



CHAPTER

# 13

## Configuring Dial Backup and Remote Management

The Cisco 1800 integrated services fixed-configuration routers support dial-in (for remote management) and dial-out (for dial backup) capabilities. By allowing you to configure a backup modem line connection, the Cisco 1800 integrated services fixed-configuration routers provide protection against WAN downtime. Dial backup is inactive by default, and must be configured to be active.

Dial backup and remote management functions are configured through the ISDN S/T port of the Cisco 1812, Cisco 1801, Cisco 1802, and Cisco 1803 routers. These functions are configured through the V.92 modem port of the Cisco 1811 router.

This chapter contains the following topics:

- [Dial Backup Feature Activation Methods](#)
- [Dial Backup Feature Limitations](#)
- [Configuring Dial Backup and Remote Management Through the ISDN S/T Port](#)
- [Configuring Dial Backup and Remote Management Through a V.92 Modem](#)

### Dial Backup Feature Activation Methods

Three methods are available to activate the dial backup feature:

- [Backup Interfaces](#)
- [Floating Static Routes](#)
- [Dialer Watch](#)

### Backup Interfaces

When the router receives an indication that the primary line is down, a backup interface is brought up. You can configure the backup interface to go down once the primary connection has been restored for a specified period.

This is accomplished using dial-on-demand routing (DDR). When this is configured, a backup call is triggered by specified traffic.

**Note**

Even if the backup interface comes out of standby mode (is brought up), the router does not trigger the backup call unless it receives the specified traffic for that backup interface.

## Configuring Backup Interfaces

Perform these steps to configure your router with a backup interface, beginning in global configuration mode:

	<b>Command</b>	<b>Purpose</b>
<b>Step 1</b>	<b>interface type number</b>	Enters interface configuration mode for the interface for which you want to configure backup. This can be a serial interface, ISDN interface, or asynchronous interface. The example shows the configuration of a backup interface for an ATM WAN connection.
<b>Step 2</b>	<b>backup interface interface-type interface-number</b>	Assigns an interface as the secondary, or backup interface. This can be a serial interface or asynchronous interface. For example, a serial 1 interface could be configured to back up a serial 0 interface. The example shows a Basic Rate Interface configured as the backup interface for the ATM 0 interface.
<b>Step 3</b>	<b>exit</b>	Enters global configuration mode.

## Floating Static Routes

Floating static routes provide alternative routes for traffic. Floating static routes are not activated unless a DDR backup call has been triggered by specified traffic for a backup interface.

Floating static routes are independent of line protocol status. This is an important consideration for Frame Relay circuits because the line protocol may not go down if the data-link connection identifier (DLCI) is inactive. Floating static routes are also encapsulation independent.

**Note**

When static routes are configured, the primary interface protocol must go down in order to activate the floating static route.

## Configuring Floating Static Routes

Static and dynamic routes are the two components of floating static routes. Perform these steps to configure the static and dynamic routes on your router, beginning in global configuration mode:

	<b>Command</b>	<b>Purpose</b>
<b>Step 1</b>	<b>ip route prefix mask {ip-address   interface-type interface-number [ip-address]}</b>	Assigns the primary static route.
	<b>Example:</b> <pre>Router(config)# ip route 0.0.0.0 0.0.0.0 22.0.0.2 Router(config) #</pre>	
<b>Step 2</b>	<b>ip route prefix mask {ip-address   interface-type interface-number [ip-address]} [distance]</b>	Assigns the lower routing administrative distance value for the backup interface route. 192.168.2.2 is the peer IP address of the backup interface.
	<b>Example:</b> <pre>Router(config)# ip route 0.0.0.0 0.0.0.0 192.168.2.2 150 Router(config) #</pre>	
<b>Step 3</b>	<b>router rip</b>	Enables RIP routing.
	<b>Example:</b> <pre>Router(config)# router rip Router(config) #</pre>	
<b>Step 4</b>	<b>network ip-address</b>	Defines the primary interface network. 22.0.0.0 is the network value of the primary interface.
	<b>Example:</b> <pre>Router(config)# network 22.0.0.0 Router(config) #</pre>	
<b>Step 5</b>	<b>ip route prefix mask {ip-address   interface-type interface-number [ip-address]} [distance]</b>	Assigns the lower routing administrative distance value for the backup interface route. 192.168.2.2 is the peer IP address of the backup interface.
	<b>Example:</b> <pre>Router(config)# ip route 0.0.0.0 0.0.0.0 192.168.2.2 150 Router(config) #</pre>	


**Note**

When dynamic routing is activated, the floating static route depends upon routing protocol convergence times.

