



# Preface

This guide explains how to use Cisco Prime Central for Hosted Collaboration Solution. This manual describes and provides instructions for using and administering Prime Central for HCS.

## Audience

The primary audience for this guide includes network operations personnel and system administrators. This guide assumes that you are familiar with the following products and topics:

- Basic internetworking terminology and concepts
- Red Hat Enterprise Linux
- Cisco Unified Operations Manager
- Cisco Unified Computing System Manager
- Data Center Network Manager (DCNM)—SAN and LAN
- Infrastructure Monitoring



**Note**

DCNM is an optional component in Prime Central for HCS 9.2.1. If you are not using DCNM in your deployment, skip tasks and sections related to DCNM.

## Conventions

This document uses the following conventions:

| Item                                     | Convention                             |
|--|--|
| Commands and keywords                    | <b>boldface</b> font                   |
| Displayed session and system information | <i>screen</i> font                     |
| Information that the user must enter     | <b>boldface screen</b> font            |
| Variables that the user must supply      | <i>italic screen</i> font              |
| Menu items and button names              | <b>boldface</b> font                   |
| Selecting a menu item                    | <b>Option &gt; Network Preferences</b> |

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the manual.

**Timesaver**

Means *the described action saves time*. You can save time by performing the action described in the paragraph.

**Tip**

Means *the following information will help you solve a problem*.

## Product Documentation

[Table 1](#) lists the Prime Central for HCS documentation set.

We sometimes update the documentation after original publication. Therefore, you should also review the documentation on <http://www.cisco.com> for any updates. You must access the links in [Table 1](#) for the most current Prime Central for HCS documentation.

**Table 1**      **Related Documentation**

| Document Title   | Location  |
|--|---|
| <i>Cisco Prime Central for Hosted Collaboration Solution 9.2.1 User Guide</i><br>(this document) | <a href="http://www.cisco.com/en/US/products/ps12491/products_user_guide_list.html">http://www.cisco.com/en/US/products/ps12491/products_user_guide_list.html</a>                             |
| <i>Cisco Prime Central for Hosted Collaboration Solution 9.2.1 Installation Guide</i>            | <a href="http://www.cisco.com/en/US/products/ps12491/prod_installation_guides_list.html">http://www.cisco.com/en/US/products/ps12491/prod_installation_guides_list.html</a>                   |
| <i>Cisco Prime Central for Hosted Collaboration Solution 9.2.1 Programmer Guide</i>              | <a href="http://www.cisco.com/en/US/products/ps12491/prod_technical_reference_list.html">http://www.cisco.com/en/US/products/ps12491/prod_technical_reference_list.html</a>                   |
| <i>Cisco Prime Central for Hosted Collaboration Solution 9.2.1 Release Notes</i>                 | <a href="http://www.cisco.com/en/US/products/ps12491/prod_release_notes_list.html">http://www.cisco.com/en/US/products/ps12491/prod_release_notes_list.html</a>                               |
| <i>Open Source Used In Cisco Prime Central for Hosted Collaboration Solution 9.2.1</i>           | <a href="http://www.cisco.com/en/US/products/ps12491/products_licensing_information_listing.html">http://www.cisco.com/en/US/products/ps12491/products_licensing_information_listing.html</a> |

## Related Documentation

[Table 2](#) lists a set of related documentation available on Cisco.com.

**Note**

We sometimes update the documentation after original publication. Therefore, you should also review the documentation on Cisco.com for any updates.

**Table 2**      **Related Documentation**

| Cisco Product                          | Location  |
|--|---|
| Cisco Prime Unified Operations Manager | <a href="http://www.cisco.com/en/US/products/ps6535/tsd_products_support_series_home.html">http://www.cisco.com/en/US/products/ps6535/tsd_products_support_series_home.html</a>           |
| Cisco Unified Computing System Manager | <a href="http://www.cisco.com/en/US/products/ps10281/tsd_products_support_series_home.html">http://www.cisco.com/en/US/products/ps10281/tsd_products_support_series_home.html</a>         |
| Cisco Hosted Collaboration Solution    | <a href="http://www.cisco.com/en/US/partner/products/ps11363/prod_maintenance_guides_list.html">http://www.cisco.com/en/US/partner/products/ps11363/prod_maintenance_guides_list.html</a> |

## Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the *What's New in Cisco Product Documentation* as a RSS feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS version 2.0.

