



## Cisco SP Video, Access, and Transport (formerly Scientific Atlanta) Product Warranty Information

Cisco warrants every Cisco® SP video, access, and transport (formerly Scientific Atlanta) product to be free from material defects in materials and workmanship under normal use for the warranty period that applies to the particular Cisco product you have purchased. To find the length of the warranty and other specific warranty details, including the scope of the Cisco warranty and limitations on Cisco's liability to you, refer to Table 1 and to “[Warranty Information](#)” on the Cisco.com website.

### Common Questions Regarding Warranty and Product Returns

- Q.** How is the warranty for the former Scientific Atlanta products different from the warranty for traditional Cisco products?
- A.** The warranty for the Cisco SP video, access, and transport products includes a return for repair process for products found to be defective during the warranty period.
- Q.** What are the warranty periods for Cisco SP video, access, and transport products?
- A.** Table 1 shows the warranty periods for Cisco SP video, access, and transport products.

**Table 1** Covered Products and Warranty Periods

Type of Product	Product Family Description	Hardware Term	Software Term
Access networks	Cable HFC Prisma IP Multiservice Platform	1 year	90 days
	Cable HFC iLYNX Multimedia Super Highway	3 years	90 days
	Cable HFC Prisma DT Digital Transport System	5 years	90 days
	Cable HFC Compact Nodes		
	Cable HFC Compact RF Electronics		
	Cable HFC Digital Return Products		
	Cable HFC GainStar Amplifiers		
	Cable HFC GainStar Nodes		
	Cable HFC Laser Link Modular Products		
	Cable HFC Media Converters		
	Cable HFC Optical Nodes		
	Cable HFC Optical Passive Components & Fiber Management		
	Cable HFC OptoStar Optical Transmission Platform		
	Cable HFC Prisma II Platform		
	Cable HFC RF Electronics		
	Cable HFC Taps & Passives		
Cable edge modulation	Cable QAMs	1 year	90 days
Cable switched digital video	Cable Switched Digital Video & Media Networks Processing	1 year	90 days
Cable digital headend	CPE Cable Digital Headend Products & Software	1 year	90 days
Cable set-top box	CPE Digital Settops Remotes & Accessories	1 year	-
	CPE Digital Settops	3 years	90 days
Cable home networks	CPE Cable Modems & Accessories	3 years	90 days
Cisco Services	Software Tools	-	90 days
Digital media networks	Media Networks Control Systems	1 year	90 days
	Media Networks Decoders		
	Media Networks Demodulators		
	Media Networks Encoders		
	Media Networks Headend Products		
	Media Networks Modulation and Processing		
IPTV	CPE Digital Set-tops Series ISDP	3 years	90 days
	CPE IPTV Set-tops		
Telco home networks	CPE Femto Cell	3 years	90 days