

Installing a Cisco 2691 Redundant Power Supply Interface Module in the Cisco 2691 Router

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Purpose

This document provides instructions for removing the power supply from the Cisco 2691 router, installing the Cisco 2691 redundant power supply (RPS) interface module, and connecting to the Cisco 600W redundant power supply (RPS) system module.

Audience

This document is intended for the power supply installer, who should be familiar with electronic circuitry and wiring practices and have experience as an electronic or electromechanical technician.



Only trained and qualified personnel should be allowed to install, replace, or service this equipment. To see translations of the warnings that appear in this publication, refer to the *Regulatory Compliance and Safety Information* document that accompanied this device.

Scope

This document covers the following areas:

- Removing the power supply from the Cisco 2691 router
- Installing a Cisco 2691 RPS interface module
- Connecting the Cisco 2691 RPS interface module to a Cisco 600W RPS system module



Use this document with the *Cisco 2600 Series Hardware Installation Guide* and the *Regulatory Compliance and Safety Information* document for your router. If you have questions or need help, refer to the "Obtaining Technical Assistance" section on page 26.

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Safety Information

Follow these guidelines to ensure general safety:

- Keep the chassis area clear and dust-free during and after installation.
- Place the removed chassis cover in a safe place.
- Keep tools away from walk areas where you or others could fall over them.
- Do not wear loose clothing that may get caught in the chassis. Fasten your tie or scarf and roll up your sleeves.
- Wear safety glasses when working under conditions that may be hazardous to your eyes.
- Do not perform any action that creates a potential hazard to people or makes the equipment unsafe.



Ultimate disposal of this product should be handled according to all national laws and regulations.



The ISDN connection is regarded as a source of voltage that should be inaccessible to user contact. Do not attempt to tamper with or open any public telephone operator (PTO)-provided equipment or connection hardware. Any hardwired connection (other than by a nonremovable, connect-one-time-only plug) must be made only by PTO staff or suitably trained engineers.



Before working on equipment that is connected to power lines, remove jewelry (including rings, necklaces, and watches). Metal objects will heat up when connected to power and ground and can cause serious burns or weld the metal object to the terminals.



Before working on a chassis or working near power supplies, unplug the power cord on AC units.



Before working on a system that has an on/off switch, turn OFF the power and unplug the power cord.



To avoid electric shock, do not connect safety extra-low voltage (SELV) circuits to telephone-network voltage (TNV) circuits. LAN ports contain SELV circuits, and WAN ports contain TNV circuits. Some LAN and WAN ports both use RJ-45 connectors. Use caution when connecting cables.

Also read the following information before proceeding:

- Working Safely with Electricity, page 3
- Preventing Electrostatic Discharge Damage, page 4
- Warning Definition, page 4

Working Safely with Electricity

Follow these guidelines when working on equipment powered by electricity:

- Locate the room's emergency power-off switch. Then, if an electrical accident occurs, you can quickly shut the power off.
- Before working on the system, turn off the power and unplug the power cord.
- Disconnect all power before doing the following:
 - Working on or near power supplies
 - Installing or removing a router chassis or network processor module
 - Performing most hardware upgrades
- Do not work alone if potentially hazardous conditions exist.
- Look carefully for possible hazards in your work area, such as moist floors, ungrounded power extension cables, and missing safety grounds.
- Never assume that power is disconnected from a circuit. Always check.
- If an electrical accident occurs, proceed as follows:
 - Use caution, and do not become a victim yourself.
 - Turn off power to the system.
 - If possible, send another person to get medical aid. Otherwise, determine the condition of the victim and then call for help.
 - Determine if the person needs rescue breathing or external cardiac compressions; then take appropriate action.

Preventing Electrostatic Discharge Damage

Electrostatic discharge (ESD) can damage equipment and impair electrical circuitry. It occurs when electronic printed circuit cards are improperly handled and can result in complete or intermittent failures. Always follow ESD prevention procedures when removing and replacing cards. Ensure that the router chassis is electrically connected to earth ground. Wear an ESD-preventive wrist strap, ensuring that it makes good skin contact. Connect the clip to an unpainted surface of the chassis frame to safely channel unwanted ESD voltages to ground. To properly guard against ESD damage and shocks, the wrist strap and cord must operate effectively. If no wrist strap is available, ground yourself by touching the metal part of the chassis.

