



CHAPTER 2

Installing and Logging In to ISC

Use the information described in this chapter in the following order:



Note

See [Chapter 1, “System Recommendations,”](#) before installing ISC.

- [Packages Included with ISC, page 2-1](#)
- [Initial Configuration—Creating the ISC Owner, page 2-2](#)
- [Installing ISC Overview, page 2-2](#)
- [Installing ISC Using the Graphical User Interface, page 2-3](#)
- [Installing ISC Using the Command Line Installer, page 2-19](#)
- [Restoring Your Sybase Repository to a New Server, page 2-21](#)
- [Configuring HTTPS, page 2-22](#)
- [Logging In for the First Time, page 2-23](#)
- [Installing License Keys, page 2-24](#)
- [Upgrading ISC Repositories to ISC 5.2, page 2-25](#)
- [Launching Topology Tool, page 2-26](#)
- [Uninstalling ISC, page 2-26](#)

Packages Included with ISC

The ISC installer includes the following third party software:

- ADCi® World Map Version 3.1
- AdventNet® SNMP Version 4.0
- Apache® Tomcat Version 5.5
- ILOG® CPLEX Version 7.5
- JCraft® JSch Version 0.1.30
- Macrovision® FlexLM Version 7.2e
- SourceForge® Ehcache Version 1.2.4
- Sun Microsystems® Java JRE Version 1.6.0_07

- Sybase® Adaptive Server Anywhere (ASA) Version 8.0.3
- TIBCO® Rendezvous Version 7.1.15

Initial Configuration—Creating the ISC Owner



Note

If you are planning to use an Oracle database, understand that ISC 5.2 has been tested with Oracle Database 10g, Enterprise Edition Release 10.2.0.1.0 - 64 bit Production. If you would like to use another version of Oracle 10g, see Oracle's compatibility information. If you are upgrading ISC and were using a version of Oracle other than 10g, you must transfer your Repository to Oracle 10g. This can be done using Oracle import/export utilities or other methods. Proceed to [Appendix A, "Setting Up Oracle for ISC"](#) before continuing with the ISC installation. After you complete the Oracle set up, return here.

The first time you install ISC, create a UNIX user to own the software. This user is the default username when you log in to ISC. Create the user and group using Solaris commands or the Solaris Admintool. This user must have a valid group ID and read and write permissions to the install directory.

To add a user to your server using the standard Solaris commands, follow these steps:

Step 1 At the Solaris prompt, log in as **root**.

Step 2 To create the user, enter:

```
useradd -d /users/<username> -m -s /bin/<shell_type> <username>
passwd <username>
```

where:

-m creates the directory specified in **-d**

<shell_type> is **sh** for the Bourne shell. The Bourne shell is the only supported shell.

iscadm is recommended as the **<username>**.

Step 3 At the prompt, enter a password.

Installing ISC Overview

To add ISC to your system, either as a new ISC customer or a customer upgrading from an existing ISC release, you can choose one of the following two ways to install:

- [Installing ISC Using the Graphical User Interface, page 2-3](#)
- [Installing ISC Using the Command Line Installer, page 2-19](#)



Note

After installing ISC, the installation log can be found in **<ISC_ROOT>/tmp**, where **<ISC_ROOT>** is the directory specified for ISC to be installed to (see [Step 10](#)). Then, for example, if you installed in **/opt/isc-5.2**, look for the installation log in **/opt/isc-5.2/tmp/install.<HOSTNAME>.log**, where **<HOSTNAME>** is the UNIX workstation name (or IP address) of the server to which you installed ISC.

**Note**

It is not possible to install ISC for use with an Oracle database using the Command Line Installer. Therefore, if you will be using Oracle, be sure to use the GUI installation method, explained in the [“Installing ISC Using the Graphical User Interface” section on page 2-3](#).

Cisco recommends you install ISC using the Graphical User Interface (GUI) installer. This option provides more configuration options.

The installer checks for two kinds of disk space:

- In the intended install location, you need 1.2 GB free for the binaries plus an extra 250 MB for log file growth and the installation of the Cisco Configuration Engine software.
- In the database directory, you need 1 GB free. For large systems, you should have 4 to 5 GB of space. If the directory has less than 1.2 GB free, you can still install ISC, but you might run out of space.

See [Chapter 1, “System Recommendations”](#) for more information about disk space and planning.

The complete installation for the ISC software requires 1.2 GB of free disk.

Installing ISC Using the Graphical User Interface

After reviewing the information in the [“Installing ISC Overview” section on page 2-2](#), you can follow these steps to install the ISC software using the Graphical User Interface (GUI):

**Note**

If an existing ISC installation is running, enter the **stopall** command. See the [Cisco IP Solution Center Infrastructure Reference, 5.2](#) for information about all WatchDog commands.

Step 1

Insert the ISC installation CD-ROM.

**Caution**

When you insert the CD-ROM, the File Manager is invoked automatically. Do *not* use the File Manager to install the ISC product. Run the installation script from a terminal window.

**Note**

If you choose to remotely install over a wide area network, you must add two spaces at the end of each field for which you modify the entry. This is to work around a potential problem that occurs when you have two or more SSH tunnels between your location and your installation machine’s location.

**Note**

You can install as **root** or as the user you will designate as the ISC owner. If you want ISC to automatically restart when you reboot a server, it is recommended to install as **root**. If you choose not to do this, then you must restart ISC manually when rebooting a server.

Step 2

Open a terminal window and log in as the identified UNIX user.

Step 3

Change to the CD ROM directory:

```
$ cd /cdrom/cdrom0
```

Step 4 If you have an existing ISC installation with a database, you *must* back up your current database. See the instructions to back up and restore an ISC repository or create a standby system, as explained in [Appendix C, “Backup and Restore of ISC Repository and Standby System”](#).

Step 5 Execute the ISC product installation script:

```
cdrom> ./install.sh
```

The ISC software is installed by default in the **/opt/isc-5.2** directory or a directory set up as follows.

If you are upgrading ISC from an existing version, make sure the existing ISC is shut down completely. Then do *one* of the following:

a. Install ISC 5.2 in the same directory with the same directory name as the existing ISC product, as follows:

- Save the ISC installation for possible uninstall purposes, as follows:

```
tar cvf <directory_name>.tar /opt/<directory_name>
```

- Select this directory name in [Step 8, Figure 2-3, “Specify Directory Location.”](#)

-or-

b. Install ISC 5.2 in the same directory with a new name.

For example, if you are upgrading from ISC 5.1 to ISC 5.2 and the ISC installation is under the directory **/opt/isc-5.1**, then install ISC 5.2 in the same directory and rename it to **/opt/isc-5.2**, with steps like the following:

- Save the ISC 5.1 installation for possible uninstall purposes, as follows:

```
tar cvf isc-5.1.tar /opt/isc-5.1
```

- Rename the directory, as follows:

```
mv /opt/isc-5.1 /opt/isc-5.2
```

- Select the directory **/opt/isc-5.2** in [Step 8, Figure 2-3, “Specify Directory Location.”](#)

-or-

c. Install ISC 5.2 in a separate directory.

For example, if you are upgrading from ISC 5.1 to ISC 5.2 and the ISC 5.1 installation is under the directory **/opt/isc-5.1**, then install ISC 5.2 in a new directory **/opt/isc-5.2**, with steps like the following.

