



# **Understanding Basic Object Functions**

You can use the Cisco Mobile Wireless Transport Manager (MWTM) to view basic information about any discovered MWTM object, including its associated objects, events, status, and other important information.

To view basic information for an object, click the turner beside Summary Lists in the navigation tree of the MWTM main window, then select one of these objects:



Note

Objects only appear if your network contains that particular object type.

Object		Applicable Network Type		
Nodes		ITP and RAN-O		
Signal	ing Points	ITP only		
Note	In a multi-instance network, the signaling point name has the format <i>pointcode:instanceName</i> .			
	In a multi-instance network, the MWTM does not display signaling points that are only partly configured (that is, the variant and network name are configured, but not the primary point code).			
Linksets				
Links		-		
Application Servers				
Application Server Processes				
Applic	cation Server Process Associations			
Signaling Gateway Mated Pairs				
Interfaces		ITP and RAN-O		
Cards		RAN-O only		
RAN Backhauls				
RAN Shorthauls		]		

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# **Displaying Object Windows**

To display an object window, in the MWTM main window, under Summary Lists in the navigation tree, select the object type. The object window appears in the right pane.

Note

The right pane lists all objects of the object type that you select in the navigation tree. To see the fully qualified domain name (FQDN) of any object in the right pane, hover over the object name with the mouse. A tooltip lists the FQDN for the object.

#### **Example:**

To display the nodes table, choose **Summary Lists > Nodes**. The nodes table appears.

🚟 MWTM: Main Window ( ITP RAN-0 ) - ems-svr276														
<u>F</u> ile <u>E</u> dit <u>N</u> etwork <u>Y</u> iew <u>Go</u> <u>T</u> ools <u>H</u> elp														
Alarms Events		Name	Primary SN. Address	Node Type	Software Version	Ignored	Trap Polli	Rep Polli	Notes	Even	Status	Status Reason		ĺ
🕈 🛄 Summary Lists		ems1941kg	172.18.156	IPDevice	Unkno						😑 Unknown	SNMP Timeout		
Nodes	100	172.17.18.7	172.17.18.7	IPDevice	Unkno						😑 Unknown	SNMP Timeout		
— Signaling Points		ems1941kf	172.18.156	IPDevice	Unkno						😑 Unknown	SNMP Timeout		
		sgm-72-91m	172.18.17.14	Cisco7206V	12.2(2			~			😑 Unknown	SNMP Timeout		
LINKS	= 3	emsskyla1	172.18.156	IPDevice	Unkno						😑 Unknown	SNMP Timeout		
App. Server Processes		sgm-ansi-xua	172.18.17.15	IPDevice	Unkno						😑 Unknown	MIB Data Error		
App. Server Proc. Assoc	100	sgm-76-91a	172.18.17.16	Cisco7604	12.2(2			~			🥥 Warning	Linkset Inactive		
- Signaling Gateway Mated Pairs		sgm-26-91e	172.18.17.6	Cisco2651XM	12.2(2			~			🥥 Warning	SGMP Inactive		
- Interfaces		sgm-75-91b	172.18.17.3	Cisco7507mx	12.2(2			~			🥥 Warning	Link Inactive		
— Cards		sgm-26-91f	172.18.17.7	Cisco2651XM	12.2(2			~			🥥 Warning	Link Inactive		
- RAN Backhauls		sgm-75-91a	172.18.17.2	Cisco7507	12.2(2			~			🤪 Warning	Link Inactive		
RAN Shorthauls		emsskyla2	172.18.156	RAN_SVC	12.2(2		1	~			🥥 Warning	Remote alarm		
👇 🤪 DEFAULT View	100	ems15454ea	172.18.156	CiscoONS1	7.2						🤪 Warning	Remote alarm		
- 9 172.17.18.7	100	ems1941kb	172.18.156	CiscoMWR	12.4(9)						🥥 Warning	Remote alarm		
— 😑 ems1941kf		ems1941ka	172.18.156	CiscoMWR	12.4(9)		1	~			🥥 Warning	Remote alarm		
— 🔍 ems1941kg	100	ems15454ec	172.18.156	CiscoONS1	7.2						Active	None		
emsskyla1		emsskyla5	172.18.156	RAN_SVC	12.2(2		1	~			Active	None		
• • sgm-72-91m	100	sgm-73-91k	172.18.17.12	Cisco7301	12.4(6)			~			Active	None		
sgm-ansi-xua		ems1941kq	172.18.156	CiscoMWR	12.4(9)						Active	None		1
ems15454ea		sgm-26-91j	172.18.17.11	Cisco2651XM	12.2(2			~			Active	None		
ems1941ka	•	sgm-26-91i	172.18.17.10	Cisco2651XM	12.2(2			~			Active	None		
		sgm-26-91c	172.18.17.4	Cisco2651XM	12.2(2			~			Active	None	-	1
🖀 32 Nodes View: DEFAULT View dhcp-64-102-82-248-cisco-com														

#### Figure 6-1 Node Window

Object windows provide information about all objects of a specific type that the MWTM has discovered. Object windows can contain:

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#### **Right-Click Menu for All Objects**

To see the right-click menu for all objects, in the MWTM main window, under Summary Lists in the navigation tree, select the object type and right-click on it. The right-click menu contains:

Menu Command	Description
Show in New Window	Opens the object window in a new window.
Back > List of Windows	Navigates back to a window viewed in this session.
	The MWTM maintains a list of up to 10 Back windows.
Forward > List of	Navigates forward to a window viewed in this session.
Windows	The MWTM maintains a list of up to 10 Forward windows.



The right-click menu, available by clicking on a specific object in the right pane, is described in Viewing the Right-Click Menu for an Object, page 8-3.

## Nodes Table

The nodes table displays information about nodes that the MWTM has discovered. To display the nodes table, choose **Summary Lists > Nodes**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the nodes table except Internal ID, CLLI Code, Uptime, Reboot Reason, Process Traps, and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The nodes table contains:

Column	Description			
Internal ID	Internal ID of the node. The internal ID is a unique ID for every object, which the MWTM assigns for its own internal use. This ID can also be useful when the TAC is debugging problems.			
Name	Name of the node.			
Primary SNMP Address	IP address of the node, which SNMP uses to poll the node. (There might be other IP addresses on the node that are not the primary SNMP address.)			
CLLI Code (ITP only)	Common Language Location Identification code for the node. A CLLI code is a standardized 11-character identifier that uniquely identifies the geographic location of the node. If the node has no CLLI code configured, this field is blank.			
Node Type	Type of node. Node types can be specific to ITP, RAN-O, or generic to both.			
	ITP specific nodes include:			
	Cisco2650XM, Cisco2651XM			
	• Cisco2811			
	Cisco7204VXR, Cisco7206VXR			
	• Cisco7301			
	Cisco7507, Cisco7507mx, Cisco7507z, Cisco7513, Cisco7513mx, Cisco7513z			
	• Cisco7604, Cisco7606, Cisco7609, Cisco7613			
	RAN-O specific nodes include:			
	• CiscoMWR-1941-DC-A—Cisco MWR-1941-DC-A series router			
	CiscoONS15454—Cisco ONS 15454 SONET multiplexer			
	• <b>Node B</b> —The radio transmission and reception unit for communication between radio cells.			
	• <b>RAN_SVC</b> —RAN Service module in the Cisco ONS 15454			
	Generic nodes include:			
	• <b>IPDevice</b> —IP device, other than those listed above. You can assign this icon to an unknown node if you know that it is an IP device.			
	• <b>Unknown</b> —The MWTM is unable to determine the node type.			
Software Version	Version of node's software.			