Caution

For safety, periodically check the resistance value of the antistatic strap, which should be between 1 and 10 megohms (Mohms).

Warning Definition



IMPORTANT SAFETY INSTRUCTIONS

This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. To see translations of the warnings that appear in this publication, refer to the translated safety warnings that accompanied this device.

Note: SAVE THESE INSTRUCTIONS

Note: This documentation is to be used in conjunction with the specific product installation guide that shipped with the product. Please refer to the Installation Guide, Configuration Guide, or other enclosed additional documentation for further details.

Waarschuwing BELANGRIJKE VEILIGHEIDSINSTRUCTIES

Dit waarschuwingssymbool betekent gevaar. U verkeert in een situatie die lichamelijk letsel kan veroorzaken. Voordat u aan enige apparatuur gaat werken, dient u zich bewust te zijn van de bij elektrische schakelingen betrokken risico's en dient u op de hoogte te zijn van de standaard praktijken om ongelukken te voorkomen. Voor een vertaling van de waarschuwingen die in deze publicatie verschijnen, dient u de vertaalde veiligheidswaarschuwingen te raadplegen die bij dit apparaat worden geleverd.

Opmerking BEWAAR DEZE INSTRUCTIES.

Opmerking Deze documentatie dient gebruikt te worden in combinatie met de installatiehandleiding voor het specifieke product die bij het product wordt geleverd. Raadpleeg de installatiehandleiding, configuratiehandleiding of andere verdere ingesloten documentatie voor meer informatie.

Varoitus TÄRKEITÄ TURVALLISUUTEEN LIITTYVIÄ OHJEITA

Tämä varoitusmerkki merkitsee vaaraa. Olet tilanteessa, joka voi johtaa ruumiinvammaan. Ennen kuin työskentelet minkään laitteiston parissa, ota selvää sähkökytkentöihin liittyvistä vaaroista ja tavanomaisista onnettomuuksien ehkäisykeinoista. Tässä asiakirjassa esitettyjen varoitusten käännökset löydät laitteen mukana toimitetuista ohjeista.

Huomautus SÄILYTÄ NÄMÄ OHJEET

Huomautus Tämä asiakirja on tarkoitettu käytettäväksi yhdessä tuotteen mukana tulleen asennusoppaan kanssa. Katso lisätietoja asennusoppaasta, kokoonpano-oppaasta ja muista mukana toimitetuista asiakirjoista.

Attention IMPORTANTES INFORMATIONS DE SÉCURITÉ

Ce symbole d'avertissement indique un danger. Vous vous trouvez dans une situation pouvant causer des blessures ou des dommages corporels. Avant de travailler sur un équipement, soyez conscient des dangers posés par les circuits électriques et familiarisez-vous avec les procédures couramment utilisées pour éviter les accidents. Pour prendre connaissance des traductions d'avertissements figurant dans cette publication, consultez les consignes de sécurité traduites qui accompagnent cet appareil.

Remarque CONSERVEZ CES INFORMATIONS

Remarque Cette documentation doit être utilisée avec le guide spécifique d'installation du produit qui accompagne ce dernier. Veuillez vous reporter au Guide d'installation, au Guide de configuration, ou à toute autre documentation jointe pour de plus amples renseignements.

Warnung WICHTIGE SICHERHEITSANWEISUNGEN

Dieses Warnsymbol bedeutet Gefahr. Sie befinden sich in einer Situation, die zu einer Körperverletzung führen könnte. Bevor Sie mit der Arbeit an irgendeinem Gerät beginnen, seien Sie sich der mit elektrischen Stromkreisen verbundenen Gefahren und der Standardpraktiken zur Vermeidung von Unfällen bewusst. Übersetzungen der in dieser Veröffentlichung enthaltenen Warnhinweise sind im Lieferumfang des Geräts enthalten.

Hinweis BEWAHREN SIE DIESE SICHERHEITSANWEISUNGEN AUF

Hinweis Dieses Handbuch ist zum Gebrauch in Verbindung mit dem Installationshandbuch für Ihr Gerät bestimmt, das dem Gerät beiliegt. Entnehmen Sie bitte alle weiteren Informationen dem Handbuch (Installations- oder Konfigurationshandbuch o. Ä.) für Ihr spezifisches Gerät.

