



INDEX

A

- accounts in NAM Traffic Manager, managing [1-6](#)
- address filters, using to capture settings [6-8](#)
- administration (see system administration) [2-1](#)
- Alarm
 - EMail addresses [3-94](#)
- Alarm events
 - last sent [3-82](#)
- Alarm events table [3-82](#)
- alarms, viewing [7-1](#)
 - alarm logs, overview [7-1](#)
 - NAM log, viewing [7-2](#)
 - switch log, viewing [7-2](#)
- alarm thresholds, setting [3-81](#)
 - NAM MIB thresholds [3-84](#)
 - deleting [3-87](#)
 - editing [3-87](#)
 - switch thresholds [3-90](#)
 - creating [3-91](#)
 - deleting [3-93](#)
 - editing [3-92](#)
- syslog, setting up [3-90](#)
- All button [3-7](#)
- application data, viewing [4-14](#)
 - application protocols, capturing data for [4-11, 4-16](#)
 - detail
 - by protocol [4-10, 4-15](#)
 - cumulative [4-14](#)
 - packets and bytes collected
 - by protocol [4-9, 4-14](#)
 - cumulative [4-13, 4-17](#)
 - real-time data in graphical format [4-11, 4-16](#)

- reports

- Application report, creating [5-4](#)

- Application table reports [4-11, 4-16](#)

- tables and charts useful in

- Applications Cumulative Data table [4-13, 4-17](#)

- Applications Current Rates table [4-9, 4-14](#)

- TopN Applications chart [4-11, 4-16](#)

- Application Response Time report

- creating [5-4](#)

- Applications Cumulative Data table, using [4-13, 4-17](#)

- details [4-14](#)

- packets and bytes collected [4-13, 4-17](#)

- Applications Current Rates table, using [4-9, 4-14](#)

- application protocol data, capturing [4-11, 4-16](#)

- details for specific protocol, viewing [4-10, 4-15](#)

- real-time data, viewing [4-11, 4-16](#)

- reports [4-11, 4-16](#)

- ART [4-72, 4-77, 4-88](#)

- Audit trail [2-26](#)

B

- browser response time and display, troubleshooting [A-13](#)

C

- Capture Analysis

- drill down [6-23](#)

- Capture buffer

- maximum buffer size [6-5](#)

- Capture data

- storage [2-19](#)

- Capture Files

- Analyze button [6-23](#)
- capturing data [1-10, 6-1](#)
 - application protocols [4-11, 4-16](#)
 - capture buffer
 - displaying data in [1-8](#)
 - downloading to a file [6-22](#)
 - capture settings, configuring [6-3](#)
 - using a custom filter [6-10](#)
 - using an address filter [6-8](#)
 - using a protocol filter [6-9](#)
 - client/server response time [4-86, 4-90](#)
 - custom capture filters, setting up [6-27](#)
 - creating [6-27](#)
 - deleting [6-30](#)
 - editing [6-30](#)
 - custom decode filters, setting up [6-31](#)
 - creating [6-31](#)
 - deleting [6-35](#)
 - editing [6-35](#)
 - host conversations [4-44](#)
 - network hosts current rates [4-36](#)
 - packet decode information, viewing [6-11](#)
 - protocol decode information, viewing [6-14](#)
 - response time [4-86, 4-90](#)
 - server detail [4-82](#)
 - server response time [4-82](#)
- cautions
 - regarding
 - local database web users, deleting all [A-3](#)
 - NAM community strings, deleting [2-15](#)
 - switch string and read-write community string matching [3-33](#)
- Client/Server Response Time table, using [4-84](#)
 - data, capturing [4-86, 4-90](#)
 - detail [4-86, 4-90](#)
 - reports [4-86, 4-90](#)
- Client/Server Response Time Top N chart, using [4-87](#)
- collection (see data collection, setting up) [1-6](#)
- collections
 - creating [1-11](#)
 - common navigation and control elements (table) [1-4](#)
 - community switch strings, setting and viewing [3-33](#)
 - configuring NAM Traffic Analyzer [3-1](#)
 - community switch strings, setting and viewing [3-33](#)
 - data collection, setting up [3-54](#)
 - core data, collecting [3-54](#)
 - DiffServe profile, setting up [3-65](#)
 - DSMON data, monitoring [3-64](#)
 - response time data, monitoring [3-60](#)
 - voice data, collecting [3-57](#)
 - data sources, setting up [3-10](#)
 - router parameters, viewing [3-8](#)
 - traffic, directing for spanning [3-10](#)
 - creating a SPAN session [3-14](#)
 - custom NetFlow data sources, creating [3-28](#)
 - deleting a SPAN session [3-16](#)
 - editing a SPAN session [3-15](#)
 - listening mode, using [3-30](#)
 - NDE collection types (table) [3-12](#)
 - NetFlow, configuring on devices [3-22](#)
 - NetFlow devices, managing [3-26](#)
 - NetFlow interfaces, understanding [3-21](#)
 - NetFlow records, understanding [3-21](#)
 - SPAN sources (table) [3-12](#)
 - traffic directing methods (table) [3-11](#)
 - VACL, configuring on LAN VLANs [3-25](#)
 - VACL, configuring on WAN interfaces [3-24](#)
- Consecutive Packets Loss threshold [3-59](#)
- Console
 - external reporting [2-25](#)
- Continuous capture [6-5, 6-18](#)
- conversations data, viewing [4-42](#)
 - cumulative data for each host conversation [4-46](#)
 - packets and bytes collected for MAC station conversations [4-49](#)
 - packets and bytes for each host conversation [4-43](#)
 - capturing data on [4-44](#)
 - detail [4-44](#)

