



# CHAPTER 1

## Set Up Prime Network and Its Components

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These topics introduce you to the Prime Network Administration GUI client and describe the setup tasks you should perform after installing Prime Network. These tasks configure Prime Network so that other users can log into the GUI clients and use Prime Network to manage the NEs and network.

- [Launch the Prime Network Administration GUI Client, page 1-1](#)
- [Setup Tasks for Prime Network, page 1-3](#)
- [Use Prime Network with Cisco Prime Central, page 1-10](#)

## Launch the Prime Network Administration GUI Client



### Note

If Prime Network is installed with Cisco Prime Central, logging in is done from the Cisco Prime Portal by choosing **Assure > Prime Network > Administration**. If a user tries to log into a Prime Network standalone or Webstart client, they will be redirected to the Cisco Prime Portal. For more information about using Prime Network with Cisco Prime Central, see the [Cisco Prime Central User Guide](#).

Prime Network Administration is password-protected to ensure security and is available only to users with Administrator privileges. You can use the Prime Network Administration GUI client to configure a variety of global GUI client properties, such as requiring that passwords be changed on a regular basis, disabling accounts after long periods of inactivity, and locking accounts after repeated unsuccessful login retries. These properties are applied to all of the Prime Network GUI clients, such as Prime Network Vision and Prime Network Events.



### Note

Users must have Administrator privileges to use the Administration GUI client. All of the procedures described in this guide require Administrator privileges unless otherwise noted.

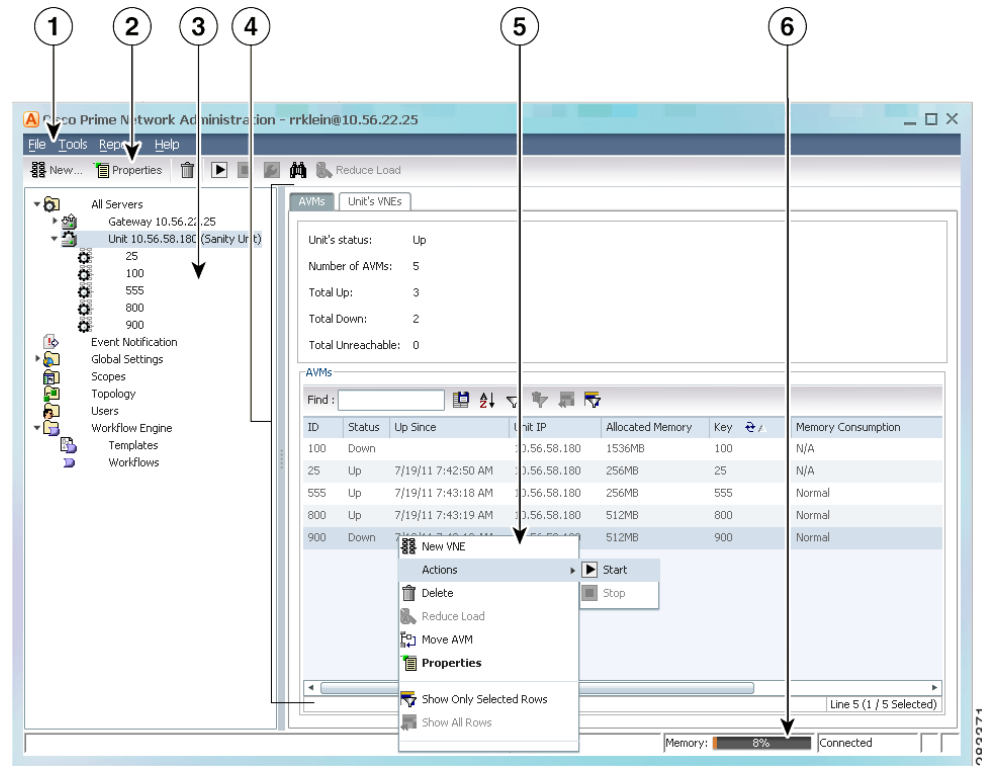
When you log out of the Administration GUI client, any changes you made are automatically saved, including changes to VNEs. Some changes may require a restart of the AVMs or VNEs, or even the Prime Network gateway. These requirements are noted with the relevant procedures.

