



Cisco WebEx Social Release Notes, Release 3.3 SR1

Revised May 6, 2013

These release notes provide important information for Cisco WebEx Social 3.3 SR1 build 3.3.1.10100.194.

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Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

The following sections describe major new features and functions in the Cisco WebEx Social 3.3 release:

- [What's New in Release 3.3, page 2](#)
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What's New in Release 3.3

Major new features and functions in Cisco WebEx Social 3.3 include the following:

- Updates and enhancements to the Cisco WebEx Social API. For detailed information, see *Cisco WebEx Social API Reference Guide Addendum, Release 3.3*. New features include:
 - Custom attributes for Communities resource operations
 - Community Metrics operations
 - Suggestions resource operations
 - Video Providers White List operations
 - Tags resource and Tag Trends resource operations
 - Operations for obtaining activities that relate to a post
 - Support for linking or embedding external videos
 - Support for Question and Answer type posts
 - New fields in various resources
- Onboarding feature, which provides guidance and suggestion to new users for getting started with Cisco WebEx Social.
- Various improvements and enhancements to the Cisco WebEx Social user interface.
- Enhancements for security hardening.
- Enhancements to the Director, including
 - Redesigned Director user interface.
 - Enable All and Disable All buttons for enabling and disabling nodes in the Topology page.
 - New **Apply Config** button appears when you save configuration changes in the director and allows you to apply saved configurations from multiple pages at one time. This way, you can avoid nodes restarting several times when you make configuration changes in various places.
 - Checks for Director password strength.
- Unified Communication features, including:
 - Visual Voice Mail redesign and implementation
 - Click-to-Chat and Click-to-Call enhancements
 - Optimized call registration and video call picture-in-picture enhancements
 - Ability to choose internal Cisco WebEx Social chat and calling functionality or the Cisco Jabber client
- Email notification for system announcements.
- Ability of the Email plugin to publish email messages to Cisco WebEx Social.
- Simplified Cisco WebEx Social user interface customizing, which allows you to customize the UI with your brand and theme.

What's New in Release 3.3 SR1

Major new features and functions in Cisco WebEx Social 3.3 include the following:

- Enhanced synthetic monitoring
- Various bug fixes

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.
- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.
- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.
- In some cases, the auto-generated e-mail aliases for Communities and Discussion Forum Categories are not generated when upgrading from Quad 2.5(2) to Cisco WebEx Social 3.x. To work around this issue, contact the Cisco Technical Assistance Center TAC to obtain an updated migration script. For more information, use the Bug Toolkit to access the defect number CSCuc00380 (see the [“Using the Bug Toolkit”](#) section on page 4).
- Preventing community owners from binding discussion categories to mailing lists—In earlier releases of Cisco WebEx Social, community owners and community administrators were allowed to bind discussion categories to mailing lists by default. In release 3.1, this feature can be enabled or disabled by using the following property. Set this property to **true** to disable the mailing list binding feature for community owners and community administrators. This way, only the Cisco WebEx Social Administrator is able to create discussion category to mailing list bindings.

communities.mailinglists.ui.adminonly

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in *Cisco WebEx Social Administration Guide*.

- Disabling outbound email notifications to mailing lists—By default, Cisco WebEx Social sends email notifications to mailing lists each time a new discussion is created in the category. You can enable or disable this feature by using the following property. Set this property to **false** to disable the outbound notifications for all communities in Cisco WebEx Social.

outbound.email.mailinglists.enabled

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in the *Cisco WebEx Social Administration Guide*.

- Cisco WebEx Social no longer required redirects in the Cisco WebEx Social Apache server to the Sametime Proxy server. For Sametime chat to be operational, this change requires that each Cisco WebEx Social client (browser or mobile application that loading Cisco WebEx Social) have routing access to the SameTime proxy server.

- Using the ext3 file system on your NFS server can limit the number of library documents and post attachments that Cisco WebEx Social can store. For more information, use the Bug Toolkit to access the defect number CSCtk55146 (see the “Using the Bug Toolkit” section on page 4).
- As Cisco WebEx Social 3.0, Open API upload files accumulate and can completely fill the NFS mounted file system under /mnt/auto/cms/tunnel-upload. These files should be deleted after you complete upgrade to Cisco WebEx Social 3.3 SR1 but before you enable any App Server or Worker node. For more information and disk cleanup instructions, use the Bug Toolkit to access the defect number CSCug66930 (see the “Using the Bug Toolkit” section on page 4).