- real-time traffic statistics in graphical format [4-44](#)
 - reports [4-45](#)
 - packets and bytes for top n host conversations [4-45](#)
 - tables and charts useful in
 - MAC Conversations Top N chart [4-49](#)
 - MAC Station Conversations Cumulative Data table [4-51](#)
 - Network Host Conversations Cumulative Data table [4-46](#)
 - Network Host Conversations Top N chart [4-45](#)
 - Viewing the Network Host Conversations Current Rates table [4-43](#)
 - core data, collecting [3-54](#)
 - Core monitoring
 - router [3-55](#)
 - switch [3-55](#)
 - Correlated data sources [4-92](#)
 - CPU usage [A-2](#)
 - percentage [A-2](#)
 - creating
 - basic reports [5-4](#)
 - custom capture filters [6-27](#)
 - custom decode filters [6-31](#)
 - custom NetFlow data sources [3-28](#)
 - data source, deleting [3-30](#)
 - data source information, verifying [3-30](#)
 - data sources, editing [3-30](#)
 - interfaces, selecting [3-29](#)
 - NetFlow device, selecting [3-29](#)
 - custom reports [5-26](#)
 - NAM Traffic Analyzer accounts [1-6](#)
 - NAM traps [3-93](#)
 - NetFlow devices [3-26](#)
 - protocol [3-70](#)
 - SPAN sessions [3-14](#)
 - switch thresholds [3-91](#)
 - Custom capture filter
 - creating [6-27](#)
 - custom capture filters
 - managing
 - creating [6-27](#)
 - deleting [6-30](#)
 - editing [6-30](#)
 - setting up [6-27](#)
 - using [6-10](#)
 - Custom captures [6-27](#)
 - custom decode filters, managing
 - creating [6-31](#)
 - deleting [6-35](#)
 - editing [6-35](#)
 - setting up [6-31](#)
 - Custom filters [6-27](#)
 - Custom report
 - editing [5-27](#)
 - Custom reports [5-25](#)
 - creating a new folder [5-26](#)
 - deleting [5-27](#)
 - moving to a different folder [5-27](#)
 - viewing [5-27](#)
-
- ## D
- data collection
 - overview [4-2](#)
 - setting up [3-54](#)
 - core data collection [3-54](#)
 - DiffServe profile data [3-65](#)
 - DSMON data [3-64](#)
 - response time data [3-60](#)
 - voice data [3-57](#)
 - Data Expired [5-23](#)
 - data export [1-10](#)
 - data mismatches, troubleshooting [A-16](#)
 - Data Pending [5-23](#)
 - data-port collection
 - creating [1-11](#)
 - Data source
 - core monitoring [3-55](#)

