

# **Using SNMP**

This chapter provides the following information about Cisco Prime Access Registrar (Prime Access Registrar) support for SNMP:

- Overview
- Supported MIBs
- SNMP Traps

## **Overview**

Prime Access Registrar provides SNMP MIB and trap support for users of network management systems. The supported MIBs enable the network management station to collect state and statistic information from an Prime Access Registrar server. The traps enable Prime Access Registrar to notify interested network management stations of failure or impending failure conditions.

Prime Access Registrar supports the MIBs defined in the following RFCs:

- RADIUS Authentication Client MIB for IPv6, RFC 4668
- RADIUS Authentication Server MIB for IPv6, RFC 4669
- RADIUS Accounting Client MIB for IPv6, RFC 4670
- RADIUS Accounting Server MIB for IPv6, RFC 4671
- CISCO Diameter Base Protocol MIB

Prime Access Registrar MIB support enables a standard SNMP management station to check the current state of the server as well as the statistics on each client or each proxied remote server.

Prime Access Registrar Trap support enables a standard SNMP management station to receive trap messages from an Prime Access Registrar server. These messages contain information indicating that either the server was brought up or down, or that the proxied remote server is down or has come back online.

## **Supported MIBs**

The MIBs supported by Prime Access Registrar enable a standard SNMP management station to check the current state of the server and statistics for each client or proxied remote server.

This section contains the following topics:

- RADIUS-AUTH-CLIENT-MIB
- RADIUS-AUTH-SERVER-MIB
- RADIUS-ACC-CLIENT-MIB
- RADIUS-ACC-SERVER-MIB
- CISCO-DIAMETER-BASE-PROTOCOL-MIB
- Diameter SNMP and Statistics Support
- TACACS+ SNMP and Statistics Support

### **RADIUS-AUTH-CLIENT-MIB**

The RADIUS-AUTH-CLIENT-MIB describes the client side of the RADIUS authentication protocol. The information contained in this MIB is useful when an Prime Access Registrar server is used as a proxy server.

### **RADIUS-AUTH-SERVER-MIB**

The RADIUS-AUTH-SERVER-MIB describes the server side of the RADIUS authentication protocol. The information contained in this MIB describes managed objects used for managing a RADIUS authentication server.

### **RADIUS-ACC-CLIENT-MIB**

The RADIUS-ACC-CLIENT-MIB describes the client side of the RADIUS accounting protocol. The information contained in this MIB is useful when an Prime Access Registrar server is used for accounting.

### **RADIUS-ACC-SERVER-MIB**

The RADIUS-ACC-CLIENT-MIB describes the server side of the RADIUS accounting protocol. The information contained in this MIB is useful when an Prime Access Registrar server is used for accounting.

### **CISCO-DIAMETER-BASE-PROTOCOL-MIB**

Prime Access Registrar uses the CISCO-DIAMETER-BASE-PROTOCOL-MIB as an interface to query the Diameter statistics, though configuring the Diameter through SNMP is not possible. Prime Access Registrar supports LocalStatistics and PeerStatiscics only. The LocalStats provides statistical information about the local diameter server and the PeerStats provides statistical information about the peers and the messages to/from the peers.

### **Diameter SNMP and Statistics Support**

Prime Access Registrar also supports Diameter SNMP MIB (CISCO-DIAMETER-BASE-PROTOCOL-MIB) to describe the Diameter Base Protocol statistics.

Prime Access Registrar supports statistic of Diameter messages to include the additional counters. This is supported through the CLI/GUI and SNMP. The diameter statistics includes peer statistics and global summary statistics details.

### **TACACS+ SNMP and Statistics Support**

Prime Access Registrar supports the CISCO-AAA-SERVER-MIB to describe the statistics of TACACS+ protocol.TACACS+ protocol is used to authenticate an user via various services such as login services see TACACS+ Support for AAA for more information. This is supported through the CLI/GUI and SNMP.

## **SNMP** Traps

The traps supported by Prime Access Registrar enable a standard SNMP management station to receive trap messages from an Prime Access Registrar server. These messages contain information indicating whether a server was brought up or down, or that the proxied remote server is down or has come back online.

A trap is a network message of a specific format issued by an SNMP entity on behalf of a network management agent application. A trap is used to provide the management station with an asynchronous notification of an event.

When a trap is generated, a single copy of the trap is transmitted as a trap PDU to each destination contained within a list of trap recipients.

The list of trap recipients is shared by all events and is determined at server initialization time along with other trap configuration information. The list of trap recipients dictates where Prime Access Registrar traps are directed.