Column	Description
Uptime	Time the node has been up, in days, hours, minutes, and seconds.
Reboot Reason	Reason for the last reboot of the node.
Ignored	Indicates whether to include the node when aggregating and displaying MWTM status information:
	• Check the check box to include the node. This is the default setting.
	• Uncheck the check box to exclude the node.
	<b>Note</b> Not applicable for unmanaged nodes.
	Users with authentication level Power User (level 2) and higher can edit this field.
Process Traps	Indicates whether the MWTM should process traps from this node. This field is read-only.
Trap Polling	Indicates whether trap polling is enabled for this node. This field is read-only.
	• If you want to enable trap polling for this node, set ipran-mib snmp-access to inBand on the node.
	• If you want to disable trap polling for this node, set ipran-mib snmp-access to outOfBand on the node.
Report Polling	Indicates whether report polling is enabled for this node. This field is read-only.
	• If you want to enable report polling for this node, set ipran-mib location to aggSite on the node.
	• If you want to disable report polling for this node, set ipran-mib location to cellSite on the node.
Notes	Indicates whether a note is associated with the node.
Events	Indicates whether a recent event is associated with the node. (Even if the server purges all of the events associated with the node, the MWTM continues to display the event icon in this field.) To delete the:
	• Event icon from MWTM displays for a specific node, select the node and click the icon.
	• Event icon from MWTM displays for all nodes, choose <b>Edit &gt; Clear All</b> <b>Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most nodes with an event icon. If the event icons are too distracting, use the Edit > Clear All Events menu option to remove them.
Last Status Change	Date and time that the status of the node last changed.

Column	Description
Status	Current status of the node. Possible values are:
	Active (green)
	Discovering (cyan)
	Polling (cyan)
	Unknown (red)
	Unmanaged (gray)
	Waiting (gray)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Signaling Gateway Mated Pairs, page E-7.
Status Reason	Reason for the current status of the node.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons appear in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1

### **Signaling Points Table**

The signaling points table displays information about the signaling points that the MWTM has discovered. To display the signaling points table, choose **Summary Lists > Signaling Points**.

You can resize each column, or sort the table based on the information in one of the columns. By default, the MWTM displays all of the columns in the signaling points table except Internal ID, Instance Number, and Last Status Change.

For detailed information on working within tables, see the Navigating Table Columns, page 5-23.

The signaling points table contains:

Column	Description
Internal ID	Internal ID of the signaling point. The internal ID is a unique ID for every object, which the MWTM assigns for its own internal use. It can also be useful when the TAC is debugging problems.
Name	Name of the signaling point.
Node	Name of the node associated with this signaling point.
Instance Number	Number of the instance associated with the signaling point.
Network Name	Name of the instance associated with the signaling point.
Point Code	Primary point code of the signaling point.
Variant	SS7 protocol variant. Valid variants are:
	• ANSI
	• China
	• ITU
	• NTT
	• TTC
Network Indicator	Determines the type of call that is being placed. Valid values are:
	• <b>National</b> —National-bound call. The MWTM routes national calls through the national network.
	• <b>NationalSpare</b> —National-bound call, used in countries in which more than one carrier can share a point code. In those countries, the Network Indicator differentiates the networks.
	• <b>International</b> —International-bound call. The MWTM forwards international-bound calls to an STP pair that acts as an international gateway.
	• <b>InternationalSpare</b> —International-bound call; used in countries in which more than one carrier can share a point code. In those countries, the Network Indicator differentiates the networks.
Ignored	Indicates whether to include the signaling point when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the signaling point. This is the default setting.
	• Check the check box to exclude the signaling point.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the signaling point.

Column	Description
Events	Indicates whether a recent event is associated with the signaling point. (Even if the server purges all of the events associated with the signaling point, the MWTM continues to display the event icon in this field.)
	NoteDuring discovery, the MWTM might flag most signaling points with an Event icon. If the event icons are too distracting, choose Edit > Clear All Events from the MWTM main menu to remove them.
Last Status Change	Date and time that the status of the signaling point last changed.
Status	Current status of the signaling point. Possible values are:
	Active (green)
	Unknown (red)
	Unmanaged (gray)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Signaling Points, page E-7.
Status Reason	Reason for the current status of the signaling point.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file resides at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file reside in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full status reason in a mouse over help popup.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.

## **Linksets Table**

The linksets table displays information about the linksets that the MWTM has discovered. To display the linksets table, choose **Summary Lists > Linksets**.



Linksets that are associated with nodes that are excluded from the current view are not visible in the linksets table. See Creating a New View, page 7-9 for more information about excluding nodes.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the linksets table except Internal ID, Node, SP, Congested Links, and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The linksets table contains:

Column	Description
Internal ID	Internal ID of the linkset. The internal ID is a unique ID for every object, which the MWTM assigns for its own internal use. It can also be useful when the TAC is debugging problems.
Name	Name of the linkset.
Node	Node associated with the linkset.
Signaling Point	Signaling point associated with the linkset.
Local Point Code	Point code of the primary signaling point for the linkset.
Adj Point Code	Point code of the adjacent signaling point for the linkset.
Linkset Type	Type of linkset, which the MWTM determines by examining the links defined in the linkset. Possible linkset types are:
	• HSL—The links in this linkset use the SS7-over-ATM high-speed protocol.
	• <b>SCTPIP</b> —The links in this linkset use the Stream Control TCP/IP transport protocol.
	• Serial—The links in this linkset use the serial SS7 signaling protocol.
	• <b>Mixed</b> —The links in this linkset are of two or more types. (This configuration is not recommended.)
	• <b>Virtual</b> —The links in this linkset are virtual links, which connect signaling point instances running on the same node. The MWTM does not poll virtual linksets, nor does it display real-time data or accounting statistics for virtual linksets.
	<b>Note</b> Prior to IOS release 12.2(23)SW1, the user manually created virtual linksets on multi-instance nodes. Within and after that release, users can now automatically create virtual linksets.
	• <b>Other</b> —No links have been defined for this linkset.
Links	Total number of links in the linkset.
Active Links	Number of links in the linkset that are Active.
Congested Links	Number of links in the linkset that are Congested.
Ignored	Indicates whether to include the linkset when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the linkset. This is the default setting.
	• Check the check box to exclude the linkset.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the linkset.