- persistence [4-9](#)
- datasources
 - maximum supported [3-34](#)
- data sources, overview [4-2](#)
 - multiple collections, configuring [4-2](#)
 - NDE flow-masks, and V8 aggregation caches [4-5](#)
 - protocol autodiscovery [4-4](#)
- data sources, setting up [3-10](#)
- Data type
 - response time report parameters [5-14](#)
- deleting
 - basic reports [5-25](#)
 - custom capture filters [6-30](#)
 - custom decode filters [6-35](#)
 - custom NetFlow data sources [3-30](#)
 - custom reports [5-27](#)
 - DiffServe profiles [3-66, 3-76](#)
 - NAM MIB thresholds [3-87](#)
 - NAM Traffic Analyzer accounts [1-6](#)
 - NAM traps [3-94](#)
 - NetFlow devices [3-27](#)
 - protocols [3-73](#)
 - SPAN sessions [3-16](#)
 - switch thresholds [3-93](#)
- diagnostic error messages (see troubleshooting) [A-14](#)
- diagnostics, generating [2-25](#)
 - configuration information, monitoring and capturing [2-27](#)
 - system alerts, capturing [2-28](#)
 - system alerts, viewing [2-25](#)
- Diagnostics Tech Support window (illustration) [2-29](#)
- Differentiated Services report
 - creating [5-4](#)
- DiffServ Application Statistics Cumulative Data table, using [4-64](#)
- DiffServ Application Statistics Current Rates table, using [4-61](#)
 - application conversation details [4-62](#)
 - real-time statistics in graphical format [4-62](#)
 - reports [4-63](#)
- DiffServ Application Statistics Top N chart, using [4-63](#)
- DiffServ data, viewing [4-57](#)
 - application conversation details [4-62](#)
 - host conversation detail [4-66](#)
 - real-time data for specific hosts [4-66](#)
 - real-time traffic for specific aggregation groups [4-59](#)
 - real-time traffic for specific application protocols [4-62](#)
 - reports
 - application statistics [4-63](#)
 - host statistics [4-67](#)
 - traffic statistics [4-59](#)
- tables and charts useful in
 - DiffServ Application Statistics Cumulative Data table [4-64](#)
 - DiffServ Application Statistics Current Rates table [4-61](#)
 - DiffServ Application Statistics Top N chart [4-63](#)
 - DiffServ Host Statistics Cumulative Data table [4-68](#)
 - DiffServ Host Statistics Current Rates table [4-65](#)
 - DiffServ Host Statistics Top N chart [4-67](#)
 - DiffServ Traffic Statistics Cumulative Data table [4-60](#)
 - DiffServ Traffic Statistics Current Rates table [4-58](#)
 - DiffServ Traffic Top N chart [4-59](#)
- DiffServe profile, managing
 - creating [3-65, 3-75](#)
 - deleting [3-66, 3-76](#)
 - editing [3-66, 3-75](#)
 - setting up [3-65](#)
- DiffServ Host Statistics Cumulative Data table, using [4-68](#)
- DiffServ Host Statistics Current Rates table, using [4-65](#)
 - host conversation details [4-66](#)
 - real-time data in graphical format [4-66](#)
 - reports [4-67](#)
- DiffServ Host Statistics Top N chart, using [4-67](#)
- DiffServ Traffic Statistics Cumulative Data table, using [4-60](#)

- DiffServ Traffic Statistics Current Rates table, using [4-58](#)
- DiffServ Traffic Statistics table, using
 - real-time traffic statistics in graphical format [4-59](#)
 - reports [4-59](#)
- DiffServ Traffic Statistics Top N chart, using [4-59](#)
- directing traffic for spanning [3-10](#)
 - custom NetFlow data sources, creating [3-28](#)
 - data source, deleting [3-30](#)
 - data source, editing [3-30](#)
 - data sourcedeleting [3-30](#)
 - data source information, verifying [3-30](#)
 - interfaces, selecting [3-29](#)
 - NetFlow device, selecting [3-29](#)
 - listening mode, using [3-30](#)
 - methods (table) [3-11](#)
 - NDE collection types (table) [3-12](#)
 - NetFlow, configuring on devices [3-22](#)
 - devices running Catalyst OS [3-23](#)
 - devices running Cisco IOS [3-22](#)
 - devices supporting multi-layer switching cache [3-23](#)
 - devices supporting NDE export [3-24](#)
 - devices supporting NDE v8 aggregations [3-23](#)
 - devices supporting vi aggregations [3-23](#)
 - NAMs in a device slot [3-24](#)
 - NetFlow devices, managing [3-26](#)
 - creating [3-26](#)
 - deleting [3-27](#)
 - editing [3-27](#)
 - testing [3-27](#)
 - SPAN session
 - creating [3-14](#)
 - deleting [3-16](#)
 - editing [3-15](#)
 - SPAN sources (table) [3-12](#)
 - VACL, configuring on LAN VLANs [3-25](#)
 - VACL, configuring on WAN interfaces [3-24](#)
- displaying
 - alarms [1-9](#)

- capture buffer data [1-8](#)
- network traffic data [1-8](#)
- reports [1-8](#)

- Drill-Down button [6-23](#)

- DSMON data collection, setting up [3-64](#)