- Create the new ISC 5.2 directory, as follows:

```
mkdir /opt/isc-5.2
```

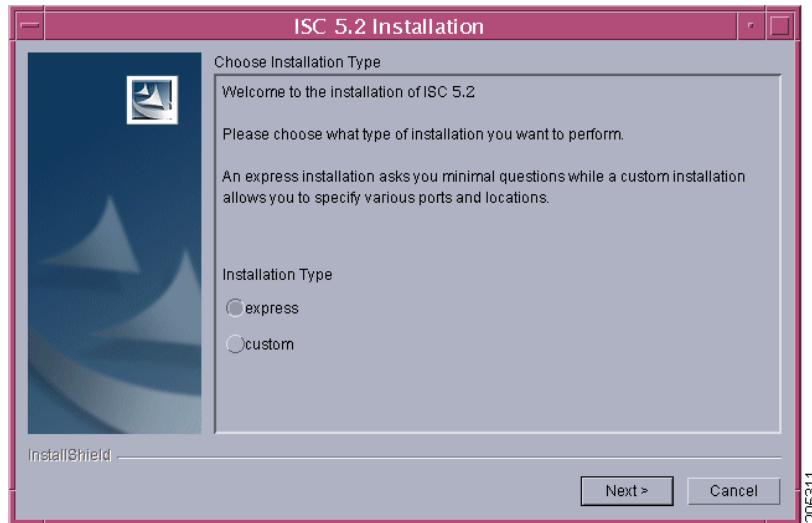
- Copy the Repository from the ISC 5.1 directory to the new ISC 5.2 directory, as follows:

```
cp -r /opt/isc-5.1/Repository /opt/isc-5.2
```

- Select the directory **/opt/isc-5.2** in [Step 8, Figure 2-3, “Specify Directory Location.”](#)

Step 6 In the next window, as shown in [Figure 2-1, “Choose Installation Type,”](#) choose either the default **express** option or the **custom** option, then click **Next**.

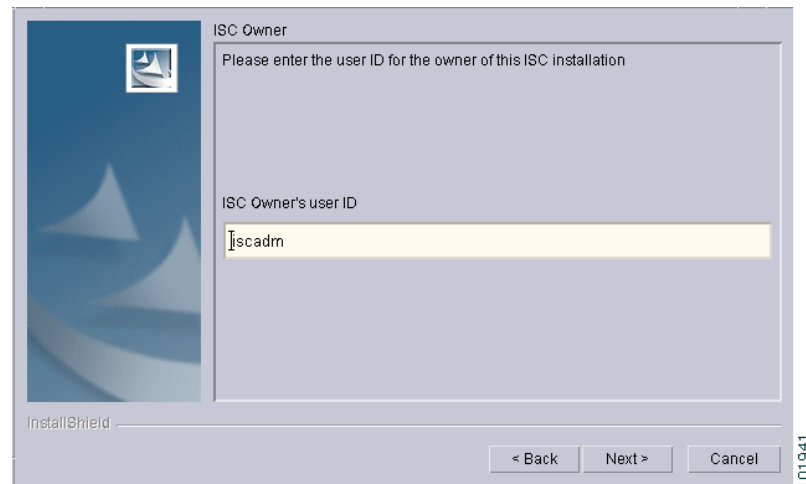
When you click **express**, you have a minimal number of choices to make. When you click **custom**, you can specify various ports and locations and you can change the watermark level for available disk space.

Figure 2-1 Choose Installation Type

Step 7 In the next window, shown in [Figure 2-2](#), “Choose ISC Owner,” enter the username you created in [Step 2](#) of the “Initial Configuration—Creating the ISC Owner” section on page 2-2.

**Note**

This field is only used when you are installing as a UNIX user who is not the ISC owner.

Figure 2-2 Choose ISC Owner**Note**

If you enter an invalid name, you will receive a message indicating the name is invalid.

Step 8 Specify the location of the directory where you want to install, as shown in [Figure 2-3](#), “Specify Directory Location,” and then click **Next**. You can click **Browse** as an aid to finding an appropriate directory.

**Note**

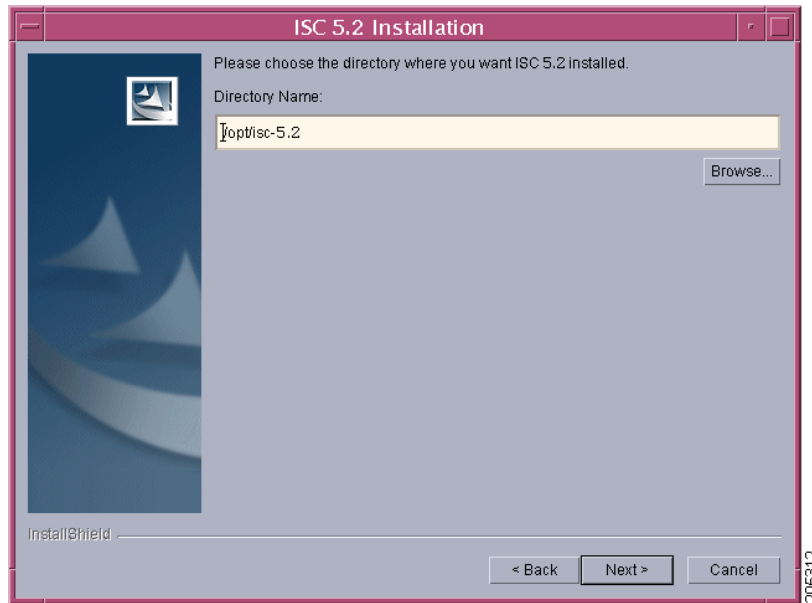
If you are not installing as **root**, you must have write permission for this directory.

**Note**

In the intended install location, you need 1.2 GB free for the binaries plus an extra 250 MB for log file growth and the installation of the Cisco Configuration Engine software.

In the database directory, you need 1 GB free. For large systems, you should have 4 to 5 GB of space. If the directory has less than 1.2 GB free, you can still install ISC, but you might run out of space.

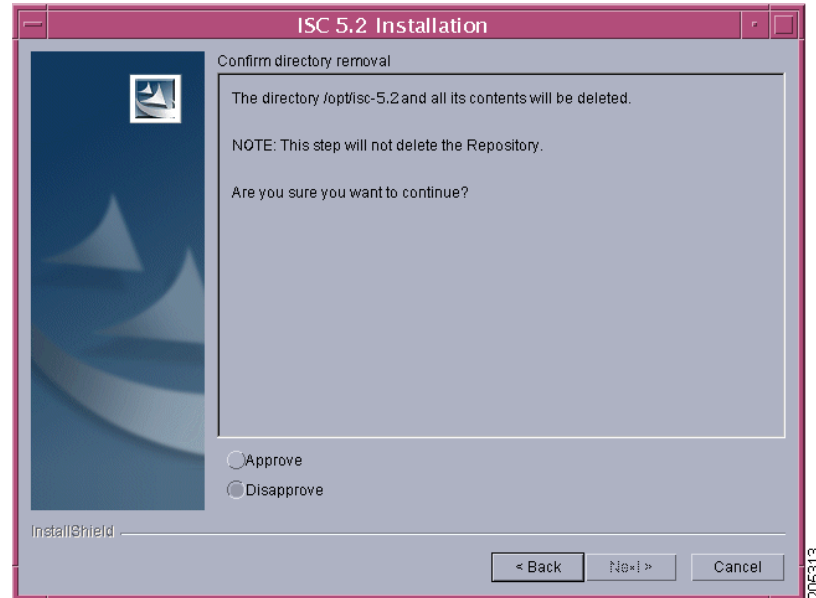
Figure 2-3 Specify Directory Location



Step 9 If in [Step 8](#) you chose a directory that already exists, you proceed as follows. If you chose a new directory to be created, you proceed to [Step 10](#).

In [Figure 2-4](#), “[Confirm Directory Removal](#),” if the directory you chose already exists and you must click the default radio button **Disapprove**, you cannot proceed. You must click **Back** and return to [Step 8](#).

Be *very* careful. If you click the radio button **Approve**, you will overwrite the contents in the existing directory. Click **Next**.