Column	Description
Events	Indicates whether there is a recent event associated with the linkset. (Even if the server purges all of the events associated with the linkset, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific linkset, select the linkset and click the icon.
	• All linksets, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most linksets with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the linkset last changed.
Status	Current status of the linkset. Possible values are:
	Active (green)
	Shutdown (blue)
	Unavailable (red)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Linksets, page E-6.
Status Reason	Reason for the current status of the signaling gateway-mated pair.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm</b> <b>cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.

## **Links Table**

The links table displays information about the links that the MWTM has discovered. To display the links table, choose **Summary Lists > Links**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the links table except Internal ID, Congestion Level, and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The links table contains:

Column	Description
Internal ID	Internal ID of the link. The internal ID is a unique ID for every object, which the MWTM assigns for its own internal use. This ID can also be useful when the TAC is debugging problems.
Node	Name of the node associated with the link.
Signaling Point	Name of the signaling point associated with the link.
Linkset	Name of the linkset associated with the link.
SLC	Signaling link code (SLC) ID for the link.
Туре	Type of link. Possible link types are:
	• HSL—The link uses the SS7-over-ATM high-speed protocol.
	• <b>SCTPIP</b> —The link uses the Stream Control TCP/IP transport protocol.
	• Serial—The link uses the serial SS7 signaling protocol.
	• <b>Virtual</b> —The link is a virtual link, which connects signaling point instances running on the same node. The MWTM does not poll virtual links, nor does it display real-time data or accounting statistics for virtual links.
Congestion Level	Indicates the level of congestion on the link. A link is congested if it has too many packets waiting to be sent. This condition could result from the failure of an element in your network.
	Possible values for the Congestion Level field are None, indicating no congestion, and 1 to 3, indicating levels of congestion from very light (1) to very heavy (3).
Ignored	Indicates whether to include the link when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the link. This is the default setting.
	• Check the check box to exclude the link.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the link.

Column	Description				
Events	Indicates whether a recent event is associated with the link. (Even if the server purges all of the events associated with the link, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:				
	• A specific link, select the link and click the icon.				
	• All links, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.				
	<b>Note</b> During discovery, the MWTM might flag most links with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.				
Last Status Change	Date and time that the status of the link last changed.				
Status	Current status of the link. Possible values are:				
	Active (green)				
	Blocked (red)				
	Failed (red)				
	InhibitLoc (blue)				
	InhibitRem (blue)				
	Shutdown (blue)				
	Unknown (red)				
	Warning (yellow)				
	For detailed definitions of each status, see Status Definitions for Links, page E-5.				
Status Reason	Reason for the current status of the signaling gateway-mated pair.				
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:				
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.				
	• A different directory, then the help directory and file are located in that directory.				
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.				
	The status reasons appear in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.				
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm</b> <b>cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.				

## Application Servers Table

The application servers table displays information about the application servers that the MWTM has discovered. To display the application servers table, choose **Summary Lists > App. Servers**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the application servers table except Internal ID, Protocol, Routing Key, Traffic Mode, and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The application servers table contains:

Column	Description
Internal ID	Internal ID of the application server. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. This ID can also be useful when the TAC is debugging problems.
Name	Name of the application server.
Node	Name of the node associated with the application server.
Signaling Point	Name of the signaling point associated with the application server.
Protocol	Protocol associated with the application server. Possible values are:
	• <b>M3UA</b> —MTP3-User Adaptation.
	• SUA—SCCP-User Adaptation.
Routing Key	Routing key associated with the application server. The application server bases its routing decisions on the routing key value.
Traffic Mode	Method by which the application server forwards requests to its active application server processes. Possible values are:
	• <b>overRide</b> —One application server process takes over all traffic for the application server, possibly overriding any currently active application server process in the application server.
	• <b>broadcast</b> —Every active application server process receives the same message.
	• <b>loadBind</b> —Each application server process shares in the traffic distribution with every other currently active application server process, based on application server process bindings.
	• <b>loadRndRobin</b> —Each application server process shares in the traffic distribution with every other currently active application server process, using a roundrobin algorithm.
	• <b>undefined</b> —The traffic mode is not defined. The first application server process that becomes active defines the traffic mode.
Application Server Process Associations	Total number of application server processes associated with the application server.
Active ASP Associations	Number of currently active application server processes associated with the application server.

Column	Description
Ignored	Indicates whether to include the application server when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the application server. This is the default setting.
	• Check the check box to exclude the application server.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the application server.
Events	Indicates whether a recent event is associated with the application server. (Even if the server purges all of the events associated with the application server, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific application server, select the application server and click the icon.
	• All application servers, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most application servers with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the application server last changed.
Status	Current status of the application server. Possible values are:
	Active (green)
	Down (red)
	Inactive (red)
	Pending (red)
	Shutdown (blue)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Application Servers, page E-3.

Column	Description
Status Reason	Reason for the current status of the signaling gateway-mated pair.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.

## **Application Server Processes Table**

The application server processes table displays information about the application server processes that the MWTM has discovered. To display the application server processes table, choose **Summary Lists > App. Server Processes**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the application server processes table except Internal ID and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The application server processes table contains:

Column	Description
Internal ID	Internal ID of the application server process. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. This ID can also be useful when the TAC is debugging problems.
Name	Name of the application server process.
Node	Name of the node associated with the application server process.
Local IP Address	Local IP address that the application server process is currently using.
Local Port	Local port number that the application server process is currently using.

Column	Description
Ignored	Indicates whether to include the application server process when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the application server process. This is the default setting.
	• Check the check box to exclude the application server process.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the application server process.
Events	Indicates whether a recent event is associated with the application server process. (Even if the server purges all of the events associated with the application server process, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific application server process, select the application server process and click the icon.
	• All application server processes, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most application server processes with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the application server process last changed.
Status	Current status of the application server process. Possible values are:
	Unknown (red)
	Unmanaged (gray)
	For detailed definitions of each status, see Status Definitions for Application Server Processes, page E-3.
Status Reason	Reason for the current status of the application server process.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm</b> <b>cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1

### **Application Server Process Associations Table**

The application server process associations table displays information about the application server process associations that the MWTM has discovered. To display the application server process associations table, choose **Summary Lists > App. Server Proc. Assoc.** 

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the application server process associations table except Internal ID, Congestion Level, and Last Status Change.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The application server process associations table contains:

Column	Description
Internal ID	Internal ID of the application server process association. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. The ID can also be useful when the TAC is debugging problems.
Name	Name of the application server process association.
Node	Name of the node associated with the application server process association.
Signaling Point	Name of the signaling point associated with the application server process association.
Application Server	Name of the application server associated with the application server process association.
Protocol	Protocol associated with the application server process association. Possible values are:
	• M3UA—MTP3-User Adaptation.
	• SUA—SCCP-User Adaptation.
Congestion Level	Indicates the level of congestion of an application server process association. An application server process association is congested if it has too many packets waiting to be sent. This condition could result from the failure of an element in your network.
	Possible values for the Congestion Level field are None, indicating no congestion, and 1 to 7, indicating levels of congestion from very light (1) to very heavy (7).
Ignored	Indicates whether to include the application server process association when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the application server process association. This is the default setting.
	• Check the check box to exclude the application server process association.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the application server process association.