E

- editing
 - custom capture filters [6-30](#)
 - custom decode filters [6-35](#)
 - custom reports [5-27](#)
 - DiffServe profiles [3-66, 3-75](#)
 - NAM MIB thresholds [3-87](#)
 - NAM Traffic Analyzer accounts [1-6](#)
 - NAM traps [3-94](#)
 - NetFlow devices [3-27](#)
 - protocols [3-72](#)
 - SPAN sessions [3-15](#)
 - switch thresholds [3-92](#)
- EMail alarms [3-94](#)
- Enabling
 - audit trail [3-96](#)
 - voice monitoring [3-57](#)
- Encapsulation [3-74](#)
- Encapsulation Configuration [3-74](#)
- Encapsulation configuration [3-74](#)
- Encapsulated Remote SPAN [1-11](#)
- error messages (see troubleshooting) [A-14](#)
- ERSPAN [3-53](#)
 - configuring as datasource [3-52](#)
 - encapsulated remote SPAN [1-11](#)
 - sending data directly to NAM [3-53](#)
 - SPAN [1-11](#)
- External reporting console [2-25](#)

F

Filtering

- audit trail [2-27](#)
- IP [6-20](#)
- IP and Payload Data [6-21](#)
- IP and TCP/UDP [6-20](#)
- IPv6 traffic [6-19](#)
- Payload data [6-21](#)
- VLAN [6-19](#)
- VLAN and IP [6-19](#)

Filter Response Time for all Data Sources by Monitored Servers [3-42](#)

folders, moving custom reports between [5-27](#)

G

generic routing encapsulation [1-11](#)

global preferences, setting [3-94](#)

GPRS (General Packet Radio Service) Tunneling Protocol [3-74](#)

GRE

generic routing encapsulation [1-11](#)

GREIP [3-74](#)

GTP [3-74](#)

GUI for NAM Traffic Analyzer, navigating [1-2](#)

H

hardware, NAM installation, and

- Catalyst 6000 and 6500 series switches [1-1](#)
- Cisco 2600, 3660, and 3700 series routers [1-1](#)

Hardware assisted capture session [6-15](#)

Hardware filter [6-18](#)

help

- (see also troubleshooting) [A-1](#)
- diagnostics, generating for technical assistance [2-25](#)
 - configuration information, monitoring and capturing [2-27](#)

system alerts, capturing [2-28](#)

system alerts, viewing [2-25](#)

historical network traffic data, storing and retrieving [1-8](#)

host data, viewing [4-34](#)

cumulative data on each host [4-38](#)

cumulative MAC station data [4-41](#)

data for a specific host, capturing [4-36](#)

data on top n MAC stations [4-40](#)

detail [4-35](#)

Host Conversation report

creating [5-4](#)

network hosts table reports [4-37](#)

real-time statistics in graphical format [4-36](#)

tables and charts useful in

MAC Stations Current Rates table [4-39](#)

MAC Stations Top N chart [4-40](#)

Network Hosts Cumulative Data table [4-38](#)

Network Hosts Current Rates table [4-34](#)

Network Hosts Top N chart [4-37](#)

hostname resolution, troubleshooting [A-15](#)

HTTP/security certificates, troubleshooting [A-16](#)

I

IGMP [1-12](#)

image upgrades, troubleshooting [A-13](#)

Individual data sources [4-92](#)

interface data, viewing

detail [4-102](#)

Interface Stats Current Rates table, using [4-95, 4-111](#)

Interface Top N chart, using [4-99](#)

IPESP [3-74](#)

IP host name resolution, and slow response time, troubleshooting [3-95](#)

IPIP4 [3-74](#)

IP tunnel encapsulations [3-74](#)

L

Last Status [5-24](#)
 listening mode (NAM), using [3-30](#)
 Log
 MPLS Import [3-52](#)
 logins
 troubleshooting [A-3](#)

M

MAC station conversations, monitoring
 cumulative [4-51](#)
 current rates [4-49](#)
 top n [4-49](#)
 MAC stations, monitoring data on
 cumulative [4-41](#)
 current rates [4-39](#)
 top n [4-40](#)
 management port
 data source [1-11](#)
 MGCP gateways, how represented [4-30](#)
 Monitored servers filters [3-42](#)
 Monitoring
 Application response times [4-72, 4-77, 4-88](#)
 monitoring
 port traffic [1-12](#)
 traffic [1-10](#)
 monitoring data [4-1](#)
 application [4-14](#)
 packets and bytes for each application
 protocol [4-9, 4-14](#)
 real-time data in graphical format [4-11, 4-16](#)
 reports [4-11, 4-16](#)
 data collection, overview [4-2](#)
 data sources, overview [4-2](#)
 multiple collections, configuring [4-2](#)
 NDE flow-masks, and V8 aggregation
 caches [4-5](#)

 protocol autodiscovery [4-4](#)
 DSMON [3-64](#)
 host [4-34](#)
 cumulative data on [4-38](#)
 MAC stations [4-40](#)
 Monitor Overview charts, viewing [4-6](#)
 response time [3-60](#)
 data collections, deleting [3-64](#)
 data collections, editing [3-62](#)
 voice [4-18](#)
 active calls [4-32](#)
 known phones [4-30](#)