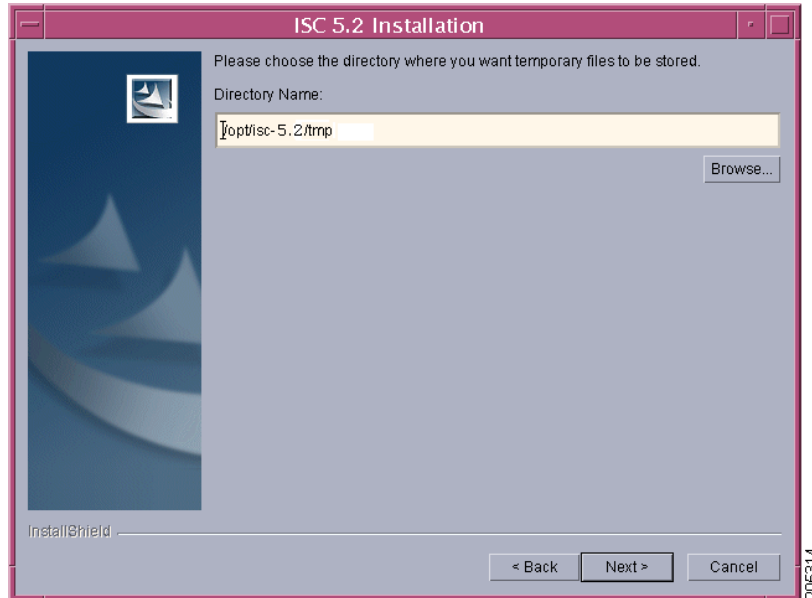
Figure 2-4 *Confirm Directory Removal*

Step 10 If in [Step 6](#) you chose **express**, proceed to [Step 29](#). If you chose **custom**, then you must enter the location where you want temporary files stored, as shown in [Figure 2-5](#), “[Choosing the Directory for Temporary Files](#).”

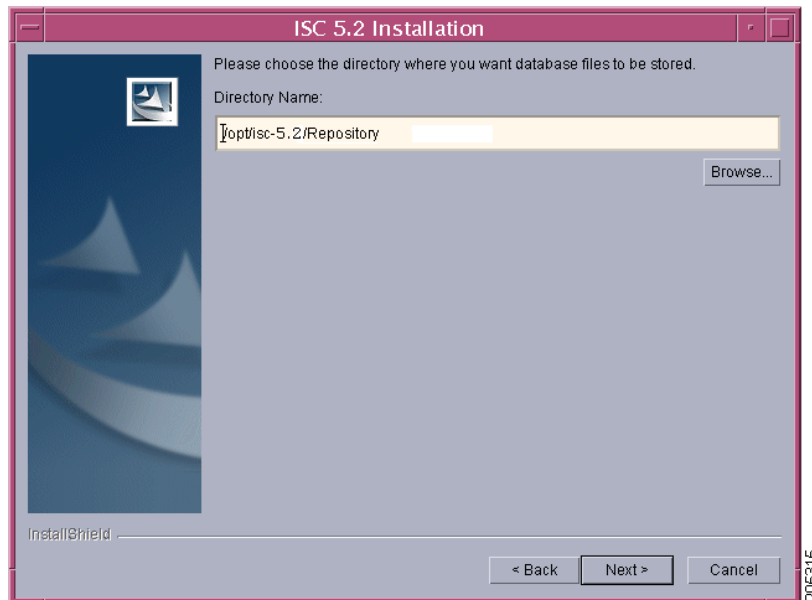
**Note**

In the intended install location, you need 1.2 GB free for the binaries plus an extra 250 MB for log file growth and the installation of the Cisco Configuration Engine software.

In the database directory, you need 1 GB free. For large systems, you should have 4 to 5 GB of space. If the directory has less than 1.2 GB free, you can still install ISC, but you might run out of space.

Figure 2-5 *Choosing the Directory for Temporary Files*

- Step 11** Specify the Directory Name where you want database files to be stored, as shown in [Figure 2-6](#), “Where to Store Database Files,” and then click **Next**.

Figure 2-6 *Where to Store Database Files*

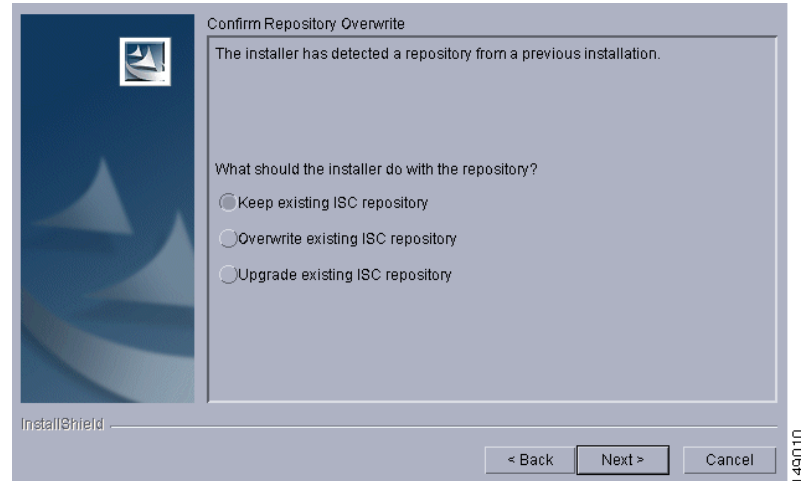
- Step 12** If in [Step 11](#) you chose a directory that already contains a repository, you have three options, as shown in [Figure 2-7](#), “Repository Choices,”: **Keep existing ISC repository**, **Overwrite existing ISC repository**, or **Upgrade existing ISC repository**. Then click **Next** to proceed. Otherwise proceed to [Step 13](#).

When you click **Keep existing ISC repository**, proceed to [Step 13](#).

When you click **Overwrite existing ISC repository**, proceed to [Step 14](#).

When you click **Upgrade existing ISC repository**, proceed to [Step 15](#).

Figure 2-7 Repository Choices



- Step 13** After choosing **Keep existing ISC repository** in [Figure 2-7](#), “[Repository Choices](#),” you will be given the opportunity in [Figure 2-8](#), “[Confirmation of Keeping Existing ISC Repository](#),” to **Disapprove** (the default). If you choose **Approve**, you will keep your existing ISC repository, which could be incompatible with this version of ISC.



Note

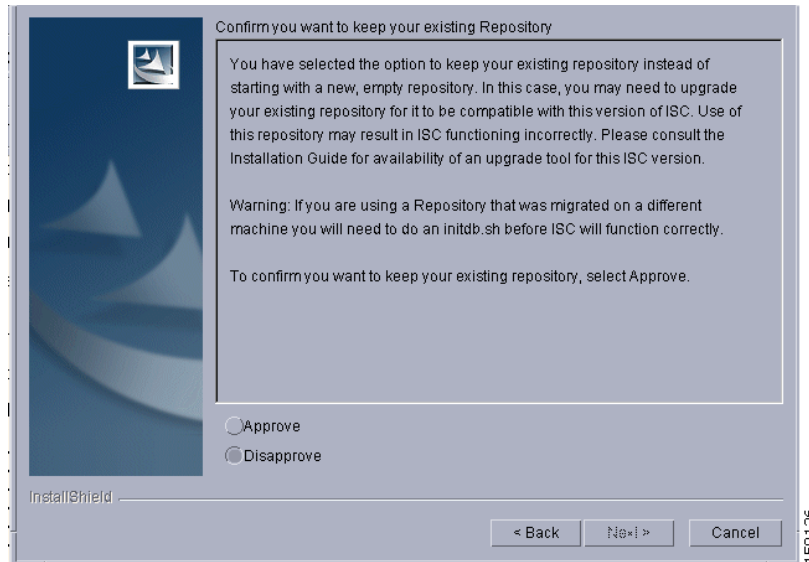
After you complete your installation and before you use ISC, to upgrade your down-level ISC 5.1 or later repository, you *must* follow the steps in the “[Upgrading ISC Repositories to ISC 5.2](#)” section on [page 2-25](#).



Note

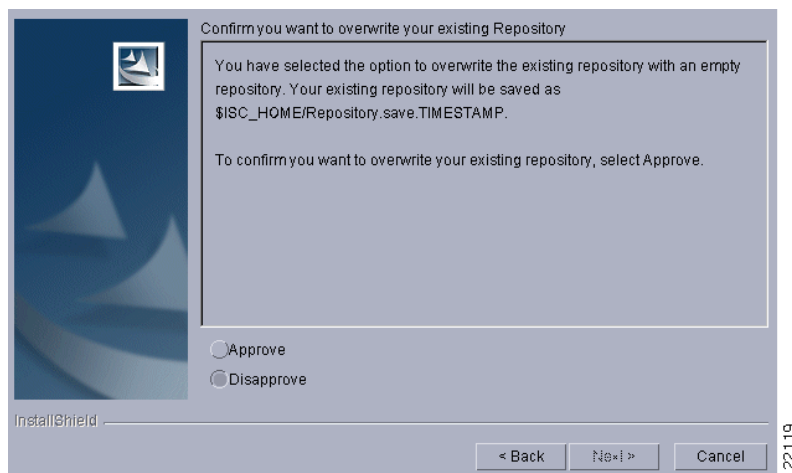
If you have an existing repository prior to ISC 5.1, refer to the [Cisco IP Solution Center Installation Guide, 5.1](#) for detailed steps on how to move your repository to ISC 5.1.

