



I N D E X

Symbols

* (asterisk), in Cisco IPICS Administration Console windows [1-10, 1-14](#)

A

About, in Administration Console [1-17](#)

accessing

Activity Log Management window [2-121](#)

Activity Log Options window [2-126](#)

Administration Console [1-12](#)

Channel Groups window [2-32](#)

Channels window [2-4](#)

Descriptors window [2-68](#)

Dial Engine drawer [8-1](#)

Download PMC window [5-2](#)

License Management window [2-107](#)

Locations window [2-80](#)

Multicast Pool window [2-84](#)

My Profile window [5-2](#)

online help [1-17](#)

Ops View window [6-3](#)

Options window [2-128](#)

PMC Installer window [2-161](#)

PMC Regions window [2-163](#)

PMC Versions window [2-143](#)

Policy Management drawer [7-1](#)

Radios window [2-48](#)

RMS window [2-92](#)

Skins window [2-158](#)

User Groups window [3-46](#)

Users window [3-3](#)

Virtual Talk Groups window [4-1](#)

action

activate VTG [7-8](#)

definition [7-1](#)

deleting [7-18](#)

dial-out [7-8, 7-16](#)

in multi-purpose type policy [7-12](#)

invite to VTG [7-8, 7-12](#)

managing [7-8](#)

notification [7-8](#)

overview [7-8](#)

reactivating [7-29](#)

VTG add participants [7-8, 7-15](#)

activating

policy [7-24](#)

- RMS [2-98](#)
- VTG [4-19, 7-12](#)
- active
 - channel state in Channel window, described [2-13](#)
 - multicast address [2-85, 2-89](#)
 - VTG [4-2](#)
 - VTG guidelines [4-17](#)
- active users
 - fields, described [2-115](#)
 - viewing [2-114](#)
 - viewing information for [2-114](#)
- activity log
 - described [2-119](#)
 - downloading [2-121](#)
 - managing [2-119](#)
 - managing activity types per ops view [2-125](#)
 - options per ops view [2-125](#)
 - types [2-125](#)
 - understanding the Activity Log Management window [2-120](#)
 - viewing [2-121](#)
 - viewing and downloading [2-121](#)
 - viewing and downloading archived [2-123](#)
- activity log retention period, setting described [2-130](#)
- adding [2-158, 2-164](#)
 - alert tone set [2-154](#)
 - a sequence of multicast addresses to multicast pool [2-87](#)
 - channel [2-7](#)
 - channel group [2-33](#)
 - descriptors [2-70](#)
 - locations [2-81](#)
 - multicast address to multicast pool [2-86](#)
 - radio [2-50](#)
 - radio and tone descriptors [2-70](#)
 - regions [2-164](#)
 - RMS [2-99](#)
 - skins [2-158](#)
 - user [3-6](#)
 - user group [3-47](#)
 - VTG [4-9](#)
- address
 - e-mail, of user [3-12](#)
 - information for user [3-11](#)
 - multicast address [2-85](#)
 - of user, in user profile [5-5](#)
 - street, of user in Users window [3-11](#)
- Address Information tab [3-11](#)
- Administration Console
 - accessing [1-12](#)
 - Authentication window [1-12](#)
 - client system requirements [1-12](#)
 - displaying current data [1-11](#)
 - exiting [1-14](#)
 - logging in [1-12](#)
 - logging out [1-14](#)
 - obtaining information about [1-17](#)
 - online help [1-17](#)

- overview [1-8](#)
- refreshing [1-11](#)
- timeout [1-17](#)
- advanced PMC permissions [3-19](#)
- advanced PMC permissions, field described [5-8](#)
- alerting tones
 - See* alert tones
- alert tones
 - adding [2-154](#)
 - associating ops views [2-156](#)
 - creating alert tone sets [2-152](#)
 - deleting [2-157](#)
 - managing [2-151](#)
 - viewing or editing alert tone sets [2-155](#)
- allow latch
 - field in user profile [5-8](#)
 - for channel [2-19](#)
 - for radio [2-55](#)
 - in PMC tab [3-19](#)
- all role, described [1-8, 3-12](#)
- associating
 - alert tones to ops views [2-156](#)
 - channel with user [3-28](#)
 - ops views with user group [3-51](#)
 - ops view with user [3-39](#)
 - phone with user [3-31](#)
 - policy with user [3-32, 7-23](#)
 - radio with user [3-34](#)
 - user with policy [3-32, 7-23](#)

- user with user [3-30](#)
- Associations tab [3-22](#)
- audio, disable [3-19](#)
- audio client [1-7](#)
- authentication log file [3-18, 3-20](#)
- Authentication window [1-12](#)

B

- backup and restore operations
 - overview [9-1](#)
 - performing [9-1](#)
- browser
 - guidelines for using [1-11](#)
 - memory issues [1-12](#)
 - pop-up windows, disabling blocking [1-12](#)
 - refreshing windows [1-11](#)

C

- calculating DSPs [A-18](#)
- CAP XML file, for external notification [C-5](#)
- caveats [2-47](#)
- changing status of VTG [4-18](#)
- Channel [3-35](#)
- channel
 - active status [2-13](#)
 - adding [2-7](#)
 - adding to VTG template [4-7](#)