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html:

- *Cisco WebEx Social Administration Guide, Release 3.3*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.3*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.3*
- *Cisco WebEx Social API Reference Guide, Release 3.3*
- *Cisco WebEx Social API Reference Guide Addendum, Release 3.3*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.3*
- *Cisco WebEx Social Disaster Recovery Using Snapshots*
- *Cisco WebEx Social Compatibility Guide*
- *Open Source Used In Cisco WebEx Social 3.3*

Cisco WebEx Social training videos are available at <http://howdoi.webex.com>.

Defects

This section includes these topics:

- [Using the Bug Toolkit, page 4](#)
- [Known Defects, page 5](#)
- [Resolved Defects, page 6](#)



Note

Because defect status continually changes, be aware that the information in the following sections reflects a snapshot of the defects at the time that the release notes were compiled

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose the version number from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
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Known Defects

Table 1 lists known defects in this release.

Table 1 **Known Defects**

Identifier	Headline
CSCtk55146	CMS can have just under 32,000 folders
CSCty01010	CUPS presence is failing, chat works fine
CSCub48505	Setting property does not pick Extension Mobility as default webdialer
CSCub78731	Image title is visible and shows empty pop-up when it is made private
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud22939	Aggregated calendar incorrect logging location
CSCud91754	Non-alphanumeric characters in user ID cause Web Communicator to crash
CSCue06661	Users are reindexed every time SSO login is invoked
CSCue10520	Discussion contributions statistics show a negative value
CSCue13489	WebEx Social Outlook 2003 plugin load errors
CSCue22974	WebEx Social cannot move library documents from root to subfolder
CSCue37334	User receives email notifications after unsubscribing from a discussion
CSCue45246	WebEx Social line spacing in final post different than what was seen in editor
CSCue52684	OCS Kerberos configuration lost after upgrade

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCue62303	Value of “Key Password” and “Keystore Password” reversed on Director
CSCue83436	Video Plugin—“There already an active call” message when no active call
CSCuf00054	Webex Social 3.1—Test button in calendar generates 2 attempt requests
CSCuf02594	Webex Social returning duplicate results in search
CSCuf27090	Support for WebEx Social desktop interface on mobile Safari
CSCuf35543	Child page permissions do not inherit those of parent in community
CSCuf35662	WebEx Social bullet and numbered list text justification not applied
CSCuf51356	Duplicated messages received with OCS chat
CSCug29597	Social Office sidebar does not remain minimized when switching ppt files
CSCug40574	IE8: Clicking on links multiple times freezes browser
CSCug44037	Invite owners does nothing if user already is a member of community
CSCug51876	RSS portlet does not work when proxy setting has empty exceptions list
CSCug52571	DirSync failure due to very long preferred name for some users
CSCug52653	Tag search using tag:xxx does not work in discussions portlet
CSCug57569	Cannot share with hidden community when should be able to
CSCug57571	Inappropriate error displayed
CSCug57573	Scheduling of alerts and announcements does not work
CSCug57676	Disclose hidden community when post is turned to public
CSCug59033	Activity stream will not get updated
CSCug59446	Jabber client cannot change presence when WebEx Social session priority is 127

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2 **Resolved Defects**

Headline	Identifier
CSCud19210	Welcome section is rendered blank in case of non-English locale
CSCue38988	Handle all CSRF errors uniformly
CSCue54114	WebEx Social deactivated IDs show up in “share with” list
CSCue74665	Number of replies displays wrong count after splitting a discussion
CSCue74691	Sole community owner can uncheck owner role from community management
CSCue87142	Email notification sent to user for which the post was not shared
CSCuf21442	Leaving community does not unsubscribe from community discussion
CSCuf52184	Wrong count for Community I'm Member Of if user is also member from usergroup
CSCuf61559	Unshared post still accessible by user with whom it is no longer shared

Table 2 **Resolved Defects (continued)**

Headline	Identifier
CSCuf73678	Content publisher guest image permissions not applied to new images
CSCuf77341	Default comment font is Times New Roman instead of Arial
CSCug09048	OpenSocial app user preferences not saved if Webex Social is using HTTPS
CSCug16171	User password migration takes too long for large user list
CSCug19560	Setting Language to Spanish (Laos) breaks some JavaScript in IE8
CSCug19580	Handle all CSRF cases
CSCug29572	Suggest Experts not functional in IE8
CSCug46475	Users are able to import a LAR file from their MyView
CSCug47201	Version pop-up does not close after navigating to user profile
CSCug48914	Upgrade documentation should clarify required string for verifying data migration
CSCug50580	Blank Page is displayed when clicking .flv video results

This document is to be used in conjunction with the documents listed in the “[Related Documentation and Training Videos](#)” section.

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