Cisco WebEx Social Release Notes, Release 3.4 SR1

Revised August 21, 2013

These release notes provide important information for Cisco WebEx Social 3.4 SR1 build 3.4.1.10100.117.

Contents

These release notes include these topics:

Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

The following sections describe major new features and functions in the Cisco WebEx Social 3.3 release:

What's New in Release 3.4

New features and functions in Cisco WebEx Social 3.4 include the following:

- Updates and enhancements to the Cisco WebEx Social API. New features include:
  - New operations for managing user groups
  - New operations for managing versions of a post
  - New Meta activities resource, which is a representation of a relationship between the logged-in user and the Activity activities resource

- The master account feature, which you configure from the Portal drawer, lets Cisco WebEx Social users set the same login credentials (user name and password) that they use to access various services in Cisco WebEx Social.

- The session setting feature, which you access from the Server drawer, lets you configure the maximum number of times that any user can be logged in to Cisco WebEx Social concurrently.

- Email configuration items have been consolidated in the Email Configuration area in the Application > Integration page of the Director.

What's New in Release 3.4 SR1

New features and functions in Cisco WebEx Social 3.4 SR1 include the following:

- Updates to the Cisco WebEx Social API, including:
  - Enhancements to functionality of the **meta** query parameter
  - Updates to the Metadata resource
  - New Post Version and PostVersionDiff resources
  - New Report Content as Inappropriate operation
  - New User Group resource operations
  - New operations for obtaining information about a post, obtaining information about the differences between two versions of a post, and restoring an older version of a post

- Various bug fixes

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.

- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.

- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.

- Cisco WebEx Social no longer required redirects in the Cisco WebEx Social Apache server to the Sametime Proxy server. For Sametime chat to be operational, this change requires that each Cisco WebEx Social client (browser or mobile application that loading Cisco WebEx Social) have routing access to the SameTime proxy server.

- Using the ext3 file system on your NFS server can limit the number of library documents and post attachments that Cisco WebEx Social can store. For more information, use the Bug Toolkit to access the defect number CSCtk55146 (see the "Using the Bug Toolkit" section on page 4).

- This Cisco WebEx Social release adds support for using the IBM Sametime Connect client for chat and availability in place of the integrated Cisco WebEx Social client. To determine the availability of Sametime and to launch the client on new chat sessions, Cisco WebEx Social sends HTTP requests to the local Sametime service at localhost port 59449. Because the local Sametime service supports only HTTP, if your organization accesses Cisco WebEx Social through HTTPS, the web browsers of your users may block outgoing HTTP requests as a security measure. To allow Cisco WebEx Social to launch Sametime, you must instruct users to enable mixed content. Enabling mixed content varies from browser to browser. See your web browser documentation or search the Internet for detailed steps.

- If synthetic monitoring is not configured, it is enabled by default in release 3.4 SR1 for both fresh installations and upgrades. If synthetic monitoring has been enabled or disabled, that setting takes precedence over the default behavior.

  Administrators can disable synthetic monitoring by setting the property synthetic_monitor_disabled to true. By default this property is not configured, which means that synthetic monitoring is enabled

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.3*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.4*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.4*
- *Cisco WebEx Social API Reference Guide, Release 3.4*
- *Cisco WebEx Social Backup and Restore Guide, Release 3.3 and 3.4*
- *Open Source Used In Cisco WebEx Social 3.4*
- *Cisco WebEx Social Theming Guide, Release 3.4*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.4*
- *Cisco WebEx Social Compatibility Guide*

Cisco WebEx Social training videos are available at http://howdoi.webex.com.

Defects

This section includes these topics:

> **Note** Because defect status continually changes, be aware that the information in the following sections reflects a snapshot of the defects at the time that the release notes were compiled

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

Step 1 To access the Bug Toolkit, go to
http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs.

Step 2 Log in with your Cisco.com user ID and password.

Step 3 To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.

Step 4 To look for information if you do not know the bug ID number:

   a. Choose **Collaboration** from the Select Product Category menu.

   b. Choose Cisco WebEx Social from the Select Product menu.

   c. Choose the version number from the Software Version menu.

   d. Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.

Known Defects

Table 1 lists known defects in this release.

Table 1   *Known Defects*

Identifier	Headline
CSCth11656	Some portlets are writing logs to other folders
CSCth78771	Issue adding multiple users in Cisco WebEx Social
CSCtj67519	Cisco WebEx Social only creates links for first tier of child pages
CSCtk02063	SnS: Progress bar does not update for WMV video—tried in FF in windows
CSCtk55146	CMS can have just under 32,000 folders
CSCtk98383	CM: Thread/post count in discussions needs to filter out hidden comments
CSCtl88103	For some users, Message Board posts cannot be seen
CSCtn14008	Issues updating Role Permissions

Table 1   Known Defects (continued)