- allow association to users, field described [2-11](#)
 - allow latch, described [2-19](#)
 - allow use in VTGs field, described [2-12](#)
 - associated [3-37](#)
 - associated ops view, field described [2-17](#)
 - associating radio signals with user [2-28](#)
 - associating to ops views [2-25](#)
 - associating user with [3-28](#)
 - associating with user [2-26](#)
 - available [3-36](#), [3-52](#)
 - changing status [2-21](#)
 - channel color, field described [2-19](#)
 - channel region, field described [2-19](#)
 - channel selector, field described [2-16](#)
 - deleting [2-31](#)
 - deleting from a channel group [2-38](#)
 - described [2-2](#)
 - disabled status [2-13](#)
 - disabling [2-21](#)
 - editing information [2-8](#)
 - enabled status [2-13](#)
 - enable latch, field described [2-19](#), [2-55](#)
 - enable VAD, field described [2-18](#)
 - enabling [2-21](#)
 - in inactive VTG [4-7](#)
 - listen only, field described [2-19](#)
 - location [2-14](#)
 - location, field described [2-14](#)
 - mixing secure and non-secure in VTG [4-7](#)
 - multicast address, field described [2-15](#)
 - multicast address port, field described [2-15](#)
 - name, field described [2-9](#)
 - PMC region field described [2-19](#)
 - preferred codec, described [2-10](#)
 - radio, field described [2-15](#)
 - removing [2-31](#)
 - removing from a channel group [2-38](#)
 - RX mute during PTT, field described [2-18](#)
 - search for in VTG window [4-35](#)
 - secure, field described [2-10](#)
 - status [2-13](#)
 - type, field described [2-13](#)
 - unavailable for VTG [4-32](#)
 - viewing associations [2-30](#)
 - viewing information [2-8](#)
- Channel dashboard
- elements [10-4](#)
 - overview [10-4](#)
- channel group
- adding [2-33](#)
 - adding to VTG template [4-8](#)
 - associated ops view, field described [2-35](#)
 - associated VTG [2-38](#)
 - associated VTG status [2-38](#)
 - associating ops views to [2-39](#)
 - channels in [2-3](#)
 - deleting [2-40](#)
 - deleting a channel from [2-38](#)

- described [2-3](#)
- editing information [2-34](#)
- name [2-35](#)
- removing [2-40](#)
- removing a channel from [2-38](#)
- viewing associations [2-37](#)
- viewing information [2-34](#)
- Channel Selector Permissions [3-35](#)
- channel selectors
 - associated channel field, described [2-46](#)
 - enabled status check box [2-46](#)
 - label [2-45](#)
- channel statistics log file [3-18, 3-20](#)
- Cisco IOS documentation [xxiii](#)
- Cisco IPICS
 - Administration Console [1-8](#)
 - database
 - backing up [9-4](#)
 - logs [9-20](#)
 - restoring [9-13](#)
 - deployment options [1-4](#)
 - getting started [1-2](#)
 - hardware components [1-4](#)
 - initial configuration [1-2](#)
 - IP multicast address guidelines for [2-86](#)
 - logging in to [5-1](#)
 - Login window [5-1](#)
 - overview [1-1, 1-4](#)
 - role [1-7](#)
 - server [1-5](#)
 - session timeout period setting [2-131](#)
 - setting up [1-2](#)
 - software components [1-4](#)
- Cisco IPICS policy engine
 - See* policy engine
- Cisco IPICS server
 - Administration Console [1-8](#)
 - described [1-5](#)
 - usage guidelines [1-9](#)
- Cisco IPICS service
 - about [B-1](#)
 - configuring for Cisco Unified Communications Manager [B-2](#)
 - configuring for Cisco Unified Communications Manager Express [B-4](#)
 - disabling log in [B-2](#)
 - subscribing to [B-5](#)
 - using [B-7](#)
- Cisco IPICS session timeout [2-131](#)
- Cisco IPICS session timeout period, setting described [2-131](#)
- Cisco IP Interoperability and Collaboration System
 - See* Cisco IPICS
- Cisco Land Mobile Radio (LMR) over IP/SRND documentation [xxii](#)
- Cisco router
 - configuring as SIP provider [8-48](#)
 - function in a Cisco IPICS deployment [1-7](#)
- Cisco Security Agent documentation [xxii](#)

Cisco Unified Communications Manager

- configuring as SIP provider [8-43](#)
- configuring Cisco IPICS service for [B-2](#)
- documentation [xxi](#)
- function in a Cisco IPICS deployment [1-7](#)

Cisco Unified Communications Manager Express

- configuring Cisco IPICS service for [B-4](#)
- documentation [xxi](#)

Cisco Unified IP Phone

- accessing Cisco IPICS service from [B-7](#)
- allow latch [3-19](#)
- audio [3-19](#)
- dial login for [3-13](#)
- digit ID [3-14](#), [5-6](#)
- digit password [3-14](#)
- disable [3-15](#)
- documentation [xxi](#)
- enable [3-15](#)
- latching [3-21](#)
- listen only [3-19](#), [3-21](#)
- managing for user [3-15](#)
- mute [3-15](#)
- subscribing to Cisco IPICS service [B-5](#)
- timeout period, setting described [2-131](#)
- timeout period setting [2-131](#)
- unmute [3-15](#)
- user in VTG [4-21](#)
- using as a PTT device [B-1](#)

cluster view daemon, trace file [8-4](#)

codec [2-10](#), [8-39](#)

communications preferences

- configuring [3-24](#)
- described [3-23](#)
- managing [3-23](#)

configuring

- Cisco IPICS [1-2](#)
- controllers [A-6](#)
- default tone sequences [2-47](#)
- ds0 groups [A-6](#)
- RMS [A-2](#)
- RMS security features [A-2](#)

configuring Cisco IOS Express as SIP provider [8-48](#)

connection type, multicast address [2-85](#), [2-89](#)

control function permissions [3-36](#)

control functions [3-37](#)

controllers

- configuring T1/E1 controllers [A-6](#)
- on RMS [2-97](#)

copying a user [3-6](#)

customized script prompts

- codec [8-18](#)
- deleting [8-20](#)
- described [8-16](#)
- downloading [8-19](#)
- renaming [8-20](#)
- uploading [8-18](#)
- viewing list of [8-17](#)

Customized Script Prompts window [8-17](#)

D

Dashboard window, overview [10-1](#)

database

backing up [9-4](#)

choosing a backup destination [9-12](#)

manually starting database server [9-28](#)

options

changing [9-9](#)

default [9-9](#)

options for restoring [9-14](#)

restoring [9-13](#)

troubleshooting a backup procedure [9-22](#)

troubleshooting a restore procedure [9-22](#)

Database Management window

overview [9-3](#)

tabs inside of [9-3](#)

deactivated

RMS [2-98](#)

RMS status [2-96](#)

VTG [4-19](#)

DEBUG-level error messages [10-13](#)

debug log file [3-18, 3-20](#)

debug trace level [8-5](#)

dedicated dial engine, for external notification [C-2](#)

dedicated-dial-engines.xml file [C-2](#)

default language folder [8-12](#)

deleting

action from policy [7-18](#)

alert tones [2-157](#)

channel [2-31](#)

channel from a channel group [2-38](#)

channel group [2-40](#)

descriptors [2-73](#)

languages [8-14](#)

locations [2-83](#)

multicast address [2-90](#)

