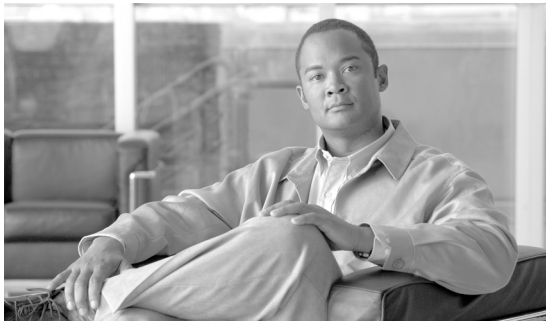




Quick Start and Documentation Guide for the Cisco 2200 Series NAM Appliance

Revised: November 6, 2008, 78-18440-01

This guide contains the following:

- Information about the user documentation for the NAM appliance and NAM 4.0 software
- Links to the online documentation on Cisco.com
- Information about how to get started with the NAM appliance with links to detailed information in other NAM documentation.

CDC Date: January 2009

Contents

This document contains the following sections:

- [Introduction, page 2](#)
- [Product Documentation Set, page 2](#)



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- [Getting Started with the NAM Appliance, page 7](#)
- [Obtaining Documentation and Submitting a Service Request, page 17](#)

Introduction

The Cisco 2200 Series NAM appliance comes preloaded with Cisco Network Analysis Module (NAM), 4.0 software. NAM 4.0 software enables network managers to understand, manage, and improve how applications and services are delivered to end-users.

The NAM offers flow-based traffic analysis of applications, hosts, and conversations, performance-based measurements on application, server, and network latency, quality of experience metrics for network-based services such as voice over IP (VoIP) and video, and problem analysis using deep, insightful packet captures.

The Cisco NAM includes an embedded, web-based Traffic Analyzer GUI that provides quick access to the configuration menus and presents easy-to-read performance reports on web for different types of services and traffic including voice and video, response time, and network flow-based reports.

Product Documentation Set

This section provides a list of the Cisco 2200 Series NAM appliance documentation and the related Cisco NAM 4.0 software documentation. You can find links to all NAM software at the following URL:

http://www.cisco.com/en/US/products/sw/cscowork/ps5401/tsd_products_support_series_home.html

Cisco 2200 Series NAM Appliance Documentation

The following documents are specific to the Cisco 2200 Series NAM appliances:

- [Quick Start and Documentation Guide for the Cisco 2200 Series NAM Appliance, page 3](#), (this guide)
- [Installation and Configuration Guide for the Cisco 2204 NAM Appliance, page 3](#)
- [Installation and Configuration Guide for the Cisco 2220 NAM Appliance, page 4](#)
- [Regulatory Compliance and Safety Information for the Cisco 2200 Series NAM Appliances, page 4](#)

Quick Start and Documentation Guide for the Cisco 2200 Series NAM Appliance

78-18440-01

The *Quick Start and Documentation Guide for the Cisco 2200 Series NAM Appliance* (this document), contains a description of the documentation for the NAM appliance and NAM 4.0 software and information about how to get started with the NAM appliance.

The *Quick Start and Documentation Guide for the Cisco 2200 Series NAM Appliance* is a printed document that ships with the NAM appliance and is also available online at the following URLs:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/roadmap/docguide.html

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/roadmap/docguide.html

Installation and Configuration Guide for the Cisco 2204 NAM Appliance

OL-14943-01

The *Installation and Configuration Guide for the Cisco 2204 NAM Appliance* provides information to help you install and configure the NAM 2204 appliance. This guide includes overview information and details about how to install the

appliance, connect the appliance to power and the device it monitors, configure the appliance, log in, and get started setting up the appliance to monitor the device.

The *Installation and Configuration Guide for the Cisco 2204 NAM Appliance* is an online only document you can find at the following URL:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/installation/guide/instcfg.html

Installation and Configuration Guide for the Cisco 2220 NAM Appliance

OL-16692-01

The *Installation and Configuration Guide for the Cisco 2220 NAM Appliance* provides information to help you install and configure the NAM 2220 appliance. This guide includes overview information and details about how to install the appliance, connect the appliance to power and the device it monitors, configure the appliance, log in, and get started setting up the appliance to monitor the device.

The *Installation and Configuration Guide for the Cisco 2220 NAM Appliance* is an online only document you can find at the following URL:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/installation/guide/instcfg.html

Regulatory Compliance and Safety Information for the Cisco 2200 Series NAM Appliances

78-18308-01

The *Regulatory Compliance and Safety Information for the Cisco 2200 Series NAM Appliances* is a printed document that ships with the NAM appliance and is also available online at the following URLs:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/regulatory/compliance/rcsi.html

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/regulatory/compliance/rcsi.html

The *Regulatory Compliance and Safety Information for the Cisco 2200 Series NAM Appliances* contains regulatory compliance and safety information for the Cisco 2200 Series NAM appliances.