Identifier	Headline
CSCtn42569	CWC crashes browser when connection to CUCM is lost for extended period
CSCtn48560	Confusing user experience for comments to a Micropost
CSCto31018	Safari 5: Changing focus via tab does not let you type into content
CSCto41766	Locked portlet becomes unlocked when containing tab is moved
CSCto56051	IE9: Hover card is changed undesirable to another user
CSCto79541	[Struts+Liferay] OutOfMemoryError when uploading large file
CSCtr84045	Video upload does not work for some users
CSCtw90000	Slow OCS async calls from browser holds up browser TCP sessions
CSCty31535	Occasionally services start without creating a pid file
CSCty92458	Address line: Error logsAddress line 3 has a limit of 75 characters
CSCtz32621	Tracking bug for PHP security issues
CSCtz42145	GNU libc GLOB_LIMIT Remote Denial of Service Vulnerability
CSCtz44909	Linux Kernel drm_mode_dirtyfb_ioctl() Local DoS Vulnerability
CSCtz44920	Linux Kernel USB Interface Local Information Disclosure Vulnerability
CSCua77372	No or very low audio on MAC
CSCua78056	Chat and presence (CUPS anad jabber): max chat sessions
CSCua98112	User sometimes does not receives notification that the other side closes
CSCua99198	[Decoupled chat] Desktop chat client is not launched when clicking on user
CSCub24665	Glibc contains vulnerabilities
CSCub70719	Admin password with special characters in OVF properties sets it to null
CSCuc69692	Social keeps setting name and companyid in loop
CSCuc70477	Accessibility: JAWS does not read out expertise, interests, work hours
CSCuc90357	Switching to a child page with some apps, takes 5 to 6 seconds in IE8
CSCud10461	IE8: JavaScript error in chat/IM presence
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud96226	Adding to hashtag in micropost does not recognize appended text as hashtag
CSCue22974	Cannot move library documents from root to sub folder
CSCue45246	Line spacing in final post different than what was seen in editor
CSCug09600	WebEx Social instant meeting notifications not received by offline attendees
CSCug09630	Calendar, My Communities, Recent People, and Communities not loading
CSCug09631	Favicon issue on chrome
CSCug09633	Enabling of the permission field under Permission in Discussion category
CSCug09657	Apply Config should not be enabled when user logs in the Director page first time and does nothing
CSCug09659	Presence not updated when switching preferred client

Table 1   *Known Defects (continued)*

Identifier	Headline
CSCug57595	WebEx Social is saving last set user presence and tries to set it upon relogin
CSCug57610	Do not Disturb shown instead of Offline
CSCug57674	Stop recording or Send appears although call is not answered
CSCug57676	Disclose hidden community when post is turned to public
CSCug63147	Date of last status update incorrect in WebEx Social hover card.
CSCug72421	The communityName field search does not return correct results sometimes
CSCug85474	"Perform sync just once" causes LDAPsync from not running
CSCug87391	[httpd] memory leak when using Kerberos SSO and OCS
CSCug90409	IE Compatibility Mode makes Director web page unusable
CSCug92864	Documentation fails to explain requisite configuration for inbound email
CSCuh09554	Monit script check fails because NFS mount points appear unwritable
CSCuh13714	Integrity Check Failed Errors on 3.1SR3
CSCuh55193	Media query in CSS breaks content
CSCuh67522	Getting stuck when doing server rabbitmq-server status
CSCuh69059	Webex Social select user profile from likes list and scroll bar disappears
CSCuh70388	Full sync marks users inactive due to memcached errors
CSCuh74411	Mobile client—fetching members list in community times out
CSCuh76311	Bookmark portlet: sorting is not working for entries
CSCuh76312	IE8: Save on Display Settings page is not working.
CSCuh76315	Infosys-help: Attachments count incorrect after restoring an older version
CSCuh76316	Searching within a list throws user out of context
CSCuh76319	JS Error on trying to log in to WebEx Social
CSCuh76320	Infosys-help: Can comment a post after being unshared
CSCuh76322	Changes made in director UI not reflected by puppet during upgrade
CSCuh76323	msn.com opens in parent WebEx Social page instead of iFrame
CSCuh76324	UI request to start WebEx meeting loops endlessly
CSCuh76327	Posts shared from Twitter are not reflected in followers activities
CSCuh76329	Activities API does not return timestamp for share post activity
CSCuh76330	Unchecking all checkboxes in display settings page should throw error
CSCuh76332	Post with long title overlaps with the next layout
CSCuh76334	Suggestions not updated after applying Similar to you portlet setting
CSCuh76335	After added My Direct Reports , My Direct Reports changes to My
CSCuh76336	Export minor tab is not visible
CSCuh76337	Clicking on custom attribute in control panel leaves blank space
CSCuh76338	Cannot sort on Name and description in Favorite Communities
CSCuh76340	CKeditor does not launch intermittently in IE when creating a wiki

Table 1 ***Known Defects (continued)***

Identifier	Headline
CSCuh76341	Searching community in last visited community returns multiple results
CSCuh76342	Unclear error message when exceeding SharePoint file size limit
CSCuh76345	User should not be able to create discussion category with existing name
CSCuh76349	Showing the cached info for an updated meeting (EWS)
CSCuh79056	Purpose of Cluster Security section in director is unclear
CSCuh79057	XSS: HTML in opensocial settings
CSCuh79058	Cannot play .wmv embedded video in post created via open API
CSCuh79060	The verb field is missing for reply to a blog activity
CSCuh79062	publicPost field in GET api/rest/users/@me/posts always false
CSCuh86688	"Is typing" notification keeps showing when user offline

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2 ***Resolved Defects***

Headline	Identifier
CSCue67818	Sharing of posts is slow when there are large attachments
CSCuh42507	base.js is not downloaded from CDN
CSCuh76318	After replying to a comment, user sees post related activity in stream
CSCuh76326	Community name change not applied to existing activities

This document is to be used in conjunction with the documents listed in the "Related Documentation and Training Videos" section.