PMC regions [2-166](#)

PMC skins [2-160](#)

PMC versions [2-150](#)

policy [7-25](#)

radio [2-61](#)

radio and tone descriptors [2-73](#)

RMS [2-104](#)

spoken names prompts [8-30](#)

trigger from policy [7-22](#)

user [3-44](#)

user group [3-54](#)

VTG [4-16](#)

deployment, of Cisco IPICS [1-4](#)

descriptors

adding [2-70](#)

deleting [2-73](#)

managing radio and tone [2-62](#)

updating [2-71](#)

diagnostic information

downloading [10-11](#)

viewing [10-7](#)

Diagnostics window

- diagnostic summary pane, described [10-11](#)
- elements [10-8](#)
- overview [10-1, 10-7](#)

dial engine

- codec [8-39](#)
- described [8-1](#)
- parameters [8-38](#)
- services
 - obtaining information about [8-2](#)
 - status [8-3](#)
- trace file [8-4](#)

Dial Engine drawer, accessing [8-1](#)

dial engine script

- See scripts [8-31](#)

Dial Engine Script notification [7-11](#)

dial-in

- assigning to ops view [6-19](#)
- configuring SIP provider for [8-43](#)
- SIP trunk [8-46](#)

dial-in floor [7-34](#)

dialing out to participants in an active VTG [4-28](#)

dial-in phone

- disable [3-15](#)
- enable [3-15](#)
- listen only [3-19, 3-21](#)
- managing for user [3-15](#)
- mute [3-15](#)
- unmute [3-15](#)

dial login

- configuring [3-13](#)
- described [3-13](#)

Dial Login tab [3-14](#)

Dial notification [7-10](#)

dial-out

- configuring SIP provider for [8-43](#)
- SIP trunk [8-46](#)

dial-out action [7-8, 7-16](#)

dial preferences

- configuring [3-24](#)
- described [3-23](#)
- order of [3-27](#)

dial prefix [8-40](#)

digit ID [3-14, 5-6](#)

digit password (PIN) [3-14, 5-7](#)

direct dial

- adding numbers [8-41](#)
- configuring SIP provider for [8-43](#)
- deleting numbers [8-42](#)
- described [8-39](#)
- dial prefix [8-40](#)
- updating numbers [8-42](#)
- viewing information about numbers [8-42](#)
- viewing list of numbers [8-40](#)

Direct Dial Management window [8-40](#)

direct two-way channels [3-30](#)

disable

- audio [3-19](#)

- Cisco Unified IP Phone [3-15](#)
 - dial-in phone [3-15](#)
 - end device [3-15](#)
 - listen only [3-21](#)
 - PMC [3-15](#)
 - radio [2-60](#)
 - voice activation detection (VAD) [3-21](#)
 - disable audio, in user profile [5-8](#)
 - disabled channel [2-13](#)
 - disabled user [3-42](#)
 - disable PMC activity log upload, setting described [2-139](#)
 - disable RMS comparator, setting described [2-129](#)
 - disabling
 - latch in User Details window [4-26](#)
 - PMC attributes in an active VTG [4-28](#)
 - user [3-42](#)
 - dispatcher role
 - described [1-8, 3-12](#)
 - responsibilities [4-1](#)
 - documentation
 - Cisco 7800 Series Media Convergence Servers [xxi](#)
 - Cisco IOS [xxiii](#)
 - Cisco Land Mobile Radio (LMR) over IP/SRND [xxii](#)
 - Cisco Security Agent [xxii](#)
 - Cisco Unified Communications Manager [xxi](#)
 - Cisco Unified Communications Manager Express [xxi](#)
 - Cisco Unified IP Phones [xxi](#)
 - session initiation protocol (SIP) [xxii](#)
 - downloading
 - activity logs [2-121](#)
 - archived activity logs [2-123](#)
 - PMC [5-2](#)
 - DS0
 - destination [2-102](#)
 - disabling [2-103](#)
 - enabling [2-102](#)
 - in loopback [2-102](#)
 - source [2-102](#)
 - status [2-102](#)
 - ds0 groups, configuring [A-6](#)
 - dspfarm
 - calculating DSPs [A-18](#)
 - checking configuration [A-17](#)
 - DSP resource pool [A-18](#)
 - enabling [A-18](#)
 - DSPs [A-18](#)
 - dump
 - memory trace [8-9](#)
 - threads trace [8-8](#)
- ## E
- E1 timeslots [A-7](#)
 - e-mail

- address of user [3-12](#)
 - notification preference [3-23, 3-24](#)
 - email notification [7-9](#)
 - enable
 - Cisco Unified IP Phone [3-15](#)
 - dial-in phone [3-15](#)
 - end device [3-15](#)
 - listen only [3-21](#)
 - PMC [3-15](#)
 - voice activation detection (VAD) [3-21](#)
 - enabled
 - channel [2-13](#)
 - user [3-41](#)
 - enable voice activity detection (VAD), field described [2-18](#)
 - enabling
 - latch in User Details window [4-26](#)
 - PMC attributes in an active VTG [4-28](#)
 - radio [2-60](#)
 - user [3-41](#)
 - end device
 - audio [3-19](#)
 - described [3-15](#)
 - disable [3-15](#)
 - enable [3-15](#)
 - listen only [3-19, 3-21](#)
 - managing for user [3-15](#)
 - mute [3-15](#)
 - unmute [3-15](#)
 - ERROR-level error messages [10-13](#)
 - event, also called active VTG [4-2](#)
 - executed policy, information about [7-26](#)
 - executing policy, information about [7-26](#)
 - expiration date, of password [3-10](#)
 - external notification
 - configuring dial engine [C-2](#)
 - dedicated dial engine [C-2](#)
 - deploying [C-2](#)
 - description [C-1](#)
 - invoking
 - CAP XML file [C-5](#)
 - HTTP request [C-4](#)
 - options [C-4](#)
 - message file [C-4](#)
 - overview [C-1](#)
 - primary dial engine [C-2](#)
 - recipient list [C-3](#)
 - requirements [C-2](#)
 - results of [C-6](#)
 - notification
 - See also* external notification
- ## F
-
- floor, for dial-in [7-34](#)
- ## G
-
- G.711 [2-10](#)

