



## Preface

---

## Overview

This guide describes the different methods of creating backups of your Cisco WebEx Social deployment and reverting to those backups is necessary.

## Audience

This manual is intended for the system (or portal) administrator of Cisco WebEx Social.

## Organization

This manual is organized as follows:

Chapter	Description
<a href="#">Chapter 1, “Disaster Recovery Using Snapshots”</a>	Shows you how to use the VMware snapshotting functionality to effectively create backups of your Cisco WebEx Social nodes and then restore them if needed.
<a href="#">Chapter 2, “Backing Up and Restoring the Director”</a>	Describes a specific procedure for restoring just the Director node from automatic backups.

## Related Documentation

- *Cisco WebEx Social Installation and Upgrade Guide*
- *Cisco WebEx Social Administration Guide*
- *Open Source Licenses and Notices for Cisco WebEx Social*
- *Cisco WebEx Compatibility Guide*
- *Cisco WebEx Social API Reference Guide*

# Obtaining Documentation, Obtaining Support, and Security Guidelines

For information on obtaining documentation, obtaining support, providing documentation feedback, security guidelines, and also recommended aliases and general Cisco documents, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

## Cisco Product Security Overview

This product contains cryptographic features and is subject to United States and local country laws governing import, export, transfer and use. Delivery of Cisco cryptographic products does not imply third-party authority to import, export, distribute or use encryption. Importers, exporters, distributors and users are responsible for compliance with U.S. and local country laws. By using this product you agree to comply with applicable laws and regulations. If you are unable to comply with U.S. and local laws, return this product immediately.

Further information regarding U.S. export regulations may be found at [http://www.access.gpo.gov/bis/ear/ear\\_data.html](http://www.access.gpo.gov/bis/ear/ear_data.html).

## Document Conventions

This document uses the following conventions:

Convention	Description
<b>boldface</b> font	Commands and keywords are in <b>boldface</b> .
<i>italic</i> font	Arguments for which you supply values are in <i>italics</i> .
[ ]	Elements in square brackets are optional.
{ x   y   z }	Alternative keywords are grouped in braces and separated by vertical bars.
[ x   y   z ]	Optional alternative keywords are grouped in brackets and separated by vertical bars.
string	A nonquoted set of characters. Do not use quotation marks around the string or the string will include the quotation marks.
screen font	Terminal sessions and information the system displays are in <code>screen font</code> .
<b>boldface screen</b> font	Information you must enter is in <b>boldface screen</b> font.
<i>italic screen</i> font	Arguments for which you supply values are in <i>italic screen</i> font.
^	The symbol ^ represents the key labeled Control—for example, the key combination ^D in a screen display means hold down the Control key while you press the D key.
< >	Nonprinting characters, such as passwords are in angle brackets.

**Note**

Means *reader take note*. Notes contain helpful suggestions or references to material not covered in the publication.

**Caution**

Means *reader be careful*. In this situation, you might do something that could result in equipment damage or loss of data.

Warnings use the following convention:

**Warning****IMPORTANT SAFETY INSTRUCTIONS**

**This warning symbol means danger. You are in a situation that could cause bodily injury. Before you work on any equipment, be aware of the hazards involved with electrical circuitry and be familiar with standard practices for preventing accidents. Use the statement number provided at the end of each warning to locate its translation in the translated safety warnings that accompanied this device.** Statement 1071

**SAVE THESE INSTRUCTIONS**

## Copying Command Lines or Program Code

This document contains command lines or lines of program code in the procedures it provides. Due to technical limitations you are not advised to copy the lines from the document and paste them in command prompts or documents where they are supposed to run. Not following this advice can result in unpredictable outcomes or even data loss due to some characters not copying properly or empty or control characters being added during the copy process. Always type the lines manually.