Instructions for downloading and installing GUI clients are provided in the [Cisco Prime Network 3.10 Installation Guide](#). To launch the Administration GUI client, use one of the following:

- **Start > Programs > Cisco Prime Network > Prime Network Administration** to launch the full standalone client. You will have to enter the gateway IP address in addition to your credentials.
- **Start > Programs > Cisco Prime Network > gateway-ip > Prime Network Administration** to launch the Webstart client. You will have to enter your credentials.

Figure 1-1 identifies the basic parts of the Prime Network Administration window.

**Figure 1-1 Prime Network Administration Window**



1	Menu bar, with main menu choices.	4	Content area, the main information and work area of the GUI client.
2	Toolbar with action icons (what is displayed depends on your selection).	5	Shortcut menu, displayed by right-clicking an item in the content area.
3	Navigation area, which you use to move among the Administration features.	6	Status bar, which displays the memory usage of the application process, and connection status.

# Setup Tasks for Prime Network


**Note**

If you are using Prime Network with Cisco Prime Central, some of these features are disabled. See [Use Prime Network with Cisco Prime Central, page 1-10](#).

**Table 1-1 Setup Tasks for Prime Network**

Feature	Setup Tasks	Discussed in:
Licenses	Verify that your license is registered	<a href="#">Register Licenses, page 1-4</a>
System stability	Check standby units, control when data is purged, adjust the warning thresholds for AVM memory usage, and control how many clients can connect to a gateway	<a href="#">Set Up Redundancy, Data Purging, and Other Stability Settings, page 1-4</a>
Backups	Control where data is saved, and how often backups occur, to protect your data	<a href="#">Set Up the Regular Backup Schedule, page 1-5</a>
Event Management	Configure the Event Collector (which listens for incoming events), e-mail notifications for critical events, and a service to forward trap notifications to other OSSs	<a href="#">Set Up Fault Management, page 1-6</a>
Default AVM size for new AVMs	For VNE and AVM auto-add mechanism, adjust the settings for the size of AVMs and how much of a unit's memory must remain free	<a href="#">Set Default Size for AVMs, page 1-7</a>
VNE default credentials for SNMP, Telnet, SSH	Set defaults for Telnet/SSH and SNMP credentials (so you do not have to specify them for new VNEs)	<a href="#">Set Default Credentials for VNEs, page 1-7</a>
External user authentication	Control user authentication using an external LDAP server (optional)	<a href="#">Set Up External Authentication, page 1-8</a>
Global rules for users	Configure rules for user passwords, a timeout for when inactive accounts should be disabled, whether credentials are required for running Command Builder commands, whether Prime Network should display a warning message when users run command scripts or activations, whether users can create public reports, and who can schedule jobs	<a href="#">Configure Global Rules for User Accounts, page 1-8</a>
Banners	Have Prime Network display a banner whenever a user logs into a client	<a href="#">Create a Login Banner, page 1-9</a>
User accounts and device scopes	Control access to the GUI client and device tasks users can perform	<a href="#">Create User Accounts and Device Scopes, page 1-9</a>
Reports	Monitor network and non-network events	<a href="#">Set Up Regular Reports, page 1-9</a>
Devices	Create VNEs to model devices so Prime Network can manage them	<a href="#">Add Devices to Prime Network, page 4-10</a>

## Register Licenses

When you install Prime Network, it automatically activates a 120-day Evaluation license. This allows you to begin using the product immediately while you obtain a permanent license. If you do not apply a permanent license by the end of the evaluation period, your connection attempts will be rejected. To apply a new license, see [Install and Apply Licenses, page 2-8](#). For information on licensing and gateway high availability configurations, see [Cisco Prime Network 3.10 Gateway High Availability Guide](#).