G.729 [2-10](#)

gateway [1-6](#)

General Information tab [3-9, 3-13](#)

Get Logs from PMC [3-20](#)

guidelines

- for using IP multicast addresses with Cisco IPICS [2-86](#)

- managing active VTGs [4-17](#)

- managing inactive VTGs [4-7](#)

- multicast address [2-86](#)

- server usage [1-9](#)

H

hangover time [2-52](#)

hardware components, of Cisco IPICS [1-4](#)

help, in Administration Console [1-17](#)

host name, of RMS [2-96](#)

HTTP request, for external notification [C-4](#)

I

icons, in users window [3-49](#)

icons in Users window [3-4](#)

ID, of user [3-7](#)

idle status, for multicast address [2-85, 2-89](#)

IN_SERVICE [8-3](#)

inactive

- VTGs [4-6](#)

- VTGs, guidelines [4-7](#)

INFO-level error messages [10-13](#)

Informix database, manually starting [9-28](#)

installing

- PMC versions before you upgrade your Cisco IPICS server [2-148](#)

invitation policy type

- adding [7-17](#)

- described [7-6](#)

- updating [7-17](#)

invitation type policy, actions in [7-8](#)

invite to VTG action [7-8](#)

IP address, of RMS [2-96](#)

IP address selection guidelines [A-8](#)

ipics.log

- downloading [10-16](#)

- error types [10-13](#)

ipics.log file [C-6](#)

IP multicast address, guidelines for using with Cisco IPICS [2-86](#)

IP Phone Text notification [7-9](#)

L

languages

- adding [8-12](#)

- default folder [8-12](#)

- default language folder [8-12](#)

- deleting [8-14](#)

- for prompts [8-11](#)

- for scripts [8-11](#)

- naming requirement [8-12](#)
 - of TUI prompts [7-32](#)
 - renaming [8-13](#)
 - viewing list of [8-12](#)
- Languages window [8-12](#)
- latch
 - allow [3-19](#)
 - disable [3-21](#)
 - enable [3-21](#)
- license
 - described [2-107](#)
 - for policy engine [7-1](#)
 - managing a Cisco IPICS [2-107](#)
 - summary [2-108](#)
 - time-bound, described [2-112](#)
 - usage per ops view [2-111](#)
- License dashboard
 - elements [10-6](#)
 - overview [10-6](#)
- license file, uploading [2-113](#)
- listen only
 - in channel [2-19](#)
 - in PMC tab [3-19](#)
 - in radio [2-55](#)
 - in user profile [5-8](#)
- LMR gateway [1-6](#)
- location
 - adding [2-81](#)
 - associations [2-75](#)
 - deleting [2-83](#)
 - described [2-74](#)
 - multicast address [2-85, 2-90](#)
 - of RMS [2-95](#)
 - predefined [2-74](#)
 - radio [2-51](#)
 - RMS [2-100](#)
 - summary of access types and connections [2-79](#)
 - user [5-7](#)
 - viewing or editing [2-82](#)
- locking a user account [3-42](#)
- log files
 - downloading [10-16](#)
 - in System Logs window [10-12](#)
 - location [3-18, 3-20](#)
 - managing activity [2-119](#)
 - obtaining [3-19](#)
 - PMC [3-15, 3-18](#)
- log in, disabling for Cisco IPICS service [B-2](#)
- log level, setting [3-20](#)
- logs, managing activity [2-119](#)
- loopback
 - configuring [2-101](#)
 - creating [2-101](#)
 - disabling DS0 in [2-103](#)
 - DS0 destination [2-102](#)
 - DS0 source [2-102](#)
 - DS0 status [2-102](#)
 - dynamically allocated [7-3](#)

- enabling DS0 in [2-102](#)
- number [2-102](#)
- on RMS [2-97](#)
- removing [2-104](#)
- state [2-102](#)
- viewing information about [2-101, 2-102](#)

M

Management Information Base (MIB)

- network and system status MIBs [10-20](#)
- Request for Comments (RFC) documents [10-24](#)

managing

- activity log options per ops view [2-125](#)
- inactive VTGs [4-6](#)
- PMC from Associations tab [3-21](#)
- radio and tone descriptors [2-62](#)

maximum activity logs, setting described [2-130](#)

MCS servers documentation [xxi](#)

member, adding to user group [3-49](#)

merging RMS configuration [2-105](#)

message file, for external notification [C-4](#)

multicast address

- adding address to multicast pool [2-86](#)
- adding a sequence of addresses to multicast pool [2-87](#)
- address [2-89](#)
- address and port [2-85](#)
- assignment [2-86](#)

channel [2-15](#)

connection type [2-85, 2-89](#)

conventions [2-15, 2-86, 2-89](#)

deleting [2-90](#)

editing information [2-88](#)

guidelines [2-86](#)

in multicast pool [2-83](#)

location [2-85, 2-90](#)

port [2-89](#)

recommended range [2-86](#)

status [2-85, 2-89](#)

used by [2-85, 2-90](#)

viewing information [2-88](#)

multicast communications guidelines [2-86](#)

multicast domain [2-74](#)

multicast pool

- adding multicast address to [2-86](#)
- deleting multicast address from [2-90](#)
- described [2-83](#)

Multi-Purpose type policy

trigger [7-19](#)

multi-purpose type policy

- actions in [7-8, 7-12](#)
- activating [7-24](#)
- adding [7-11](#)
- described [7-6](#)
- updating [7-11](#)

mute

Cisco Unified IP Phone [3-15](#)

dial-in phone [3-15](#)

end device [3-15](#)

PMC [3-15](#)

PMC user in a VTG [4-23](#)

My Profile window, described [1-13](#)

N

name

of user [3-10](#)

of user group [3-52](#)

name, of user [3-7](#)

New Users window [3-6](#)

notification

action [7-8](#)

configuring [7-13](#)

Dial [7-10](#)

Dial Engine Script [7-11](#)

email [7-9](#)

external

See Cisco IPICS

IP Phone Text [7-9](#)

overview [7-9](#)

Talk Group [7-10](#)

notification preferences

configuring [3-24](#)

described [3-23](#)

notifying participants in an active VTG [4-28](#)