Monitoring voice/video stream thresholds [3-88](#)
 Monitor Overview charts, viewing [4-6](#)
 MOS
 codec [3-89](#)
 MPLS Import log [3-52](#)
 MPLS-tagged traffic [3-11](#)
 MPLS traffic statistics [4-115](#)
 Multiple WAAS segments
 viewing response time [4-92](#)

N

NAM
 community strings, working with [2-14](#)
 creating [2-14](#)
 deleting [2-15](#)
 listening mode, using [3-30](#)
 MIB alarm thresholds
 deleting [3-87](#)
 editing [3-87](#)
 setting [3-84](#)
 SNMP system groups, setting and viewing [2-13](#)
 switch date/time synchronization, and,
 troubleshooting [A-14](#)
 system time, setting [2-16](#)
 configuring with an NTP server [2-17](#)
 synchronizing with switch or router [2-17](#)

- traps
 - creating [3-93](#)
 - deleting [3-94](#)
 - editing [3-94](#)
 - setting [3-93](#)
- versions [3-10](#)
- NAM-1 devices
 - default reports [5-3](#)
- NAM-2 devices
 - default reports [5-3](#)
- NAM appliances
 - default reports [5-4](#)
- Nameservers, and slow response time, troubleshooting [3-95](#)
- NAM RTP Stream Thresholds [3-59](#)
- navigation and control elements [1-4](#)
- NDE flow-masks, and V8 aggregation caches [4-5](#)
- NetFlow [1-9](#)
 - configuring on devices [3-22](#)
 - Catalyst OS [3-23](#)
 - Cisco IOS [3-22](#)
 - multi-layer switching cache [3-23](#)
 - NAMs in a device slot [3-24](#)
 - NDE export [3-24](#)
 - NDE v8 aggregations [3-23](#)
 - data sources, managing
 - creating [3-28](#)
 - deleting [3-30](#)
 - editing [3-30](#)
 - interfaces, selecting [3-29](#)
 - NetFlow device, selecting [3-29](#)
 - source information, verifying [3-30](#)
 - devices, managing [3-26](#)
 - creating [3-26](#)
 - deleting [3-27](#)
 - editing [3-27](#)
 - testing [3-27](#)
 - exporting data [1-12](#)
 - interfaces, understanding [3-21](#)

- monitoring problems, troubleshooting [A-8](#)
- records, understanding [3-21](#)
- NetFlow Data Export [3-11](#)
- network host data charts and tables, using
 - Network Host Conversations Cumulative Data table, using [4-46](#)
 - Network Host Current Rates [4-37](#)
 - data for a specific host, capturing [4-36](#)
 - detail [4-35](#)
 - real-time statistics in graphical format [4-36](#)
 - Network Host Top N chart [4-37](#)
- network parameters, setting and viewing [2-12](#)
- network traffic data, storing and retrieving [1-8](#)
- NFS Server
 - Configuring for capture data storage [2-20](#)
- NME-NAM devices
 - default reports [5-4](#)
- NM-NAM devices
 - NAM version supported [3-10](#)
 - Router Parameters option, and [1-6](#)
 - VLAN data, and [1-7](#)
- No Activity [5-23](#)
- Not Monitored [5-23](#)

O

- overview of NAM Traffic Analyzer [1-1](#)
 - alarm logs [7-1](#)
 - data collection [4-2](#)
 - data sources [4-2](#)
 - GUI [1-2](#)
 - navigation and control elements [1-4](#)
 - user interface components [1-3](#)

P

- packet captures, troubleshooting [A-6](#)
- Packet Loss threshold [3-59](#)
- passwords, recovering [2-2](#)

patches, troubleshooting [A-13](#)

Period

- report length [5-21](#)

Port Name [3-7](#)

Port names [3-5, 3-7, 3-10, 3-33, 4-94, 4-96, 4-100](#)

port statistics data, viewing [4-93, 4-103](#)

- cumulative data [4-100, 4-113](#)
- detail [4-96, 4-112](#)
- real-time data in graphical format [4-96](#)
- reports [4-97](#)
- tables and charts useful in
 - Interface Stats Current Rates table [4-95, 4-111](#)
 - Port Stats Current Rates table [4-93](#)
 - Port Stats Top N chart [4-97, 4-112](#)
 - Top N Interface Stats chart [4-99](#)

port statistics issues, troubleshooting [A-8](#)

Port Stats Current Rates table, using [4-93](#)

