*Cisco ASA 5500 Series Getting Started Guide\*](#)
- [\*Cisco ASA 5500 Series Release Notes\*](#)
- [\*Migrating to ASA for VPN 3000 Series Concentrator Administrators\*](#)
- [\*Cisco Security Appliance Command Line Configuration Guide\*](#)
- [\*Cisco Security Appliance Command Reference\*](#)
- [\*Release Notes for Cisco Intrusion Prevention System 5.0\*](#)
- [\*Installing and Using Cisco Intrusion Prevention System Device Manager 5.0\*](#)
- [\*Release Notes for Cisco Intrusion Prevention System 5.1\*](#)
- [\*Installing and Using Cisco Intrusion Prevention System Device Manager 5.1\*](#)

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

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