## Set Up Redundancy, Data Purging, and Other Stability Settings

### Create Unit Protection Groups and Designate Standby Units

When you install Prime Network on a unit, the installation procedure queries whether the unit will be a standby unit. A standby unit comes online when a unit in its protection group fails. By default, all units are added to a protection group called default-pg. You can get information on unit and process protection from [Overview of Unit and Process Protection, page 5-1](#).



#### Note

Gateway high availability is described in [Cisco Prime Network 3.10 Gateway High Availability Guide](#).

### Adjust Data Purging

To protect system stability and performance, Prime Network purges data from the system regular intervals, depending on the data type. While the default settings are normally sufficient, you can adjust them if necessary as described in [Control How Data is Saved, Archived, and Purged, page 8-4](#). The following table lists the default settings for data purging.



#### Caution

Consult with your Cisco account representative before changing these settings. Making the settings smaller could result in immediate and permanent removal of fault data. Making the settings larger could result in slow data retrieval performance; the system might require additional storage and some database tuning; and backups might require more time.

Data	Purged After (Default):
Database—Fault Database	14 days after faults are moved to the archive partition in database table
Database—Event Archive	14 days
Jobs	Never purged
Reports	90 days
Backups for systems with external database	5 backups
Backups for systems with embedded database	16 backups
Executed activations	7 days
Executed workflows	7 days
Diagnostics (Graphs) tool	29 days
Configuration Archive files and change logs	30 days
Software Images	n/a (manual deletions only)

### Adjust the AVM Memory Warning Thresholds

If a user-created AVM exceeds 80% of its total memory, Prime Network displays warning indicators to signal a possible load balancing problem. You can quickly respond to these indicators using the **Reduce Load** option which will adjust VNE allocation (move VNEs to other units). If you want to adjust this threshold, see [Manage AVM Memory and Thresholds \(Load Balancing\)](#), page 3-31.

### Control the Maximum Number of Client Sessions for a Gateway

By default, a maximum of 150 clients can be connected to the gateway at one time. This is a system-wide setting. You can adjust this setting, but you should not make it higher than 150 (otherwise system performance may be negatively impacted).

**Note**

Prime Network users can view reports only if an additional user session is configured in their Prime Central user management settings. This is because Prime Central gives Prime Network users one session by default, but the reports function requires an additional session. Refer to the [Cisco Prime Central User Guide](#) for more information.

User accounts also have a connection limit. This is a per-user setting. A user will not be able to login if the system-level setting has been reached, or their per-user limitation has been reached.

To adjust the system-wide setting, see [Manage Client and User Sessions](#), page 3-20. To control the per-user setting, see [Create a New User Account and View User Properties](#), page 7-9.

### Specify When Events Are Removed from a Vision GUI Client Inventory Window

When an inventory window is opened from the Vision GUI client, it displays an Inventory Event Viewer (normally at the bottom of the window) that lists the recent events for that device. By default, only events that occurred in the last 6 hours are listed. To change this setting, see [Change Fault Settings: Clear, Archive, and Purge Fault Data](#), page 8-8.

## Set Up the Regular Backup Schedule

The timing of your backup schedule depends on whether you have an embedded or external database, and if you have an embedded database, the schedule further depends on the database profile.

If you have an embedded database and you want Prime Network to perform regular backups, you must enable the backup mechanism. This is normally done during installation but you can do it manually by following the procedure in [Enable Embedded Database Backups](#), page 2-14.

**Note**

You should save backups to tape on a daily basis.

The following table shows the default backup settings.