## Dialer Watch

The dialer watch method only supports the Extended Interior Gateway Routing Protocol (EIGRP) link-state dynamic routing protocols.

### Configuring Dialer Watch

Perform these steps to configure a dialer watch on your router, beginning in global configuration mode:

	<b>Command</b>	<b>Purpose</b>
<b>Step 1</b>	<b>interface type number</b>	Enters configuration mode for the dial backup interface.
	<b>Example:</b>  Router(config)# <b>interface dialer 2</b> Router(config-if)#	
<b>Step 2</b>	<b>dialerwatch-group group-number</b>	Specifies the group number for the watch list.
	<b>Example:</b>  Router(config-if)# <b>dialer watch-group 2</b> Router(config-if)#	
<b>Step 3</b>	<b>exit</b>	Enters global configuration mode.
	<b>Example:</b>  Router(config-if)# <b>exit</b> Router(config)#	
<b>Step 4</b>	<b>ip route prefix mask {ip-address   interface-type interface-number [ip-address]} [distance]</b>	Assigns the primary route. 22.0.0.2 is the peer IP address of the primary interface.
	<b>Example:</b>  Router(config)# <b>ip route 0.0.0.0 0.0.0.0 22.0.0.2</b> Router(config)#	

	<b>Command</b>	<b>Purpose</b>
<b>Step 5</b>	<b>ip route prefix mask {ip-address   interface-type interface-number [ip-address]} [distance]</b>  <b>Example:</b> Router(config)# ip route 0.0.0.0 0.0.0.0 192.168.2.2 150 Router(config)#	Assigns the lower routing administrative distance value for the backup interface route. 192.168.2.2 is the peer IP address of the backup interface.
<b>Step 6</b>	<b>dialerwatch-list group-number {ip ip-address address-mask   delay route-check initial seconds}</b>  <b>Example:</b> Router(config)# dialer watch-list 2 ip 22.0.0.2 255.255.255.255 Router(config) #	Assigns an IP address to the watch list.  If the connection on the primary interface is lost and the IP address is unavailable on the router, the dial-out feature on the backup interface is triggered. 22.0.0.2 is the peer IP address of the primary interface.

## Dial Backup Feature Limitations

The following limitation exists for the dial backup feature: bridging is not supported over console or auxiliary port backup interfaces.

Table 13-1 summarizes dial backup support and limitations for the Cisco 1800 series integrated services fixed-configuration routers.

**Table 13-1 Dial Backup Feature Support and Limitations Summary**

WAN Encapsulation Type	Dial Backup Possible?	Dial Backup Method	Limitations
<b>Cisco 1811 or Cisco 1812</b>			
PPPoE	Yes	Dialer watch	Bridging is not supported across a slow interface, for example, an auxiliary port. The peer IP address of the ISP is needed to configure the <b>dialerwatch</b> command and the IP static route.
Normal IP in cable modem scenario	No	Dialer watch	The IP addresses of the peers are needed for dialer watch to work properly. If a lease time obtained by DHCP is not set short enough (1 or 2 minutes), dial backup is not supported.