Figyelem! FONTOS BIZTONSÁGI ELŐÍRÁSOK

Ez a figyelmezető jel veszélyre utal. Sérülésveszélyt rejtő helyzetben van. Mielőtt bármely berendezésen munkát végezte, legyen figyelemmel az elektromos áramkörök okozta kockázatokra, és ismerkedjen meg a szokásos balesetvédelmi eljárásokkal. A kiadványban szereplő figyelmeztetések fordítása a készülékhez mellékelt biztonsági figyelmeztetések között található.

Megjegyzés ŐRIZZE MEG EZEKET AZ UTASÍTÁSOKAT!

Megjegyzés Ezt a dokumentációt a készülékhez mellékelt üzembe helyezési útmutatóval együtt kell használni. További tudnivalók a mellékelt Üzembe helyezési útmutatóban (Installation Guide), Konfigurációs útmutatóban (Configuration Guide) vagy más dokumentumban találhatók.

Avvertenza IMPORTANTI ISTRUZIONI SULLA SICUREZZA

Questo simbolo di avvertenza indica un pericolo. La situazione potrebbe causare infortuni alle persone. Prima di intervenire su qualsiasi apparecchiatura, occorre essere al corrente dei pericoli relativi ai circuiti elettrici e conoscere le procedure standard per la prevenzione di incidenti. Per le traduzioni delle avvertenze riportate in questo documento, vedere le avvertenze di sicurezza che accompagnano questo dispositivo.

Nota CONSERVARE QUESTE ISTRUZIONI

Nota La presente documentazione va usata congiuntamente alla guida di installazione specifica spedita con il prodotto. Per maggiori informazioni, consultare la Guida all'installazione, la Guida alla configurazione o altra documentazione acclusa.

Advarsel VIKTIGE SIKKERHETSINSTRUKSJONER

Dette varselssymbolet betyr fare. Du befinner deg i en situasjon som kan forårsake personskade. Før du utfører arbeid med utstyret, bør du være oppmerksom på farene som er forbundet med elektriske kretssystemer, og du bør være kjent med vanlig praksis for å unngå ulykker. For å se oversettelser av advarslene i denne publikasjonen, se de oversatte sikkerhetsvarslene som følger med denne enheten.

Merk TA VARE PÅ DISSE INSTRUKSJONENE

Merk Denne dokumentasjonen skal brukes i forbindelse med den spesifikke installasjonsveiledningen som fulgte med produktet. Vennligst se installasjonsveiledningen, konfigureringsveiledningen eller annen vedlagt tilleggsdokumentasjon for detaljer.

Aviso INSTRUÇÕES IMPORTANTES DE SEGURANÇA

Este símbolo de aviso significa perigo. O utilizador encontra-se numa situação que poderá ser causadora de lesões corporais. Antes de iniciar a utilização de qualquer equipamento, tenha em atenção os perigos envolvidos no manuseamento de circuitos eléctricos e familiarize-se com as práticas habituais de prevenção de acidentes. Para ver traduções dos avisos incluídos nesta publicação, consulte os avisos de segurança traduzidos que acompanham este dispositivo.

Nota GUARDE ESTAS INSTRUÇÕES

Nota Esta documentação destina-se a ser utilizada em conjunto com o manual de instalação incluído com o produto específico. Consulte o manual de instalação, o manual de configuração ou outra documentação adicional inclusa, para obter mais informações.

¡Advertencia! INSTRUCCIONES IMPORTANTES DE SEGURIDAD

Este símbolo de aviso indica peligro. Existe riesgo para su integridad física. Antes de manipular cualquier equipo, considere los riesgos de la corriente eléctrica y familiarícese con los procedimientos estándar de prevención de accidentes. Vea las traducciones de las advertencias que acompañan a este dispositivo.

Nota GUARDE ESTAS INSTRUCCIONES

Nota Esta documentación está pensada para ser utilizada con la guía de instalación del producto que lo acompaña. Si necesita más detalles, consulte la Guía de instalación, la Guía de configuración o cualquier documentación adicional adjunta.