Cisco NAM 4.0 Software Documentation

The following is a list of the documentation for Cisco Network Analysis Module, Release 4.0.

**Note**

We recommend you refer to the documentation in the following order.

- [Release Notes for the Cisco Network Analysis Module, Release 4.0, page 5](#)
- [User Guide for the Cisco Network Analysis Module Traffic Analyzer, Release 4.0, page 6](#)
- [Cisco NAM Command Reference, Release 4.0, page 6](#)
- [Copyright Notices for the Cisco Network Analysis Module, Release 4.0, page 7](#)

You can access the URLs listed for each document on the Documentation CD-ROM and at www.cisco.com on the World Wide Web. You can access all product documentation at the following URL:

http://www.cisco.com/en/US/products/sw/cscowork/ps5401/tsd_products_support_series_home.html

Release Notes for the Cisco Network Analysis Module, Release 4.0

OL-14944-01

The *Release Notes for the Cisco Network Analysis Module* provide a collection of information including software and hardware compatibility and information about new features, requirements, and anomalies that might exist.

http://cisco.com/en/US/docs/net_mgmt/network_analysis_module_software/4.0/release/notes/nam40note.html

User Guide for the Cisco Network Analysis Module Traffic Analyzer, Release 4.0

OL-14964-01

The *User Guide for the Cisco Network Analysis Module Traffic Analyzer* describes how to use the Network Analysis Module Traffic Analyzer and NAM 4.0 user software.

http://cisco.com/en/US/docs/net_mgmt/network_analysis_module_software/4.0/user/guide/users.html

Cisco NAM Command Reference, Release 4.0

OL-14941-01

The *Cisco NAM Command Reference, Release 4.0* provides information about how to use the NAM command-line interface to manage the NAM devices supported by NAM 4.0 software including:

- NAM2220
- NAM2204-RJ45
- NAM2204-SFP
- WS-SVC-NAM-1
- WS-SVC-NAM-1-250S
- WS-SVC-NAM-2
- WS-SVC-NAM-2-250S
- NME-NAM-80S
- NME-NAM-120S
- NME-NAM
- NM-NAM

http://cisco.com/en/US/docs/net_mgmt/network_analysis_module_software/4.0/command/reference/guide/cmdref.html

Copyright Notices for the Cisco Network Analysis Module, Release 4.0

OL-14961-01

The *Copyright Notices for the Cisco Network Analysis Module, Release 4.0* provides a listing of all copyright notices for the open source third-party software used in NAM 4.0.

http://cisco.com/en/US/docs/net_mgmt/network_analysis_module_software/4.0/copyright/notice/copyrite.html

Getting Started with the NAM Appliance

This section provides a brief description of how to get started with the Cisco 2200 Series NAM appliance and includes links to other documentation for more detailed information.

This section contains the following topics:

- [Review Safety Information, page 8](#)
- [Install the NAM Appliance In a Rack, page 8](#)
- [Connect the Appliance AC Power, page 9](#)
- [Connect the NAM Appliance to a Device, page 9](#)
- [Turning On Power, page 10](#)
- [Logging In For the First Time, page 11](#)
- [Initial Configuration of the NAM Appliance, page 13](#)
- [Check Your Configuration, page 14](#)
- [Enable the NAM Traffic Analyzer Web Server, page 15](#)
- [Using the NAM GUI, page 16](#)

Review Safety Information

Before you begin the installation, make sure you review the safety information in the following documents:

- *Regulatory Compliance and Safety Information for the Cisco 2200 Series NAM Appliances*

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/regulatory/compliance/rcsi.html

or

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/regulatory/compliance/rcsi.html

- Chapter 3 of the *Installation and Configuration Guide for the Cisco 2204 NAM Appliance*, Preparing to Install the Cisco 2204 NAM Appliance

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/installation/guide/adepre.html

- Chapter 3 of the *Installation and Configuration Guide for the Cisco 2220 NAM Appliance*, Preparing to Install the Cisco 2220 NAM Appliance

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/installation/guide/adepre.html

Install the NAM Appliance In a Rack

For safety and stability, we recommend that you install your Cisco 2200 Series NAM appliance in a rack. A 4-post rack-mount kit was shipped with your appliance. For more detailed information, see the following sections in Chapter 4 of your appliance's installation and configuration guide:

- Rack-Mounting Configuration Guidelines
- Mounting the Cisco 2220 NAM Appliance in a 2-Post Rack
- Mounting the Cisco 2220 NAM Appliance in a 4-Post Rack

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/installation/guide/adeins.html

or

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/installation/guide/adeins.html

Connect the Appliance AC Power

When installing the appliance, use the provided AC power cord.