## Dial Backup Feature Limitations

**Table 13-1 Dial Backup Feature Support and Limitations Summary (continued)**

WAN Encapsulation Type	Dial Backup Possible?	Dial Backup Method	Limitations
<b>Cisco 1801, Cisco 1802, or Cisco 1803</b>			
PPP over ATM PPP over Ethernet	Yes	Backup interfaces Floating static routes Dialer watch	Floating static route and dialer watch need a routing protocol to run in the router. The dialer watch method brings up the backup interface as soon as the primary link goes down. The backup interface is brought down as soon as the dialer timeout is reached and the primary interface is up. The router checks the primary interface only when the dialer timeout expires. The backup interface remains up until the dialer timeout is reached, even though the primary interface is up.  For the dialer watch method, a routing protocol does not need to be running in the router, if the IP address of the peer is known.
RFC 1483 (AAL5, SNAP, and MUX)	Yes	Backup interfaces Floating static routes Dialer watch	If bridging is done through the WAN interface, it is not supported across the auxiliary port.

## Configuration Example

The following three examples show sample configurations for the three dial backup methods.

### Example 13-1 Configuring Dial Backup Using Backup Interfaces

```

!
vpdn enable
!
vpdn-group 1
accept-dialin
protocol pppoe
!
!Specifies the ISDN switch type
isdn switch-type basic-net3
!
interface vlan 1
ip address 192.168.1.1 255.255.255.0
hold-queue 100 out
!
!ISDN interface to be used as a backup interface
interface BRI0
no ip address
encapsulation ppp
dialer pool-member 1
isdn switch-type basic-net3
!
interface ATM0
backup interface BRI0
no ip address
no atm ilmi-keepalive
pvc 1/40
encapsulation aal5snap
pppoe-client dial-pool-number 2

```

```

!
dsl operating-mode auto
!
! Dial backup interface, associated with physical BRI0 interface. Dialer pool 1 associates
it with BRI0's dialer pool member 1
interface Dialer0
ip address negotiated
encapsulation ppp
dialer pool 1
dialer idle-timeout 30
dialer string 384040
dialer-group 1
!
! Primary interface associated with physical ATM0's interface, dialer pool 2 associates it
with ATM0's dial-pool-number2
interface Dialer2
ip address negotiated
ip mtu 1492
encapsulation ppp
dialer pool 2
dialer-group 2
no cdp enable
!
ip classless
!Primary and backup interface given route metric
ip route 0.0.0.0 0.0.0.0 22.0.0.2
ip route 0.0.0.0 0.0.0.0 192.168.2.2 80
ip http server
!
!Specifies interesting traffic to trigger backup ISDN traffic
dialer-list 1 protocol ip permit

```

**Example 13-2 Configuring Dial Backup Using Floating Static Routes**

```

!
vpdn enable
!
vpdn-group 1
accept-dialin
protocol pppoe
!
!Specifies the ISDN switch type
isdn switch-type basic-net3
!
interface vlan 1
ip address 192.168.1.1 255.255.255.0
hold-queue 100 out
!
!ISDN interface to be used as a backup interface
interface BRI0
no ip address
encapsulation ppp
dialer pool-member 1
isdn switch-type basic-net3
!
interface ATM0
no ip address
no atm ilmi-keepalive
pvc 1/40
encapsulation aal5snap
pppoe-client dial-pool-number 2
!
```

**Dial Backup Feature Limitations**

```

dsl operating-mode auto
!
! Dial backup interface, associated with physical BRI0 interface. Dialer pool 1 associates
it with BRI0's dialer pool member 1
interface Dialer0
ip address negotiated
encapsulation ppp
dialer pool 1
dialer idle-timeout 30
dialer string 384040
dialer-group 1
!
! Primary interface associated with physical ATM0's interface, dialer pool 2 associates it
with ATM0's dial-pool-number2
interface Dialer2
ip address negotiated
ip mtu 1492
encapsulation ppp
dialer pool 2
dialer-group 2
!
ip classless
no cdp enable
!Primary and backup interface given route metric (This example using static routes, thus
atm0 line protocol must be brought down for backup interface to function.)
ip route 0.0.0.0 0.0.0.0 22.0.0.2
ip route 0.0.0.0 0.0.0.0 192.168.2.2 150
ip http server
!
!Specifies interesting traffic to trigger backup ISDN traffic
dialer-list 1 protocol ip permit