Column	Description
Events	Indicates whether a recent event is associated with the application server process association. (Even if the server purges all of the events associated with the application server process association, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific application server process association, select the application server process association and click the icon.
	• All application server process associations, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most application server process associations with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the application server process association last changed.
Status	Current status of the application server process association. Possible values are:
	Active (green)
	Blocked (red)
	Down (red)
	Inactive (red)
	Pending (red)
	Shutdown (blue)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Application Server Process Associations, page E-3.
Status Reason	Reason for the current status of the application server process association.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.

Column	Description
Status Reason	If the status reason is Unsupported Configuration, correct the configuration and
(continued)	enter the <b>mwtm cleandiscover</b> command to delete all current network data and
	begin a discovery of the network. If the status reason remains Unsupported
	Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a
	state that would exist after a new installation of the MWTM, excluding the log
	files, which the MWTM retains. To also remove the log files, enter the <b>mwtm</b>
	cleanall command. For more information on the use of these commands, see the
	Command Reference, page B-1.

## **Signaling Gateway Mated Pairs Table**

The signaling gateway-mated pairs table displays information about the signaling gateway-mated pairs that the MWTM has discovered. To display the signaling gateway-mated pairs table, choose **Summary** Lists > Signaling Gateway Mated Pairs.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the signaling gateway-mated pairs table except Internal ID and Congestion Level.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The signaling gateway-mated pairs table contains:

Column	Description
Internal ID	Internal ID of the signaling gateway-mated pair. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. The ID can also be useful when the TAC is debugging problems.
Name	Name of the signaling gateway-mated pair.
Mate	Name of the node associated with the mate of the signaling gateway-mated pair.
Node	Name of the node associated with the signaling gateway-mated pair.
Congestion Level	Indicates the congestion level of a signaling gateway-mated pair. A signaling gateway-mated pair is congested if it has too many packets waiting to be sent. This condition could result from the failure of an element in your network. Possible values for the Congestion Level field are None, indicating no
	congestion, and 1 to 7, indicating levels of congestion from very light (1) to very heavy (7).
Ignored	Indicates whether to include the signaling gateway-mated pair when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the signaling gateway-mated pair. This is the default setting.
	• Check the check box to exclude the signaling gateway-mated pair.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the signaling gateway-mated pair.

Column	Description
Events	Indicates whether a recent event is associated with the signaling gateway-mated pair. (Even if the server purges all of the events associated with the signaling gateway-mated pair, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific signaling gateway-mated pair, select the signaling gateway-mated pair and click the icon.
	• All signaling gateway-mated pairs, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most signaling gateway-mated pairs with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the signaling gateway-mated pair last changed.
Status	Current status of the signaling gateway-mated pair. Possible values are:
	Active (green)
	Down (red)
	Inactive (red)
	Shutdown (blue)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Signaling Gateway Mated Pairs, page E-7.
Status Reason	Reason for the current status of the signaling gateway-mated pair.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.

## **Interfaces Table**

The interfaces table displays information about the ITP or RAN interfaces that the MWTM has discovered. To display the interfaces table, choose **Summary Lists > Interfaces**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the interfaces table except Interface Type, Last Status Change, Admin Status, and Operational Status.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The interfaces table contains:

Column	Description
Name	Name of the interface. The node specifies the name of the interface.
Node	Name of the node with the interface.
Speed	Speed of the interface in bits per second.
Interface Index	Unique numeric identifier of the interface. This identifier appears in the interface table (ifTable).
Maximum Packet Size	The maximum packet size that traverses the interface in bytes.
Physical Address	The physical address of the interface. If a physical address does not apply to the interface, $N/A$ appears in the table cell.
Ignored	Indicates whether to include the interface when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the interface. This is the default setting.
	• Check the check box to exclude the interface.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the interface.
Events	Indicates whether a recent event is associated with the interface. (Even if the server purges all of the events associated with the interface, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific interface, select the interface and click the icon.
	• All interfaces, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	Note During discovery, the MWTM might flag most interfaces with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the interface last changed.

Column	Description
Status	Current status of the interface. Possible values are:
	Active (green)
	Down (red)
	Inactive (red)
	Shutdown (blue)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for RAN-O Interfaces, page E-7.
Admin Status	Desired state of the interface:
	• Up
	• Down
	• Testing
	• Shutdown
	For detailed definitions of each status, see Admin Status, page E-8.
Operational Status	Current operational state of the interface:
	• Up
	• Down
	• Testing
	• Unknown
	• Dormant
	• Not present
	• Lower layer down
	For detailed definitions of each status, see Operational Status, page E-8.
Status Reason	Reason for the current status of the interface.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.

Column	Description
Status Reason	The status reasons are listed in order of decreasing magnitude. If two or more
(continued)	reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration
	and enter the <b>mwtm cleandiscover</b> command to delete all current network data
	and begin a discovery of the network. If the status reason remains Unsupported
	Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server
	to a state that would exist after a new installation of the MWTM, excluding the
	log files, which the MWTM retains. To also remove the log files, enter the
	mwtm cleanall command. For more information on the use of these
	commands, see the Command Reference, page B-1.

### **Cards Table**

The cards table displays information about the cards in the ONS 15454 RAN-O node that the MWTM has discovered. To display the cards table, choose **Summary Lists > Cards**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the cards table except Internal ID, cardModelName, Last Status Change, Status Reason, Hardware Version, Firmware Version, and Software Version.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The cards table contains:

Column	Description
Internal ID	Internal ID of the card. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. The ID can also be useful when the TAC is debugging problems.
Name	Name of the card. The node specifies the name of the card.
Node	Name of the node in which the card resides.
Card Type	Type of the card in the node.
Model Name	Model name of the card (can include the part number).
Description	Description of the card.
Slot Number	The slot number of the card in the node.
Ignored	Indicates whether to include the card when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the card. This is the default setting.
	• Check the check box to exclude the card.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the card.