Varning! VIKTIGA SÄKERHETSANVISNINGAR

Denna varningssignal signalerar fara. Du befinner dig i en situation som kan leda till personskada. Innan du utför arbete på någon utrustning måste du vara medveten om farorna med elkretsar och känna till vanliga förfaranden för att förebygga olyckor. Se översättningarna av de varningsmeddelanden som finns i denna publikation, och se de översatta säkerhetsvarningarna som medföljer denna anordning.

OBS! SPARA DESSA ANVISNINGAR

OBS! Denna dokumentation ska användas i samband med den specifika produktinstallationshandbok som medföljde produkten. Se installationshandboken, konfigurationshandboken eller annan bifogad ytterligare dokumentation för närmare detaljer.

Предупреждение получение травм. Перед началом работы с любым оборудованием необходимо ознакомиться с ситуациями, в которых возможно поражение электротоком, и со стандартными действиями для предотвращения несчастных случаев. Переведенный текст предупреждений содержится в соответствующем документе, поставляемом вместе с устройством.

Примечание СОХРАНЯЙТЕ ЭТУ ИНСТРУКЦИЮ Примечание Эта инструкция должна использоваться вместе с руководством по установке конкретного изделия, входящим в комплект поставки. Дополнительные сведения см. в руководстве по установке, руководстве по настройке и другой документации, поставляемой с изделием.

- - 景保存这些说明
 - 本文件应与本产品附带的具体安装说明一并阅读。如欲了解详情,请参阅《安装说明》、《配置说明》或所附的其他 文件。

警告

安全上の重要な注意事項

Overview of the Cisco 2691 RPS Interface Module

The Cisco 2691 RPS interface module replaces the power supply installed in the router. The interface module connects to the Cisco 600W RPS system module using a one-to-one or two-to-one cable.

The interface module is used to convert and distribute incoming DC power from the Cisco 600W RPS system module to the DC voltage used by the router. The interface module has four regulated DC outputs:

- +3.3V
- +5V
- +12V
- -12V

Two cables connect the interface module to the Cisco 2691 router motherboard:

- Cable 1—Standard 24-pin Molex connector (power and RTN connections)
- Cable 2—Standard 4-pin connector (fail and ground connections)

For cable pinout information see the "About Troubleshooting the Cisco 2691 RPS Interface Module" section on page 23.

Figure 1 shows the redundant power supply interface module for the Cisco 2691 router.

Figure 2 on page 9 shows the location of the interface module in the Cisco 2691 router.

Figure 1 Cisco 2691 Redundant Power Supply Interface Module





Figure 2 Redundant Power Supply Interface Module Location in the Cisco 2691 Router

Power Requirements for the Cisco 2691 RPS Interface Module

Table 2 lists the VDC output from the Cisco 2691 router redundant power supply interface module to the motherboard and the input voltage from the Cisco 600 external power supply to the Cisco 2691 redundant power supply interface module

Specification	Requirement		
Output voltage from the interface module	+3, +5, +12, -12 VDC		
Input voltage from Cisco RPS600	+5, +12, and -12 VAC		

Table 1 Input from Redundant Power Supply Cisco 600W RPS

How to Remove the Power Supply from the Cisco 2691 Router

The power supply for the Cisco 2691 router is located inside the chassis. To remove the power supply, complete these procedures:

- Read the Safety information below.
- Removing the Cover from the Cisco 2691 Router, page 10
- Removing the Power Supply from the Cisco 2691 Router, page 12

Safety

Before opening the Cisco 2691 router and removing the power supply, please read these warnings:



Before working on a chassis or working near power supplies, unplug the power cord on AC units.



Do not touch the power supply when the power cord is connected. For systems with a power switch, line voltages are present within the power supply even when the power switch is off and the power cord is connected. For systems without a power switch, line voltages are present within the power supply when the power cord is connected.



Do not work on the system or connect or disconnect cables during periods of lightning activity.



Before opening the chassis, disconnect the telephone-network cables to avoid contact with telephone-network voltages.



Network hazardous voltages are present in the BRI cable. If you detach the BRI cable, detach the end away from the router first to avoid possible electric shock. Network hazardous voltages also are present on the system card in the area of the BRI port (RJ-45 connector), regardless of when power is turned off.