System with:	Default Backup Schedule
Embedded Database	<p>Data is backed up according to the profile entered at installation:</p> <ul style="list-style-type: none"> <li>1-50 actionable events per second—Full backup is performed Saturday at 1:00 a.m.; incremental backups are performed Sunday-Friday at 1:00 a.m.</li> <li>51-250 actionable events per second—Full backup is performed Tuesday and Saturday at 1:00 a.m.</li> </ul> <p>If you did not enable backups during installation, follow the procedure in <a href="#">Enable Embedded Database Backups, page 2-14</a>.</p>
External Database	<p>Gateway data is backed up every 12 hours at 4:00 a.m. and 4:00 p.m., as defined in the crontab file.</p> <p><b>Note</b> Prime Network does not back up the external database; it backs up other Prime Network data stored in the system. Use your vendor documentation to back up your external database separately.</p>

For information on the backup and restore mechanism, see [Back Up and Restore Process, page 2-9](#).

## Set Up Fault Management

### Set Up Prime Network to Receive Events from Devices and Process Them

Make sure that Prime Network is properly configured to receive and save events. You may want to refer to [How Prime Network Handles Incoming Events, page 9-1](#), which provides an illustration of how events are handled by Prime Network.

Check the configuration of the Event Collector, AVM 100. During installation, Prime Network creates Event Collectors on the gateway and all units, but *only* the gateway Event Collector is started. As VNEs are added, they will automatically register with that Event Collector. Check [Setting Up the Event Collector: Supported Scenarios, page 9-6](#), to make sure you are using the configuration appropriate to your deployment.

By default, when the Event Collector receives raw events, it saves them in the Event Archive in the database. As a result, the server with the running Event Collector must have database connectivity. If you want to disable saving raw events to the Event Archive, see [Disable Saving Raw Events to the Event Archive, page 8-12](#).

Check the configuration of the Fault Agent, AVM 25. The Fault Agent runs on all units and creates tickets based on correlation and event type information, and sends information to the Fault Database so it can be saved and viewed in the GUI clients. AVM 25 *always* requires database connectivity. If a connection is not available, you can configure AVM 25 to use a proxy AVM 25. (See [Configuring Proxy AVM 25 for Units Not Connected to Database, page 9-15](#).)

### Configure Devices to Forward Events to Prime Network

All devices you want Prime Network to manage must configure devices to forward events to Prime Network (where the Event Collector, AVM 100, is running). If you want Prime Network to forward generic events from unmanaged devices, you must enable notification from unmanaged devices using the procedure in the [Cisco Prime Network Integration Developer Guide](#).

Before you add devices to Prime Network (by creating VNEs), be sure to provide all necessary device configuration tasks so that when the VNE is created, Prime Network can properly connect to the device, discover it, and monitor it. Prime Network will automatically choose the best *VNE scheme* according to

device type. A VNE's scheme determines what data will be retrieved for each device, and which commands and protocols Prime Network should use to collect that data. You can also configure a new scheme that will model and monitor the specific information you want.

For information on schemes and device configuration tasks, see [Device Configuration Tasks for Modeling, page A-1](#).

#### Create E-mail Notifications for Important Events and Tickets

You can configure Prime Network to generate e-mail notifications when an event or ticket occurs. You can base it on severity, type, and other criteria. For information on how to create an Event Notification Service, see [Configure Trap and E-Mail Notifications \(Event Notification Service\), page 9-16](#).

#### Forward Event and Ticket Information to Other Applications

You can also use the Event Notification Service to forward specific events and event information to other NMSs or as an e-mail notification. This is described in [Configure Trap and E-Mail Notifications \(Event Notification Service\), page 9-16](#).

## Set Default Size for AVMs

When you use the *AVM auto-add* feature (which is recommended), Prime Network will create new AVMs using global properties (memory size and threshold) that you can adjust. Prime Network will also choose the most appropriate unit for you, or you can specify the one you want to use.

This table describes these settings and their system defaults.

Field	Description	Default
Default AVM Size	The memory size to be used for auto-added AVMs.	1500 MB
Unit Reserved Memory	The percentage of memory that a unit should keep in reserve. If a unit exceeds its reserved memory, Prime Network will not add any more auto-added AVMs to the unit.	10%

To avoid load balancing problems, Prime Network will warn you when a user-created AVM exceeds 80% of its total memory. You can quickly respond to these indicators by triggering the **Reduce Load** option which will adjust VNE allocation. If you want to adjust this or any other AVM default settings, see [Manage AVM Memory and Thresholds \(Load Balancing\), page 3-31](#).

