Cisco WebEx Social Release Notes, Release 3.3

Revised April 15, 2013

These release notes provide important information for Cisco WebEx Social 3.3 build 3.3.1.10010.10.

Contents

These release notes include these topics:

Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

Major new features and functions in this Cisco WebEx Social release include the following:

- Updates and enhancements to the Cisco WebEx Social API. For detailed information, see *Cisco WebEx Social API Reference Guide Addendum, Release 3.3*. New features include:
  - Custom attributes for Communities resource operations
  - Community Metrics operations
  - Suggestions resource operations
  - Video Providers White List operations

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- – Tags resource and Tag Trends resource operations

- – Operations for obtaining activities that relate to a post

- – Support for linking or embedding external videos

- – Support for Question and Answer type posts

- – New fields in various resources

- Onboarding feature, which provides guidance and suggestion to new users for getting started with Cisco WebEx Social.

- Various improvements and enhancements to the Cisco WebEx Social user interface.

- Enhancements for security hardening.

- Enhancements to the Director, including

  - – Redesigned Director user interface.

  - – Enable All and Disable All buttons for enabling and disabling nodes in the Topology page.

  - – New **Apply Config** button appears when you save configuration changes in the director and allows you to apply saved configurations from multiple pages at one time. This way, you can avoid nodes restarting several times when you make configuration changes in various places.

  - – Checks for Director password strength.

- Unified Communication features, including:

  - – Visual Voice Mail redesign and implementation

  - – Click-to-Chat and Click-to-Call enhancements

  - – Optimized call registration and video call picture-in-picture enhancements

  - – Ability to choose internal Cisco WebEx Social chat and calling functionality or the Cisco Jabber client

- Email notification for system announcements.

- Ability of the Email plugin to publish email messages to Cisco WebEx Social.

- Simplified Cisco WebEx Social user interface customizing, which allows you to customize the UI with your brand and theme.

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.

- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.

- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.

- In some cases, the auto-generated e-mail aliases for Communities and Discussion Forum Categories are not generated when upgrading from Quad 2.5(2) to Cisco WebEx Social 3.x. To work around this issue, contact the Cisco Technical Assistance Center TAC to obtain an updated migration script. For more information, use the Bug Toolkit to access the defect number CSCuc00380 (see the "Using the Bug Toolkit" section on page 4).

- Preventing community owners from binding discussion categories to mailing lists—In earlier releases of Cisco WebEx Social, community owners and community administrators were allowed to bind discussion categories to mailing lists by default. In release 3.1, this feature can be enabled or disabled by using the following property. Set this property to **true** to disable the mailing list binding feature for community owners and community administrators. This way, only the Cisco WebEx Social Administrator is able to create discussion category to mailing list bindings.

  communities.mailinglists.ui.adminonly

  For information about how to set advanced portal properties, see the "Advanced Portal Properties" section in *Cisco WebEx Social Administration Guide*.

- Disabling outbound email notifications to mailing lists—By default, Cisco WebEx Social sends email notifications to mailing lists each time a new discussion is created in the category. You can enable or disable this feature by using the following property. Set this property to **false** to disable the outbound notifications for all communities in Cisco WebEx Social.

  outbound.email.mailinglists.enabled

  For information about how to set advanced portal properties, see the "Advanced Portal Properties" section in the *Cisco WebEx Social Administration Guide*.

- Cisco WebEx Social no longer required redirects in the Cisco WebEx Social Apache server to the Sametime Proxy server. For Sametime chat to be operational, this change requires that each Cisco WebEx Social client (browser or mobile application that loading Cisco WebEx Social) have routing access to the SameTime proxy server.

- Using the ext3 file system on your NFS server can limit the number of library documents and post attachments that Cisco WebEx Social can store. For more information, use the Bug Toolkit to access the defect number CSCtk55146 (see the "Using the Bug Toolkit" section on page 4).

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.3*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.3*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.3*
- *Cisco WebEx Social API Reference Guide, Release 3.3*
- *Cisco WebEx Social API Reference Guide Addendum, Release 3.3*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.3*
- *Cisco WebEx Social Disaster Recovery Using Snapshots*
- *Cisco WebEx Social Compatibility Guide*
- *Open Source Used In Cisco WebEx Social 3.3*

Cisco WebEx Social training videos are available at http://howdoi.webex.com.