Click **Next** and proceed to [Step 18](#).

Figure 2-8 Confirmation of Keeping Existing ISC Repository

Step 14 After choosing **Overwrite existing ISC repository** in Figure 2-7, “Repository Choices,” you will be given the opportunity in Figure 2-9, “Confirmation of Overwriting Existing ISC Repository,” to **Disapprove** (the default). If you choose **Approve**, you will overwrite the existing repository with an empty repository and your existing repository will be saved as **\$ISC_HOME/Repository.save.<timestamp>**.

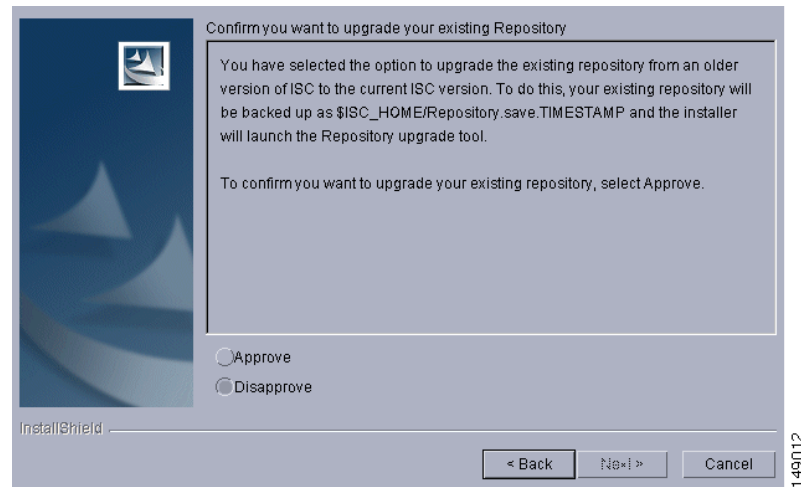
Click **Next** and proceed to Step 18.

Figure 2-9 Confirmation of Overwriting Existing ISC Repository

Step 15 After choosing **Upgrade existing ISC repository** in Figure 2-7, “Repository Choices,” you will be given the opportunity in Figure 2-10, “Confirmation of Upgrading Your ISC Repository After Installation,” to **Disapprove** (the default). If you choose **Approve**, you will overwrite the existing repository with an empty repository and your existing repository will be saved as **\$ISC_HOME/Repository.save.<timestamp>**. Then your installation will proceed with a new empty repository.

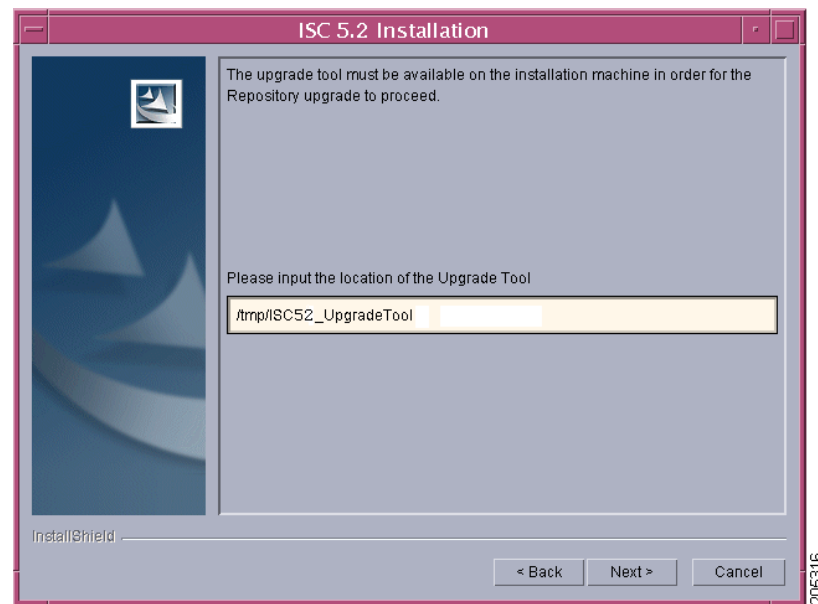
Click **Next** and proceed to [Step 18](#).

Figure 2-10 Confirmation of Upgrading Your ISC Repository After Installation



Step 16 After you Approve to upgrade your existing Repository, enter the location of the Upgrade Tool, as shown in [Figure 2-11](#), “[Location of Upgrade Tool](#).”

Figure 2-11 Location of Upgrade Tool



Step 17 If you inaccurately entered the location of the Upgrade Tool, you will receive a message as shown in [Figure 2-12](#), “[Invalid location of Upgrade Tool](#),” and you must return to [Step 16](#) and enter the correct Upgrade Tool location.

Figure 2-12 Invalid location of Upgrade Tool

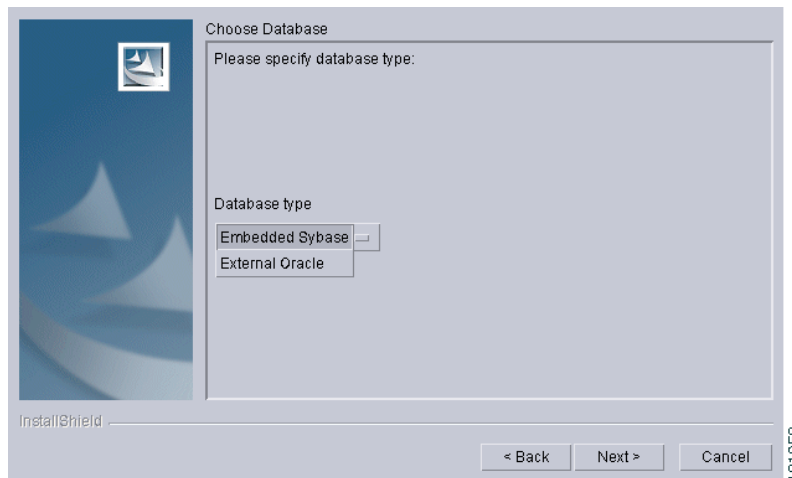
- Step 18** Choose the database you will use, as shown in [Figure 2-13, “Choosing a Database”](#). From the drop-down menu, choose either **Embedded Sybase** (Sybase ASA, 8.0.3 is embedded) or **External Oracle**. (Testing of ISC 5.2 has been done with Oracle Database 10g, Enterprise Edition Release 10.2.0.1.0 - 64 bit Production.) If you would like to use another version of Oracle 10g, see Oracle’s compatibility information.) Then click **Next**.

**Note**

If you are upgrading from a version of ISC before ISC 5.2, make sure your ISC Repository has been imported to the Oracle Database 10g, Enterprise Edition Release 10.2.0.1.0 - 64 bit Production, as indicated in the [“Initial Configuration—Creating the ISC Owner”](#) section on page 2-2.

**Note**

The embedded Sybase database is used for service-level agreement (SLA), independent of whether you are using Oracle as your database.