```

***Example 13-3 Configuring Dial Backup Using Dialer Watch***

```

!
vpdn enable
!
vpdn-group 1
accept-dialin
protocol pppoe
!
!Specifies the ISDN switch type
isdn switch-type basic-net3
!
interface Ethernet0
ip address 192.168.1.1 255.255.255.0
hold-queue 100 out
!
!ISDN interface to be used as a backup interface
interface BRI0
no ip address
encapsulation ppp
dialer pool-member 1
isdn switch-type basic-net3
!
interface ATM0
no ip address
no atm ilmi-keepalive
pvc 1/40
encapsulation aal5snap
pppoe-client dial-pool-number 2
!
```

```

dsl operating-mode auto
!
! Dial backup interface, associated with physical BRI0 interface. Dialer pool 1 associates
it with BRI0's dialer pool member 1. Note "dialer watch-group 1" associates a watch list
with corresponding "dialer watch-list" command
interface Dialer0
ip address negotiated
encapsulation ppp
dialer pool 1
dialer idle-timeout 30
dialer string 384040
dialer watch-group 1
dialer-group 1
!
! Primary interface associated with physical ATM0 interface, dialer pool 2 associates it
with ATM0's dial-pool-number2
interface Dialer2
ip address negotiated
ip mtu 1492
encapsulation ppp
dialer pool 2
dialer-group 2
no cdp enable
!
ip classless

!Primary and backup interface given route metric
ip route 0.0.0.0 0.0.0.0 22.0.0.2
ip route 0.0.0.0 0.0.0.0 192.168.2.2 80
ip http server
!
!Watch for interesting traffic
dialer watch-list 1 ip 22.0.0.2 255.255.255.255

!Specifies interesting traffic to trigger backup ISDN traffic
dialer-list 1 protocol ip permit
!
```

## Configuring Dial Backup and Remote Management Through the ISDN S/T Port

The Cisco 1812, Cisco 1801, Cisco 1802, and Cisco 1803 routers use the ISDN S/T port for dial backup and remote management. Perform the following tasks to configure dial backup and remote management through the ISDN S/T port of your router:

- [Configure ISDN Settings](#)
- [Configure the Aggregator and ISDN Peer Router](#)

### Configure ISDN Settings


**Note**


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Traffic of interest must be present to activate the backup ISDN line by means of the backup interface and floating static routes methods. Traffic of interest is not needed for the dialer watch to activate the backup ISDN line.

---

Perform these steps to configure your router ISDN interface for use as a backup interface, beginning in global configuration mode:

	<b>Command</b>	<b>Purpose</b>
<b>Step 1</b>	<b>isdn switch-type <i>switch-type</i></b>	Specifies the ISDN switch type.  <b>Example:</b> Router(config)# <b>isdn switch-type basic-net3</b> Router(config)#
<b>Step 2</b>	<b>interface <i>type number</i></b>	Enters configuration mode for the ISDN Basic Rate Interface (BRI).  <b>Example:</b> Router(config)# <b>interface bri 0</b> Router(config-if)#
<b>Step 3</b>	<b>encapsulation <i>encapsulation-type</i></b>	Sets the BRI0 interface encapsulation type.  <b>Example:</b> Router(config-if)# <b>encapsulation ppp</b> Router(config-if)#
<b>Step 4</b>	<b>dialer pool-member <i>number</i></b>	Specifies the dialer pool membership.  <b>Example:</b> Router(config-if)# <b>dialer pool-member 1</b> Router(config-if)#
<b>Step 5</b>	<b>isdn switch-type <i>switch-type</i></b>	Specifies the ISDN switch type.  <b>Example:</b> Router(config-if)# <b>isdn switch-type basic-net3</b> Router(config-if)#
<b>Step 6</b>	<b>exit</b>	Enters global configuration mode.  <b>Example:</b> Router(config-if)# <b>exit</b> Router(config)#
<b>Step 7</b>	<b>interface dialer <i>dialer rotary-group-number</i></b>	Creates a dialer interface (numbered 0–255) and enters into interface configuration mode.  <b>Example:</b> Router(config)# <b>interface dialer 0</b> Router(config-if)#