Removing the Cover from the Cisco 2691 Router

Tools

- ESD-preventive wrist strap
- Number 2 Phillips screwdriver

To remove the cover, follow these steps:

- **Step 1** Turn off power to the router.
- **Step 2** Remove all network interface cables from the rear panel.
- **Step 3** Remove the power cord from the router.
- **Step 4** Remove the building ground wires from the router. See Figure 3 on page 10 for the location of the ground wires on the chassis.

Ground lug attachment

Figure 3 Locating the Chassis Ground Lugs

Step 5 Remove the router from the rack and place it so that the rear panel is closest to you.

- **Step 6** Remove the five screws located on top of the cover. Set the screws aside in a safe place.
- **Step 7** Lift the front edge of the cover. (See number 1 in Figure 4.)
- **Step 8** Slide the cover toward the right until the metal tabs on the rear edge separate from the chassis bottom. (See number 2 in Figure 4.)

Figure 4 Removing the Cisco 2691 Cover



Step 9 Lift the cover completely off the chassis and set it aside.

Removing the Power Supply from the Cisco 2691 Router

Tools

- ESD-preventive wrist strap
- Number 2 Phillips screwdriver

After you remove the cover from the chassis, follow these steps to remove the power supply:

Step 1 Find the Compact Flash memory card located on the side wall of the chassis. (See Figure 5 on page 12.)

Figure 5 Cisco 2691 Compact Flash Location



- Step 2 Remove the compact Flash memory retention screw and set it aside. (See Figure 5.)
- Step 3 Lift the compact Flash memory card up and away from the compact Flash receptacle and set it aside.
- **Step 4** Find the large power connector on the motherboard and remove the power cable. (See Figure 6 on page 13.)



On a Cisco 2691 router, you can simply lift the connector cable away from the mating connector on the board. (See Figure 6 on page 13.)



Figure 6 Disconnecting the Cisco 2691 Power Connector

Step 5 The Cisco 2691 power supply is held in the chassis by three external mounting screws in the rear panel of the router. (See Figure 7.) Remove the screws and set them aside.

Figure 7 Cisco 2691 Power Supply Mounting Screws



Step 6 Slide the power supply back slightly in the chassis. This disengages the support built into the frame that helps secure the power supply in place. See Figure 8 on page 14 and Figure 9 on page 14.



Figure 8 Cisco 2691 Power Supply Mounting Support (Right)

Figure 9 Cisco 2691 Power Supply Mounting Support (Left)





Step 7 Pull the power supply back and lift the power supply out of the chassis. (See Figure 10.)

How to Install the Cisco 2691 RPS Interface Module in the Cisco 2691 Router

The Cisco 2691 RPS interface module comes attached to an adapter panel. The adapter panel with the interface module is installed in the Cisco 2691 router as a unit.

Attaching the Adapter Panel and Interface Module to the Cisco 2691 Chassis Rear Panel

The adapter panel with the interface module attached, is installed behind the rear panel of the chassis.

Tools

- ESD-preventive wrist strap
- Number 2 Phillips screwdriver
- 4—6x32-0.25 Phillips head screws
- Voltage sticker for the Cisco 2691 RPS interface module

- **Step 1** Slide the adapter panel/interface module into place behind the rear panel of the Cisco 2691router. See Figure 11.
- **Step 2** Align the four screw holes in the rear panel with the four screw holes in the adapter panel. See Figure 11.

Figure 11 Aligning the Adapter Panel with the Chassis Rear Panel



Step 3 While holding the adapter panel in place, insert the four screws into the rear panel to hold the adapter panel and interface module to the rear panel (two screws on the far left and two screws on the far right).

Note	Insert the screws from the front of the rear panel.
Step 4	Use the Phillips head screwdriver to tighten the screws (8 to10 in-lbs, 133 to 166 N-m).

Connecting the Redundant Power Supply Interface Module Cables to the Cisco 2691 Router

The two cables coming from the back of the interface module are attached to connectors on the back of the motherboard in the Cisco 2691 router chassis.

Step 1 Connect the power cables to the motherboard as shown in Figure 12.

