



Preface

After performing the initial Prime Collaboration server setup, see this guide to perform the following provisioning tasks for all Unified call and messaging applications:

- Create a template and deploy the call and messaging applications. These templates can be reused for new sites or location for later deployments.
- Activate the subscriber services (authorization, asset assignment, shipping and receiving).
- Define the business-level services for the subscribers.
- Track and report the subscriber assets.

This guide is one of multiple short guides for Cisco Prime Collaboration 9.0. To perform other Prime Collaboration tasks, such as user management, device management, voice provisioning, network monitoring, and fault management, see [Cisco Prime Collaboration 9.0 Documentation Overview](#) for a list of all available documents.

Audience

This guide is for voice and video engineers who are responsible for the configuration, provisioning, inventory, and maintenance of infrastructure-based, real-time collaboration services such as video (TelePresence) and telephony (VoIP), including endpoints, management servers, and service-specific network devices.

Prime Collaboration is deployed on a virtual server. The user must be familiar with virtual server configuration and with UNIX commands using the CLI.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

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