Figure 2-13 Choosing a Database

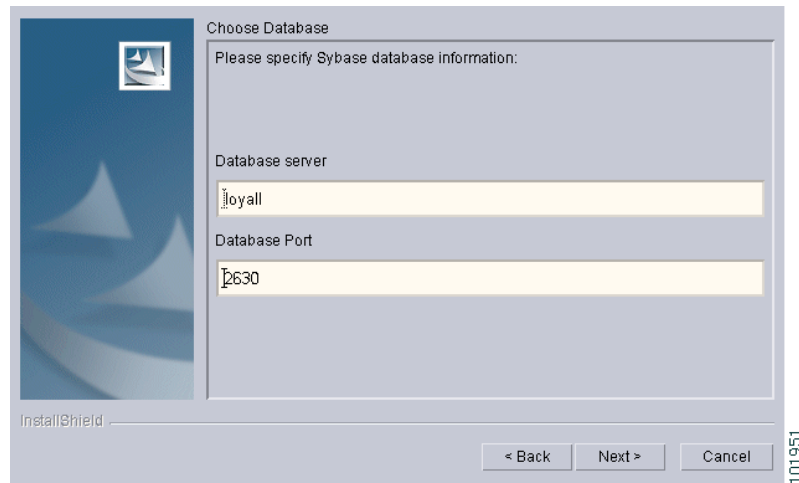
- Step 19** If you chose **Embedded Sybase** in [Step 18](#), enter the **Database server** name, as shown in [Figure 2-14, “Choosing a Database—Sybase.”](#) The **Database Port** number is automatically updated. If you choose to change the database port number, enter your choice in the **Database Port** field. Click **Next**, and then proceed directly to [Step 22](#).

**Note**

If you want to use the same Sybase repository from an original server on this new server you are now installing, see the [“Restoring Your Sybase Repository to a New Server”](#) section on page 2-21

If you chose **External Oracle** in [Step 18](#), proceed to [Step 20](#).

Figure 2-14 *Choosing a Database—Sybase*



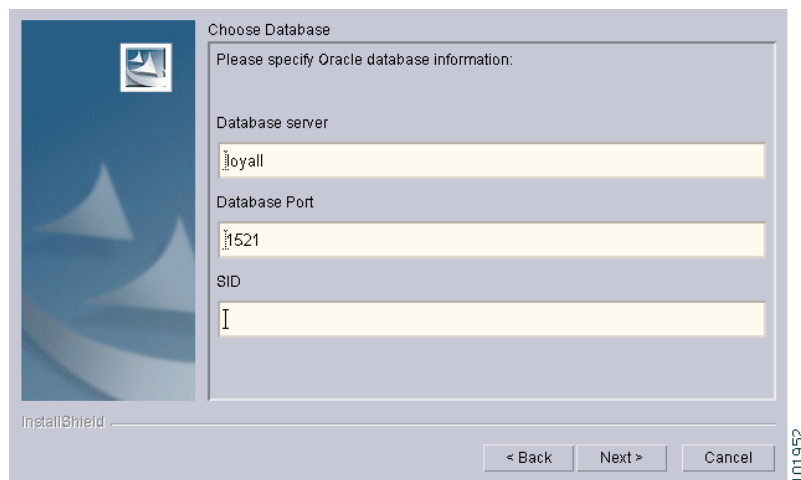
Step 20 If you chose **External Oracle** in [Step 18](#), you must enter the **Database server** name, the **Database Port** number, and the Oracle server instance identifier (**SID**), as shown in [Figure 2-15](#), “[Choosing a Database—Oracle](#).” Otherwise, proceed directly to [Step 22](#).



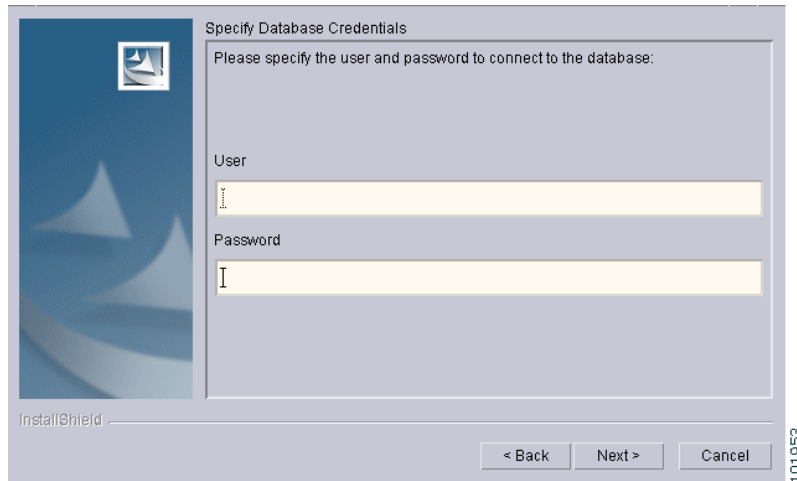
Note

If you are upgrading from a version of ISC before ISC 5.2, make sure your ISC Repository has been imported to the Oracle Database 10g, Enterprise Edition Release 10.2.0.1.0 - 64 bit Production, as indicated in the “[Initial Configuration—Creating the ISC Owner](#)” section on [page 2-2](#).

Figure 2-15 *Choosing a Database—Oracle*



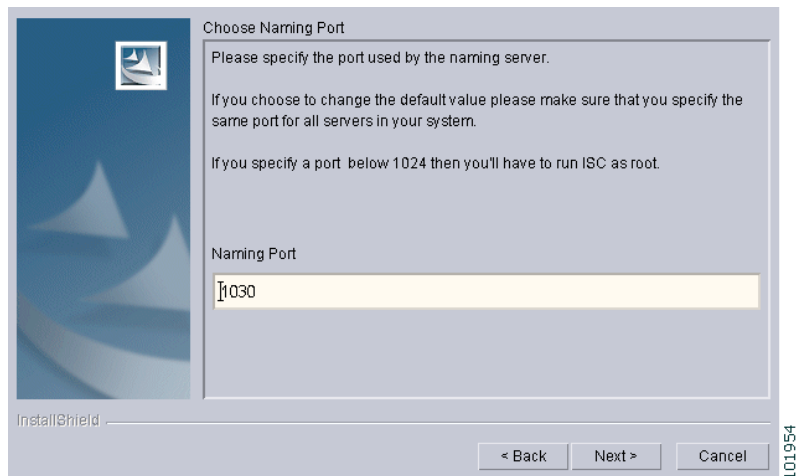
Step 21 Because you chose **External Oracle** in [Step 18](#), you must set the Oracle database **User** and **Password** values, as shown in [Figure 2-16](#), “[Specifying Database Credentials](#).”

Figure 2-16 Specifying Database Credentials

Step 22 Specify the port used by the Naming Server, as shown in [Figure 2-17](#), “Specify the Port Used by the Naming Server,” then click **Next**.

**Note**

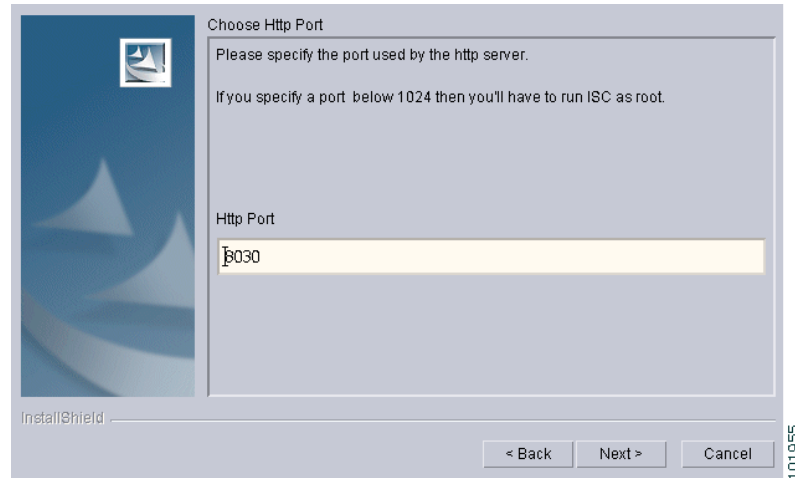
If you enter a Naming Port value less than 1024, the owner of the installation must be **root**. The owner of the installation is the user identified in [Figure 2-2 on page 2-5](#).

Figure 2-17 Specify the Port Used by the Naming Server

Step 23 Specify the port used by the HTTP server, as shown in [Figure 2-18](#), “Choose HTTP Port,” then click **Next**.

**Note**

If you enter an HTTP Port value less than 1024, the owner of the installation must be **root**. The owner of the installation is the user identified in [Figure 2-2](#).

