



Cisco TEO Documentation Guide

Published: September 2011
Revised: April 2012

This document describes the available Cisco Tidal Enterprise Orchestrator documentation and provides links to access the documentation on Cisco.com. This document includes the documentation for the following releases:

- [Release Notes and General Information](#)
- [Cisco TEO Release 2.3 Documentation](#)
- [Cisco TEO Release 2.2 Documentation](#)



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Release Notes and General Information

- Cisco TEO Open Source License Acknowledgements—This document contains the licenses and notices for open source software used in Tidal Enterprise Orchestrator.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/open sourcedlicenses/OpenSourceLicenses.html
- Cisco TEO Release Notes for Release 2.3—The Cisco Tidal Enterprise Release Notes describes the key features, enhancements, product requirements for the current release.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/release/ReleaseNotes.html
- Cisco TEO Release Notes for Release 2.2—The Cisco Tidal Enterprise Release Notes describes the key features, enhancements, product requirements for the current release.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/release/notes/ReleaseNotes.html

Cisco TEO Release 2.3 Documentation

Reference Documentation

- Cisco Tidal Enterprise Orchestrator Reference Guide—The Cisco TEO Reference Guide provides extensive reference material on the features and functionality of the product.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/reference/Reference_Guide.html
- Cisco TEO Northbound Web Services Guide—The Cisco TEO Northbound Web Services Guide provides information about the TEO web services that can be used to start processes, monitor the started process until its completion, create targets, runtime user accounts, and tasks.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/reference/NorthBound_WebServicesGuide.html
- Cisco TEO PowerShell CLI Snap-In Guide— The Cisco TEO PowerShell CLI Snap-In Guide provides information on the use of the PowerShell command line interface Snap-In for TEO.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/reference/PowerShell_CLIGuide.html

Configuration Documentation

- Cisco TEO Getting Started Guide for SAP—Provides information on installing, configuring, and using the SAP-related objects in TEO.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/getting_started/SAP_GettingStartedGuide.html

- Cisco TEO Installation and Administration Guide—Provides instructions on the product installation and extensive configuration of the product.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/install/Install_Guide.html
- Cisco TEO QuickStart Guide—Provides a subset of the steps used to install TEO on a Windows 64-bit system, which includes the prerequisites for installation, the instructions for installing the TEO server and how import to the Core automation pack.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/install/QuickStart_Guide.html
- Cisco TEO Resiliency Strategy—The purpose of the Cisco TEO Service Resiliency Strategy is to document the basic approach to support both Operational Continuity (OC) and Disaster Recovery (DR) requirements for a service.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/install/ResiliencyStrategy.html

Training Documentation

- Cisco TEO Training Guide for Auditors—Focuses on the steps that can be used in the TEO Console and reporting tool for those with the pre-defined Auditor role in TEO. Auditors can view any defined object, activity or process instance, but are not allowed to modify any of the objects.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/training/Auditor_TrainingGuide.html
- Cisco TEO Training Guide for Content Authors—This training guide focuses on a single Windows content authoring use case and provides the user with the steps to author processes featuring the Core and the Windows adapter activities and the concepts behind a single use case.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/training/Author_TrainingGuide.html
- Cisco TEO Training Guide for Operators—The Cisco Installation and Administration Guide informs the user on the basic installation and initial configuration of the product.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/training/Operator_TrainingGuide.html

Adapters Documentation

- Cisco TEO Adapter Guide for BMC Remedy—The Cisco TEO BMC Remedy Adapter provides information on automating the process of querying, creating, and modifying incidents in a Remedy client.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/bmc_remedy/BMCRemedy_AdapterGuide.html
- Cisco TEO Software Adapter Guide for Cisco UCS—The Cisco TEO Software Adapter for Cisco UCS provides information on the objects supported by the Cisco UCS Software Adapter, including targets, triggers, and activities to support task automation on Cisco Unified Computing System (UCS) Manager instances.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/ucs/UCS_Software_AdapterGuide.html

- Cisco TEO Adapter Guide for Cisco Server Provisioner—The Cisco TEO Adapter for Tidal Server Provisioner provides the functionality in Tidal Enterprise Orchestrator to support automation of tasks on Tidal Server Provisioner servers. The adapter provides activities to create and edit provisioning roles and imaging profiles that can be used for provisioning operating systems and VMWare ESX/ESXi Hypervisor. This guide provides information on the objects supported by the Tidal Server Provisioner adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/tsp_csp/Cisco_Server_Provisioner_AdapterGuide.html

