



## CHAPTER 2

# Quick Reference

---

This chapter provides quick reference information about common tasks that you can perform with the IPICS Mobile Client. It also explains the icons and buttons that the IPICS Mobile Client can display.

Before you can use these features, your iPhone must download the IPICS Mobile Client application. It also must download an SSL certificate from each Cisco IPICS server that it will access. See [Chapter 1, “Getting Started,”](#) for more information.





This chapter includes these topics:

- [Task Quick Reference, page 2-1](#)
- [Icons and Buttons Quick Reference, page 2-5](#)

## Task Quick Reference

[Table 2-1](#) briefly describes many tasks that you may perform when using the IPICS Mobile Client as a participant in an incident. For more detailed instructions about these and other IPICS Mobile Client tasks and features, see [Chapter 3, “Using the IPICS Mobile Client.”](#)




**Table 2-1 IPICS Mobile Client Quick Reference**

Task	Procedure
Start the IPICS Mobile Client and log in to a Cisco IPICS Server.	<ol style="list-style-type: none"> <li>1. Touch the Cisco IPICS application icon .</li> <li>2. Touch the Server field, touch or enter the fully qualified hostname of a Cisco IPICS server, then touch the <b>return</b> button.</li> <li>3. Touch the User field, touch or enter your Cisco IPICS user name, then touch the <b>return</b> button.</li> <li>4. Touch the Password field, enter your Cisco IPICS password, then touch the <b>return</b> button.</li> <li>5. Touch the <b>Login</b> button.</li> </ol>
Exit the IPICS Mobile Client without logging out.	Touch the iPhone <b>Home</b> button.
Log out of the IPICS Mobile Client.	Touch the Logout icon  .
View a resource (journal, photo, or video clip) that is associated with an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. (Optional) Touch the Chronological View icon  to see a list of resources in the order that they were added or touch the Category View icon  to see a list of resource categories.</li> <li>4. In the chronological view, touch a resource name or, in the category view, touch a resource type then touch the resource name.</li> </ol>

**Table 2-1** *IPICS Mobile Client Quick Reference (continued)*

<b>Task</b>	<b>Procedure</b>
Add a journal to an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. Touch the <b>Add Media</b> icon.</li> <li>4. Touch the <b>Journal</b> button.</li> <li>5. Enter up to 200 characters of text.</li> <li>6. Touch the <b>Done</b> button.</li> </ol>
Take a photograph and add it to an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. Touch the <b>Add Media</b> icon.</li> <li>4. Touch the <b>Photo</b> button.</li> <li>5. Touch the iPhone camera icon to take a photograph.</li> <li>6. Touch the <b>Use</b> button.</li> <li>7. (Optional) Enter a name of up to 30 characters.</li> <li>8. Touch the <b>Upload</b> button</li> </ol>
Record a video clip and add it to an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. Touch the <b>Add Media</b> icon.</li> <li>4. Touch the <b>Video</b> button.</li> <li>5. Touch the iPhone video icon to record a video clip.</li> <li>6. Touch the iPhone video icon again to stop recording.</li> <li>7. Touch the <b>Use</b> button.</li> <li>8. (Optional) Enter a name of up to 30 characters.</li> <li>9. Touch the <b>Upload</b> button</li> </ol>