Column	Description
Events	Indicates whether a recent event is associated with the card. (Even if the server purges all of the events associated with the card, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific card, select the card and click the icon.
	• All cards, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most cards with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the card last changed.
Status	Current status of the card. Possible values are:
	Active (green)
	Down (red)
	Inactive (red)
	Shutdown (blue)
	Unknown (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for Cards, page E-10.
Status Reason	Reason for the current status of the card.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.
Hardware Version	Hardware version of the card.
Firmware Version	Firmware version of the card.
Software Version	Software version of the card.

## **RAN Backhauls Table**

The RAN backhauls table displays information about the RAN backhauls that the MWTM has discovered. To display the RAN backhauls table, choose **Summary Lists > RAN Backhauls**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the table except Internal ID, Type, User Bandwidth, System Bandwidth, Last Status Change, Acceptable Threshold, Warning Threshold, and Overloaded Threshold.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The RAN backhauls table contains:

Column	Description
Internal ID	Internal ID of the RAN backhaul. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. The ID can also be useful when the TAC is debugging problems.
Name	Name of the RAN backhaul.
Node	Name of the node on which this RAN backhaul resides.
Location	Location of the node (either at the cell site or the aggregation node site).
Peer Name	Name of the object's peer.
Peer Node	Name of the node to which the peer object belongs.
Туре	Indicates whether the RAN backhaul is a normal backhaul or a virtual backhaul (see Creating Virtual RAN Backhauls, page 8-136).
User Bandwidth	The bandwidth that the user specified for the backhaul. To change this value, see Editing Properties for a RAN-O Backhaul, page 6-33.
System Bandwidth	The bandwidth that the system specifies for the backhaul. To change this value, see Editing Properties for a RAN-O Backhaul, page 6-33.
Ignored	Indicates whether to include the RAN backhaul when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the RAN backhaul. This is the default setting.
	• Check the check box to exclude the RAN backhaul.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the RAN backhaul.

Column	Description
Events	Indicates whether a recent event is associated with the RAN backhaul. (Even if the server purges all of the events associated with the RAN backhaul, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific RAN backhaul, select the RAN backhaul and click the icon.
	• All RAN backhauls, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most RAN backhauls with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the backhaul last changed.
Status	Current status of the RAN backhaul. Possible values are:
	Active (green)
	Failed (red)
	Warning (yellow)
	For detailed definitions of each status, see Status Definitions for RAN-O Backhauls, page E-10.
Status Reason	Reason for the current status of the card.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.
Accept Threshold	The percentage threshold setting below which the backhaul utilization is considered acceptable.

Column	Description
Warning Threshold	The percentage threshold setting beyond which the backhaul utilization issues a warning. Subsequent warnings are issued only if the utilization goes below the Acceptable Threshold.
Overload Threshold	The percentage threshold setting beyond which the backhaul utilization is considered overloaded. Subsequent overload messages are issued only if the utilization goes below the Warning Threshold.

### **RAN Shorthauls Table**

The RAN shorthauls table displays information about the RAN shorthauls that the MWTM has discovered. To display the RAN shorthauls table, choose **Summary Lists > RAN Shorthauls**.

You can resize each column, or sort the table based on the information in one of the columns. By default, this table is sorted by Status, and the MWTM displays all of the columns in the table except Internal ID, Interface Type, Speed (Bits/Sec), Interface Index, Maximum Packet Size, Physical Address, Last Status Change, Admin Status, and Operational Status.

For detailed information on working within tables, see Navigating Table Columns, page 5-23.

The RAN shorthauls table contains:

Column	Description
Internal ID	Internal ID of the RAN shorthaul. The internal ID is a unique ID for every object, that the MWTM assigns for its own internal use. The ID can also be useful when the TAC is debugging problems.
Name	Name of the RAN shorthaul.
Node	Name of the node to which the RAN shorthaul is connected.
Туре	Type of shorthaul, either GSM or UMTS.
Location	Location of the node (either at the cell site or the aggregation node site).
Peer Name	Name of the object's peer.
Peer Node	Name of the node to which the peer object belongs.
Interface Type	Type of interface (for example, a point-to-point interface or an ATM interface).
Speed (Bits/Sec)	Speed of the interface in megabits per second (for example, 1.98M).
Interface Index	Unique numeric identifier of the interface. This identifier appears in the interface table (ifTable).
Maximum Packet Size (bytes)	Maximum packet size on the interface in bytes.
Physical Address	Physical address, if applicable, of the interface.

Column	Description
Ignored	Indicates whether to include the RAN shorthaul when aggregating and displaying MWTM status information:
	• Uncheck the check box to include the RAN shorthaul. This is the default setting.
	• Check the check box to exclude the RAN shorthaul.
	Users with authentication level Power User (level 2) and higher can edit this field.
Notes	Indicates whether a note is associated with the RAN shorthaul.
Events	Indicates whether a recent event is associated with the RAN shorthaul. (Even if the server purges all of the events associated with the RAN shorthaul, the MWTM continues to display the event icon in this field.) To delete the Event icon from MWTM displays for:
	• A specific RAN shorthaul, select the RAN shorthaul and click the icon.
	• All RAN shorthauls, choose <b>Edit &gt; Clear All Events</b> from the MWTM main menu.
	<b>Note</b> During discovery, the MWTM might flag most RAN shorthauls with an event icon. If the event icons are too distracting, choose Edit > Clear All Events to remove them.
Last Status Change	Date and time that the status of the shorthaul last changed.
Status	Current status of the RAN shorthaul.
	For detailed definitions of each status, see Status Definitions for RAN-O Backhauls, page E-10.
Admin Status	Desired state of the interface:
	• Up
	• Down
	• Testing
	• Shutdown
	For detailed definitions of each status, see Admin Status, page E-8.
Operational Status	Current operational state of the interface:
	• Up
	• Down
	• Testing
	• Unknown
	• Dormant
	• Not present
	• Lower layer down
	For detailed definitions of each status, see Operational Status, page E-8.

Column	Description
Status Reason	Reason for the current status of the card.
	For a full list of possible reasons, see the <i>stateReasons.html</i> file. If you installed the MWTM in:
	• The default directory, <i>/opt</i> , then the file is located at <i>/opt/CSCOsgm/apache/share/htdocs/eventHelp</i> directory.
	• A different directory, then the help directory and file are located in that directory.
	If the cell is too small to show all of the status reason, place the cursor over the cell to see the full text in a tooltip.
	The status reasons are listed in order of decreasing magnitude. If two or more reasons apply, the reason of greatest magnitude appears first.
	If the status reason is Unsupported Configuration, correct the configuration and enter the <b>mwtm cleandiscover</b> command to delete all current network data and begin a discovery of the network. If the status reason remains Unsupported Configuration, enter the <b>mwtm clean</b> command to restore the MWTM server to a state that would exist after a new installation of the MWTM, excluding the log files, which the MWTM retains. To also remove the log files, enter the <b>mwtm cleanall</b> command. For more information on the use of these commands, see the Command Reference, page B-1.