- Cisco TEO Adapter Guide for Email—The Cisco TEO Email Adapter provides support for sending email via SMTP and receiving email via POP3 and IMAP email accounts.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/email/Email_AdapterGuide.html

- Cisco TEO Adapter Guide for Generic (Microsoft OLEDB) Database—The Cisco TEO Adapter for Generic (Microsoft OLEDB) Database provides information on defining activities and targets to manage generic database objects and execute SQL queries.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/generic_db/Generic_AdapterGuide.html

- Cisco TEO Adapter Guide for IBM DB2 Database—The Cisco TEO Adapter for IBM DB2 Database provides information on defining activities and targets to manage DB2 database objects and execute SQL queries.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/ibm_db2_db/DB2Database_AdapterGuide.html

- Cisco TEO Adapter Guide for JMX—The Cisco TEO JMX Adapter provides the functionality in Tidal Enterprise Orchestrator to support general MBean monitoring on JMX servers. This guide provides information on the objects supported by the JMX Adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/jmx/JMX_AdapterGuide.html

- Cisco TEO Adapter Guide for Microsoft Active Directory—The Cisco TEO Adapter for Microsoft Active Directory provides access to Active Directory groups, containers and organizational units through common administrative tasks and objects provided by the Active Directory adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/microsoft_active_directory/ActiveDirectory_AdapterGuide.html

- Cisco TEO Adapter Guide for Microsoft SCOM—The Cisco TEO Adapter for Microsoft System Center Operations Manager 2007 provides information on alerts and performance counters in SCOM 2007.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/microsoft_scom/SCOM_AdapterGuide.html

- Cisco TEO Adapter Guide for Microsoft SQL Server Database—The Cisco TEO Adapter for Microsoft SQL Server Database Adapter provides information on defining activities and targets to manage SQL Server database objects and execute SQL queries.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/microsoft_sql_svr_db/SQLServer_AdapterGuide.html

- Cisco TEO Adapter Guide for Microsoft Windows—The Cisco TEO Adapter for Microsoft Windows provides information on querying and executing, common Windows performance tasks.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/microsoft_windows/Windows_AdapterGuide.html

- Cisco TEO Adapter Guide for OLAP Database—The Cisco TEO Adapter for OLAP Database provides the functionality in Tidal Enterprise Orchestrator to support collecting statistics from SAP BI Data Warehouse environments. This guide provides information on the objects supported by the OLAP Database Adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/olap/OLAP_AdapterGuide.html

- Cisco TEO Adapter Guide for Oracle Database—The Cisco TEO Adapter for Oracle Database provides information on defining activities and targets to manage Oracle database objects and execute SQL queries.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/oracle_db/Oracle_AdapterGuide.html

- Cisco TEO Adapter Guide for SAP ABAP—The Cisco TEO Adapter for SAP ABAP provides the functionality in Tidal Enterprise Orchestrator to support task automation and problem resolution in SAP ABAP environments. It also provides the ability to retrieve CCMS data, call remote-enabled functions, and to simplify user administration in SAP. This guide provides information on the objects supported by the Cisco TEO Adapter for SAP ABAP.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/sap_abap/SAP_ABAP_AdapterGuide.html

- Cisco TEO Adapter Guide for SAP Java—The Cisco TEO Adapter for SAP Java provides the functionality in Tidal Enterprise Orchestrator to support task automation and problem resolution in SAP Java environments, and to simplify user administration in SAP. This guide provides information on the objects supported by the Cisco TEO Adapter for SAP Java.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/sap_java/SAP_Java_AdapterGuide.html

- Cisco TEO Adapter Guide for SNMP—The Cisco TEO SNMP Adapter provides the necessary information for sending and receiving SNMP traps.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/snmp/SNMP_AdapterGuide.html

- Cisco TEO Adapter Guide for Terminal Adapter—The Cisco TEO Terminal Adapter provides information on executing commands or scripts against a system or network device using a SSH or Telnet protocol.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/terminal/Terminal_AdapterGuide.html

- Cisco TEO Adapter Guide for VMware—The Cisco TEO Adapter for VMware provides information on connecting to a virtual infrastructure and automate the process managing virtual machines.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/vmware/VMware_AdapterGuide.html