Figure 2-18 Choose HTTP Port

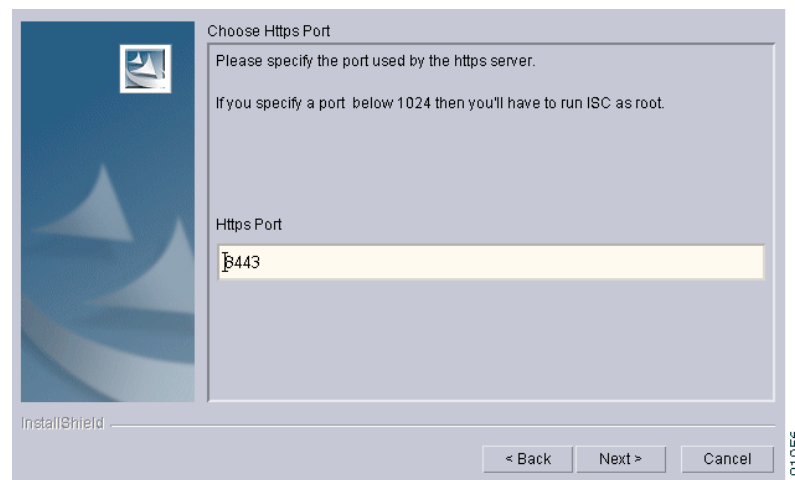
- Step 24** Specify the port used by the HTTP Over Secure Socket Layer (SSL) (HTTPS) server, as shown in [Figure 2-19](#), “[Choose HTTPS Port](#),” then click **Next**.

**Note**

If you enter an HTTPS Port value less than 1024, the owner of the installation must be **root**. The owner of the installation is the user identified in [Figure 2-2](#).

**Note**

To configure the web access to ISC, you must set up the HTTPS port as explained in [Step 35](#) and the “[Configuring HTTPS](#)” section on page 2-22.

Figure 2-19 Choose HTTPS Port

- Step 25** Specify the port used by the Rendezvous™ Agent (RVA). You must specify the RVA HTTP Port server, a TIBCO™ bus port used by ISC processes to communicate with each other. You must also specify the RVA Client Port, as shown in [Figure 2-20](#), “[Choose RVA Ports](#),” then click **Next**.

**Note**

If you enter an RVA HTTP Port or RVA Client Port value less than 1024, the owner of the installation must be **root**. The owner of the installation is the user identified in [Figure 2-2](#).

Figure 2-20 Choose RVA Ports

Choose RVA ports

Please enter RVA http port and the RVA port.

If you specify a port below 1024 then you'll have to run ISC as root.

RVA Http Port

7630

RVA Port

7600

InstallShield

< Back Next > Cancel

101957

Step 26 Specify the port used by TIBCO, as shown in [Figure 2-21](#), “Choose TIBCO Port,” then click **Next**.

**Note**

If you enter a TIBCO Port value less than 1024, you *must* run ISC as **root**, the specification in [Figure 2-2](#).

Figure 2-21 Choose TIBCO Port

Choose TIBCO Port

Please specify the port used by TIBCO.

If you specify a port below 1024 then you'll have to run ISC as root.

Tibco Port

7530

InstallShield

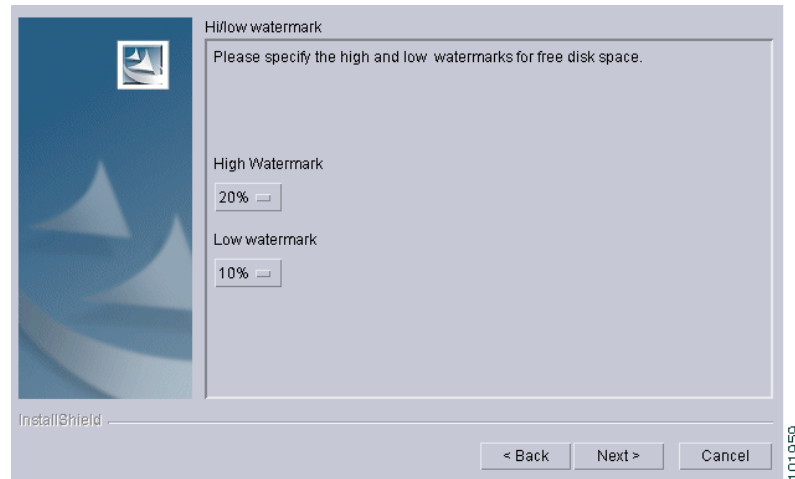
< Back Next > Cancel

101958

Step 27 When you click **Next**, the system checks whether any of the ports entered are duplicate port numbers. If duplicate port numbers are found, an error message indicates the two ports that have duplicate entries.

Step 28 You can reset the High and Low watermarks for available disk space, as shown in [Figure 2-22](#), “[Setting Watermarks for Available Disk Space](#).” The defaults are 20% and 10% for High and Low respectively. Be sure the High watermark is a larger percentage than the Low watermark. When the High and Low watermarks are reached, you receive an e-mail indicating this, based upon setting your e-mail address correctly in [Step 29](#).

Figure 2-22 *Setting Watermarks for Available Disk Space*



Step 29 In [Figure 2-23](#), “[Setting E-mail Address for Receiving Watermark Information](#),” to receive e-mail you must specify the following:

- In the first text field, specify the hostname of the Simple Mail Transfer Protocol (SMTP).
- In the second text field, specify the username to display in the “From” field.
- In the third text field, specify the e-mail address to be notified when High and Low watermarks are reached, which indicates the specified disk space availability has been reached.
- In the fourth text field, specify the e-mail address to be notified when the ISC server restarts.

Then click **Next**.

Figure 2-23 Setting E-mail Address for Receiving Watermark Information

Step 30 The installation continues and the files are installed. The list of installation processes appears.

Step 31 If the installation failed, you receive a failed message.

To review the log message, click **Back**.

If there was truncation of data, reinstall and add two spaces at the end of each field for which you have modified the entry.

Step 32 If the installation was successful, you receive an Install Complete message. Even if you have a successful install, click **Back** to review the log to be sure there were no exceptions or failures. If data was truncated, reinstall and add two spaces at the end of each field for which you have modified the entry.

Step 33 The ISC server is started automatically after the installation is successful.

Step 34 Verify that ISC is properly installed, as follows:

- a. Source the ISC environment file in the \$ISC_HOME/bin directory:

If **sh** or **ksh** shell: `. $ISC_HOME/bin/vpnenv.sh`

If **csh** shell: `source $ISC_HOME/bin/vpnenv.csh`

- b. Before logging in, repeat the following command until the servers are in the **started** mode. If any server is reported as **disabled**, ISC is not installed or configured correctly:

wdclient status

For more information about WatchDog commands, see the [Cisco IP Solution Center Infrastructure Reference, 5.2](#).

Step 35 If you want to set up secure web access by using HTTPS, see the “Configuring HTTPS” section on [page 2-22](#). Then, proceed to [Step 36](#).

Step 36 If you are logging in for the first time, proceed to the “Logging In for the First Time” section on [page 2-23](#). Then, proceed to [Step 37](#).

Step 37 Before you can use any of the licensed services, proceed to the “Installing License Keys” section on [page 2-24](#). Then, proceed to [Step 38](#).

Step 38 If you have an ISC repository, you *must* upgrade your repository to have access to it, as explained in the “Upgrading ISC Repositories to ISC 5.2” section on [page 2-25](#).

**Note**

If you have an existing repository prior to ISC 5.1, refer to the [Cisco IP Solution Center Installation Guide, 5.1](#) for detailed steps on how to move your repository to ISC 5.1.

- Step 39** If you want to eventually use the Inventory Manager or the Topology Tool, your client machine *must* be set up properly. Proceed to the [“Launching Topology Tool”](#) section on page 2-26. This section explains what occurs and leads you to the launching explanations in the [Cisco IP Solution Center Infrastructure Reference, 5.2](#). Then, proceed to [Step 40](#).
- Step 40** To uninstall ISC, proceed to the [“Uninstalling ISC”](#) section on page 2-26.

**Note**

To determine if servers are installed correctly, use the WatchDog commands explained in the [Cisco IP Solution Center Infrastructure Reference, 5.2](#).