### **Software Versions Table**

The Software Versions table lists the software versions for each node the MWTM manages. This option is Web-only and does not appear in the MWTM client.

For details on the Software Versions table, see Displaying Software Versions, page 11-28.

# **Editing Properties**

In the Edit Properties dialog box you can change the basic properties associated with one of these objects:

- Views
- Nodes
- Signaling Points (ITP only)
- Application Server Processes (ITP only)
- Backhauls (RAN-O only), (see Editing Properties for a RAN-O Backhaul, page 6-33)

#### Example:

To edit a node's properties, right-click the node in the Node table in the right pane or within a view in the navigation tree, and choose **Edit > Properties** in the right-click menu. The MWTM displays the Edit Properties dialog box.

HWTM: Edit Properties Dialog
Name ems1941kg
Connect Address 172.18.156.124
Connect Port 23
Icon Name IPDevice
Save Restore Cancel Help

Figure 6-2 Edit Properties Dialog for a Node

The Edit Properties dialog box contains:

Field or Button	Description
Name	Name of the object.
	• For application server processes only—This field cannot be edited.
	• For nodes only—By default, this field displays the node's DNS name, which the MWTM discovered. However, if you modified your preferences to identify nodes by their IP addresses, then that is how the node is identified in this field. For more information, see Node Name Settings, page 5-5.
	• For signaling points only—By default, this field displays the signaling point's point code and network name, which the MWTM discovered (for example, 1.22.0:net0).
	You can also use this field to specify a new, more meaningful name for the node or ITP signaling point. Remember that:
	• You can change an object's name to a new name or IP address.
	• A new name can be from 1 to 30 characters, and can contain any letters (upper- or lowercase) and any numbers, as well as blank spaces (), hyphens (-), and underscores (_), but no periods (.). If you enter a name that is longer than 30 characters, or if you enter any other special characters or periods, the MWTM beeps and retains the current name.
	• If you enter a name that includes a period (.), the MWTM assumes that you are entering a new IP address. A new IP address must use the <i>x.x.x.x</i> format, where <i>x</i> is between 0 and 255, and must contain only numbers and periods (.), but no letters or special characters. If you enter an IP address that contains any letters or special characters, the MWTM beeps and retains the current IP address.

Field or Button	Description
Name (continued)	• If you edit an object whose current name already contains invalid characters, the MWTM beeps and replaces the name with blanks. Enter a new name that uses only valid characters, or click <b>Cancel</b> to keep the existing name. If you click <b>Cancel</b> , the MWTM exits the Edit Properties dialog box without saving any changes to the Name, Connect Address, or Icon Name field.
	• If you leave the Name field blank, the MWTM reverts to the object's default name (dependent upon personalities, ITP or RAN-O).
	• The new object's name <i>is</i> used when launching context-based applications, such as CiscoWorks. Therefore, if the new name that you enter is not the object's DNS name, and the application knows the object by its DNS name, context links into the application for that object might not work.
	When you click Save, all MWTM windows are updated automatically to reflect the new name.
Connect Address	Connect IP address to pass to the Telnet or SSH command.
(Nodes only)	A new Telnet or SSH IP address must use the $x.x.x.x$ format, where $x$ is between 0 and 255, and must contain only numbers and periods, but no letters or special characters. If you enter a Telnet or SSH IP address that contains any letters or special characters, the MWTM beeps and retains the current IP address.
Connect Port (Nodes only)	Optional port number to pass to the Telnet or SSH command.
Icon Name	Name of the graphic icon to assign to this object in topology maps. The MWTM automatically assigns an appropriate icon to each discovered node and to Unknown nodes; but, you can use this field to assign a different icon (for example, if you know that a given Unknown node is a mobile switching center).
	<b>Note</b> Additional icon types appear in the list for user customization.
	When the MWTM discovers a single-instance node, it assigns the icon that corresponds to the node. When the MWTM discovers a multi-instance node, it assigns a separate icon for each unique instance.
	Icon names include the following:
	• ASP—Application server process
	• <b>BSC</b> —Base Station Controller <sup>1</sup>
	• <b>BTS</b> —Base Transceiver Station <sup>1</sup>
	• <b>Building</b> —Icon representing a collection of network objects within a building.
	• Cisco2600—Cisco 2650, Cisco 2650XM, Cisco 2651, Cisco 2651XM
	• Cisco2800
	• Cisco3845
	<ul> <li>Cisco7202, Cisco7204 (Cisco 7204, Cisco 7204VXR), Cisco7206 (Cisco 7206, Cisco 7206VXR)</li> </ul>
	• Cisco7301, Cisco7304
	<ul> <li>Cisco7505, Cisco7507 (Cisco 7507, Cisco 7507mx, Cisco 7507z), Cisco7513 (Cisco 7513, Cisco 7513mx, Cisco 7513z)</li> </ul>

Field or Button	Description	
Icon Name	• Cisco 7600—Cisco 7603, Cisco 7604, Cisco 7606, Cisco 7609, Cisco 7613	
(continued)	CiscoMWR1900—Cisco Mobile Wireless Router 1900	
	• <b>City</b> —Icon representing a collection of network objects within a city.	
	• <b>Cloud</b> —Collection of network objects, called a submap. A submap can also contain other submaps.	
	• <b>Database</b> —Icon representing a database object.	
	• <b>IPDevice</b> —IP device, other than those listed previously.	
	• MatedPair—Mated pair of signaling points	
	• MSC—Mobile switching center.	
	• <b>Node B</b> —The radio transmission/reception unit for communication between radio cells <sup>1</sup>	
	• <b>PGW</b> —Cisco Public Switched Telephone Network (PSTN) Gateway (PGW) 2200 Softswitch	
	• RAN_SVC—RAN Service Module in the Cisco ONS 15454	
	• <b>RNC</b> —Radio Network Controller <sup>1</sup>	
	• SCP—Service control point	
	• SignalingPoint—An SCP, SSP, or STP, or an ITP instance	
	• SSP—Service switching point	
	• <b>STP</b> —Signal transfer point	
	• <b>Tower</b> —Icon representing a PC tower.	
	• <b>TrafficGenerator</b> —Icon representing a device or emulator used to generate traffic, usually in a test environment.	
	• <b>Unknown</b> —The MWTM is unable to determine the node or signaling point type.	
	• Workstation—Icon representing a workstation.	
	• Workstation2—Icon representing a different workstation.	
	When you click Save, the topology window is updated automatically to reflect the new icon.	
Save	Saves changes that you make to the object information, updates all MWTM windows to reflect your changes, and exits the dialog box.	
Restore	Restores changes that you make to the Name and Icon Name fields of the Edit Properties dialog box, and leaves the dialog box open.	
Cancel	Exits the dialog box without saving any changes.	
Help	Displays online help for the dialog box.	