## Set Default Credentials for VNEs

When you create default settings for the SNMP and Telnet/SSH protocols, the settings are automatically applied to all new VNEs

To configure default VNE settings, choose **Global Settings > Default VNE Settings**.

- **Default Telnet SSH Setting** are described in [VNE Properties: Telnet/SSH, page D-6](#).
- **Default SNMP Settings** are described in [VNE Properties: SNMP, page D-5](#).

To find out what version of SNMP or SSH a VNE is using, right-click the VNE and choose Inventory. This opens the In the device inventory window, click **VNE Status**. See [Figure 4-12 on page 4-45](#) for an example.

## Set Up External Authentication

If you want to use external authentication, you must configure Prime Network to communicate with the LDAP server. See [Configure Prime Network to Communicate with the External LDAP Server, page 7-17](#). If you are switching from external authentication to Prime Network authentication, you can import the user information from the LDAP server into Prime Network. That procedure is described in the [Import Users from the LDAP Server to Prime Network, page 7-20](#).

## Configure Global Rules for User Accounts

This topic describes the default settings that are applied to user accounts. If you want to change any of these settings, see [User Password Settings, page 7-5](#).

### Adjust Rules for User Passwords

By default, Prime Network uses the following password rules

Password Rule	Default
Password validity period	30 days
When to begin sending reminders of pending password change	7 days before validity period ends
Permitted attempts before logout	3 attempts
Password must be different from ____ previous passwords	5 passwords
Password must contain at least four different character types	Enabled
Password cannot contain any character that is repeated more than twice consecutively	Enabled
Password cannot contain ____ consecutive characters from the previous password	4 characters
Password cannot contain a replication or reversal of the user name	Enabled
Password cannot contain the word _____	Cisco

### Adjust the Timer for Disabling Accounts Due to User Inactivity

By default, if a user does not log into their account for 30 days, their account is disabled. A disabled account must be re-enabled by a user with Administrator privileges. You can adjust this period if necessary.

### Request User Credentials Before Running Scripts and Activations

You can configure Prime Network to require users to enter their device credentials when they execute an activation or command script. When this mode is enabled, the following occurs:

- An Edit Credentials dialog is added to command dialogs and activation wizards. Users must enter their device access credentials (credentials do not have to be re-entered during that session).
- The device user name is added to Provisioning and Audit events.

This mode is disabled by default.



### Control Who Can Schedule Jobs

Prime Network provides a per-user authorization mode for scheduling jobs. Enabling and disabling this mode is controlled from global security settings. If the mode is enabled, job scheduling privileges are controlled by the settings in the individual user accounts.

- If this mode is enable and a user is granted privileges, the user can schedule jobs across the product.
- If this mode is enabled and a user is not granted privileges, the job scheduling features in the user's GUI clients are disabled (for example, from the Tools main menu, or when running reports or Command Builder scripts).

If the global per-user authorization mode is disabled, all users can schedule jobs; the setting in the users's account is ignored.

By default, this mode is disabled which means all users can schedule jobs.

### Allow Shared (Public) Reports

Prime Network also provides a global authorization mode for creating shared or public reports. When a report is public, all users can view the contents; reports are *not* filtered according to scopes or security privileges. Enabling and disabling this mode is controlled from global security settings. If the mode is enabled, all users can create shared reports.

This mode is disabled by default, which means no users can create public reports.

## Create a Login Banner

You can create a message of the day or banner, which is displayed whenever a user logs into a GUI client or the gateway server. See [Create a GUI Client Banner Message, page 11-12](#).

## Create User Accounts and Device Scopes

Only a *root* user account created when you install Prime Network. The root user can then create accounts for other users. The settings in individual user accounts specify the GUI tasks the user can perform.