The configuration of any other SNMP agent on the host is ignored. By default, all traps are enabled but no trap recipients are defined. By default, no trap is sent until trap recipients are defined.

Traps are configured using the command line interface (CLI). After configuring traps, the configuration information is re initialized when a server reload or restart occurs.



SNMP queries and traps communication can be performed over IPv6.

When you configure traps, you must provide the following information:

- List of trap recipients (community string for each)
- Suppressing traps for any type of message
- Frequency of traps for any type of message

This section contains the following topics:

• Supported Traps

- Configuring Traps
- Community String

### **Supported Traps**

The traps supported by Prime Access Registrar enable the Prime Access Registrar server to notify interested management stations of events, failure, or impending failure conditions. Traps are a network message of a specific format issued by an SNMP entity on behalf of a network management agent application. Traps are used to provide the management station with an asynchronous notification of an event.

This section contains the following topics:

- carServerStart
- carServerStop
- carInputQueueFull
- carInputQueueNotVeryFull
- carOtherAuthServerNotResponding
- carOtherAuthServerResponding
- carOtherAccServerNotResponding
- carOtherAccServerResponding
- carAccountingLoggingFailure
- carLicenseUsage
- carDiameterPeerDown
- carDiameterPeerUp

#### carServerStart

**carServerStart** signifies that the server has started on the host from which this notification was sent. This trap has one object, *carNotifStartType*, which indicates the start type. A *firstStart* indicates this is the server process' first start. *reload* indicates this server process has an internal reload. This typically occurs after rereading some configuration changes, but *reload* indicates this server process did not quit during the reload process.

#### carServerStop

**carServerStop** signifies that the server has stopped normally on the host from which this notification was sent.

#### carInputQueueFull

**carInputQueueFull** indicates that the percentage of use of the packet input queue has reached its high threshold. This trap has two objects:

- carNotifInputQueueHighThreshold—indicates the high limit percentage of input queue usage
- carNotifInputQueueLowThreshold—indicates the low limit percentage of input queue usage

By default, *carNotifInputQueueHighThreshold* is set to 90% and *carNotifInputQueueLowThreshold* is set to 60%.



The values for these objects cannot be changed at this time. You will be able to modify them in a future release of Prime Access Registrar.

After this notification has been sent, another notification of this type will not be sent again until the percentage usage of the input queue goes below the low threshold.

If the percentage usage reaches 100%, successive requests might be dropped, and the server might stop responding to client requests until the queue drops down again.

#### carInputQueueNotVeryFull

**carInputQueueNotVeryFull** indicates that the percentage usage of the packet input queue has dropped below the low threshold defined in *carNotifInputQueueLowThreshold*. This trap has two objects:

- carNotifInputQueueHighThreshold—indicates the high limit percentage of input queue usage
- carNotifInputQueueLowThreshold—indicates the low limit percentage of input queue usage

After this type of notification has been sent, it will not be sent again until the percentage usage goes back up above the high threshold defined in *carNotifInputQueueHighThreshold*.

#### carOtherAuthServerNotResponding

**carOtherAuthServerNotResponding** indicates that an authentication server is not responding to a request sent from this server. This trap has three objects:

- radiusAuthServerAddress—indicates the identity of the concerned server
- radiusAuthClientServerPortNumber—indicates the port number of the concerned server
- *carAuthServerType*—indicates the type of the concerned server

The index of these three objects identifies the entry in *radiusAuthServerTable* and *carAccServerExtTable* which maintains the characteristics of the concerned server.



One should not rely solely on **carOtherAuthServerNotResponding** for server state. Several conditions, including a restart of the Prime Access Registrar server, could result in either multiple *carOtherAuthServerNotResponding* notifications being sent or in a *carOtherAuthServerResponding* notification *not* being sent. NMS can query the *carAuthServerRunningState* in *carAuthServerExtTable* for the current running state of this server.

#### carOtherAuthServerResponding

**carOtherAuthServerResponding** signifies that an authentication server which had formerly been in a *down* state is now responding to requests from the Prime Access Registrar server. This trap has three objects:

- radiusAuthServerAddress-indicates the identity of the concerned server
- radiusAuthClientServerPortNumber—indicates the port number of the concerned server
- carAuthServerType—indicates the type of the concerned server

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The index of these three objects identifies the entry in *radiusAuthServerTable* and *carAccServerExtTable* which maintains the characteristics of the concerned server.