- Cisco TEO Adapter Guide for Web Services—The Web Service adapter is designed to support general web service calls and send requests using web service methods and other parameters to generate an XML output.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/adapter/web_services/WebServices_AdapterGuide.html

Process Automation Documentation

- Cisco TEO Process Automation Guide for IT Task Automation—Provides information on the content used to automate best practices for resolving performance problems within your SAP environment. This guide provides information on importing that automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/sap_it_task_auto/IT_Task_Automation_SAP_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Assessment for SAP BWA—The Cisco TEO Automation Pack for Assessment for SAP BWA contains the content used to generate an assessment report to automate query evaluation and hardware sizing necessary for implementing SAP BWA. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/assess_sap_bwa/Assessment_SAP_BWA_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Automation for SAP BOBJ Accelerator—The Cisco TEO Automation Pack for Automation for SAP BOBJ Accelerator contains the content used to automate monitoring Business Objects XI Data Services content. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/auto_bobj_acc/Automation_BOBJ_Accelerator_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Automation for SAP BOBJ Enterprise - The Cisco TEO Automation Pack for Automation for SAP BOBJ Enterprise contains the content used to automate system monitoring and corrective actions for Business Objects XI Data Services content. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/auto_bobj_ent/Automation_BOBJ_Enterprise_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Automation for SAP BW and BWA—The Cisco TEO Automation Pack for Automation for SAP BW and BWA includes the content used to automate best practices for monitoring SAP BW availability, operations and performance. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/auto_sap_bw/Automation_SAP_BW_ProcessAutomation.html

- Cisco TEO Process Automation Guide for BMC Remedy—This guide contains information about the Cisco TEO Automation Pack for BMC Remedy content that supports synchronization of TEO incidents with corresponding Remedy incidents. It includes instructions for importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/remedy/BMC_Remedy_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Cisco UCS—The Cisco TEO Automation Pack for Cisco UCS contains the content to support task automation on Cisco UCS Manager instances. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/ucs/Cisco_UCS_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Incident Response for SAP—The Cisco TEO Automation Pack for Incident Response for SAP contains the content used to automate best practices for identifying and analyzing availability and performance problems within your SAP environment. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/sap_incident_response/Incident_Response_SAP_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Microsoft Active Directory—This guide provides information on importing and using the content included in the Cisco TEO Automation Pack for Microsoft Active Directory in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/active_directory/Cisco_TEO_Active_Directory_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Microsoft Windows Server—This guide provides information on importing and using the content included in the Cisco TEO Automation Pack for Microsoft Windows Server in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/windows/Cisco_TEO_Windows_ProcessAutomation.html

- Cisco TEO Process Automation for System Copy for SAP— Provides information on importing and using the System Copy for SAP Systems automation pack to automate your system copy procedures

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_3/process_auto/sap_syscopy/SystemCopy_SAP_ProcessAutomation.html

Cisco TEO Release 2.2 Documentation

Reference Documentation

- Cisco Tidal Enterprise Orchestrator Reference Guide—The Cisco TEO Reference Guide provides extensive reference material on the features and functionality of the product.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/reference/ReferenceGuide.html
- Cisco TEO Northbound Web Services Guide—The Cisco TEO Northbound Web Services Guide provides information about the TEO web services that can be used to start processes, monitor the started process until its completion, create targets, runtime user accounts, and tasks.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/reference/Northbound_WebServicesGuide.html
- Cisco TEO PowerShell CLI Snap-In Guide— The Cisco TEO PowerShell CLI Snap-In Guide provides information on the use of the PowerShell command line interface Snap-In for TEO.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/reference/PowerShell_CLIGuide.html

Configuration Documentation

- Cisco TEO Getting Started Guide for SAP—Provides information on installing, configuring, and using the SAP-related objects in TEO.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/getting_started/SAP_GettingStartedGuide.html
- Cisco TEO Installation and Administration Guide—The Cisco Installation and Administration Guide informs the user on the basic installation and initial configuration of the product.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/install/InstallGuide.html
- Cisco TEO Resiliency Strategy—The purpose of the Cisco TEO Service Resiliency Strategy is to document the basic approach to support both Operational Continuity (OC) and Disaster Recovery (DR) requirements for a service.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/reference/ResilienceStrategy.html

Adapters Documentation

- Cisco TEO Adapter Guide for BMC Remedy—The Cisco TEO BMC Remedy Adapter provides information on automating the process of querying, creating, and modifying incidents in a Remedy client.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/bmc_remedy/Remedy_AdapterGuide.html