- detail [4-96, 4-112](#)
- real-time data in graphical format [4-96](#)
- reports [4-97](#)

Port Stats Top N chart, using [4-97, 4-112](#)

- cumulative data [4-100, 4-113](#)
- detail [4-102](#)

port traffic

- monitoring [1-12](#)

Process

- CPU usage percentage [A-2](#)

protocol data, capturing

- client/server data [4-86, 4-90](#)
- server data [4-82](#)

protocol directory

- managing
 - creating protocols [3-70](#)
 - deleting protocols [3-73](#)
 - editing protocols [3-72](#)
- setting up [3-69](#)

protocol filters, in capturing settings [6-9](#)

protocol support, troubleshooting [A-18](#)

R

real-time data displays, setting up [1-7](#)

recovering passwords [2-2](#)

Refresh button [3-7](#)

- Creating SPAN session [3-15](#)

renaming a report [5-25](#)

Report details

- viewing [5-21](#)

Report export

- editing [5-30](#)
- scheduling [5-28](#)

Reports

- deleting [5-25](#)
- disabling [5-25](#)
- error conditions [5-22](#)
- Last Status [5-24](#)
- Top N [5-21](#)

reports

- accessing [1-8](#)
- creating [5-1](#)
 - basic [5-4](#)
 - custom [5-26](#)
- custom
 - creating [5-26](#)
 - deleting [5-27](#)
 - editing [5-27](#)
 - moving between folders [5-27](#)
 - viewing [5-27](#)
- deleting
 - basic [5-25](#)
 - custom [5-27](#)
- managing basic report types [5-2](#)
 - creating [5-4](#)
 - deleting [5-25](#)
 - disabling [5-24](#)
 - enabling [5-24](#)
 - renaming [5-25](#)
 - table of, viewing [5-20](#)

- troubleshooting [A-12](#)
 - viewing [5-1](#)
 - custom reports [5-27](#)
 - Response time
 - multiple segments [4-92](#)
 - response time data, viewing [4-69](#)
 - detail
 - client/server [4-86, 4-90](#)
 - server [4-82](#)
 - reports
 - client/server [4-86, 4-90](#)
 - server [4-76, 4-79, 4-83](#)
 - tables and charts useful in
 - Client/Server Response Time table [4-84](#)
 - Client/Server Response Time Top N chart [4-87](#)
 - Server Response Time Top N chart [4-83](#)
 - response time data collections, managing
 - deleting [3-64](#)
 - editing [3-62](#)
 - setting up [3-60](#)
 - RMON
 - log table, viewing [7-2](#)
 - RMON extension [1-9](#)
 - router parameters viewing [3-8](#)
 - RTP Stream Monitoring [3-59](#)
-
- ## S
- SCCP traffic [6-14](#)
 - Scheduled reports [5-28](#)
 - Server Response Time table, using
 - data, capturing [4-82](#)
 - detail [4-82](#)
 - reports [4-76, 4-79, 4-83](#)
 - Server Response Time Top N chart, using [4-83](#)
 - sessions
 - SPAN [1-10](#)
 - setting
 - alarm thresholds [3-81](#)
 - NAM MIB thresholds [3-84](#)
 - switch thresholds [3-90](#)
 - syslog [3-90](#)
 - community switch strings [3-33](#)
 - NAM SNMP system groups [2-13](#)
 - network parameters [2-12](#)
 - Setup Voice/Video Stream Thresholds window [3-88](#)
 - SNMP
 - troubleshooting [A-17](#)
 - Software filter [6-22](#)
 - SPAN
 - ERSPAN [1-11](#)
 - issues related to, troubleshooting [A-5](#)
 - sessions [1-10](#)
 - creating [3-14](#)
 - deleting [3-16](#)
 - editing [3-15](#)
 - spanning, directing traffic for [3-10](#)
 - custom NetFlow data sources, creating [3-28](#)
 - data source, deleting [3-30](#)
 - data source, editing [3-30](#)
 - data source information, verifying [3-30](#)
 - interfaces, selecting [3-29](#)
 - NetFlow device, selecting [3-29](#)
 - listening mode, using [3-30](#)
 - methods (table) [3-11](#)
 - NDE collection types (table) [3-12](#)
 - NetFlow, configuring on devices [3-22](#)
 - Catalyst OS [3-23](#)
 - Cisco IOS [3-22](#)
 - multi-layer switching cache [3-23](#)
 - NAMs in a device slot [3-24](#)
 - NDE export [3-24](#)
 - NDE v8 aggregations [3-23](#)
 - NetFlow devices, managing [3-26](#)
 - creating [3-26](#)
 - deleting [3-27](#)
 - editing [3-27](#)
 - testing [3-27](#)

