## **For More Information**

For additional information about the Cisco IP Interoperability and Collaboration System (Cisco IPICS) PMC, refer to the Cisco IPICS PMC Installation and User Guide, Release 2.1(1) and the Cisco IPICS PMC Debug Reference Quick Start Card, Release 2.1(1).

Refer to the following URL for the complete Cisco IPICS documentation set: http://www.cisco.com/en/US/products/ ps7026/tsd\_products\_support\_series\_home .html

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#### QUICK START



## **Cisco IPICS PMC**

Tips for Using the PMC, Release 2.1(1) Identifying the Buttons on the PMC Setting Up the PMC Logging in to the PMC Using the PMC Using the Enhanced PMC Features For More Information

### **Tips for Using the PMC**

The following tips will help you to use the Cisco IPICS Push-to-Talk Management Center (PMC) most effectively:

- Cisco IPICS supports only one instance of the PMC on a given PC at a time.
- Before you start, check the placement and settings of your microphone and headset.
- You can use only those channels that have been assigned to you and which are visible on your PMC.
- When a channel is activated, the push-to-talk (PTT) button highlights and changes color, based on the skin that you use.
- To talk on a channel, click and hold the PTT button before you speak.
- Talk in short bursts and monitor the receive indicator so that you do not talk over other Cisco IPICS users.
- Your ability to use certain PMC features, such as latch, multiselect, alert tones, DTMF, All Talk, and radio channel selector buttons, depends on the configuration in the server.
- Whenever Cisco Security Agent (CSA) prompts you, click Yes to grant permission and continue.

## Identifying the Buttons on the PMC

The PMC interface enables PTT audio communications. Through the PMC GUI, you may simultaneously monitor and participate in one or more active voice channels at the same time. The PMC includes several skins. Figure 1 shows a partial view of the 36-channel radio console skin.

#### Figure 1 PMC 36-Channel Radio Console



PMC Button Labels and Descriptions

No.	Label/Button	Description
1	Activation,	Activates and
	Deactivation	deactivates a
	Button	channel
2	Volume Up,	Increases and
	Down, and	decreases the
	Indicator	volume; indicates
		the volume level
3	PTT Channel	Click and hold to
	Button and	talk on a channel;
	Latch	may also display the
	Indicator	latch indicator
4	Voice Replay	Plays back buffered
	Control	voice transmissions
5	Channel	Click to invoke
	Selector	specific actions on
	Buttons	the radio
6	Channel Select	Selects channel for
	Check Box	PTT transmissions
7	Server Status	Displays server
	Connectivity	connectivity status
	Indicator	
8	Menu Button	Access PMC menus
		and online help
9	Select All and	Selects and deselects
	Deselect All	all assigned
	(multiselect)	channels

#### PMC Button Labels and Descriptions

10	All Talk Channel Button	Click to talk on all selected channels
11	Alert Tone Buttons	Plays out alert tones on one or more channels
12	Region Tabs	Click to display different radio views

### **Setting Up the PMC**

- Open Windows Control Panel to configure your audio settings for use with the PMC; choose the preferred or default sound device option.
- Check your microphone for proper record and playback capability.
- Check the volume level on your PMC client machine and headset.

## Logging In to the PMC

 Launch the PMC by double-clicking the PMC icon that appears on your desktop, or by navigating to Start > Programs > Cisco IPICS > PMC; then, click the PMC icon. 2. At the login prompt, enter your server IP address or host name, user name and password; then, click OK.

PMC user names and server host names are case-insensitive; passwords are case-sensitive.

- **3.** At the location selection prompt, choose the applicable location and your PMC version; then, click **OK**.
- **4.** The PMC retrieves the personalized list of channels and VTGs from the server.

## **Using the PMC**

- 1. After you have logged in to the PMC, click the Activate button to directly join the voice channel and hear the audio.
- **2.** Click the **PTT** button and hold to talk, or click latch if you have permission.
- **3.** When you are done talking, release the left mouse button to return to listen-only mode.

**Note:** Be sure to monitor the receive indicator on the PTT channel button for PMC traffic so that you do not talk over other Cisco IPICS users. When the receive indicator shows activity, you are receiving traffic. If you talk while you are receiving traffic, you are likely not being heard.

## **Using the Enhanced PMC Features**

Keyboard mapping—Assigns specific keys to each of your channels; transmit by pressing and holding the assigned key.

DTMF tones—Transmits DTMF tones to selected channel(s).

Select and multiselect—Selects one or more channels for send and receive data.

Alert tones—Plays out alert tones on one or more channels on the PMC.

Voice replay-Plays back buffered audio.

Channel reordering—Reorders the channels that display on your PMC.

Direct 2-way and direct dial—Provides support for point-to-point connectivity.

Tone-controlled radios—Enables control of radio channel functionality via the 36-channel radio console skin. Displays up to nine channel selector buttons that you use for signaling, changing channels, or controlling tone sequences. Radio access may include all, or only some, of these buttons. Summary lists radio channels.

Refer to the *Cisco IPICS PMC Installation* and *User Guide*, *Release 2.1(1)* for detailed information about PMC features and other information that is contained in this card.