

Accessing Cisco IPICS Documentation

You can access the complete Cisco IPICS documentation set at the following URL:

www.cisco.com/go/ipicstechdocs

Documents are available in .htm and .pdf formats. To access and print documentation in .pdf format, you must install the Adobe Acrobat Reader, which is available at: <http://www.adobe.com>.

Obtaining Technical Support

To open a request for technical assistance with Cisco IPICS, contact the Cisco Technical Assistance Center (TAC) in one of the following ways:

Online:	http://www.cisco.com/tac
E-mail:	tac@cisco.com (please include “Cisco IPICS” in the Subject line)
Phone	In North America: 800 553-2447 Outside North America: 408-526-7209



RESOURCES CARD



Cisco IPICS Release 4.0(2)

This Resources Card lists information that is available to users of Cisco IP Interoperability and Collaboration System (Cisco IPICS), release 4.0(2). This card describes the Cisco IPICS documentation and indicates target audiences. It also describes how to access Cisco IPICS documentation and how to obtain technical support.

Americas Headquarters
Cisco Systems, Inc.
170 West Tasman Drive
San Jose, CA 95134-1706
USA
<http://www.cisco.com>
Tel: 408 526-4000
800 553-NETS (6387)
Fax: 408 527-0883



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Cisco IPICS Documentation and Description	Target Audience
<i>Cisco IPICS Server Administration Guide, Release 4.0(2)</i> —This document contains information about the key configuration, operation, and management tasks for the Cisco IPICS server.	Administrator
<i>Cisco IPICS Server Installation and Upgrade Guide, Release 4.0</i> —This document describes how to install, configure, and upgrade the Cisco IPICS server software and Cisco IPICS operating system.	Administrator
<i>Cisco IPICS Dispatch Console User Guide, Release 4.0(2)</i> —This document provides information about understanding, installing, and operating the Cisco IPICS Dispatch Console, and provides information about related activities.	All
<i>Cisco IPICS Mobile Client for Apple iPhone Reference Guide</i> —This document provides detailed information about the Cisco IPICS Dispatch Console application for the Apple iPhone.	All
<i>Cisco IPICS API Reference Guide, Release 4.0</i> —This document provides the information that is required to understand and use the Cisco IPICS release 4.0(x) application programming interface (API)	API developer
<i>Release Notes for Cisco IPICS Release 4.0(2)</i> —This document describes new and changed features and provides important notes and information for Cisco IPICS release 4.0(2). It also lists important caveats that affect Cisco IPICS and describes how to use Bug Toolkit to find information about caveats.	All
<i>Cisco IPICS Compatibility Matrix</i> —This document contains information about hardware and software that is supported for use with Cisco IPICS.	All
<i>Cisco IPICS 4.0(2) Resources Card (Documentation Locator)</i> —This document provides a summary of the documentation that is available for this release of Cisco IPICS.	All