O

old digit password, changing [5-6](#)

online help, accessing [1-17](#)

operational, RMS status [2-96](#)

Operational Views

See ops views

operator role

described [1-8, 3-12](#)

responsibilities [3-1](#)

ops view administrator role, described [1-8, 3-12](#)

ops views

accessible to [6-7](#)

affecting VTGs [6-15](#)

allocating dial ports, described [6-28](#)

assigning a dial number (DN) [6-19](#)

assigning to user [6-30](#)

associated [3-39](#)

associating channel groups with [2-39](#)

associating channels [6-31](#)

associating channels or channel groups [6-31](#)

associating to channels [2-25](#)

associating user group with [3-51](#)

associating user with [3-39](#)

available [3-39](#)

belongs to [6-6](#)

benefits [6-6](#)

caveats [6-10](#)

channels [6-31](#)

- creating [6-4](#)
 - determining dial port allocation [6-30](#)
 - dial-in numbers [6-19](#)
 - dial port pools [6-28](#)
 - overview [6-1](#)
 - resources [6-5](#)
 - system [6-2](#)
 - to which user belongs [3-38](#)
 - to which user group belongs [3-51](#)
 - understanding VTGs [6-12](#)
 - user roles [6-8](#)
 - viewing details [6-24](#)
 - viewing resources [6-22](#)
 - Ops View to User Association window [3-39](#)
 - Options window [2-127](#)
 - order, of dial preferences [3-27](#)
 - OUT_OF_SERVICE [8-3](#)
- ## P
-
- pager, notification preference [3-23](#), [3-24](#)
 - PARTIAL_SERVICE [8-3](#)
 - participant
 - adding to VTG [4-20](#)
 - in VTG [4-20](#)
 - removing from VTG [4-20](#)
 - password
 - Apply User Account Lockout setting [2-137](#)
 - Apply User Password Expiration setting [2-135](#)
 - changing [5-3](#)
 - expiration date [3-10](#)
 - Failed Password Attempt Expiration Hours setting [2-139](#)
 - Maximum Invalid Login Attempts Allowed setting [2-138](#)
 - Minimum Digit Password Length setting [2-132](#)
 - Minimum Lower Case Letter Count setting [2-133](#)
 - Minimum Numeric Character Count setting [2-134](#)
 - Minimum Password Length setting [2-132](#)
 - Minimum Special Character Count setting [2-134](#)
 - Minimum Upper Case Letter Count setting [2-133](#)
 - Password Expiration Notification setting [2-137](#)
 - Password Expiration setting [2-136](#)
 - Password History Count setting [2-135](#)
 - RMS [2-100](#)
 - user [3-7](#), [3-10](#)
 - phone
 - associated [3-32](#)
 - associating user with [3-31](#)
 - available [3-32](#)
 - Phone Associations window [3-32](#)
 - phone service [B-1](#)
 - PIN, digit password [3-14](#)
 - PIN, digit password in user profile [5-7](#)
 - PMC

- adding alert tone sets [2-154](#)
- advanced permissions [3-19](#)
- allow latch [3-19](#)
- audio [3-19](#)
- authentication log file [3-18, 3-20](#)
- automatic update [2-142](#)
- changing the state of versions for updates [2-146](#)
- channel statistics log file [3-18, 3-20](#)
- creating alert tone sets [2-152](#)
- debug log file [3-18, 3-20](#)
- deleting versions [2-150](#)
- described [1-5](#)
- direct two-way channels [3-30](#)
- disable [3-15](#)
- downloading current version [5-19](#)
- enable [3-15](#)
- forced update [2-146](#)
- information status in VTG [5-8](#)
- installer, generating [2-161](#)
- latching [3-21](#)
- listen only [3-19, 3-21](#)
- log files [3-15, 3-18, 3-19, 3-20](#)
- log level [3-20](#)
- managing for user [3-15](#)
- managing the configuration [2-160](#)
- mute [3-15](#)
- operation caveats when configuring tone sequences [2-66](#)
- regions [2-164](#)
 - regions, managing [2-163](#)
 - skins [2-158](#)
 - unmute [3-15](#)
 - updating [2-142](#)
 - uploading and managing skins [2-158](#)
 - user interface log file [3-18, 3-20](#)
 - user in VTG [4-20](#)
 - voice activation detection (VAD) [3-21](#)
- PMC activity log update, setting frequency [2-142](#)
- PMC alert tones
 - See* alert tones
- PMC log upload frequency, setting described [2-140](#)
- PMC regions
 - managing [2-163](#)
 - See* regions
- PMC send logs on rollover, setting described [2-141](#)
- pmcsetup.exe [2-161](#)
- PMC skins
 - See* skins
- PMC tab [3-19](#)
- PMC update poll, setting described [2-139](#)
- PMC versions
 - changing the state [2-146](#)
 - installing before you upgrade your Cisco IPICS server [2-148](#)
 - uploading [2-145](#)
- Policies window
 - described [7-4](#)

- displaying [7-4](#)
- policy
 - action, *See* action
 - activating [7-24](#)
 - adding [7-6](#)
 - associated [3-33](#)
 - associating user with [3-32, 7-23](#)
 - available [3-33](#)
 - definition [7-1](#)
 - deleting [7-25](#)
 - deleting action from [7-18](#)
 - deleting trigger from [7-22](#)
 - executed [7-26](#)
 - executing [7-26](#)
 - invitation type
 - actions in [7-8](#)
 - adding [7-17](#)
 - described [7-6](#)
 - updating [7-17](#)
 - Multi-Purpose type
 - updating [7-11](#)
 - multi-purpose type
 - actions in [7-8](#)
 - adding [7-11](#)
 - described [7-6](#)
 - ops view guidelines [7-5](#)
 - reactivating [7-29](#)
 - scheduled [7-28](#)
 - system resources for [7-6](#)
 - trigger [7-19](#)
 - type [7-8](#)
 - viewing information about [7-26, 7-28](#)
- Policy Associations window [3-33](#)
- policy engine
 - license requirement [7-1](#)
 - Policies window [7-4](#)
 - policy, *See* policy [7-1](#)
 - roles that can access [8-1](#)
 - SIP provider [8-43](#)
 - tracing [8-4](#)
- Policy Management drawer, accessing [7-1](#)
- pop-up windows [1-12](#)
- port
 - channel [2-15](#)
 - conventions [2-15, 2-88, 2-89](#)
 - multicast address [2-89](#)
- preferences, system, setting in Options window [2-127](#)
- preferred codec, for radio [2-53](#)
- primary dial engine
 - configuring [C-2](#)
 - for external notification [C-2](#)
- prompts
 - customized script, *See* customized script
 - prompts
 - described [8-1](#)
 - languages [8-11](#)
 - languages, *See* language
 - managing [8-11](#)