- SPAN session
 - creating [3-14](#)
 - deleting [3-16](#)
 - editing [3-15](#)
 - SPAN sources (table) [3-12](#)
 - VACL, configuring
 - on LAN VLANs [3-25](#)
 - on WAN interfaces [3-24](#)
 - spanning, troubleshooting [A-6](#)
 - SPAN states [3-13](#)
 - Statistics
 - viewing VRF [4-115](#)
 - viewing VRF/VC [4-116](#)
 - Style [5-21](#)
 - switch
 - alarm and port statistics issues, troubleshooting [A-8](#)
 - alarm thresholds
 - creating [3-91](#)
 - deleting [3-93](#)
 - editing [3-92](#)
 - setting [3-90](#)
 - NAM date/time synchronization issues, and, troubleshooting [A-14](#)
 - Switch Port report
 - creating [5-4](#)
 - Switch Remote SPAN [3-11](#)
 - Switch SPAN [3-11](#)
 - syslog alarm threshold, setting up [3-90](#)
 - system administration [2-1](#)
 - diagnostics, generating for technical assistance [2-25](#)
 - overview of system administration tasks [2-10](#)
 - NAM community strings, working with [2-14](#)
 - NAM SNMP system group, setting and viewing [2-13](#)
 - NAM system time, setting [2-16](#)
 - network parameters, setting and viewing [2-12](#)
 - system resources, viewing [2-11](#)
 - overview of user administration tasks [2-2](#)
 - passwords, recovering [2-2](#)
 - predefined NAM user accounts, changing [2-3](#)
 - TACACS+ authentication and authorization, establishing [2-6](#)
 - TACACS+ server, configuring to support NAM [2-7](#)
 - user privileges (table) [2-2](#)
 - users, creating new [2-4](#)
 - users, deleting [2-6](#)
 - users, editing [2-5](#)
 - user sessions table, viewing [2-9](#)
 - system resources, viewing [2-11](#)
 - System alerts [2-25](#)
 - system alerts
 - capturing [2-28](#)
 - viewing [2-25](#)
 - System Config Log [5-23](#)
 - System event log
 - viewing [5-23](#)
 - System events [5-23](#)
-
- ## T
- TAC (Technical Assistance Center)
 - (see also troubleshooting) [A-1](#)
 - TACACS+
 - authentication and authorization, establishing [2-6](#)
 - server, configuring to support NAM [2-7](#)
 - secret key, requirements for [2-8](#)
 - technical assistance, obtaining
 - (see also troubleshooting) [A-1](#)
 - diagnostics, generating for [2-25](#)
 - configuration information, monitoring and capturing [2-27](#)
 - system alerts, capturing [2-28](#)
 - system alerts, viewing [2-25](#)
 - testing NetFlow devices [3-27](#)
 - TopN Applications chart, using [4-11, 4-16](#)
 - TopN Chart
 - Server ART [4-83](#)

Top N report [5-21](#)
 traffic analysis [1-10](#)
 traffic sources
 monitoring [1-10](#)
 troubleshooting [A-1](#)
 data mismatch issues [A-16](#)
 diagnostic error message issues [A-14](#)
 host name resolution issues [A-15](#)
 HTTPS/security certificate issues [A-16](#)
 image upgrade and patch issues [A-13](#)
 login issues [A-3](#)
 NAM and switch date/time synchronization issues [A-14](#)
 NetFlow monitoring problems [A-8](#)
 packet capturing and spanning issues [A-6](#)
 protocol support issues [A-18](#)
 reporting issues [A-12](#)
 slow response times [3-95](#)
 SNMP issues [A-17](#)
 SPAN-related issues [A-5](#)
 switch, cannot communicate with [3-33](#)
 switch alarm and port statistics issues [A-8](#)
 username and password issues [A-2](#)
 caution regarding deleting all local database web users [A-3](#)
 voice monitoring issues [A-19](#)
 web browser response time and display issues [A-13](#)

U

user
 administration (see system administration) [2-1](#)
 privileges (table) [2-2](#)
 sessions table, viewing [2-9](#)
 Users Table (illustration) [2-4](#)
 username and password issues, troubleshooting [A-2](#)