Installing ISC Using the Command Line Installer

**Note**

It is not possible to install ISC for use with an Oracle database using the Command Line Installer. Therefore, if you will be using Oracle, be sure to use the GUI installation method, explained in the [“Installing ISC Using the Graphical User Interface”](#) section on page 2-3.

After reviewing the information in the [“Installing ISC Overview”](#) section on page 2-2, you can follow these steps to install the ISC software using the Command Line Installer:

**Note**

The command line installer only allows you to configure the installation directory and ISC owner. All other configuration options use default values. For more configuration options, use the GUI installer, explained in the [“Installing ISC Using the Graphical User Interface”](#) section on page 2-3.

- Step 1** Insert the ISC product CD-ROM.

**Note**

When you insert the CD-ROM, the File Manager is automatically invoked. Do *not* use the File Manager to install the ISC product. Run the installation script from a terminal window.

**Note**

If you choose to remotely install over a wide area network, you must add two spaces at the end of each field for which you modify the entry. This is to work around a potential problem that occurs when you have two or more SSH tunnels between your location and your installation machine's location.

- Step 2** Open a terminal window and log in as the identified UNIX user.

- Step 3** Change to the CD-ROM directory, as follows:

```
$ cd /cdrom/cdrom0
```

- Step 4** If you are upgrading ISC from an existing version, use the **stopall** command to be sure the existing ISC is shut down completely. See the [Cisco IP Solution Center Infrastructure Reference, 5.2](#) for information about all WatchDog commands.
- Step 5** If you have an existing ISC installation with a database, you *must* back up your current database. See the instructions to back up and restore an ISC repository or create a standby system, as explained in [Appendix C, “Backup and Restore of ISC Repository and Standby System.”](#)

**Caution**

If you use the command line installer to install ISC in a directory containing an existing installation of ISC, the installer replaces the existing repository with a new empty repository. You are not asked to confirm this operation and no alternative option is given. The directory containing the existing repository is renamed to **Repository.save.<timestamp>**.

- Step 6** Execute the ISC product installation script, as follows:

```
cdrom> ./install.sh <target_dir> <owner>
```

where:

<target_dir> Specify the location of the directory where you want to install ISC. If you are upgrading an existing ISC installation, see the options in this step.

<owner> Enter the username you created in [Step 2](#) of the “Initial Configuration—Creating the ISC Owner” section on page 2-2.

If you are upgrading an existing ISC installation, use *one* of the following options to specify the target directory:

- a. Install this version of ISC into the same directory as the existing ISC product.

For example, if you are upgrading from ISC 5.1 to ISC 5.2 and the existing ISC 5.1 installation is under the directory **/opt/isc-5.1**, then install ISC 5.2 in the same directory, with steps like the following:

- Save the ISC installation for possible uninstall purposes, as follows:

```
tar cvf isc-5.1.tar /opt/isc-5.1
```

- Execute the ISC product installation script, specifying the existing ISC directory name as the **<target_dir>**.

```
cdrom> ./install.sh /opt/isc-5.1 <owner>
```

-or-

- b. Rename the existing ISC directory before installing this new version of ISC into this directory.

For example, if you are upgrading from ISC 5.1 to ISC 5.2 and the existing ISC 5.1 installation is under the directory **/opt/isc-5.1**, rename this directory to **/opt/isc-5.2** then install ISC 5.2 in the same directory, with steps like the following:

- Save the ISC 5.1 installation for possible uninstall purposes, as follows:

```
tar cvf isc-5.1.tar /opt/isc-5.1
```

- Rename the directory, as follows:

```
mv /opt/isc-5.1 /opt/isc-5.2
```

- Execute the ISC installation script, specifying the renamed directory name as the **<target_dir>**.

```
cdrom> ./install.sh /opt/isc-5.2 <owner>
```

-or-

- c. Install ISC in a new directory.

For example, if you are upgrading from ISC 5.1 to ISC 5.2 and the existing ISC 5.1 installation is under the directory **/opt/isc-5.1**, then install ISC 5.2 in a new directory **/opt/isc-5.2**, with steps like the following:

- Save the ISC 5.1 installation for possible uninstall purposes, as follows:

```
tar cvf isc-5.1.tar /opt/isc-5.1
```

- Specify a new directory such as **/opt/isc-5.2** as the *<target_dir>*

```
cdrom> ./install.sh /opt/isc-5.2 <owner>
```

Step 7 If you upgraded from an existing ISC installation and want to retain the database from that installation, manually copy the database directory to the new installation before running the upgrade tool.

- a. The directory in which you installed this release contains a directory named **Repository** that contains an empty repository. Temporarily rename this directory before copying the old repository. For example, you might wish to rename this directory to **Repository.empty**, as follows:

```
mv $ISC_HOME/Repository $ISC_HOME/Repository.empty
```

- b. If you installed ISC in a directory that contains an existing version of ISC by following either option [a.](#) or [b.](#) in [Step 6](#), then the existing repository has been renamed to **\$ISC_HOME/Repository.save.<timestamp>**. To restore the original database, enter the following:

```
mv $ISC_HOME/Repository.save.<timestamp> $ISC_HOME.Repository
```

- c. If you installed ISC in a new directory, as explained in option [c.](#) of [Step 6](#), copy the **Repository** directory and its contents from the old ISC installation directory to the new ISC installation directory. For example, if you are upgrading from ISC 5.1 to ISC 5.2, where the old installation directory is **/opt/isc-5.1** and the new installation directory is **/opt/isc-5.2**, enter the following:

```
cp -R /opt/isc-5.1/Repository /opt/isc-5.2/Repository
```

Step 8 If you have upgraded a previous ISC installation and want to retain the database from this installation, you *must* run the upgrade tool. Run the upgrade tool as explained in the [“Upgrading ISC Repositories to ISC 5.2”](#) section on page 2-25.

Restoring Your Sybase Repository to a New Server

If you are restoring your Sybase repository from your original server to a new server, you must first do the following:

Step 1 On the new server, if ISC is running, source your ISC environment as the ISC user account:

For the Bourne shell: **.<ISC_Install_dir>/bin/vpnenv.sh**

For the C shell: **source <ISC_Install_dir>/bin/vpnenv.csh**

Step 2 Run the ISC command **stopall**.

Step 3 **cd /var/tmp** and remove (or save, if needed) all the files under these directories.

Step 4 Backup the **\$ISC_HOME/Repository** on the new server, using the command:

```
mv Repository Repository.bkp
```

Step 5 On the original server, source the ISC environment as the ISC user account:

For the Bourne and Korn shell: **.<ISC_Install_dir>/bin/vpnenv.sh**

For the C shell: **source <ISC_Install_dir>/bin/vpnenv.csh**

- Step 6** Run the ISC command **stopall**.
 - Step 7** **cd \$ISC_HOME/Repository**
 - Step 8** Copy the Repository directory from the original server onto the ISC repository on the new server. You can tar up the full Repository directory and untar in the same location on the new server.
 - Step 9** On the new server, run the ISC command **startdb** as the ISC installation owner.
 - Step 10** Run the ISC command **initdb.sh** as the ISC installation owner.
 - Step 11** Run the ISC command **startwd** as the ISC installation owner.
-

Configuring HTTPS

To configure the secure web access to ISC, set up the Hypertext Transfer Protocol (HTTP) Over Secure Socket Layer (SSL) (HTTPS) port, as follows:



Note

If you configure HTTPS, it does not disable HTTP. If you want to only allow HTTPS, then you need to block HTTP (default port: 8030) by a firewall.

- Step 1** Source the environment file, as follows:
 For K shell: **. \$ISC_HOME/bin/vpnenv.sh**
 For C shell: **source \$ISC_HOME/bin/vpnenv.csh**
- Step 2** Run the command: **configSecurePort.sh <isc_home> <https_port> <hostname>**
 where:
 <isc_home> is the home directory for ISC, for example: **/opt/isc-5.2**
 <https_port> is the secure HTTPS port you want to use, for example: **8443**.
 <hostname> is the name of the machine that ISC is installed on, for example: **machinename.cisco.com**
- Step 3** Copy the certificate **server.cer** from \$ISC_HOME to all client ISC machines. Configure the browser on your client to store this certificate as trusted. For information on how to do this, see your browser documentation.