Figure 12 Connecting the Power Cables to the Motherboard

Replacing the Flash Memory Card in the Cisco 2691 Chassis

Tools

- ESD-preventive wrist strap
- Number 2 Phillips screwdriver

Before you replace the cover on the chassis, follow these steps to replace the compact Flash memory card:

- Step 1 Find the compact Flash memory card slot located on the side wall of the chassis. (See Figure 13.)
- **Step 2** Slide the card into the slot. The label is visible if the card is correctly installed.
- **Step 3** Insert the retention screw in the retention screw hole and tighten.

Figure 13 Replacing the Compact Flash Memory Card in the Chassis



Replacing the Cover on the Cisco 2691 Router

After you finish installing the Cisco redundant power supply interface module, follow these steps to replace the cover:

- **Step 1** Place the chassis bottom so that the front panel is closest to you.
- Step 2 Hold the cover so that the tabs at the rear of the cover are aligned with the chassis bottom.
- **Step 3** Push the cover toward the rear, making sure that the cover tabs fit under the rear panel of the chassis and the rear panel tabs fit under the cover.
- **Step 4** Slide the cover slightly to the left to lock the cover into position (number 1 in Figure 14).
- **Step 5** Lower the front of the cover onto the chassis (number 2 in Figure 14).

Figure 14 Replacing the Cisco 2691 Router Cover





Attaching the Voltage Label to the Cisco 2691 Chassis

The Cisco 2691 RPS interface module kit comes with a self-adhesive label that must be placed on the rear of the chassis after the interface module is installed. This label shows the available voltages and maximum wattage when the interface module is installed in the chassis.

- **Step 1** Make sure that the label location is free of dust or other debris.
- **Step 2** Attach the label to the chassis as shown in Figure 15.



Figure 15 Placing the Voltage Label on the Chassis

How to Reconnect the Cisco 2691 Router

After the router cover has been installed, return the Cisco 2691 router to the telco rack or installation location.



This unit is intended for installation in restricted access areas. A restricted access area is where access can only be gained by service personnel through the use of a special tool, lock and key, or other means of security, and is controlled by the authority responsible for the location.



Do not connect the network interface cables or power cord, or turn on power to the router until you have connected the chassis to the building ground.

Connecting the Cisco 2691 Router to Building Ground

To connect the building ground wire to the Cisco 2691 router, follow these steps:



The installation must comply with all applicable national and local codes.



Use copper conductors only.

- **Step 1** Crimp a size AWG 6 (minimum 13 mm²) ground wire in the new equipment building system (NEBS) ground lug.
- Step 2 Attach the ground lug to the Cisco 2691 chassis, using the supplied screws as shown in Figure 16.

Figure 16 NEBS-Compliant Ground Connection on the Cisco 2691 Router



Step 3 Connect the other end of the ground wire to a suitable grounding point at your site.

Reinstalling the Cables and Connecting to the Cisco 600W RPS System Module

- **Step 1** Reinstall the network interface cables.
- **Step 2** Connect the Cisco 600W RPS module cable to the power connection at the back of the Cisco 2691 router.
- **Step 3** Tighten the plug in place using the two screw-downs on either side of the plug.

<image><image>

Figure 17 Connecting the Cisco 2691 Router to the Cisco 600W RPS Module

Step 4 Connect the other end of the power supply cable to the connector at the rear of the Cisco 600W RPS module.

Note

The power supply cable can be a one-to-one cable or a two-to-one cable.

For information about the Cisco 600W redundant power supply system, refer to the *Cisco Redundant Power Supply System Hardware Installation Guide* at the following URL:

http://www.cisco.com/univercd/cc/td/doc/product/access/rpsbk/rpshim/index.htm

Powering On the Router

Warning

The plug-socket combination must be accessible at all times because it serves as the main disconnecting device.



To ensure adequate cooling, never operate the router unless the unit is completely closed.



This product relies on the building's installation or power supply for short circuit (overcurrent) protection. Ensure that a Listed and Certified fuse or circuit breaker no larger than 60 VDC, 15A is used on all current-carrying conductors.

To power on the router, perform the following steps:

- **Step 1** Power on the router.
- **Step 2** Verify that the LED labeled SYSTEM on the front panel is on.

If you encounter problems when you power on the router, see the "About Troubleshooting the Cisco 2691 RPS Interface Module" section.