Defects

This section includes these topics:

Note   Because defect status continually changes, be aware that the information in the following sections reflects a snapshot of the defects at the time that the release notes were compiled

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

Step 1   To access the Bug Toolkit, go to
http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs.

Step 2   Log in with your Cisco.com user ID and password.

Step 3   To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.

Step 4   To look for information if you do not know the bug ID number:

    a.   Choose **Collaboration** from the Select Product Category menu.

    b.   Choose Cisco WebEx Social from the Select Product menu.

    c.   Choose the version number from the Software Version menu.

    d.   Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.

Known Defects

Table 1 lists known defects in this release.

Table 1   Known Defects

Identifier	Headline
CSCtk55146	CMS can have just under 32,000 folders
CSCty01010	CUPS presence is failing, chat works fine

Table 1   Known Defects (continued)

Identifier	Headline
CSCub48505	Setting property does not pick Extension Mobility as default webdialer
CSCub78731	Image title is visible and shows empty pop-up when it is made private
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud19210	Welcome section is rendered blank in case of non-English locale
CSCud22939	Aggregated calendar incorrect logging location
CSCud91754	Non-alphanumeric characters in user ID cause Web Communicator to crash
CSCue06661	Users are reindexed every time SSO login is invoked
CSCue10520	Discussion contributions statistics show a negative value
CSCue13489	WebEx Social Outlook 2003 plugin load errors
CSCue22974	WebEx Social cannot move library documents from root to subfolder
CSCue37334	User receives email notifications after unsubscribing from a discussion
CSCue45246	WebEx Social line spacing in final post different than what was seen in editor
CSCue52684	OCS Kerberos configuration lost after upgrade
CSCue62303	Value of "Key Password" and "Keystore Password" reversed on Director
CSCue74665	Number of replies displays wrong count after splitting a discussion
CSCue83436	Video Plugin—"There already an active call।" message when no active call
CSCue87142	Email notification sent to user for which the post was not shared
CSCuf00054	Webex Social 3.1—Test button in calendar generates 2 attempt requests
CSCuf02594	Webex Social returning duplicate results in search
CSCuf16321	Call plug-in cannot load under Firefox
CSCuf21442	Leaving community does not unsubscribe form community discussion
CSCuf21442	Leaving community does not unsubscribe form community discussion
CSCuf27090	Support for WebEx Social desktop interface on mobile Safari
CSCuf35543	Child page permissions do not inherit those of parent in community
CSCuf35662	WebEx Social bullet and numbered list text justification not applied
CSCuf51356	Duplicated messages received with OCS chat
CSCuf52184	Wrong count for "Community I'm member" of if user is also member from usergroup
CSCuf77341	Default comment font is Times New Roman instead of Arial
CSCug09048	OpenSocial app user preferences not saved if Webex Social is using HTTPS

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2   Resolved Defects

Headline	Identifier
CSCtn97112	Users with 2000+ contacts unable to save edits to their posts
CSCtx45854	Quad Hyperlink Format Error
CSCtx53620	CSS added to post appears in raw format in mail notification
CSCtz81361	FQDN validation does not accept local TLDs with more than 6 characters
CSCua06223	Moving a document from one folder to another is giving duplicate results
CSCua24924	Setting log level from remote node does not kick in
CSCua77994	Video and controls disappear when caller picks up deskphone during call
CSCua78060	Internet Explorer 8 Video status bar flicks when user moves mouse inside-outside the video
CSCua78099	Content publisher: Creating a content gives an error on the portlet
CSCub61977	RSS content can cause XSS
CSCuc39959	Community Calendar event reminder email shows time in UTC
CSCuc59524	Cannot use mailto links from community email portlet on MAC
CSCuc66181	Community library documents performance
CSCuc67165	Approving community results in XMPP exception
CSCuc69276	User is not able to delete own reply in discussion forums
CSCuc70365	Notifications received even when you do not have post permissions
CSCuc70445	Portal admins no longer have the ability to delete other user's posts
CSCuc74863	Discussions tab slow with large number of (sub) categories
CSCuc74979	Loading community home page is slow
CSCuc77999	Authentication Type & Form Method not working in IFrame settings
CSCuc79575	Browser Back Event to stop page navigation
CSCuc84636	Editing community web content causes Internet Explorer 8 JavaScript error and breaks other functions
CSCuc84651	Clicking on Version for doc attached to Post hangs, Internet Explorer slow script error
CSCuc86035	Get a Jabberwerx js error while responding to a question/comment on MP
CSCuc89220	Access Calendar from barlet not working if window is scrolled to bottom
CSCuc89679	Save feature content link get "noChange is null or not ob"
CSCuc91108	Jsonstore/mongo slow to respond to queries
CSCuc91497	IE9 scrollbars always shown in drop-down for actions, etc.
CSCuc93999	XSS: Javascript runs if add javascript in post/wiki body
CSCuc94622	Performance issues related to editor and others
CSCuc96479	Subscribing to discussion category does not send email updates

