



# Preface

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## Overview

This document provides information about understanding, installing, and operating the Cisco IPICS Dispatch Console, and provides information about related activities. The Cisco IPICS Dispatch Console is a component of the Cisco IP Interoperability and Collaboration System (IPICS). It enables management of Cisco IPICS resources and control of Cisco IPICS incidents through an on-screen interface that runs on a client PC.

## Organization

This manual is organized as follows:

Chapter 1, “Overview”	Introduces the Cisco IPICS Dispatch Console, its operation, and components, explains how to start and exit the Cisco IPICS Dispatch Console, describes upgrades, and provides guidelines for use
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<a href="#">Chapter 2, “Cisco IPICS Dispatch Console Installation, Configuration, and Maintenance”</a>	Provides instructions that explain how to install and uninstall the Cisco IPICS Dispatch Console, and provides information about optimizing its operation
<a href="#">Chapter 3, “Cisco IPICS Dispatch Console Reference”</a>	Provides detailed information about the Cisco IPICS Dispatch Console windows, menus, features, and options

## Obtaining Documentation and Support

For information about obtaining documentation, submitting a service request, and gathering additional information, see the monthly *What’s New in Cisco Product Documentation*. This document also lists all new and revised Cisco technical documentation. It is available at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>