

Accessing Cisco IPICS Documentation

You can access the complete Cisco IPICS documentation suite online at the following URL:

http://www.cisco.com/en/US/products/ps7026/tsd_products_support_series_home.html

Documents are available in .htm and .pdf formats. To access and print documents in .pdf format, you must install the Adobe Acrobat Reader, which is available at: <http://www.adobe.com>.

Obtaining Technical Support

To open a request for technical assistance with Cisco IPICS, contact the Cisco Technical Assistance Center (TAC) in one of the following ways:

Online:	http://www.cisco.com/tac/
E-mail:	tac@cisco.com (please include “Cisco IPICS” in the Subject line)
Phone:	In North America: 800 553-2447 Outside North America: 408 526-7209



RESOURCES CARD



Cisco IPICS Release 2.1(1)

This Resources Card lists information that is available to users of Cisco IP Interoperability and Collaboration System (Cisco IPICS), release 2.1(1).

The inside of this card lists and describes the Cisco IPICS documentation and indicates target audiences.

The back page of this card describes how to access Cisco IPICS documentation and how to obtain technical support.

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Cisco IPICS Documentation and Description	Target Audience
<i>Cisco IPICS PMC Installation and User Guide, Release 2.1(1)</i> —This document describes how to install, configure, manage, and operate the Cisco IPICS PMC application.	All
<i>Cisco IPICS PMC Quick Start Reference Card, Release 2.1(1)</i> —This document provides tips and quick references for the most frequently used procedures that a user can perform on the Cisco IPICS PMC.	All
<i>Cisco IPICS PMC Debug Reference Quick Start Card, Release 2.1(1)</i> —This document provides a quick reference for troubleshooting and debugging the Cisco IPICS PMC.	All
<i>Cisco IPICS PMC Command Line Interface, Release 2.1(1)</i> —This document describes the commands that you can use from the command line interface (CLI) to obtain information or to change settings for the Cisco IPICS PMC.	Administrator
<i>Cisco IPICS Server Administration Guide, Release 2.1(1)</i> —This document contains information about the key configuration, operation, and management tasks for the Cisco IPICS server.	Administrator
<i>Cisco IPICS Server Quick Start Guide, Release 2.1(1)</i> —This document is a condensed version of the <i>Cisco IPICS Server Administration Guide</i> to help the administrator to quickly get started with Cisco IPICS.	Administrator
<i>Cisco IPICS Server Quick Start Reference Card, Release 2.1(1)</i> —This document provides tips, quick references, and usage guidelines for the Cisco IPICS server.	Administrator
<i>Using Cisco IPICS on Your IP Phone Quick Start Reference Card, Release 2.1(1)</i> —This document contains information about accessing Cisco IPICS from your IP phone and tips and guidelines for using this service.	All
<i>Using the Cisco IPICS TUI Quick Start Reference Card, Release 2.1(1)</i> —This document describes the steps that you follow to dial in to, or receive a call from, the policy engine telephony user interface (TUI) and guidelines for using the system.	All
<i>Cisco IPICS Radio and Tone Descriptor File Examples Reference Card, Release 2.1(1)</i> —This document contains examples of valid and invalid radio control and signaling descriptor file entries and guidelines for creating these entries.	Administrator
<i>Cisco IPICS Server Installation and Upgrade Guide, Release 2.1(1)</i> —This document describes how to install, configure, and upgrade the Cisco IPICS server software and Cisco IPICS operating system.	Administrator
<i>Cisco IPICS Server Quick Start Installation Reference Card, Release 2.1(1)</i> —This document provides tips and quick references for installing and upgrading the Cisco IPICS server.	Administrator
<i>Cisco IPICS Troubleshooting Guide, Release 2.1(1)</i> —This document contains reference material about how to maintain and troubleshoot the Cisco IPICS system.	Administrator
<i>Release Notes for Cisco IPICS Release 2.1(1)</i> —This document contains a description of the new and changed features, important notes, caveats, and documentation updates for Cisco IPICS release 2.1(1).	All
<i>Solution Reference Network Design (SRND) for Cisco IPICS Release 2.1(1)</i> —This document provides information about design considerations and guidelines for deploying the Cisco IPICS solution.	All
<i>Cisco IPICS Compatibility Matrix</i> —This document contains information about compatible hardware and software that is supported for use with Cisco IPICS.	All
<i>Cisco IPICS 2.1(1) Resources Card (Documentation Locator)</i> —This document provides a summary of the documentation that is available for this release of Cisco IPICS.	All