The AC power cord is considered the primary disconnect for the appliance and must be readily accessible when installed. If the appliance power cord is not readily accessible for disconnection then you must install an AC power disconnect for the entire rack. This disconnect must be readily accessible, and it must be properly labeled as the controlling power to the entire rack, not just to the appliance.

For more detailed information see the section, Cisco 2204 NAM Appliance Power, in Chapter 4 of the *Installation and Configuration Guide for the Cisco 2204 NAM Appliance*:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/installation/guide/adeins.html

Or see the section, Cisco 2220 NAM Appliance Power, in Chapter 4 of the *Installation and Configuration Guide for the Cisco 2220 NAM Appliance*.

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/installation/guide/adeins.html

Connect the NAM Appliance to a Device

After you install it in a rack, connect the NAM appliance to a switch or router, the device to be managed or monitored. See Chapter 4 of the *Installation and Configuration Guide for the Cisco 2204 NAM Appliance*, Connecting the Network and Management Cables:

http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2204/installation/guide/adeins.html

Or see the *Installation and Configuration Guide for the Cisco 2220 NAM Appliance*, Connecting the Network and Management Cables:

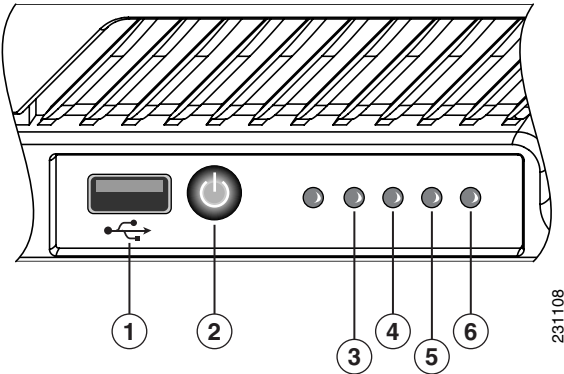
http://www.cisco.com/en/US/docs/net_mgmt/network_analysis_module_appliance/2220/installation/guide/adeins.html

Turning On Power

Do not turn on power until you have completed all cable connections for the Cisco 2200 Series NAM appliance.

Figure 1 shows the front panel buttons and LED indicators of the Cisco 2204 NAM appliance. Location 2 is the power button.

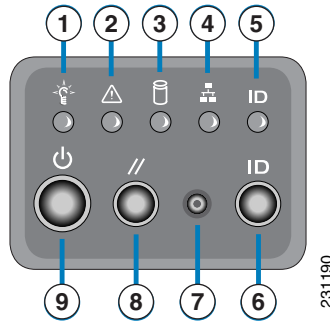
Figure 1 Cisco 2204 NAM Appliance Buttons and LED Indicators



1	USB Port	4	Hard Disk Activity Indicator
2	Appliance Power Button	5	NIC 1 LED
3	Appliance power Indicator	6	NIC 2 LED

Figure 2 shows the front panel buttons and LED indicators of the Cisco 2220 NAM appliance. Location 9 is the power button.

Figure 2 Cisco 2220 NAM Appliance Buttons and LED Indicators



1	Appliance power Indicator	6	System Identity Switch
2	Appliance Status	7	Non-maskable Interrupt Button
3	Hard Disk Activity Indicator	8	System Reset Switch
4	NIC Activity Indicator	9	Appliance Power Button
5	System Identity Indicator		

Logging In For the First Time

After you turn power on and boot the Cisco 2200 Series NAM appliance for the first time, the login prompt displays on an attached console or remote device. When shipped from the factory, the root user is preconfigured on the Cisco 2200 Series NAM appliance. The default password for the root user is *root*.



Note

We require you to change the user root password during the first login session.

To log in to the Cisco 2200 Series NAM appliance for the first time, open a console session or a serial session with the NAM appliance:

**Note**

After your initial login, you can enable **telnet** and **ssh** connections to the NAM appliance.

Step 1 When the NAM login prompt appears, type **root** and press **Enter**.

```
nam.localdomain login: root
```

Step 2 When the password prompt appears, type **root** and press **Enter**.

After you enter the ID and password, you will be prompted to change the root password.

```
Cisco NAM 2220 Appliance (NAM2220)
```

```
nam.localdomain login: root
```

```
Password: root
```

```
Cisco NAM 2220 Appliance (NAM2220) Console, 4.0
```

```
Copyright (c) 1999-2008 by Cisco Systems, Inc.
```

```
System Alert! Default password has not been changed!
```

```
Please enter a new root user password.
```

```
Enter new UNIX password:
```

Step 3 Enter the new password for the root user.

```
Retype new UNIX password:
```

```
passwd: password updated successfully
```

```
root@nam.localdomain#
```

We recommend that you make a record of the password, and store this information in a secure location. You should change this password regularly in accordance with your site's password security policies.

