

Release Notes for Cisco QuickVPN Version 1.4.1.2

July 2010

These Release Notes describe the new features and enhancements in the Cisco QuickVPN version 1.4.1.2.

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Changes Since Cisco QuickVPN Version 1.4.0.5

1. Fixed an issue in which the QuickVPN Client (running on Windows 7 and Vista) did not correctly resolve the DDNS domain name of a QuickVPN Server.
2. Fixed an issue with a 100MB file transfer over a QuickVPN tunnel, when the QuickVPN Client was behind a NAT device.
3. QuickVPN Client supports 32-character username and password.
4. If the computer's network interface is not ready, QuickVPN Client will gray out the Connect button and log the event.
5. When QuickVPN Client detects that Windows IPSec Service is disabled, it will try to enable the service and log the event.

Known Issues

1. On Windows Vista and Windows 7, Windows Firewall needs to be enabled in order for QuickVPN Client to function properly. This issue occurs because IPSec service on Vista is disabled when Windows Firewall is disabled. Some third-party firewalls will disable the Windows Firewall, which will cause QuickVPN to fail.
2. Users need to have the administrative rights in order to use QuickVPN Client. This is a constraint posed by the Windows operating systems.
3. There is a known issue with Windows XP SP2 Firewall: ICMP packets are always dropped by the Firewall when the Firewall is enabled. The issue will prevent the QuickVPN Client from successfully establishing a tunnel with the remote QuickVPN Server.
 - One way to resolve this issue is to upgrade Windows XP to Service Pack 3. For Service Pack 3, visit the following website:
<http://www.microsoft.com/downloads/details.aspx?FamilyId=5B33B5A8-5E76-401F-BE08-1E1555D4F3D4&displaylang=en>
 - Alternatively, Microsoft has released a patch to fix this issue. For the patch, visit the following website:
<http://support.microsoft.com/kb/889527/en-us>
4. QuickVPN tunnels do not pass NetBIOS broadcast packets. This may create a problem when users want to search computers by names or to browse the network neighborhood on Windows Explorer. Users can use a LMHOSTS file to work around this issue. For more information, visit the following website address:
http://www.microsoft.com/technet/prodtechnol/windows2000serv/reskit/cnet/cnfd_lmh_qxqq.msp?mfr=true
5. While a QuickVPN tunnel is connected, the following message may appear: "Remote Gateway is not responding, do you want to wait?" This issue occurs when the remote QuickVPN Server is not responding to the ping sent by the QuickVPN Client. This issue may be caused by the remote QuickVPN Server temporarily overloaded. Users can ignore the pop-up message as long as the traffic continues to flow through the tunnel.

Related Information

Support	
Cisco Small Business Support Community	www.cisco.com/go/smallbizsupport
Cisco Small Business Support and Resources	www.cisco.com/go/smallbizhelp
Phone Support Contacts	www.cisco.com/en/US/support/tsd_cisco_small_business_support_center_contacts.html
Cisco Small Business Downloads	www.cisco.com/go/smallbizfirmware Select a link to download software and firmware for Cisco Small Business Products. No login is required. Downloads for all other Cisco Small Business products, including Network Storage Systems, are available in the Download area on Cisco.com at www.cisco.com/go/software (registration/login required).
Product Documentation	
Cisco Small Business Routers	www.cisco.com/go/smallbizrouters
Cisco Small Business	
Cisco Partner Central for Small Business (Partner Login Required)	www.cisco.com/web/partners/sell/smb
Cisco Small Business Home	www.cisco.com/smb

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