- repository [8-11](#)
- spoken name, *See* spoken name prompts
- standard script, *See* standard script prompts

PTT channel

- See* channel

PTT channel group

- See* channel group

Push-to-Talk Management Center

- See* PMC

R

radio

- adding [2-50](#)
- adding to VTG template [4-8](#)
- allow latch, described [2-55](#)
- associating signals with channels [2-28](#)
- associating user with [3-34](#)
- associating with user from Radios window [2-57](#)
- channel [2-42](#)
- control functions [3-37](#)
- default tone sequences [2-47](#)
- deleting [2-61](#)
- descriptor file, described [2-63](#)
- designating permissions for [3-35](#)
- editing information [2-56](#)
- enabling or disabling [2-60](#)
- frequency channels, described [2-44](#)
- hangover time, field described [2-52](#)

- listen only, field described [2-55](#)

- location, field described [2-51](#)

- managing [2-42](#)

- managing descriptors [2-62](#)

- multicast address, field described [2-51](#)

- multicast port, field described [2-51](#)

- name, field described [2-51](#)

- PMC caveats when configuring tone sequences [2-66](#)

- preferred codec, field described [2-53](#)

- radio color, field described [2-56](#)

- region, field described [2-56](#)

- removing [2-61](#)

- RX mute during PTT, field described [2-54](#)

- search for in VTG window [4-35](#)

- secure radio, field described [2-53](#)

- tone and signaling sequences, described [2-66](#)

- tone descriptors, described [2-65](#)

- type, described [2-51](#)

- type, field described [2-51](#)

- viewing information [2-56](#)

- voice delay, field described [2-52](#)

radio channel

- managing [2-42](#)

- See* radio

- radio color, field described [2-56](#)

- radio descriptors [2-63](#)

- adding [2-70](#)

- deleting [2-73](#)

- described [2-63](#)
- format example [2-64](#)
- managing [2-62](#)
- PMC operation caveats [2-66](#)
- updating [2-71](#)
- reactivate
 - action [7-29](#)
 - policy [7-29](#)
 - VTG [4-32](#)
- recipient list
 - for external notification [C-3](#)
 - format [C-3](#)
- recording, spoken names prompts [8-26](#)
- recovering, system administrator [3-43](#)
- recurrence, of trigger [7-21](#)
- refreshing, Administration Console [1-11](#)
- regions
 - adding [2-164](#)
 - deleting [2-166](#)
 - viewing or editing [2-165](#)
- removing
 - channel [2-31](#)
 - channel from channel group [2-38](#)
 - channel group [2-40](#)
 - radio [2-61](#)
 - RMS [2-104](#)
 - user [3-44](#)
 - user group [3-54](#)
 - VTG [4-16](#)
- repository [8-11, 8-31](#)
- Request for Comments (RFC) documents used with SNMP [10-24](#)
- required information, in Cisco IPICS windows [1-9, 1-14](#)
- rerecording, spoken names prompts [8-26](#)
- restoring a backed-up database [9-13](#)
- RMS
 - activating [2-94, 2-98](#)
 - adding [2-99](#)
 - calculating DSPs [A-18](#)
 - configuring [A-2](#)
 - configuring security features [A-2](#)
 - configuring T1/E1 controllers, interfaces, and voice parameters [A-10](#)
 - connectivity guidelines [A-6](#)
 - controller [2-97](#)
 - controllers [A-6](#)
 - deactivated status [2-96, 2-98](#)
 - deactivating [2-94, 2-98](#)
 - deleting [2-104](#)
 - described [1-6](#)
 - ds0 groups [A-6](#)
 - dspfarm configuration [A-17](#)
 - E1 timeslots [A-7](#)
 - editing information [2-94](#)
 - host name [2-96](#)
 - IP address [2-96](#)
 - IP address selection
 - Ethernet interface [A-8](#)

- guidelines [A-8](#)
 - Loopback0 interface [A-9](#)
 - Vif1 interface [A-9](#)
- location [2-95](#)
- loopback [2-97](#)
- managing [2-91](#)
- managing configuration [2-105](#)
- merging configuration [2-105](#)
- name [2-95](#)
- operational status [2-96](#)
- removing [2-104](#)
- status [2-96](#)
- status of routers in RMS window [2-92](#)
- stopping state [2-98](#)
- stopping status [2-96](#)
- T1 timeslots [A-7](#)
- unconfigured status [2-96](#)
- unreachable status [2-96](#)
- updating configuration [2-105](#)
- updating information in Cisco IPICS [2-105](#)
- viewing information [2-94](#)

RMS dashboard

- elements [10-7](#)
- overview [10-6](#)

RMS polling frequency, setting interval [2-129](#)

role

- all [1-8, 3-12](#)
- assigning [3-12](#)
- changing [3-12](#)

- described [1-7, 3-12](#)
- dispatcher [1-8, 3-12, 4-1](#)
- operator [1-8, 3-1, 3-12](#)
- ops view administrator [1-8, 3-12](#)
- system administrator [1-8, 2-1, 3-12](#)
- user [1-7, 5-1](#)

roles [5-5](#)

router

- See* RMS

router media service

- See* RMS

RX mute during PTT

- on channel [2-18](#)
- on radio [2-54](#)

S

scheduled policy, information about [7-28](#)

scripts

- adding [8-32](#)
- BulkNotifyDialer [8-31](#)
- changing information about [8-33](#)
- deleting [8-34](#)
- described [8-1](#)
- dial engine [8-31](#)
- IppeDialin [8-31](#)
- IppeDialout [8-31](#)
- IppeRecording [8-31](#)
- languages [8-11](#)