Note

If you specify an IP address instead of a hostname, you must then use this IP address for all HTTPS sessions. If you attempt to use the hostname after configuring with an IP address, you will receive hostname mismatch warnings and might see unexpected behavior while using ISC.



Note

If you do not implement [Step 3](#) correctly, your browser might warn you that it is unable to verify or trust the security of the ISC server. Always accept ISC's digital certificates when prompted. Additional security precautions might be generated by your browser but should not affect the performance of ISC.

Logging In for the First Time

To log in to ISC for the first time, follow these steps:

Step 1 In the browser, enter the following URL:

```
http://server:port/isc/
```



Note

If you are using HTTP, the default for *server:port* is *<HOSTNAME>:8030*.

If you are using secure HTTPS access, as explained in the [“Configuring HTTPS” section on page 2-22](#), enter `https://server:port/isc/` instead. The default for *server:port* in this case is *<HOSTNAME>:8443*.

In both of the above cases: *<HOSTNAME>* is the UNIX workstation name (or IP address) of the server to which you installed ISC.

See the [“Installing ISC Overview” section on page 2-2](#) for information about the installation log.

Step 2 Enter the default administrative login name, **admin**, and password, **cisco**, then click **Login**.

This default user provides administrative access to ISC. You cannot delete this user.

Step 3 We highly recommend you change the password for **admin** from **cisco** to something secure for you. To do this, click the **Administration** tab, then click **Security**, then click **Users**. Select the **admin** check box and then click **Edit**.

The window, as shown in [Figure 2-24, “Changing the Password for Security Reasons”](#) appears.

Figure 2-24 Changing the Password for Security Reasons

Security	
User ID:	admin
New Password:	
Verify New Password:	
Permissions for Others:	<input checked="" type="checkbox"/> View <input checked="" type="checkbox"/> Edit <input type="checkbox"/> Delete
User Groups:	<div>Edit</div>
Assigned Roles:	SysAdminRole <div>Edit</div>
Personal Information	
Full Name :	<div>System Administrator</div>
Work Phone:	
Mobile Phone:	
Pager:	
Email:	
Location:	
Supervisor Information:	
User Preferences	
Language:	English
Rows per page:	10
Logging Level:	Warning
Initial Screen:	Home
<div>Save Cancel</div>	

Step 4 Enter the **Security** and **Personal Information**, then click **Save**.

Installing License Keys

To install license keys, do the following:



Note

For detailed instructions, see the Licensing section in the [Cisco IP Solution Center Infrastructure Reference, 5.2](#).

- Step 1** From the **Home** page of the installed ISC product, navigate as follows: **Administration > Control Center >** from the **TOC**, click **Licensing**.
- Step 2** From the **Installed Licenses** table, click **Install**.
- Step 3** In the resulting window, enter a **License Key** that you received on your *Right to Use* paperwork with your product.

- Step 4** Click **Save**. Your newly installed license appears in an updated version of the Installed Licenses table.
- Step 5** Repeat [Step 2](#), [Step 3](#), and [Step 4](#) for each of the *Right to Use* documents shipped with your product.

Upgrading ISC Repositories to ISC 5.2

If you have an existing ISC repository, you *must* upgrade it to be able to use it with ISC 5.2, as follows:



Note

Understand that the only Sybase version to which you can upgrade is the embedded Sybase ASA, 8.0.3. Also, understand that Oracle testing of ISC 5.2 has been done with Oracle Database 10g, Enterprise Edition Release 10.2.0.1.0 - 64 bit Production. If you would like to use another version of Oracle 10g, see Oracle's compatibility information.

- If you have an existing repository prior to ISC 5.1, refer to the [Cisco IP Solution Center Installation Guide, 5.1](#) for detailed steps on how to move your repository to ISC 5.1. Then proceed to the [“Upgrading ISC 5.1 or Later Repositories to ISC 5.2”](#) section on page 2-25.
- If you have an existing ISC 5.1 or later repository, you must upgrade it to be able to use it with ISC 5.2, as explained in the [“Upgrading ISC 5.1 or Later Repositories to ISC 5.2”](#) section on page 2-25.

Note Regarding Location of ISC 5.1 and 5.2 Upgrade Tools

To upgrade your repository to ISC 5.2, you first need to run the ISC 5.1 Upgrade Tool in case of releases prior to ISC 5.1 or the ISC 5.2 Upgrade Tool in case of an ISC 5.1 repository.

The location for the ISC 5.1 and 5.2 upgrade tools have changed compared with the documentation for the previous ISC releases. You now need to access these tools from the respective CD-ROMs (ISC 5.1 Upgrade Tool used as an example):

```
/cdrom/cdrom0/ISC51_UpgradeTool.tar.gz
```

Upgrading ISC 5.1 or Later Repositories to ISC 5.2

If you have an ISC 5.1 or later Repository, you use the same upgrade procedure steps independent of whether your repository is a Sybase or Oracle repository.



Note

Before you upgrade your Repository, you *must* have followed the steps in the [“Installing ISC Overview”](#) section on page 2-2. You *must* have backed up your database, as explained in [Step 4](#), and you *must* have followed all the steps and reached this section from [Step 38](#). A Repository can be upgraded only once. If there is any problem during upgrade, a new copy of the backed up Repository is needed for subsequent upgrade attempts.



Note

See [Appendix C, “Backup and Restore of ISC Repository and Standby System,”](#) before upgrading your repository.

Upgrade your ISC 5.1 or later repository as follows:

-
- Step 1** Get the upgrade package **ISC52_UpgradeTool.tar.gz** from your CD-ROM:
`/cdrom/cdrom0/ISC52_UpgradeTool.tar.gz`
 and place it on the ISC Master machine in a directory where you can access the ISC environment.
- Step 2** Untar the upgrade tool tar file.
`gzip -d < ISC52_UpgradeTool.tar.gz | tar xvf -`
- Step 3** Source the ISC environment files.
 If **sh** shell: `. $ISC_HOME/bin/vpnenv.sh`
 If **csh** or **ksh** shell: `source $ISC_HOME/bin/vpnenv.csh`
- Step 4** Stop ISC.
`stopall`
- Step 5** Run the upgrade script.
`cd ISC52_UpgradeTool`
`./upgradeISCSchema.sh <ISC home>`
 where: *<ISC home>* is the full pathname of the ISC home directory.
- Step 6** Check for a success or error message.



Note

After upgrading between ISC versions, you should ensure that the cache of the ISC client browser has been cleared or that your browser does not use the cache. This will ensure the latest ISC images and pages are returned.

- Step 7** Proceed to [Step 39](#) in the “Installing ISC Using the Graphical User Interface” section.
-

Launching Topology Tool

ISC provides a downloadable version of Version 1.6.0_07 of Java Runtime Environment (JRE) for various operating systems when you launch the Topology Tool. Ensure that your client machine is configured to use this version of the JRE for launching Java applications and Applets. This can be done via Java’s Control Panel.

Specific instructions to launch the Topology Tool are explained in the [Cisco IP Solution Center Infrastructure Reference, 5.2](#).

Uninstalling ISC



Note

It is advised to uninstall using the same user who performed the installation of ISC.

If you attempt to uninstall ISC as **root**, but **root** is not the ISC owner, if you attempt to use the **stopall** command to halt all ISC processes, the processes will remain running. If you did not install as **root**, use

the **stopall** command before following the next steps, but be sure to execute **stopall** *only* as the ISC owner.

If you installed as **root**, files were created to automatically restart ISC when rebooting the server. To remove these files, uninstall ISC as **root**.

Next, uninstall the server, as follows:

Step 1 Log in to the server.

Step 2 At the Solaris prompt, log in as the identified UNIX user.

Step 3 Go to the ISC installation directory.

Step 4 Source the environment, as follows:

For an sh or ksh shell:

```
. bin/vpnenv.sh
```

For a csh shell:

```
source bin/vpnenv.csh
```

Step 5 Remove ISC by entering the following command from a location outside the *<ISC_HOME directory>*:

```
<ISC_HOME directory>/bin/uninstall.sh
```

This command removes all files from the installation directory. This command also removes the database and its contents. Database backups are not removed if they reside in a different directory from the installation directory.