1. The MWTM does not manage BSC, BTS, RNC, or Node B objects but displays them in the topology window to help you visualize the network.

To edit the properties of a backhaul interface, right-click the backhaul object in the navigation tree or right pane, and choose Edit > Properties in the right-click menu.

The MWTM displays the Edit RAN Backhaul Properties dialog box (Figure 6-3).

🏪 MWTM: Edit RAN Backhaul Properties Dialog  $\times$ Name 0.1.1.105/20.1.1.106 Threshold Information Acceptable n 20 40 60 80 100 Warning 0 20 40 60 80 100 Overloaded 0 20 40 60 80 100 Bandwidth Information User Bandwidth (Bits/sec) 3968000 System Bandwidth (Bits/sec) 3968000 Save Restore Cancel Help

The Edit RAN Properties dialog box contains:

Figure 6-3 Edit RAN Backhaul Properties Dialog

Field or Button	Description
Name	Name of the backhaul.
	You can use this field to specify a new, more meaningful name for the backhaul.
	Remember that:
	• You can change a backhaul's name to a new name. A new name can contain:
	- From 1 to 30 characters
	- Any letters (upper- or lowercase)
	<ul> <li>Any numbers, as well as blank spaces (), dashes (-), underscores (_), or periods (.)</li> </ul>
	If you enter a name that is longer than 30 characters, or if you enter any other special characters, the MWTM beeps and retains the current name.

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**Editing Properties for a RAN-O Backhaul** 

Field or Button	Description
Name (continued)	• If you edit an object whose current name already contains invalid characters, the MWTM beeps and replaces the name with blanks. Enter a new name that uses only valid characters, or click <b>Cancel</b> to keep the existing name. If you click <b>Cancel</b> , the MWTM exits the Edit RAN Backhaul Properties dialog box without saving any changes to the Name, Connect Address, or Icon Name field.
	When you click Save, all MWTM windows are updated automatically to reflect the new name.
Threshold Information	Pane that displays three slider bars for controlling the Acceptable, Warning, and Overloaded threshold settings. Left-click the slider and drag it to the desired setting for each threshold. See Threshold Information (RAN-O Only), page 8-42 for descriptions of these thresholds.
Bandwidth Information	Pane that displays:
	• User Bandwidth (Bits/Sec)—The bandwidth that you specify for the backhaul. The backhaul utilization appears in the backhaul real-time chart as a percentage of the User Bandwidth. The preset value for the User Bandwidth is the same as the System Bandwidth.
	When you change the User Bandwidth, you are changing the scale of the Y axis of the backhaul real-time chart in the Performance tab (see Viewing Backhaul Performance Data, page 8-126). The X and Y values of the data do not change. The threshold ranges resize because they are percentages of User Bandwidth.
	The User Bandwidth represents 100% utilization. Data points that are higher than the User Bandwidth will exceed 100% utilization. The Y axis dynamically increases to display all data points.
	• <b>System Bandwidth (Bits/sec)</b> —The bandwidth that the system specifies for the backhaul. You cannot edit this field.
Save	Saves changes that you make to the object information, updates all MWTM windows to reflect your changes, and exits the dialog box.
Restore	Restores changes that you make to the Name, and sets the Threshold Information, and Bandwidth Information fields to the system defaults. The dialog box is left open.
Cancel	Exits the dialog box without saving any changes.
Help	Displays online help for the dialog box.

# **Attaching Notes**

You use the MWTM to annotate an object, attaching a descriptive string to it. To attach a note to an object, right-click the object, then choose **Edit > Notes**. The MWTM displays the Edit Notes dialog box.

#### **Example:**

To attach a note to a node, right-click the node in the Node table in the right pane or within a view in the navigation tree, then choose **Edit > Notes** in the right-click menu.

🚰 MW	TM: Edit Not	es Dialog		
Note L	Name ast Updated:	ems1941ka Not Set		
Notes	Sample Note.			
	Save	Cancel	Help	

Figure 6-4 Edit Notes Dialog

The Edit Notes dialog box contains:

Field or Button	Description
Name	Name of the object. You cannot edit this field.
Note Last Updated	Date and time the Notes field for this object was last updated. If no note is currently associated with this object, this field displays the value Not Set.
	You cannot edit this field.
Notes	Notes to associate with this object. In this field, you can enter any important information about the object, such as a detailed description, location, service history, and so on.
Save	Saves changes that you make to the object's notes, updates all MWTM windows to reflect your changes, and exits the dialog box.
	When you annotate an object, the MWTM displays a note icon in the Notes column of all object tables for the annotated object, and the topology map in the topology window displays a note icon in the upper-left corner of the object.
Cancel	Exits the dialog box without saving any changes.
Help	Displays online help for the dialog box.

## **Viewing Notes**

You use the MWTM to view any notes that are associated with an object. To view a note:

- Select an object in the navigation tree, then click the Notes tab.
- Right-click an object in a window, then choose **View > Notes**. (The Notes option is dimmed if no note is associated with the selected object.)

The MWTM displays the Notes tab for the selected object, which shows:

- Notes associated with the object.
- The date and time the notes associated with the object were last updated, or the message Not Set if no notes are associated with the object.
- The message No Notes if no notes are associated with the object.

#### Example:

To view a note for a node, right-click the node in the Node table in the right pane or within a view in the navigation tree, then choose **View > Notes** in the right-click menu.

## **Deleting Objects**

After discovery, the objects in your network are known to the MWTM and added to the MWTM database. Physically deleting objects from your network is not the same as deleting them from the MWTM database. These sections describe the differences between deleting objects from your network, the MWTM database, and the MWTM discovery database, and the procedures for doing so:

- Deleting an Object from Your Network, page 6-36
- Deleting an Object from the MWTM Database, page 6-36

#### **Deleting an Object from Your Network**

If you physically delete a known object from your network (for example, by powering down a node), it remains in the MWTM database, the MWTM labels it Unknown, and the system administrator is responsible for deleting it from the MWTM database, if you choose to do so.

Note

For nodes, the MWTM also labels all associated network objects Unknown because the MWTM attempts to poll the node and gets no response. For details on polling nodes, see Polling a Node, page 8-70.

#### Deleting an Object from the MWTM Database

Typically, you delete an object from the MWTM database for one of these reasons:

- You physically deleted the object from your network. This is the most common reason for deleting a object from the MWTM database.
- The object state is one of these:

Object	States	Applicable To
Node	Unknown, Unmanaged	ITP and RAN-O networks
Interface	Unknown	
Signaling Point	Unknown, Unmanaged	ITP networks only
Linkset	Unknown	
Link	Unknown	
Application Server	Unknown	
Application Server Process	Unknown	
Application Server Process Association	Unknown	
Signaling Gateway Mated Pair	Unknown	

You are aware of the reason for the state, and you no longer want to see the object in the MWTM displays. For example, the object might be a test lab device, or it could be associated with an object that was removed from the network.



