

SCCP Analog Phone for Cisco Unified Communications Manager Express Quick Reference

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This document lists the default feature codes for accessing SCCP features on analog phones connected to a voice gateway under the control of a Cisco Unified Communications Manager Express (Cisco Unified CME). Not all features are supported by all versions of Cisco Unified CME. For feature information, see the [SCCP Supplementary Services Features on FXS Ports on Cisco IOS Voice Gateways Configuration Guide](#).

Feature	Default Access Code	How to Access Feature
Audible Message-Waiting Indication (AMWI) Notifies you of new voice mail.	—	No action required on phone. You hear the message waiting indication tone when you pick up the handset whenever a new voice message is waiting to be heard.
Call Forward All (CFA) Forwards all calls to a target number.	**1	Dial the target phone number after hearing the beeps. You hear a confirmation tone when the handset is picked up to indicate all incoming calls are being forwarded. If you try to activate CFA after it is already activated, you hear a fast busy tone.
Call Forward All Cancel Cancels an active CFA condition.	**2	You hear a confirmation tone when the handset is picked up to indicate incoming calls are no longer being forwarded.
Call Forward Busy (CFB) Forwards calls to a target number when the called number is busy.	—	No action required on phone.
Call Forward No Answer (CFNA) Forwards calls to a target number when there is no answer at the called number.	—	No action required on phone.
Call Park and Call Pickup Directed Puts a call on hold at a designated extension so that it can be retrieved by anyone.	**6	Park a call by transferring it to a call-park slot. Retrieve the call by dialing the call-park slot number where the call was parked after dialing the access code. Retrieve the last call parked by your own extension by dialing an asterisk (*).
Call Pickup of Ringing Extension, Directed Allows incoming calls to be picked up by phones other than the ringing phone.	**6	Dial the ringing extension number after dialing the access code.
Call Pickup Group Allows you to pickup incoming calls in a different pickup group from you.	**4	Dial the number of the pickup group after dialing the access code.
Call Pickup Local Allows you to pickup incoming calls in the same pickup group as you.	**3	—
Call Transfer Connects call to a third party that you dial.	—	During a call, press hookflash to receive a dial tone. Dial number for transfer and either stay online to announce or hang up. The call is transferred when you hang up. For a blind transfer, you do not have to hang up.
Call Waiting Announces a second call during an active call.	—	During a call, when you hear the tone, press hookflash to toggle between the active call and the incoming call. The call waiting tone plays continuously.

Feature	Default Access Code	How to Access Feature
Caller ID Displays calling number, caller name, and time of call.	—	No action required on phone.
Conference Call Initiates a three-party conference.	—	During a call, press hookflash for a dial tone, dial a third party, and then press hookflash again to connect all three parties.
DC Voltage Based VMWI Notifies you that there are waiting voice messages.	—	No action required on phone. You see the message waiting indication lamp flashing on certain analog phones that support a DC-voltage-controlled MWI lamp whenever a new voice message is waiting to be heard.
Meet-Me Conference Initiate or join a meet-me conference call.	* * 5	Dial feature access code and, following the confirmation tone, the meet-me conference number to initiate a meet-me conference. Participants can join the conference by dialing the meet-me conference number.
Redial Dials again the last number dialed from this phone.	* #	—
Speed Dial 1 Dials the telephone number associated with speed dial 1.	* 1	—
Speed Dial 2 Dials the telephone number associated with speed dial 2.	* 2	—
Speed Dial 3 Dials the telephone number associated with speed dial 3.	* 3	—
Speed Dial 4 Dials the telephone number associated with speed dial 4.	* 4	—
Speed Dial 5 Dials the telephone number associated with speed dial 5.	* 5	—
Speed Dial 6 Dials the telephone number associated with speed dial 6.	* 6	—
Speed Dial 7 Dials the telephone number associated with speed dial 7.	* 7	—
Speed Dial 8 Dials the telephone number associated with speed dial 8.	* 8	—
Speed Dial 9 Dials the telephone number associated with speed dial 9.	* 9	—

Feature	Default Access Code	How to Access Feature
Speed Dial to Voice Mail Dials the voice-mail number using an abbreviated code.	*0	—
VMWI Notifies you that there are waiting voice messages.	—	No action required on phone. You see the message waiting indication (MWI) lamp flashing on certain analog phones that support an MWI lamp whenever a new voice message is waiting to be heard.



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