Release Notes for Cisco QuickVPN Client v1.3.0.3

May, 2009

These release notes describe the changes and known issues that apply to the QuickVPN Client v1.3.0.3.

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Changes to the Software

- The QuickVPN Client has been rebranded for Cisco Small Business.
- The default install directory has been changed to: C:\Program Files\Cisco Small Business\QuickVPN Client
- This version of the QuickVPN Client blocks the use of the @ character in the password field. This character is a reserved character in the QuickVPN protocol.
- The Help pages have been updated.

Known Issues

- On Microsoft Vista, some third-party firewall applications disable the Windows Firewall, which disables the IPSec service, which causes QuickVPN Client to fail. For QuickVPN Client to function properly, you must enable Windows Firewall.
- Users need to have administrative rights in order to use QuickVPN Client. This is a constraint imposed by the Windows operating systems.
- There is a known issue with Windows XP SP2 Firewall. ICMP packets are always dropped by the Firewall when the Firewall is enabled. This causes the QuickVPN Client to fail to establish a tunnel with the remote QuickVPN Server. Microsoft has released a patch to fix this issue: **http://support.microsoft.com/kb/889527/en-us**.
- QuickVPN tunnels do not pass NetBIOS broadcast packets. This may cause a problem when users search computers by name, or browse the network neighborhood with Windows Explorer. You can use an LMHOSTS file to work around this issue. For more information about this issue, see: **http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd_lmh_qxqq.mspx?mfr=true**.

Where to Find Support

To obtain current support contact information for Cisco Small Business and Cisco Small Business Pro products, visit the following URL:

https://www.myciscocommunity.com/community/smallbizsupport

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