**Table 2-1** *IPICS Mobile Client Quick Reference (continued)*

<b>Task</b>	<b>Procedure</b>
Add an image from an iPhone photo album or a video clip from the iPhone camera roll to an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. Touch the <b>Add Media</b> icon.</li> <li>4. Touch the <b>Saved Photo</b> button or the <b>Saved Video</b> button.</li> <li>5. If you are adding an image, touch the photo album that contains the image.</li> <li>6. Locate and touch the image or video clip that you want to upload.</li> <li>7. If you are uploading video, touch the <b>Choose</b> button.</li> <li>8. (Optional) Enter a name of up to 30 characters.</li> <li>9. Touch the <b>Upload</b> button</li> </ol>
Use an iPhone as a PTT <sup>1</sup> device for an incident.	<ol style="list-style-type: none"> <li>1. Log in to a Cisco IPICS server.</li> <li>2. Touch the incident that you want.</li> <li>3. Touch the PTT icon  to enter PTT mode.</li> <li>4. Touch and hold the PTT button to talk. Release the button when you are not talking.</li> <li>5. Touch the Exit button to exit PTT mode.</li> </ol>
Reestablishing a connection to a Cisco IPICS RMS <sup>2</sup> or UMS <sup>3</sup> component.	Touch the <b>Reconnect</b> icon  .
Viewing on-screen help.	Touch the <b>Help</b> icon  .

1. PTT = push-to-talk.









2. RMS = router media service.

3. UMS = unified media service.











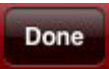
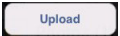
## Icons and Buttons Quick Reference

Table 2-2 describes many of the common icons and buttons that you may see as you use the IPICS Mobile Client. It also includes references to the sections in this manual that describe use of an icons or button in more detail.

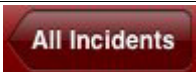
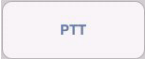

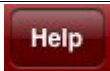
**Table 2-2** *IPICS Mobile Client Icons and Buttons*

Item	Description	
<b>Icons</b>		
	Chronological View button—displays a list of resources in the order that they were added to an incident	See the <a href="#">“Viewing an Incident Resource”</a> section on page 3-6
	Category View button—displays a list of resources that are arranged by category	
	Live video feed that is available from an incident	
	Archived video clip that is stored with an incident	
	Image that is stored with an incident	
	Journal that is stored with an incident	
	Access functions for adding a journal, image, or video clip to an incident	See the <a href="#">“Adding a Resource”</a> section on page 3-9
	Puts the iPhone into PTT <sup>1</sup> mode	See the <a href="#">“Using an iPhone as a PTT Device”</a> section on page 3-12

**Table 2-2** *IPICS Mobile Client Icons and Buttons (continued)*

Item	Description	
	The iPhone cannot transmit or receive audio	See the <a href="#">“Reestablishing Connectivity to a Cisco RMS or UMS Component”</a> section on page 3-13
	Causes the iPhone to attempt to reestablish a connection to the Cisco IPICS RMS <sup>2</sup> or UMS <sup>3</sup> component	
	Controls volume of audio from within the application, and selects which iPhone speaker to use	See the <a href="#">“Controlling the Volume and Speaker Used”</a> section on page 3-14
	Logs you out of the IPICS Mobile Client	See the <a href="#">“Exiting the IPICS Mobile Client”</a> section on page 3-4
	Displays the help screen	See the <a href="#">“Accessing the Help Screen”</a> section on page 3-15
<b>Buttons</b>		
	Lets you create a journal to add to an incident	See the <a href="#">“Adding a Resource”</a> section on page 3-9 and the <a href="#">“Accessing the Help Screen”</a> section on page 3-15
	Lets you create a photograph to add to incident	
	Lets you create a video clip to add to incident	
	Lets you identify an image from the iPhone photo albums to add to an incident	
	Lets you identify a video clip from the iPhone camera roll to add to an incident	
	Uploads a journal to the Cisco IPICS server, or exits the on-screen help display	
	Identifies an image or video clip to add to an incident	
	Uploads an image or video clip to an incident	

**Table 2-2** *IPICS Mobile Client Icons and Buttons (continued)*

Item	Description	
	Returns to a list of active incidents	See the “ <a href="#">Viewing an Incident Resource</a> ” section on page 3-6
	Push and hold to talk to other incident participants	See the “ <a href="#">Using an iPhone as a PTT Device</a> ” section on page 3-12
	Exit from PTT mode	
	Displays the top of the FAQ list when you are viewing the Help screen	See the “ <a href="#">Accessing the Help Screen</a> ” section on page 3-15

1. PTT = push-to-talk.
2. RMS = router media service.
3. UMS = unified media service.