About Troubleshooting the Cisco 2691 RPS Interface Module

Check the following items to help isolate problems with the Cisco 2691 RPS interface module installation:

- With the power switch on, is the power LED on the front panel on?
 - If not, check the AC input, AC source, router circuit breaker, and power supply cable (AC).
 - Check the power supply connection to the motherboard.
 - If the power LED is still off, the problem might be a power supply failure.
- Does the router shut down after being on a short time?
 - Check the fans. If the fans are not working, the router will overheat and shut itself down.
 - If the fans are not working, check the power supply connections to the fans.
 - Ensure that the chassis intake and exhaust vents are clear.
 - Check the environmental site requirements in your router installation and configuration guide.
- Check the interface module output voltages and Cisco 600W RPS module output voltages.

Table 2 on page 24 lists the VDC output from the Cisco 2691 RPS interface module to the motherboard.

Output Voltage	+3.3 VDC	+5 VDC	+12 VDC	–12 VDC
Maximum	3.45	5.25	12.55	-12.6
Nominal	3.35	5.10	12.20	-12.0
Minimum	3.25	4.95	11.90	-11.5
Peak to Peak, mV	30	50	120	120

Table 2 Cisco 3725 RPS Interface Module Output Power

Table 1 shows the output voltage from the Cisco 600W RPS module to the Cisco 2691 RPS interface module.

Table 3 Cisco 600W RPS System Module Output Voltage

Specification	Requirement
Cisco 600W RPS system module output to the Cisco 2691 RPS interface module	+5, +12, and -12 VDC

Table 4 shows the cable pinouts for the cables from the interface module to the Cisco 2691 router motherboard.

Pin Number	Assignment	Pin Number	Assignment
1	+3.3V sense	13	+5V
2	Sense RTN	14	+5V
3	No connection	15	RTN
4	RTN	16	RTN
5	-12V	17	RTN
6	RTN	18	+3.3V
7	+12V	19	+3.3V
8	+12V	20	+3.3V
9	RTN	21	RTN
10	+5V	22	RTN
11	+5V	23	No connection
12	+5V	24	No connection

 Table 4
 AC Interface Module Cable Pin Assignments (Output)

Table 5 AC Interface Module Cable Pin Assignments (RPS Signals)

Pin Number	Assignment	Pin Number	Assignment
1	GND	3	FAIL_0
2	RPS_FAIL	4	FAIL_1

1

Related Documentation

Check the following websites for more information about the Cisco 2691 router:

- Cisco 2600 Series Modular Routers Quick Start Guide at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/2600_qsg.htm
- Hardware installation documents for Cisco 2600 series routers at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/hw_inst/index.htm
- Cisco 600W redundant power supply (RPS) documents at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/hw_inst/ps_inst/rps_do cs/index.htm
- Software configuration documents for Cisco 2600 series routers at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/sw_conf/index.htm
- *Troubleshooting Cisco 2600 Series Routers* at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/2600indx.htm
- Cisco IOS release notes at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/rn2600/index.htm
- Regulatory compliance and safety information documents for Cisco 2600 series routers at the following URL:

http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/rcsi/index.htm

- Security documents at the following URL: http://www.cisco.com/univercd/cc/td/doc/product/access/acs_mod/cis2600/secure/index.htm
- For more information about the Cisco 2691 router, go to the following URL: http://www.cisco.com/pcgi-bin/Support/PSP/psp_view.pl?p=Hardware:2600

Obtaining Documentation

These sections explain how to obtain documentation from Cisco Systems.

World Wide Web

You can access the most current Cisco documentation on the World Wide Web at this URL:

http://www.cisco.com

Translated documentation is available at this URL:

http://www.cisco.com/public/countries_languages.shtml

Documentation CD-ROM

Cisco documentation and additional literature are available in a Cisco Documentation CD-ROM package, which is shipped with your product. The Documentation CD-ROM is updated monthly and may be more current than printed documentation. The CD-ROM package is available as a single unit or through an annual subscription.