V

V8 aggregation caches, and NDE flow-masks [4-5](#)
 VACL [1-11](#)
 VLAN access control list [1-10, 1-11](#)
 VACL, configuring
 on LAN VLANs [3-25](#)
 on WAN interfaces [3-24](#)
 VC statistics [4-116](#)
 verifying NetFlow data source information [3-30](#)
 versions of Catalyst 6500 NAM [3-10](#)
 Viewing
 MPLS traffic statistics [4-117](#)
 viewing
 active call data [4-32](#)
 application data [4-14](#)
 capturing, for a specific protocol [4-11, 4-16](#)
 detail for a specific protocol [4-14](#)
 packets and bytes collected [4-13, 4-17](#)
 real-time data in graphical format [4-11, 4-16](#)
 reports [4-11, 4-16](#)
 community switch strings [3-33](#)
 conversations data [4-42](#)
 packets and bytes for each host conversation [4-43](#)
 custom reports [5-27](#)
 DiffServ data [4-57](#)
 host conversation details [4-66](#)
 host statistics [4-67](#)
 real-time data in graphical format [4-66](#)
 real-time traffic statistics in graphical format [4-59](#)
 reports [4-59](#)
 host data [4-34](#)
 collected during last time interval [4-34](#)
 cumulative MAC stations data [4-41](#)
 for a specific host, capturing [4-36](#)
 MAC stations current rates [4-39](#)
 real-time statistics in graphical format [4-36](#)

- reports [4-37](#)
- Monitor Overview charts [4-6](#)
- NAM log [7-2](#)
- NAM MIB alarm details [3-87](#)
- NAM SNMP system groups [2-13](#)
- network parameters [2-12](#)
- packets and bytes collected for top n MAC station conversations [4-49](#)
- packets and bytes for each MAC station conversation [4-51](#)
- port statistics data [4-93, 4-103](#)
 - cumulative [4-100, 4-113](#)
 - detail [4-96, 4-112](#)
 - real-time data in graphical format [4-96](#)
 - reports [4-97](#)
- response time data [4-69](#)
 - client/server [4-86, 4-90](#)
 - client/server detail [4-86, 4-90](#)
 - server [4-76, 4-79, 4-83](#)
 - server detail [4-82](#)
- RMON log table [7-2](#)
- router parameters [3-8](#)
- switch
 - log [7-2](#)
- system alerts [2-25](#)
- system resources [2-11](#)
- user sessions table [2-9](#)
- VLAN data [4-51](#)
 - collected for the top n VLAN IDs, in graphical format [4-53](#)
 - cumulative data for each VLAN ID [4-54](#)
 - reports [4-53](#)
 - user priority distributions in graphical format [4-56](#)
 - user priority distributions per data source [4-55, 4-57](#)
- voice data [4-18](#)
 - active calls [4-32](#)
 - known phones [4-30](#)
- Viewing audit trail [2-26](#)
- Virtual circuits [3-47](#)
- Virtual Switch Software (VSS) [3-5](#)
- Virtual switch software (VSS) [4-94](#)
- VLAN access control list
 - VACL [1-10, 1-11](#)
- VLAN data, viewing [4-51](#)
 - cumulative data for each VLAN ID [4-54](#)
 - reports [4-53](#)
 - tables and charts useful in
 - VLAN Priority (COS) Statistics Cumulative Data table [4-57](#)
 - VLAN Priority (COS) Statistics Current Rates table [4-55](#)
 - VLAN Priority (COS) Statistics Top N chart [4-56](#)
 - VLAN Traffic Statistics Cumulative Data table [4-54](#)
 - VLAN Traffic Statistics Current Rates table [4-52](#)
 - VLAN Traffic Statistics Top N chart [4-53](#)
 - user priority distributions in graphical format [4-56](#)
 - user priority distributions per data source
 - cumulative [4-57](#)
 - current rates [4-55](#)
- VLAN Priority (COS) Statistics
 - Cumulative Data Table, using [4-57](#)
 - Current Rates table, using [4-55](#)
 - Top N chart, using [4-56](#)
- VLAN report
 - creating [5-4](#)
- VLAN Traffic Statistics
 - Cumulative Data table, using [4-54](#)
 - Current Rates table, using [4-52](#)
 - Top N chart, using [4-53](#)
- Voice/Video stream thresholds [3-88](#)
- Voice/Video Stream Thresholds Per Minute window [3-88](#)
- voice data
 - collecting [3-57](#)
 - viewing [4-18](#)
 - active calls [4-32](#)
 - known phones [4-30](#)

Voice monitoring [3-57](#)
voice monitoring, troubleshooting [A-19](#)
VPN routing/forwarding table [3-47](#)
VRF statistics [4-115, 4-116](#)
VSS
 see Virtual Switch Software [3-7, 3-10, 3-33](#)

W

WAAS data source
 no data [A-20](#)
WAAS data sources [4-92](#)
WAAS device status
 pending [A-20](#)
WAN interfaces [3-34](#)
WS-SVC-NAM-1 [3-10](#)
WS-SVC-NAM-2 [3-10](#)