In addition, the devices a user can see and manage is determined by the device scopes that are assigned to their user account. Device scopes are groups of devices that can be configured and named according to your deployment needs. When you assign a device scope to a user's account, you also choose a security level for that scope. As the user role determines the GUI tasks a user can perform, the security level determines the tasks a user can perform on devices in the scope. Only one device scope is created by default, the All Managed Elements device scope.

For information on creating user accounts and device scopes, see [User Authentication and Authorization Overview, page 7-2](#).

## Set Up Regular Reports

Prime Network provides a robust report framework for generating common reports. You can also create new report templates that will provide the information you need for your deployment. You can schedule any of these reports to run at regular intervals. These are some examples of reports you can generate:

- Most common daily events
- Device with the most events, grouped by severity or by event type
- Database statistics such as event types, correlated events, and so forth

- Trap data showing daily average and peaks, and devices sending the most traps
- Mean Time to Repair faults

You can see all available reports from the Administration GUI client by choosing **Reports > Run Report** from the main menu. For more information, see the [Cisco Prime Network 3.10 User Guide](#).

## Use Prime Network with Cisco Prime Central

Prime Network can be installed as a standalone product or with Cisco Prime Central. When installed with Cisco Prime Central, you can launch Prime Network GUI clients from the Cisco Prime Portal. Cross-launch to and from other suite applications is also supported. The applications share a common inventory.

The Cisco Prime Portal uses a single sign-on (SSO) mechanism so that users need not re-authenticate with each GUI client. All session management features are controlled by the portal (such as client timeouts). If a user tries to log into a standalone GUI client, the user will be redirected to the portal login. The only exception is the emergency user, who will still be allowed to log into a standalone GUI client.

These Prime Network features are disabled in suite mode because they are controlled at the suite level:

- All of the Security Settings that are available from the Global Settings branch (configuring the user authentication method, password rules, and disabling account of the user who has not logged in to the application for a certain number of days).
- Adding, deleting, and changing user accounts (including user passwords)
- Licensing

Prime Network sends the suite regular information about Prime Network server health (ping, CPU usage, and memory usage). At hourly intervals, Prime Network checks the suite for any changes that should be reflected in Prime Network.

Keep these operational items in mind when using Prime Network with Cisco Prime Central:

- When you create new VNEs, use the device SYSNAME as the VNE name. This allows other suite applications to recognize the device. Also, do not use **None** or **All** as the SYSNAME, because those names have internal meaning to Cisco Prime Central.
- If you migrate from standalone to suite mode, all user security roles are migrated to the suite, but device scopes are not migrated. After the migration is complete, you must create user accounts in Cisco Prime Central, using the same username that were used in standalone Prime Network. Cisco Prime Central will advise you that the user already existed in Prime Network and will retrieve the user properties and apply them to the new Cisco Prime Central user.

Prime Network users will only be allowed to view reports if an additional session is configured in their Prime Central user management settings. This is because Prime Central gives Prime Network users one session by default, but the reports function requires an additional session.

- If the Cisco Prime Performance Manager application is also installed, the Prime Network Event Collector will receive threshold crossing alarm (TCA) events from Prime Performance Manager components and do the following:
  - Save TCA events in the Event Archive.
  - Forward TCA events to appropriate VNEs. The events are currently not parsed by the VNE. They will be identified as generic traps and will be dropped. If desired, you can forward them to an Event Notification Service (see [Configure Trap and E-Mail Notifications \(Event Notification Service\)](#), page 9-16).

No special configuration is required.

Prime Network also receives EPM-MIB traps from the network. By default Prime Network receives EPM-MIB traps from any source in the network. If desired, you can configure Prime Network to only process EPM-MIB traps arriving from a specific Prime Performance Manager server. The instructions for doing this are provided on the Cisco Developer Network at <http://developer.cisco.com/web/prime-network/home>.