- Cisco TEO Software Adapter Guide for Cisco UCS—The Cisco TEO Software Adapter for Cisco UCS provides information on the objects supported by the Cisco UCS Software Adapter, including targets, triggers, and activities to support task automation on Cisco Unified Computing System (UCS) Manager instances.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/ucs/CiscoUCS_AdapterGuide.html
- Cisco TEO Adapter Guide for IBM DB2 Database—The Cisco TEO Adapter for IBM DB2 Database provides information on defining activities and targets to manage DB2 database objects and execute SQL queries.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/ibm_db2_db/DB2Database_AdapterGuide.html
- Cisco TEO Adapter Guide for Email—The Cisco TEO Email Adapter provides support for sending email via SMTP and receiving email via POP3 and IMAP email accounts.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/email/Email_AdapterGuide.html
- Cisco TEO Adapter Guide for Generic (Microsoft OLEDB) Database—The Cisco TEO Adapter for Generic (Microsoft OLEDB) Database provides information on defining activities and targets to manage generic database objects and execute SQL queries.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/generic_db/Generic_AdapterGuide.html
- Cisco TEO Adapter Guide for JMX—The Cisco TEO JMX Adapter provides the functionality in Tidal Enterprise Orchestrator to support general MBean monitoring on JMX servers. This guide provides information on the objects supported by the JMX Adapter.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/jmx/JMX_AdapterGuide.html
- Cisco TEO Adapter Guide for Microsoft Active Directory—The Cisco TEO Adapter for Microsoft Active Directory provides access to Active Directory groups, containers and organizational units through common administrative tasks and objects provided by the Active Directory adapter.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/microsoft_active_directory/ActiveDirectory_AdapterGuide.html
- Cisco TEO Adapter Guide for Microsoft SCOM—The Cisco TEO Adapter for Microsoft System Center Operations Manager 2007 provides information on alerts and performance counters in SCOM 2007.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/microsoft_scom/SCOM_AdapterGuide.html
- Cisco TEO Adapter Guide for Microsoft SQL Server Database—The Cisco TEO Adapter for Microsoft SQL Server Database Adapter provides information on defining activities and targets to manage SQL Server database objects and execute SQL queries.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/microsoft_sql_svr_db/SQLServer_AdapterGuide.html
- Cisco TEO Adapter Guide for Microsoft Windows—The Cisco TEO Adapter for Microsoft Windows provides information on querying and executing, common Windows performance tasks.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/a_dapter/microsoft_windows/Windows_AdapterGuide.html

- Cisco TEO Adapter Guide for OLAP Database—The Cisco TEO Adapter for OLAP Database provides the functionality in Tidal Enterprise Orchestrator to support collecting statistics from SAP BI Data Warehouse environments. This guide provides information on the objects supported by the OLAP Database Adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/olap/OLAP_AdapterGuide.html

- Cisco TEO Adapter Guide for Oracle Database—The Cisco TEO Adapter for Oracle Database provides information on defining activities and targets to manage Oracle database objects and execute SQL queries.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/oracle_db/Oracle_AdapterGuide.html

- Cisco TEO Adapter Guide for SAP ABAP—The Cisco TEO Adapter for SAP ABAP provides the functionality in Tidal Enterprise Orchestrator to support task automation and problem resolution in SAP ABAP environments. It also provides the ability to retrieve CCMS data, call remote-enabled functions, and to simplify user administration in SAP. This guide provides information on the objects supported by the Cisco TEO Adapter for SAP ABAP.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/sap_abap/SAP_ABAP_AdapterGuide.html

- Cisco TEO Adapter Guide for SAP Java—The Cisco TEO Adapter for SAP Java provides the functionality in Tidal Enterprise Orchestrator to support task automation and problem resolution in SAP Java environments, and to simplify user administration in SAP. This guide provides information on the objects supported by the Cisco TEO Adapter for SAP Java.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/sap_java/SAP_Java_AdapterGuide.html

- Cisco TEO Adapter Guide for SNMP Adapter—The Cisco TEO SNMP Adapter provides the necessary information for sending and receiving SNMP traps.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/snmp/SNMP_AdapterGuide.html