Table 2   *Resolved Defects (continued)*

Headline	Identifier
CSCuc97034	Misleading error message "Comments cannot be blank"
CSCud03417	Partial reindexing by date range deletes whole portlet index
CSCud08261	Post disappears from user blog after edit by compliance officer
CSCud13051	JS error when click Go Live in narrow mode
CSCud13896	Background color in a cell in discussion replies not getting saved
CSCud16504	Community list shows incorrect member count
CSCud16648	IE7 unable to upload profile picture
CSCud17034	IE9: First tag typed on a new post extends past the left side
CSCud19095	Editing post in restricted/hidden community does not show its library
CSCud23097	Javascript error in CkEditor when editing post
CSCud24518	Level 1 admin unable to assign usergroups to communities
CSCud37115	Level 1 admin cannot export users under Portal > Users
CSCud40235	Solr master/slave has file dump URL enabled by default
CSCud40916	UI bug hides community creation options
CSCud43878	Open API: OAuth 2 authorization does not work
CSCud44541	Special characters cause auto complete search exception
CSCud48526	Users have their first micropost on their hover card
CSCud50421	Backup-director.sh needs to backup additional files for 3.x
CSCud51453	EDR portlet: search feature does not work with SharePoint 2010
CSCud57242	URLs in IFame are limited to 4 character top level domain
CSCud59478	Webex one-click settings save error
CSCud59484	My account links broken after saving Webex one-click settings
CSCud59491	Remove ability to add profile pages to usergroups as Level1 admin
CSCud66707	WxS IE8 delete community "Out of memory at line: 23" error
CSCud66724	WxS IE8 blog app focus lost when adding new entry
CSCud66755	WxS "My Communities app requires page refresh after being added
CSCud67409	WxS voicemail To field stuck after a cancel and open a second time
CSCud67525	Filename with & in name not handled properly in post attachment
CSCud67564	WxS voicemail IE8 Urgent and Private checkboxes misaligned
CSCud67670	High database CPU usage caused by community members added via usergroup
CSCud69455	WxS VM app Record user cannot answer call as focus is on voicemail app
CSCud72941	Custom Community templates using lar with child pages does not work
CSCud74824	WxS "Upload Document" short tags not displayed correctly in IE8
CSCud77043	Kerberos SSO for OCS chat not working in 3.1
CSCud80429	Update other users profile pictures
CSCud82255	Cannot edit expertise tags in IE 7

Table 2 ***Resolved Defects (continued)***

Headline	Identifier
CSCud83028	IFrame name cannot be renamed
CSCud88851	Chat: Scroll bar not appearing in the text area of the chat window in FF
CSCud93694	Using special characters in title of doc gives error about file name
CSCud95756	Last TAG on Discussion cannot be deleted
CSCud95846	Openfire high memory usage results in performance issue
CSCud96226	Adding to hashtag in micropost does not recognize appended txt as hashtag
CSCud98100	Mobile client times out with network error when listing communities
CSCue00428	No input validation when setting Mobility OAuth Client URL in Director
CSCue02321	VVM may lock user s account in case user enters a bad password
CSCue02501	Post appears in community streams even it is removed from recipient list
CSCue09112	High CPU usage on app node related to loading meetings into calendar
CSCue17228	WsX mail notifications missing video from placeholder
CSCue22012	Antisamy policy file needs to be more liberal on area tag
CSCue24731	Content Pub print icon displays a red X after upgrade to version 3.1 SR1
CSCue25715	User profile image or name change does not reflect in my connections
CSCue27705	IE8 switch between activities/watchlist during softphone call cause error
CSCue28734	Tomcat session timeout not handled consistently
CSCue33078	Other users OCS presence shown erroneously offline
CSCue37346	Pagination in Add User Group not user friendly
CSCue38306	Webex Social—Issue with apostrophe in Calendar URL
CSCue38337	Data loss on saving links portlet
CSCue38967	Remove spinner and show an error when there are network errors
CSCue38982	Comment editor lost after network error
CSCue38988	Handle all CSRF errors uniformly
CSCue39010	Leaving session idle for more than 8 hours leaves some buttons inactive
CSCue41630	Insufficient log details thrown by AutoLoginFilter
CSCue47327	Unable to save post when share with list has 500+ users
CSCue49071	Manage Community URL is not protected from non members
CSCue49379	No user feedback when post is shared with existing share
CSCue50583	Add support for Sametime 8.5.2 IFR1
CSCue51564	Watchlist—activity reappears in User Watchlist after it is removed
CSCue51592	Search within recent post—Pagination is incorrect
CSCue54176	WxS intermittently some posts do not show up in a community
CSCue55427	OpenSocial code that prohibits using IE7 and gadgets
CSCue55994	Loading comments fails on mobile client
CSCue56425	Level1 admin cannot see communities for a user added through usergroup

