

# **Release Notes for Services Ready Platform SRP 520 Series Software Version 1.01.09**

These Release Notes describe the open and resolved issues with the Services Ready Platform SRP 520 Series (SRP 521W, SRP 526W, SRP 527W) software, version 1.01.09.

Additional modems are supported for software version 1.01.09. Refer to www.cisco.com/en/US/products/ps10500/prod\_technical\_reference\_list.html to see a complete list of supported modems for the Services Ready Platform.

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### **Open Issues**

The following are the open issues for the Services Ready Platform SRP 520 Series.

- The Setup Wizard may display a blank screen using Vista Internet Explorer version 7.0. The user may need to refresh the page to see the Setup Wizard (CSCtc66503).
- The Services Ready Platform incorrectly accepts reservation IP addresses which are not within the IP pool range (CSCtd90333).

#### **Release Notes**

- On the Network Setup > NAT > ALG Control page, disabling SIP ALG function may require that the User reboot the device in order to disable SIP ALG function (CSCta94776).
- Jabber client file transfer from LAN to WAN is blocked (CSCtd75234).
- 3G traffic is blocked after setting up an "Internet Access Control" rule on WAN1 interface (CSCtg31733).
- LAN side PC cannot configure UPnP settings on a new VLAN (CSCtg31741).
- DSL WAN PPPoE cannot reconnect when "Connect on Demand" is enabled.
  Possible work around is to reboot the Services Ready Platform (CSCtg31745).
- PPPoE Relay cannot connect in WAN ADSL mode (CSCtg31746).
- When set to DSL WAN PPPoE mode and Max Idle Time to 20 minutes, the Services Ready Platform cannot trigger requests from the LAN client.
   Possible work around is to reboot the Services Ready Platform (CSCtg12860).
- Jumbo Mode settings cannot be configured in DSL Interface (CSCtg12864).
- Port data on VLAN is cleared when voice VLAN is enabled. Possible work around is to add another data VLAN (or delete and add another one) (CSCtg02023).
- The Services Ready Platform cannot trigger a second PPPoE connection under multi-PVC. Possible work around is for the customer to use a different PPPoE server. (CSCtf84932).
- The Services Ready Platform cannot route all traffic to a wired host via WPA-PSK-TKIP when traffic is high (CSCte50952).
- The SRP 526W and SRP 527W may reboot on a long call using the DSL connection, but this issue does not exist on the WAN connection (CSCte05700).
- With ECM (Error Correction Mode) activated, a fax machine in FXS may only receive half of a fax sent (CSCte01131).
- "Connection Request URL" config settings lost on TR-069 page (CSCtg12869).
- When the firewall is enabled, DoS SYN Flood protection fails (CSCtb65294).

### **Resolved Issues**

The following issues have been resolved since version 1.01.01. for the Services Ready Platform SRP 520 Series.

- The Services Ready Platform may not be able to receive a fax from the SPA/PSTN, but can send a fax successfully (CSCtc99227).
- The Services Ready Platform may show a message "System is busy, please try again" after removing SSID 1 from the data\_Lan from the Interface Setup > LAN > VLAN Settings page. Ignore this message if you see it; the settings have been applied to the device (CSCte50949).
- The Services Ready Platform may show a message "System is busy. Please try again" after removing port 3 from data VLAN 1 from the Interface Setup > LAN > VLAN Setting page. Ignore this message if you see it; the settings have been applied to the device (CSCte50955).
- The SRP 526W and SRP 527W may display the incorrect IP address when clicking the "Obtain IP address from DHCP" button from the Interface Setup > WAN > Internet Setup > Check using Static IP Address page (CSCte51405).
- The Services Ready Platform cannot setup a WAN static IP in ADSL EOA mode in the 10.x.x.x network range (CSCte44662).
- The Services Ready Platform can incorrectly set the same port range with different priority on the Network Setup > QoS > QoS Policy page. The user can create QoS policies using the same port range. However, the newer policy will always overwrite previous configured policies (CSCte35656).
- When <Protect\_IVR\_FactoryReset> is set to Yes, a factory reset can be performed via IVR (#73738) without an admin password (CSCte05602).
- With Windows Messenger version: 5.1, a WAN PC fails to establish video call to a LAN PC (CSCtd81990).

## **Related Information**

| Resource  | Location  |
|---|---|
| Technical<br>Documentation                              | www.cisco.com/go/srp500   |
| Firmware Downloads                                      | www.cisco.com/go/srp500   |
| Supported Modems  | www.cisco.com/en/US/products/ps10500/<br>prod_technical_reference_list.html           |
| Customer Support  | www.cisco.com/en/US/support/<br>tsd_cisco_small_business_support_center_contacts.html |
| Warranty and End User<br>License Agreement              | www.cisco.com/go/warranty   |
| Open Source License<br>Notices                          | www.cisco.com/go/osln   |
| SRP 521W, SRP 526W,<br>and SRP 527W Open<br>Source Code | ftp://ftp-eng.cisco.com/pub/opensource/smallbusiness/<br>srp526w-527w/1.01.09         |
| Regulatory Compliance<br>and Safety Information         | www.cisco.com/go/srp500   |
| Cisco Partner Central site for Small Business           | www.cisco.com/web/partners/sell/smb   |
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