Ordering Documentation

You can order Cisco documentation in these ways:

• Registered Cisco.com users (Cisco direct customers) can order Cisco product documentation from the Networking Products MarketPlace:

http://www.cisco.com/cgi-bin/order/order_root.pl

• Registered Cisco.com users can order the Documentation CD-ROM through the online Subscription Store:

http://www.cisco.com/go/subscription

 Nonregistered Cisco.com users can order documentation through a local account representative by calling Cisco Systems Corporate Headquarters (California, U.S.A.) at 408 526-7208 or, elsewhere in North America, by calling 800 553-NETS (6387).

Documentation Feedback

You can submit comments electronically on Cisco.com. In the Cisco Documentation home page, click the **Fax** or **Email** option in the "Leave Feedback" section at the bottom of the page.

You can e-mail your comments to bug-doc@cisco.com.

You can submit your comments by mail by using the response card behind the front cover of your document or by writing to the following address:

Cisco Systems Attn: Document Resource Connection 170 West Tasman Drive San Jose, CA 95134-9883

We appreciate your comments.

Obtaining Technical Assistance

Cisco provides Cisco.com as a starting point for all technical assistance. Customers and partners can obtain online documentation, troubleshooting tips, and sample configurations from online tools by using the Cisco Technical Assistance Center (TAC) Web Site. Cisco.com registered users have complete access to the technical support resources on the Cisco TAC Web Site.

Cisco.com

Cisco.com is the foundation of a suite of interactive, networked services that provides immediate, open access to Cisco information, networking solutions, services, programs, and resources at any time, from anywhere in the world.

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- · Streamline business processes and improve productivity
- Resolve technical issues with online support
- Download and test software packages
- Order Cisco learning materials and merchandise
- Register for online skill assessment, training, and certification programs

If you want to obtain customized information and service, you can self-register on Cisco.com. To access Cisco.com, go to this URL:

http://www.cisco.com

Technical Assistance Center

The Cisco Technical Assistance Center (TAC) is available to all customers who need technical assistance with a Cisco product, technology, or solution. Two levels of support are available: the Cisco TAC Web Site and the Cisco TAC Escalation Center.

Cisco TAC inquiries are categorized according to the urgency of the issue:

- Priority level 4 (P4)—You need information or assistance concerning Cisco product capabilities, product installation, or basic product configuration.
- Priority level 3 (P3)—Your network performance is degraded. Network functionality is noticeably impaired, but most business operations continue.
- Priority level 2 (P2)—Your production network is severely degraded, affecting significant aspects of business operations. No workaround is available.
- Priority level 1 (P1)—Your production network is down, and a critical impact to business operations will occur if service is not restored quickly. No workaround is available.

The Cisco TAC resource that you choose is based on the priority of the problem and the conditions of service contracts, when applicable.

Cisco TAC Web Site

You can use the Cisco TAC Web Site to resolve P3 and P4 issues yourself, saving both cost and time. The site provides around-the-clock access to online tools, knowledge bases, and software. To access the Cisco TAC Web Site, go to this URL:

http://www.cisco.com/tac

All customers, partners, and resellers who have a valid Cisco service contract have complete access to the technical support resources on the Cisco TAC Web Site. The Cisco TAC Web Site requires a Cisco.com login ID and password. If you have a valid service contract but do not have a login ID or password, go to this URL to register:

http://www.cisco.com/register/

If you are a Cisco.com registered user, and you cannot resolve your technical issues by using the Cisco TAC Web Site, you can open a case online by using the TAC Case Open tool at this URL:

http://www.cisco.com/tac/caseopen

If you have Internet access, we recommend that you open P3 and P4 cases through the Cisco TAC Web Site.

Cisco TAC Escalation Center

The Cisco TAC Escalation Center addresses priority level 1 or priority level 2 issues. These classifications are assigned when severe network degradation significantly impacts business operations. When you contact the TAC Escalation Center with a P1 or P2 problem, a Cisco TAC engineer automatically opens a case.

To obtain a directory of toll-free Cisco TAC telephone numbers for your country, go to this URL:

http://www.cisco.com/warp/public/687/Directory/DirTAC.shtml

Before calling, please check with your network operations center to determine the level of Cisco support services to which your company is entitled: for example, SMARTnet, SMARTnet Onsite, or Network Supported Accounts (NSA). When you call the center, please have available your service agreement number and your product serial number.

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