Initial Configuration of the NAM Appliance

After you first log in to the Cisco 2200 Series NAM appliance from the management console, enter the following CLI commands with the appropriate information for your site.

-
- Step 1** Enter the **ip address** command to configure the NAM appliance IP address. The syntax for this command is as follows:

ip address *ip-address subnet-mask*

- Step 2** Enter the **ip broadcast** command to configure the NAM appliance broadcast address. The syntax for this (optional) command is as follows:

ip broadcast *broadcast-address*

- Step 3** Enter the **ip gateway** command to configure the NAM appliance default gateway address. The syntax for this command is as follows:

ip gateway *ip-address*

- Step 4** Enter the **exsession** command to enable remote login to the NAM appliance using either Telnet or SSH. The syntax for this (optional) command is as follows:

exsession on *(for Telnet)*

or

exsession on ssh *(for SSH)*

To configure the NAM appliance to enable SSH access:

```
root@localhost# exsession on ssh
```



Note

The NAM software K9 cryptographic patch is required to configure the **ssh** option. For information about how to find the K9 cryptographic patch, see [Enable the NAM Traffic Analyzer Web Server, page 15](#).

- Step 5** Enter the **ip domain** command to configure the NAM appliance system domain name. The syntax for this (optional) command is as follows:

ip domain *name*

- Step 6** Enter the **ip host** command to configure the NAM appliance system hostname. The syntax for this command is as follows:

ip host *name*

- Step 7** You might (optionally) want to use the **ip nameserver** command to configure one or more name servers for the NAM appliance.

The syntax for this command is as follows:

ip nameserver *ip-address* [*ip-address*] [*ip-address*]

Check Your Configuration

After you finish configuring the NAM appliance for network connectivity, it is a good idea to check your connectivity and verify the IP parameters you have just configured for the NAM appliance.

-
- Step 1** Use the **ping** command to check connectivity between the NAM appliance and a network device.
- Step 2** Use the **show ip** command to verify that you have configured the NAM appliance IP parameters the way you want them.
-

Enable the NAM Traffic Analyzer Web Server

Perform the following to enable the NAM Traffic Analyzer web server and browser-based access to the NAM Traffic Analyzer graphical user interface (GUI).

**Note**

You can enable the NAM to function as an HTTP server or an HTTPS secure server, or as both simultaneously. However using both simultaneously is not recommended.

If you plan to use the HTTP secure server (HTTPS), you must first download and install the NAM software K9 cryptographic patch. For detailed information, see the following URL:

http://www.cisco.com/en/US/products/products_security_advisory09186a00801c110e.shtml

To enable the NAM web server:

-
- Step 1** Open a Telnet or SSH session to the NAM appliance and at the password prompt, enter your password.
- Step 2** Enter either or both of the following commands to enable the HTTP server and/or the HTTPS secure server.
- a. To enable the NAM as an HTTP server, enter:

ip http server enable
 - b. To enable the NAM as a secure HTTP server, enter:

ip http secure server enable
- Step 3** Enter the username of the web administrator. Otherwise, press **Enter** to use the default web administrator username *admin*.
- Step 4** Enter the password for the web administrator and confirm it. Otherwise, press **Enter** to use the default web administrator password *adminpswd*.

**Note**

Because this document is available to the public by way of Cisco.com, we recommend that you change this and all default passwords as soon as possible.

Using the NAM GUI

You use a web browser such as Internet Explorer or Firefox to access the NAM graphical user interface (GUI). Launch your browser and enter the IP address or full hostname of the Cisco 2200 Series NAM appliance in the browser's address field, if configured, as in the following:

`http://209.165.202.130`

or

`http://machine_name.domain`

When the login window appears, enter your administrator username and password, then click **Login**.

Figure 3 **NAM Login Window**

CISCO NAM Traffic Analyzer

Login

Please login:

Name:

Password:

Login

205455

After you log in through the NAM Traffic Analyzer login window, you have access to the NAM graphical user interface (GUI). The NAM GUI is a browser-based interface that uses six main windows for you to set up and use the NAM. The six main windows are:

- Setup
- Monitor
- Reports
- Capture
- Alarms
- Admin

For detailed information about how to use the NAM GUI, see the *User Guide for the Network Analysis Module Traffic Analyzer* for your NAM software release.

http://cisco.com/en/US/docs/net_mgmt/network_analysis_module_software/4.0/user/guide/users.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What's New in Cisco Product Documentation*, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

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