One should not rely on receiving this notification as an indication that all is well with the network. Several conditions, including a restart of the Prime Access Registrar server, could result in either multiple *carOtherAuthServerNotResponding* notifications being sent or in a *carOtherAuthServerResponding* notification *not* being sent. The NMS can query the *carAuthServerRunningState* in *carAuthServerExtTable* for the current running state of this server.

#### carOtherAccServerNotResponding

**carOtherAuthServerNotResponding** signifies that an accounting server is not responding to the requests sent from this server. This trap has three objects:

- *radiusAccServerAddress*—indicates the identity of the concerned server
- radiusAccClientServerPortNumber—indicates the port number of the concerned server
- *carAcchServerType*—indicates the type of the concerned server

The index of these three objects identifies the entry in *radiusAuthServerTable* and *arAccServerExtTable* which maintains the characteristics of the concerned server.

One should not solely rely on this for server state. Several conditions, including the restart of the Prime Access Registrar server, could result in either multiple *carOtherAccServerNotResponding* notifications being sent or in a *carOtherAccServerResponding* notification *not* being sent. The NMS can query the *carAccServerRunningState* in *carAccServerExtTable* for current running state of this server.

#### carOtherAccServerResponding

**carOtherAccServerResponding** signifies that an accounting server that had previously sent a *not responding* message is now responding to requests from the Prime Access Registrar server. This trap has three objects:

- radiusAccServerAddress—indicates the identity of the concerned server
- radiusAccClientServerPortNumber—indicates the port number of the concerned server
- *carAccServerType*—indicates the type of the concerned server

The index of these three objects identifies the entry in *radiusAuthServerTable* and *arAccServerExtTable* which maintains the characteristics of the concerned server.

One should not rely on the reception of this notification as an indication that all is well with the network. Several conditions, including the restart of the Prime Access Registrar server, could result in either multiple *carOtherAccServerNotResponding* notifications being sent or in a **carOtherAccServerResponding** notification *not* being sent. The NMS can query the *carAccServerRunningState* in *carAccServerExtTable* for the current running state of this server.

#### carAccountingLoggingFailure

**carAccountingLoggingFailure** signifies that this Prime Access Registrar server cannot record accounting packets locally. This trap has two objects:

- carNotifAcctLogErrorReason—indicates the reason packets cannot be recorded locally
- *carNotifAcctLogErrorInterval*—indicates how long to wait until another notification of this type might be sent. A value of 0 (zero) indicates no time interval checking, meaning that no new notification can be sent until the error condition is corrected.

#### carLicenseUsage

carLicenseUsage signifies the percentage of transaction per second(TPS) or session License Usage.

#### TPS

The TPS trap is generated when the Prime Access Registrar server reaches license usage slabs namely 80%, 90%, 100%, and 110%. These traps are generated only once for every slab during the increasing steady state. Increasing steady state is a state when Prime Access Registrars' incoming request rate shows 80% of the license usage over a period of 20 minutes. These traps will be regenerated only if a increasing steady state is observed after a decreasing steady state.

#### **Concurrent Session**

The concurrent session trap is generated when the Prime Access Registrar server reaches 80%. The incoming traffic slabs defined for trap generation are 80%, 90%, 100%, and 110% of the licensed Concurrent Sessions. These traps are generated once for every slab during the increasing steady state.

#### carDiameterPeerDown

**carDiameterPeerDown** signifies that a Diameter peer is down. The identity of the peer is given by cdbpPeerIpAddress.

#### carDiameterPeerUp

**carDiameterPeerUp** signifies that a Diameter peer is up. The identity of the peer is given by cdbpPeerIpAddress.

### **Configuring Traps**

The Prime Access Registrar SNMP implementation uses various configuration files to configure its applications.

This section contains the following topics:

- SNMP Configuration
- Configuring Trap Recipient

#### **SNMP** Configuration

A sample configuration file is available in **/cisco-ar/ucd-snmp/share/snmp/snmpd.conf**. This configuration file is used to configure SNMP query permissions and trap recipients.

#### **Configuring Trap Recipient**

The following example shows the default configuration that sets up trap recipients for SNMP versions v1 and v2c.



Most sites use a single NMS, not two as shown below.



```
<u>Note</u>
```

trapsink is used in SNMP version 1; trap2sink is used in SNMP version 2.

**trapcommunity** defines the default community string to be used when sending traps. This command must appear prior to **trapsink** or **trap2sink** which use this community string.

trapsink and trap2sink are defined as follows:

trapsink	hostname	community	port
trap2sink	hostname	community	port

### **Community String**

A community string is used to authenticate the trap message sender (SNMP agent) to the trap recipient (SNMP management station). A community string is required in the list of trap receivers.