- Cisco TEO Adapter Guide for Terminal Adapter—The Cisco TEO Terminal Adapter provides information on executing commands or scripts against a system or network device using a SSH or Telnet protocol.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/terminal/Terminal_AdapterGuide.html

- Cisco TEO Adapter Guide for Tidal Server Provisioner—The Cisco TEO Adapter for Tidal Server Provisioner provides the functionality in Tidal Enterprise Orchestrator to support automation of tasks on Tidal Server Provisioner servers. The adapter provides activities to create and edit provisioning roles and imaging profiles that can be used for provisioning operating systems and VMWare ESX/ESXi Hypervisor. This guide provides information on the objects supported by the Tidal Server Provisioner adapter.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/tsp/TSP_AdapterGuide.html

- Cisco TEO Adapter Guide for VMware—The Cisco TEO Adapter for VMware provides information on connecting to a virtual infrastructure and automate the process managing virtual machines.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/vmware/VMware_AdapterGuide.html

- Cisco TEO Adapter Guide for Web Services—The Web Service adapter is designed to support general web service calls and send requests using web service methods and other parameters to generate an XML output.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/adapter/web_services/WebServices_AdapterGuide.html

Process Automation Documentation

- Cisco TEO Process Automation Guide for Automation for SAP BOBJ Accelerator—The Cisco TEO Automation Pack for Automation for SAP BOBJ Accelerator contains the content used to automate monitoring Business Objects XI Data Services content. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/auto_bobj_acc/Auto_BOBJ_Acc_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Automation for SAP BOBJ Enterprise - The Cisco TEO Automation Pack for Automation for SAP BOBJ Enterprise contains the content used to automate system monitoring and corrective actions for Business Objects XI Data Services content. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/auto_bobj_ent/Auto_SAP_BOBJ_Ent_ProcessAutomation.html

- Cisco TEO Process Automation Guide for BMC Remedy—This guide contains information about the Cisco TEO Automation Pack for BMC Remedy content that supports synchronization of TEO incidents with corresponding Remedy incidents. It includes instructions for importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/remedy/BMC_Remedy_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Cloud—The Cisco TEO Cloud Automation Packs include the content to support integration with newScale requesting services, provisioning virtual and physical servers, and orchestrating fulfillment of cloud service requests. This guide provides information on importing the Cisco TEO Automation Packs for Cloud and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/cloud/Cloud_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Cisco UCS—The Cisco TEO Automation Pack for Cisco UCS contains the content to support task automation on Cisco UCS Manager instances. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/ucs/Cisco_UCS_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Incident Analysis for SAP—The Cisco TEO Automation Pack for Incident Analysis for SAP contains the content used to automate best practices for identifying and analyzing availability and performance problems within your SAP environment. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.

http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/ia_sap/IncidentAnalysis_SAP_ProcessAutomation.html

- Cisco TEO Process Automation Guide for Microsoft Active Directory—This guide provides information on importing and using the content included in the Cisco TEO Automation Pack for Microsoft Active Directory in Tidal Enterprise Orchestrator.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/active_directory/ActiveDirectory_ProcessAutomation.html
- Cisco TEO Process Automation Guide for Microsoft Windows Server—This guide provides information on importing and using the content included in the Cisco TEO Automation Pack for Microsoft Windows Server in Tidal Enterprise Orchestrator.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/windows/ProcessAutomation_Windows.html
- Cisco TEO Process Automation Guide for Automation for SAP BW and BWA—The Cisco TEO Automation Pack for Automation for SAP BW and BWA includes the content used to automate best practices for monitoring SAP BW availability, operations and performance. This guide provides information on importing the automation pack and using the content in Tidal Enterprise Orchestrator.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/assess_sap_bwa/Assess_SAP_BWA_ProcessAutomation.html
- Cisco TEO Process Automation for System Copy for SAP— Provides information on importing and using the System Copy for SAP Systems automation pack to automate your system copy procedures
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/sap_syscopy/SytemCopy_SAP_ProcessAutomation.html
- Cisco TEO Process Automation Guide for Task Automation for SAP—The Cisco TEO Automation Pack for Task Automation for SAP contains the content used to automate best practices for resolving performance problems within your SAP environment. This guide provides information on importing that automation pack and using the content in Tidal Enterprise Orchestrator.
http://www.cisco.com/en/US/customer/docs/net_mgmt/datacenter_mgmt/process_auto/teo/v2_2/process_auto/task_auto_sap/TaskAuto_SAP_ProcessAutomation.html