Cisco Prime Collaboration 9.0 Documentation Overview

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You can access the Cisco Prime Collaboration 9.0 end-user documentation on Cisco.com at http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html.

To search within the Cisco Prime Collaboration documentation, use the *Search this Category* search box available at http://www.cisco.com/en/US/products/ps12363/tsd_products_support_series_home.html.

Note We sometimes update the documentation after original publication. Therefore, you should review the documentation on Cisco.com for any updates.

The following documents are provided as part of the Cisco Prime Collaboration product:

Documentation Title	What Is Included
Cisco Prime Collaboration 9.0 Release Notes	Limitations and bugs.
Cisco Prime Collaboration 9.0 Quick Start Guide	Procedure for a new installation only.
Cisco Prime Collaboration 9.0 Migration Guide	Procedure to migrate to Prime Collaboration from Cisco Prime Unified Operations Manager, Cisco Prime Unified Service Monitor, Cisco Prime Collaboration Manager, and Cisco Prime Unified Provisioning Manager.
Cisco Prime Collaboration 9.0 Administration Guide	Information to install, set up, administer, and manage Prime Collaboration: • Set up the Prime Collaboration server with user credentials and license files. • Integrate Prime Collaboration Assurance and Prime Collaboration Provisioning (if you have purchased them). • Perform maintenance tasks such as backup and restore. • Configure log files for troubleshooting.

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Documentation Title	What Is Included
Cisco Prime Collaboration 9.0 Provisioning Guide	Information on the following provisioning tasks for all unified call and messaging applications: • Create reusable templates and deploy the call and messaging applications. • Activate subscriber services (authorization, asset assignment, shipping and receiving). • Define business-level services for subscribers. • Track and report subscriber assets.
Cisco Prime Collaboration Provisioning 9.0 Northbound Interface Guide	Information on the Cisco Prime Collaboration Provisioning northbound interfaces, and how to use them.
Cisco Prime Collaboration 9.0 Device Management Guide	Information to perform the following tasks: • Add device credentials to manage devices using Prime Collaboration. • Discover devices using various methods based on the device you want to manage. • Define polling parameters to keep the inventory database up-to-date. • Monitor inventory.
Cisco Prime Collaboration 9.0 Network Monitoring, Reporting, and Diagnostics Guide	Information to perform the following tasks: • Configure monitoring parameters, such as JTAPI credentials, for voice and video endpoints. • Track call quality for voice and video endpoints. • Troubleshoot network-related call quality issues such as latency, jitter, and packet loss. • Test the readiness of voice endpoints using the Cisco IOS IP SLA technology. • Plan future deployments for video endpoints using the Cisco IOS IP SLA and VSA technologies. • Generate standard and interactive reports such as Call Quality and Utilization reports.
Cisco Prime Collaboration 9.0 Fault Management Guide	Information to monitor and resolve issues in your network: • Define threshold parameters to monitor faults. • Define notification services to receive e-mail alerts on events and alarms. • Customize events that you want to monitor in your network. • Manage faults and rectify issues using other Cisco Prime applications such as Cisco Network Analysis Module and Cisco Prime LAN Management Solution.

Documentation Title	What Is Included
Video SLA Assessment Agent 3.1 Installation Guide for Cisco Prime Collaboration 9.0	Information on how to install, configure and troubleshoot the Video SLA Assessment Agent 3.1 for Prime Collaboration. This is an optional software that needs to be installed only if you plan to use the Media Path Analysis feature.
Cisco Prime Collaboration Assurance 9.0 Open Source	Lists of licenses and notices for open source software used in Cisco Prime Collaboration Assurance.
Cisco Prime Collaboration Provisioning 9.0 Open Source	Lists of licenses and notices for open source software used in Cisco Prime Collaboration Provisioning.
Cisco Prime Collaboration 9.0 Documentation Overview (this document)	List of Prime Collaboration 9.0 user documents.

The following additional references are provided as part of the Cisco Prime Collaboration 9.0 product:

Additional References	What Is Included
Required Ports for Prime Collaboration	Ports required for Prime Collaboration Assurance and Prime Collaboration Provisioning servers to communicate with the devices and applications.
Supported Timezones for Prime Collaboration	Time zones supported by Prime Collaboration.
Supported Devices for Prime Collaboration Assurance	Devices supported by Prime Collaboration Assurance.
Supported Devices for Prime Collaboration Provisioning	Devices supported by Prime Collaboration Provisioning.
Setting Up Devices for Prime Collaboration Assurance	Information on how to configure devices on the network before you can manage them in Prime Collaboration Assurance.
Setting Up Devices for Prime Collaboration Provisioning	Information on how to configure devices on the network before you can manage them in Prime Collaboration Provisioning.
Supported Events for Prime Collaboration	Prime Collaboration supported events.
Supported Alarms for Prime Collaboration	Prime Collaboration supported alarms.

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html

Subscribe to the *What's New in Cisco Product Documentation* as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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