	<b>Command</b>	<b>Purpose</b>
<b>Step 8</b>	<b>ip address negotiated</b>	Specifies that the IP address for the interface is obtained through PPP/IPCP (IP Control Protocol) address negotiation. The IP address is obtained from the peer.
<b>Step 9</b>	<b>encapsulation <i>encapsulation-type</i></b>	Sets the encapsulation type to PPP for the interface.
<b>Step 10</b>	<b>dialer pool <i>number</i></b>	Specifies the dialer pool to be used.  In the example, the dialer pool 1 setting associates the dialer 0 interface with the BRI0 interface because the BRI0 dialer pool-member value is 1.
<b>Step 11</b>	<b>dialer string <i>dial-string[:isdn-subaddress]</i></b>	Specifies the telephone number to be dialed.
<b>Step 12</b>	<b>dialer-group <i>group-number</i></b>	Assigns the dialer interface to a dialer group (1–10).
<b>Step 13</b>	<b>exit</b>	Exits the dialer 0 interface configuration mode, and enters global configuration mode.
<b>Step 14</b>	<b>dialer-list <i>dialer-group protocol protocol-name {permit   deny   list <i>access-list-number</i>   access-group}</i></b>	Creates a dialer list for packets of interest to be forwarded through the specified interface dialer group.  In the example, dialer-list 1 corresponds to dialer-group 1.  For details about this command and additional parameters that can be set, see the <a href="#">Cisco IOS Dial Technologies Command Reference</a> .

## Configure the Aggregator and ISDN Peer Router

The aggregator is typically a concentrator router where your Cisco router ATM PVC terminates. In the configuration example shown below, the aggregator is configured as a PPPoE server to correspond with the Cisco 876 router configuration example that is given in this chapter.

The ISDN peer router is any router that has an ISDN interface and can communicate through a public ISDN network to reach your Cisco router ISDN interface. The ISDN peer router provides Internet access for your Cisco router during the ATM network downtime.

```

!This portion of the example configures the aggregator
vpdn enable
no vpdn logging
!
vpdn-group 1
accept-dialin
protocol pppoe
virtual-template 1
!
interface Ethernet3
description "4700ref-1"
ip address 40.1.1.1 255.255.255.0
media-type 10BaseT
!
interface Ethernet4
ip address 30.1.1.1 255.255.255.0
media-type 10BaseT
!
interface Virtual-Template1
ip address 22.0.0.2 255.255.255.0
ip mtu 1492
peer default ip address pool ads1
!
interface ATM0
no ip address
pvc 1/40
encapsulation aal5snap
protocol pppoe
!
no atm limi-keepalive
!
ip local pool ads1 22.0.0.1
ip classless
ip route 0.0.0.0 0.0.0.0 22.0.0.1 50
ip route 0.0.0.0 0.0.0.0 30.1.1.2.80

!This portion of the example configures the ISDN peer
isdn switch-type basic-net3
!
interface Ethernet0
ip address 30.1.1.2 255.0.0.0
!
interface BRI0
description "to 836-dialbackup"
no ip address
encapsulation ppp
dialer pool-member 1
isdn switch-type basic-net3
!
interface Dialer0
ip address 192.168.2.2 255.255.255.0
encapsulation ppp
dialer pool 1

```

```

dialer string 384020
dialer-group 1
peer default ip address pool isdn
!
ip local pool isdn 192.168.2.1
ip http server
ip classless
ip route 0.0.0.0 0.0.0.0 192.168.2.1
ip route 40.0.0.0 255.0.0.0 30.1.1.1
!
dialer-list 1 protocol ip permit
!
```

## Configuring Dial Backup and Remote Management Through a V.92 Modem

Perform the following tasks to configure dial backup and remote management through the V.92 modem on your Cisco 1811 router:

- [Asynchronous Interface Configuration](#)
- [Line Configuration](#)

### Asynchronous Interface Configuration

Perform these steps to configure the V.92 modem for use as a backup interface, beginning in global configuration mode:

Command	Purpose
<b>Step 1</b> <b>interface type number</b>  <b>Example:</b> Router(config)# <b>interface async 1</b> Router(config-if)#	Enters interface configuration mode for the asynchronous serial interface. Enter the number of the interface you want to configure.
<b>Step 2</b> <b>ip unnumbered type number</b>  <b>Example:</b> Router(config-if)# <b>ip unnumbered</b> <b>FastEthernet 2</b> Router(config-if)#	Conserves IP addresses by configuring the asynchronous interface as unnumbered, and assigns the IP address of the interface type that you want to leverage.
<b>Step 3</b> <b>encapsulation encapsulation-type</b>  <b>Example:</b> Router(config-if)# <b>encapsulation ppp</b> Router(config-if)#	Sets the encapsulation type to PPP for the interface.

