

# Readme for Device Packs 1.0 for Cisco Prime Infrastructure 2.0

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This Readme provides information on installing and upgrading, bug fixes, and additional documentation for Cisco Prime Infrastructure, Release 2.0.

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## Viewing New Devices Supported

To view the devices that are supported, please see

[http://www.cisco.com/en/US/products/ps12239/products\\_device\\_support\\_tables\\_list.html](http://www.cisco.com/en/US/products/ps12239/products_device_support_tables_list.html)

## NBAR2 protocols aggregated taxonomy

For more details on NBAR2 protocol pack Prime Infrastructure update, please see

[http://www.cisco.com/en/US/docs/net\\_mgmt/prime/infrastructure/2.0/user/guide/config\\_device\\_features.html#wp1154122](http://www.cisco.com/en/US/docs/net_mgmt/prime/infrastructure/2.0/user/guide/config_device_features.html#wp1154122)

For more details on NBAR2 Protocol Pack 7.1.0, please see [http://www.cisco.com/en/US/docs/ios-xml/ios/qos\\_nbar/prot\\_lib/config\\_library/nbar-prot-pack-library.html](http://www.cisco.com/en/US/docs/ios-xml/ios/qos_nbar/prot_lib/config_library/nbar-prot-pack-library.html)

## System Requirements

Install the Device Packs on a server running Cisco Prime Infrastructure version 2.0.

## Package Details

Files	Description
pi_dev_pack_update_2.0-10.ubf	Updated Bundle File with Incremental Device Updates. File size: 4414096 bytes

## Device Packs Installation

You can install the Device Packs in one of two ways:

- From Cisco.com. See Installing the Device Packs from cisco.com.
- From a local storage. See Installing the Device Packs from Local .

### Installing the Device Packs from cisco.com

1. Log in to Prime Infrastructure 2.0 server.
2. Choose **Administration > Software Update**.
3. Click **Check for Updates**.
4. Log in with your cisco.com credentials to check for updates directly from the Prime Infrastructure server.
5. Select the 'pi\_dev\_pack\_update\_2.0-10.ubf' Device Packs file. Click **Install**.
6. Restart the Cisco Prime Infrastructure server to complete the installation process.

### Installing the Device Packs from Local Storage

1. Log in to Prime Infrastructure 2.0 server.

2. Choose **Administration > Software Update**.
3. Click **Upload Update File**.
4. Click **Browse** and locate the 'pi\_dev\_pack\_update\_2.0-10.ubf' Device Packs file).
5. Click **Install** to install the Device Packs.
6. Restart the Cisco Prime Infrastructure server to complete the installation process.

*Note: You do not need to issue a restart immediately. However, the Device Packs will not work until the Prime Infrastructure server is restarted*

*Note: If you previously added a device that is newly supported in this Device Packs, you need to delete the device from Prime Infrastructure and then add it again.*

## Caveats

When the 2960X and 2960+ family of switches are set up in a stacking mode, the device family shows up as "Cisco Catalyst 2960S."

## Resolved Problems

None

## Known Problems

Bug ID	Summary	Impacted Device
CSCu124686	IP details do not display in IP interface	N7K-SM-NAM-9
CSCu135421	NAM Distribution Failure	N7K-SM-NAM-9
CSCu115927	Tar image is not imported to repository	C2960x devices
CSCu115936	VLAN fetching failed	C2960x devices
CSCu135451	After distribution reboot not happening for ASA-X device	ASA devices

## Abbreviations and Definitions

None.

## Related Documentation

None.

## Obtaining Documentation and Submitting a Service Request

You need to get the updated version of this statement. You can tell from the copyright date that this is not the most recent version.

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>.

Subscribe to the What's New in Cisco Product Documentation as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

This document is to be used in conjunction with the documents listed in the “Related Documentation” section.

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