Table 2   *Resolved Defects (continued)*

Headline	Identifier
CSCue56443	URL field in Announcements portlet does not work for external URL
CSCue56983	Initiating a call during chat brakes OCS presence
CSCue60147	Mongo nodes do not fully deploy when TLD is > 6 characters
CSCue66397	Problems with JVM garbage collection resulting in unresponsive app node
CSCue67255	Incorrect error message shows up when community name cannot be changed
CSCue67818	Sharing of posts is slow when there are large attachments
CSCue69006	Search within "communities I manage" does not return results always
CSCue70111	Multi-byte characters not saved correctly in Chrome and IE
CSCue71216	Pasting HTML link into post/comment causes page "working" when accessed
CSCue71787	Removing a usergroup from a community sends out multiple events
CSCue72228	Page anchors not working correctly when using IE9
CSCue72416	Spinner wheel does not wait long enough while uploading large docs
CSCue73891	user receives "post saved" and "discard edit" message when saving post
CSCue74596	Answer to a question is not saved when user clicks Back button
CSCue74691	Sole community owner can uncheck owner role from community management
CSCue76105	Cannot reuse community name after multiple operations—rename/delete
CSCue76198	when splitting a discussion, 2 discussions get created instead of 1
CSCue76891	Video issue in post comment
CSCue78369	IE7: Only one comment is shown at a time in a post/micropost
CSCue80091	Upload errors causing document version mismatch
CSCue81420	User is not able to call after click Chat and Decline the incoming call
CSCue82254	Do not do upsert to prevent Null userId in UserInfo collection
CSCue82280	Recommendation MapReduce should not run if another instance running
CSCue82290	MapReduce job should discard null userId values in UserInfo earlier
CSCue83450	Register plugin in second browser when the first browser is closed
CSCue84266	Putting WebEx Social URL in an iFrame app breaks UI
CSCue87142	Email notification sent to user for which the post was not shared
CSCue88082	Default Application icon path is incorrect
CSCuf02836	Non-member allowed to create community wall post
CSCuf04438	ERROR [portal.pop.POPNotificationsJob] is overwhelming the log files
CSCuf04582	Hyperlink formatting not retained when post is saved
CSCuf30107	Unlike/unfavorite in the streams does not change icon color
CSCuf30188	Unable to set the permissions for a video in Manage special permissions
CSCuf31489	WebEx Social re-index fails with error message
CSCuf34968	Shared communities list on profile page
CSCuf43845	"Import Search Filter" cannot be changed for the "bulk import of users"

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Table 2   ***Resolved Defects (continued)***

Headline	Identifier
CSCuf43873	Stream TAG filter not working with space in it
CSCuf47758	User gets back unauthorized error if session fails to different node
CSCuf51940	Deskphone mode is not working with Extension Mobility profile
CSCuf52184	Wrong count for "Community I'm member of" if user is also member from usergroup
CSCuf52198	Level 1 admin cannot make announcements to "General"
CSCuf56371	Unable to update user phone number via open APIs
CSCuf73223	Users are not able to find members via Add Members popup

This document is to be used in conjunction with the documents listed in the "Related Documentation and Training Videos" section.