If an object has at least one adjacent object in Active, Discovering, Waiting, or Warning state, you cannot delete the object. If you try, the MWTM cancels the deletion.

• If you delete all associated connections to an Unmanaged object, the MWTM does not automatically delete the object. Instead, you must manually delete the object.

If you have physically deleted a known object from your network, and you then delete it from the MWTM, it is no longer in the MWTM database, it does not appear in MWTM windows, and it is not discovered when you run discovery.

If you have *not* physically deleted a known object from your network, and you delete it from the MWTM, any associated objects are also automatically deleted from the MWTM database (if applicable). However, at the next poll the MWTM finds the object (and any associated objects) and adds it back to the MWTM database, setting the status appropriately. If this happens, do not delete the object again. Instead, set it to Ignored. See Ignoring and Unignoring Objects, page 6-39 for more information.

To delete an object from the MWTM database, use one of these procedures:

Note

If you delete an object from the MWTM database, the object is deleted for all MWTM clients and views that are connected to that MWTM server.

- Select one or more objects in a window, then choose Edit > Delete from the MWTM main menu.
- Right-click the object in a window, then select **Delete** from the right-click menu. (You cannot delete more than one object at a time from the right-click menu.)

The MWTM asks you to confirm the deletion. Click:

- Yes to delete the selected objects. The MWTM deletes the objects from the MWTM database.
- No to return to the window without deleting any objects from the MWTM database.

You can also enter the **mwtm delete** commands from the command line interface to delete one or more objects from the MWTM database. See mwtm delete, page B-18 for more information on the use of this command.

### **Deleting a Node from the MWTM Discovery Dialog**

If you want to completely eliminate a given node from the MWTM database, you can delete it from the MWTM Discovery dialog box, ensuring that the MWTM never even discovers it.



If you delete a node from the MWTM Discovery dialog box, the node is deleted for *all* MWTM clients and views connected to that MWTM server.

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To delete a node from the MWTM Discovery dialog box:

- Step 1 Choose Network > Network Discovery from the MWTM main menu. The Discovery dialog box appears.
- **Step 2** Click the **Discovery** tab (Figure 4-4).
- **Step 3** In the Discovered Nodes table, select the node that you want to delete.
- Step 4 Click Delete Node.

The MWTM deletes the nodes from the MWTM database, without asking for confirmation. The MWTM will no longer discover the nodes.

# **Unmanaging and Managing Nodes or ITP Signaling Points**

You use the MWTM to change a node or any associated signaling point to the Unmanaged state. You can also remove the Unmanaged state from these objects.

In some situations, you might not want to a node or signaling point to appear in MWTM windows. However, you might be unable to delete the object from the MWTM database. For example, if:

- You have not physically deleted a known node or signaling point from your network, and you delete it from the MWTM, the object is removed from the poll list. However, at the next poll, the MWTM returns the object to the DEFAULT view. If you are using a custom view, the MWTM labels the object as new.
- A node has at least one adjacent node in Active, Discovering, Waiting, or Warning state; or, if a signaling point has at least one adjacent signaling point in Active or Warning state, you cannot delete the node or signaling point. If you try, the MWTM cancels the deletion.

In these situations, you can label the object as Unmanaged. When you set a node or signaling point to the Unmanaged state, the MWTM removes the object from the poll list.

Note

If you change a node or signaling point to the Unmanaged state, the object is Unmanaged for all MWTM clients and views connected to that MWTM server.

To label a node or signaling point Unmanaged:

Step 1

Choose the node or signaling point in a window.

**Note** You cannot label a node Unmanaged if it has a Node Type of Unknown. If you select a node with a Node Type of Unknown, this menu option is dimmed and cannot be selected. If you select more than one node, and at least one of them has a Node Type of Unknown, this menu option is grayed-out and cannot be selected.

**Step 2** Select **Unmanage** from the right-click menu. The MWTM labels the selected node and any associated signaling point(s) Unmanaged and removes them from the poll list.

Step 1

Step 2

Note

Note	When you set a node or signaling point to the Unmanaged state, the events for the object will continue to appear in the Events window. If you want to suppress events for unmanaged objects, see Setting an Event Filter, page 9-8).
You ca them	an also remove the Unmanaged status from a node or signaling point, when you are ready to return to the MWTM poll list. To remove the Unmanaged status from an object:
Select	the node or signaling point in a window.
Note	You cannot remove the Unmanaged status from a node with a Node Type of Unknown. If you select a node with a Node Type of Unknown, then this menu option is dimmed and cannot be selected. If you select more than one node, and at least one of them has a Node Type of Unknown, then this menu option is grayed-out and cannot be selected.
Select node,	Manage from the right-click menu. The MWTM removes the Unmanaged status from the selected returns it to the poll list, and polls it immediately.
(ITP or return point,	only) You can also remove the Unmanaged status from a signaling point, when you are ready to the signaling point to the MWTM poll list. To remove the Unmanaged status from a signaling right-click a signaling point in a window, then select <b>Manage Node</b> from the right-click menu.

return the signaling point to the MWTM poll list. To remove the Unmanaged status from a signaling point, right-click a signaling point in a window, then select **Manage Node** from the right-click menu. The MWTM removes the Unmanaged status from the selected signaling point, the node associated with the signaling point, and all other signaling points associated with that node. The MWTM then returns these objects to the poll list, and polls them immediately.

# **Excluding Nodes or ITP Signaling Points from a View**

To exclude a node or signaling point from the current view, right-click the node or signaling point in a window, then select **Exclude from View** in the right-click menu. The MWTM excludes the node or signaling point from the current view. See Creating a New View, page 7-9 for more information about excluding objects from views.

# **Ignoring and Unignoring Objects**

You can instruct the MWTM to ignore an object when it aggregates and displays network data. Setting objects to Ignored prevents known problems from affecting MWTM displays for associated network objects. In effect, you are preventing a known problem from distracting you from other, more urgent network problems.

#### Example:

You can set a node to Ignored before shutting down the node for maintenance.

Note	

If you set an object to Ignored, the object is ignored for all MWTM clients and views connected to that MWTM server.

Also, if you set an object to Ignored, make a note of the change, and remember to reset the object when the problem is corrected or the maintenance is complete.

• To set an object to Ignored:

Right-click the object, then select Ignore from the menu

or

In the object window in the right pane, check the **Ignored** check box.

- To display all objects that are ignored in the object window, click the Ignored column heading. The MWTM displays all ignored objects at the top of the table.
- To set an object to ignore in the topology window, select an object in the topology map, then, in the left pane, select the **Ignored** check box for the object you want to ignore.
- To unignore an object, right-click the object, then select Unignore from the menu.