	<b>Command</b>	<b>Purpose</b>
<b>Step 4</b>	<b>dialer in-band</b>	Specifies support for dial-on-demand routing (DDR) and chat scripts on this asynchronous interface.
	<b>Example:</b> <pre>Router(config-if)# dialer in-band Router(config-if)#{/pre&gt;</pre>	
<b>Step 5</b>	<b>dialer string <i>dial-string</i></b>	Specifies the telephone number to be dialed.
	<b>Example:</b> <pre>Router(config-if)# dialer string T14085551234 Router(config-if)#{/pre&gt;</pre>	
<b>Step 6</b>	<b>dialer-group <i>group-number</i></b>	Assigns the dialer interface to a dialer group (1–10), controlling access. The number to which the dialer access group belongs is defined with the <b>dialer-list</b> command.
	<b>Example:</b> <pre>Router(config-if)# dialer group 1 Router(config-if)#{/pre&gt;</pre>	
<b>Step 7</b>	<b>async mode interactive</b>	Returns a line that has been placed into dedicated asynchronous network mode to interactive mode, thereby enabling the Serial Line Internet Protocol (SLIP) and PPP EXEC commands.
	<b>Example:</b> <pre>Router(config-if)# async mode interactive Router(config-if)#{/pre&gt;</pre>	
<b>Step 8</b>	<b>peer default ip address {<i>ip-address</i>   <i>pool</i> [<i>pool-name</i>]}</b>	Assigns IP addresses to remote clients, using an address pool. To create an IP address pool, use the <b>ip local pool</b> global configuration command.
	<b>Example:</b> <pre>Router(config-if)# peer default ip address pool pool123 Router(config-if)#{/pre&gt;</pre>	
<b>Step 9</b>	<b>exit</b>	Exits asynchronous interface configuration, and enters global configuration mode.
	<b>Example:</b> <pre>Router(config-if)# exit Router(config)#{/pre&gt;</pre>	

## Line Configuration

Perform these steps to configure the line on the V.92 modem, beginning in global configuration mode:

Command	Purpose
<b>Step 1</b> <code>line line-number</code> <b>Example:</b> <pre>Router(config)# line 1 Router(config-line)</pre>	Identifies a specific line for configuration and enters line configuration collection mode. <b>Note</b> The number entered here must be the same as the number entered for the asynchronous serial interface.
<b>Step 2</b> <code>modem inout</code> <b>Example:</b> <pre>Router(config-line)# modem inout Router(config-line)# </pre>	Configures the line for both incoming and outgoing calls.
<b>Step 3</b> <code>autoselect {arap   ppp   slip   during-login   timeout seconds}</code> <b>Example:</b> <pre>Router(config-line)# autoselect ppp Router(config-line)# </pre>	Configures the line to automatically start an AppleTalk Remote Access (ARA), PPP, or SLIP session. <b>Note</b> We recommend <i>ppp</i> for use with the dial backup feature.
<b>Step 4</b> <code>transport input {all   lat   mop   nasi   none   pad   rlogin   telnet   v120}</code> <b>Example:</b> <pre>Router(config-line)# transport input all Router(config-line)# </pre>	Defines which protocols can be used to connect to the line. <b>Note</b> We recommend <i>all</i> for use with the dial backup feature.
<b>Step 5</b> <code>exit</code> <b>Example:</b> <pre>Router(config-line)# exit Router(config)# </pre>	Exits line configuration mode, and enters global configuration mode.

**■ Configuring Dial Backup and Remote Management Through a V.92 Modem**