- managing [8-31](#)
- repository [8-31](#)
- system [8-31](#)
- viewing information about [8-33](#)
- viewing list of [8-31](#)
- searching in Virtual Talk Groups window [4-34](#)
- secure radio [2-53](#)
- server, Cisco IPICS [1-5](#)
- server logs, viewing [10-12](#)
- server usage guidelines [1-9](#)
- Serviceability drawer, overview [10-1](#)
- services, obtaining information about [8-2](#)
- session initiation protocol (SIP), documentation [xxii](#)
- setting up Cisco IPICS [1-2](#)
- short message service (SMS), notification preference [3-23](#), [3-24](#)
- short name for channel, field described [2-9](#)
- SHUTDOWN [8-3](#)
- Simple Network Management Protocol (SNMP)
 - configuring an MIB browser [10-25](#)
 - configuring an SNMP management console [10-24](#)
 - Management Information Base (MIB) objects
 - described [10-18](#)
 - support [10-17](#)
- SIP, configuring for Policy Engine [8-35](#)
- SIP provider
 - Cisco IOS [8-48](#)
 - Cisco router [8-48](#)
 - Cisco Unified Communications Manager [8-43](#)
 - configuring for Cisco IPICS [8-43](#)
 - described [8-43](#)
- skins
 - adding [2-158](#)
 - deleting [2-160](#)
 - viewing or editing [2-159](#)
- SNMP
 - See* Simple Network Management Protocol (SNMP)
- software components, of Cisco IPICS [1-4](#)
- specifying order [5-12](#)
- spoken names prompts
 - changing information about [8-29](#)
 - deleting [8-30](#)
 - described [8-21](#)
 - downloading [8-25](#)
 - for user [3-40](#)
 - recording [8-26](#)
 - replacing .wav file [8-26](#)
 - rerecording [8-26](#)
 - uploading [8-23](#)
 - viewing list of [8-22](#)
- Spoken Names window [8-22](#)
- standard script prompts
 - described [8-14](#)
 - uploading [8-15](#)
 - viewing list of [8-15](#)

Standard Script Prompts window [8-15](#)

status

channel [2-13](#)

DS0 [2-102](#)

multicast address [2-85, 2-89](#)

Status Details window [8-3](#)

stopping, RMS status in RMS window [2-96](#)

sub-VTG [4-7](#)

system administrator role

described [1-8, 2-1, 3-12](#)

responsibilities [2-1](#)

System dashboard, overview [10-3](#)

system logs

downloading [10-16](#)

entry types [10-13](#)

overview [10-13](#)

viewing [10-12](#)

System Logs window

described [10-2, 10-12](#)

log entry types [10-13](#)

system preferences, setting in Options window [2-127](#)

system status, monitoring [10-12](#)

T

T1/E1 controller configuration [A-6](#)

T1 timeslots [A-7](#)

tab

Address Information [3-11](#)

Associations [3-22](#)

Dial Login [3-14](#)

General Information [3-9, 3-13](#)

PMC [3-19](#)

Talk Group notification [7-10](#)

telephony user interface

See TUI

time out, period for Administration Console [1-17](#)

tone broadcast wave files

See alert tones

tone descriptor files, for radios [2-65](#)

tone descriptors

adding [2-70](#)

deleting [2-73](#)

described [2-65](#)

PMC operation caveats [2-66](#)

updating [2-71](#)

tone sequences

description field, described [2-46](#)

enabled state check box [2-46](#)

label [2-46](#)

momentary control [2-46](#)

stateful control [2-46](#)

tone sequences, described [2-65](#)

trace

advanced activities [8-8](#)

cluster view daemon [8-4](#)

configuring number of trace files [8-5](#)

configuring size of trace files [8-5](#)

- debug [8-5](#)
- default levels [8-7, 8-9](#)
- described [8-4](#)
- dial engine [8-4](#)
- dump memory trace [8-9](#)
- dump threads trace [8-8](#)
- facilities [8-4, 8-7](#)
- files [8-4](#)
- interpreting trace files [8-10](#)
- levels [8-4, 8-6](#)
- maximum size of all trace files on systems [8-6](#)
- obtaining trace files [8-10](#)
- recommendations for [8-5](#)
- XDebug (extended debug) [8-5](#)
- TRACE-level error messages [10-13](#)
- trigger
 - adding [7-19](#)
 - definition [7-1](#)
 - deleting [7-22](#)
 - overview [7-19](#)
 - recurrence [7-21](#)
 - updating [7-19](#)
 - viewing [7-19](#)
- TUI (telephony user interface)
 - accessing [7-31](#)
 - activities [7-31](#)
 - described [7-31](#)
 - dial-in floor [7-34](#)
 - dial login for [3-13](#)

- digit ID [3-14](#)
- general guidelines [7-32](#)
- guidelines for using [7-32](#)
- logging in [7-31](#)
- menu guidelines [7-33](#)
- PIN [3-14](#)
- speaking [7-34](#)
- type, channel connection [2-13](#)

U

- unconfigured, RMS status [2-96](#)
- understanding [6-28](#)
 - Activity Log Management window [2-120](#)
 - Channels window [2-4](#)
 - Descriptors window [2-68](#)
 - Ops View window [6-3](#)
 - PMC Regions window [2-163](#)
 - Radios window [2-48](#)
 - RMS window [2-92](#)
 - Virtual Talk Groups window [4-3](#)
- unlocking a user account [3-42](#)
- unmute
 - Cisco Unified IP Phone [3-15](#)
 - dial-in phone [3-15](#)
 - end device [3-15](#)
 - PMC [3-15](#)
- unmuting PMC user in a VTG [4-23](#)
- unreachable, RMS status [2-96](#)

updating

- descriptors [2-71](#)
- radio and tone descriptors [2-71](#)
- RMS configuration [2-105](#)

uploading

- license file [2-113](#)
- PMC versions [2-145](#)
- standard script prompts [8-15](#)

used by field, for multicast address [2-85](#)

user

- adding [3-6](#)
- adding communications preferences in user profile [5-10](#)
- adding to VTG template [4-8](#)
- address
 - street, of user [3-11](#)
- address information [3-11](#)
- associating channels with [2-26](#)
- associating channel with [3-28](#)
- associating ops view with [3-39](#)
- associating phone with [3-31](#)
- associating policy with [3-32, 7-23](#)
- associating radios with, from Radios window [2-57](#)
- associating radio with [3-34](#)
- associating user with [3-30](#)
- changing information in user profile [5-2](#)
- channel association [5-14](#)
- copying [3-6](#)
- default location [3-14](#)

deleting [3-44](#)

deleting communications preferences in user profile [5-10](#)

described [3-1, 3-2](#)

dial preferences [5-12](#)

digit ID [3-14](#)

digit password (PIN) [3-14](#)

digit password (PIN) field, described [5-7](#)

disabled [3-42](#)

downloading PMC [5-19](#)

editing communications preferences in user profile [5-10](#)

enabled [3-41](#)

general information [3-9](#)

in inactive VTG [4-7](#)

list of VTGs in which is a participant [3-40](#)

locking account [3-42](#)

managing associations [5-13](#)

managing communications preferences [5-9](#)

managing profile [5-2](#)

name [3-7, 3-10](#)

ops view for [3-38](#)

password [3-10](#)

PIN [3-14](#)

recovering deleted [3-43](#)

recovering system administrator [3-43](#)

removing [3-44](#)

search for in VTG window [4-35](#)

specifying order of dial preferences [5-12](#)

status [3-41](#)

- unlocking account [3-42](#)
- viewing associations [5-18](#)
- viewing communications preferences [5-10](#)
- user associations
 - Channels tab, described [5-14](#)
 - Phones tab, described [5-17](#)
 - Policies tab, described [5-18](#)
 - Radios tab, described [5-15](#)
 - Users tab, described [5-16](#)
 - Virtual Talk Groups tab, described [5-17](#)
- User dashboard
 - elements [10-5](#)
 - overview [10-5](#)
- User Details window
 - activities [1-13](#)
 - enabling or disabling latch for PMC user [4-26](#)
- user group
 - adding [3-47](#)
 - adding members to [3-49](#)
 - adding to VTG template [4-8](#)
 - associating ops views with [3-51](#)
 - changing name of [3-52](#)
 - deleting [3-54](#)
 - described [3-1](#), [3-45](#)
 - list of VTGs in which is a participant [3-53](#)
 - naming recommendation [3-48](#)
 - ops view for [3-51](#)
 - removing [3-54](#)
- User Groups window
 - accessing [3-46](#)
 - described [3-46](#)
- user interface log file [3-18](#), [3-20](#)
- User Management drawer, accessing [3-1](#)
- user name of RMS field, described [2-96](#)
- user profile [5-2](#)
 - account status field, described [5-4](#)
 - address field, described [5-5](#)
 - belongs to field, described [5-5](#)
 - confirm password field, described [5-4](#)
 - default location [5-7](#)
 - dial preferences field, described [5-9](#)
 - digit ID field, described [5-6](#)
 - first name field, described [5-3](#)
 - IPICS status field, described [5-4](#)
 - last name field, described [5-3](#)
 - new password field, described [5-4](#)
 - notification preferences field, described [5-9](#)
 - old digit password field, described [5-6](#)
 - old password field, described [5-3](#)
 - password expiration date field, described [5-4](#)
 - PMC info field, described [5-8](#)
 - roles field, described [5-5](#)
 - user name field, described [5-3](#)
- User Radio Permissions window [3-36](#), [3-37](#)
- user role
 - described [1-7](#)
 - responsibilities [5-1](#)

users

- phone associations [5-17](#)
- policy associations [5-18](#)
- radio associations [5-15](#)
- user associations [5-16](#)
- VTG associations [5-17](#)

Users window

- accessing [3-3](#)
- described [3-3](#)

using the PMC Installer window [2-161](#)

V

viewing

- activity logs [2-121](#)
- and downloading archived activity logs [2-123](#)
- and editing user associations, My Associations window [5-2](#)
- channel associations [2-30](#)
- ops view resources [6-22](#)
- or editing locations [2-82](#)
- or editing PMC alert tone sets [2-155](#)
- or editing PMC regions [2-165](#)
- or editing PMC skins [2-159](#)
- user associations [5-18](#)

virtual talk group

See VTG

Virtual Talk Group dashboard

- elements [10-5](#)

overview [10-5](#)

voice activity detection

- enable field [2-18](#)
- enabling on PMC [4-10, 4-14](#)

voice delay [2-52](#)

VTG

- activating [4-19](#)
- active [4-2, 4-17](#)
- adding [4-9](#)
- adding channel [4-7](#)
- adding channel group [4-8](#)
- adding participants [4-20](#)
- adding radio [4-8](#)
- adding to VTG template [4-8](#)
- adding user [4-8](#)
- adding user group [4-8](#)
- adding VTG [4-8](#)
- best practices [4-37](#)
- changing the status of [4-18](#)
- channel in inactive [4-7](#)
- Cisco Unified IP Phone user in [4-21](#)
- deactivating [4-19](#)
- deleting [4-16](#)
- dialing out to participants in active [4-28](#)
- disabling latch in User Details window [4-26](#)
- disabling PMC attributes in active [4-28](#)
- empty [4-7](#)
- enabling latch in User Details window [4-26](#)
- enabling PMC attributes in active [4-28](#)

- guidelines for managing active [4-17](#)
- guidelines for managing inactive [4-7](#)
- inactive [4-2](#)
- in which user group is participating [3-53](#)
- list in which user is participating [3-40](#)
- managing [4-2](#)
- managing active [4-17](#)
- managing inactive [4-6](#)
- modifying [4-13](#)
- multicast address used by [2-83](#)
- muting a PMC user [4-23](#)
- non-secure channel in [4-7](#)
- notifying participants in active [4-28](#)
- participant in itself [4-7](#)
- participants [4-20](#)
- PMC user in [4-20](#)
- reactivating [4-32](#)
- removing [4-16](#)
- removing participants [4-20](#)
- search for in VTG window [4-35](#)
- secure channel in [4-7](#)
- seeing as user on Cisco Unified IP Phone [B-9](#), [B-10](#)
- sub-VTG [4-7](#)
- unavailable channel [4-32](#)
- unmuting a PMC user [4-23](#)
- user in inactive [4-7](#)

VTG add participants action [7-8](#), [7-15](#)

VTG search utility, using [4-34](#)

W

WARN-level error messages [10-13](#)

X

X, in Activate VTG Details area [4-33](#)

Xdebug (extended debug) trace level [8-5](#)