



Cisco WebEx Social Release Notes, Release 3.1 SR3

Revised March 11, 2013

These release notes provide important information for Cisco WebEx Social 3.1 SR3 build 3.1.1.10300.330.

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Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

The following sections describe major new features and functions in the Cisco WebEx Social 3.1 release:

- [What's New in Release 3.1, page 2](#)
- [What's New in Release 3.1 SR1, page 2](#)
- [What's New in Release 3.1 SR2, page 2](#)



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- [What's New in Release 3.1 SR3, page 3](#)

What's New in Release 3.1

Major new updates in Cisco WebEx Social 3.1 include the following:

- Added localization support for 13 languages.
- Support for picture in picture in video calls
- Support for SharePoint 2010
- New set of collaboration APIs
- Upgrade of the post editor (CKEditor) to version 3.6.4
- Ability for a user to unsubscribe from individual posts and no longer receive e-mail notifications that regard the posts
- Displays the recurrence pattern (time information) for a series of recurring meetings
- Allows users to view and download meeting attachments from the Details page for a meeting
- Visually identifies exceptions from other instances of meetings in a series of recurring meetings
- Ability to create a post in My Library by using e-mail and to share the post with other people
- Ability to prevent a community owner from binding a discussion category to a mailing list
- Ability to disable outbound e-mail notification to mailing lists
- Mobile pages for Administrators, which provide options for configuring extensibility and branding functionality (reserved for future use)

What's New in Release 3.1 SR1

Cisco WebEx Social 3.1 SR1 fixes various issues.

What's New in Release 3.1 SR2

Major new updates in Cisco WebEx Social 3.1 SR2 include the following:

- A user must now provide login credentials (username and password) to use the Visual Voice Mail portlet
- The Visual Voice Mail portlet now automatically selects the appropriate voice messaging server so a user no longer needs to manually select the server
- Improvements to the speed of the Call plug-in registration process
- Support for IBM Sametime 8.5.2 IFR1 server
- Various bug fixes

What's New in Release 3.1 SR3

Cisco WebEx Social 3.1 SR3 fixes various issues.

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.
- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.
- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.
- In some cases, the auto-generated e-mail aliases for Communities and Discussion Forum Categories are not generated when upgrading from Quad 2.5(2) to Cisco WebEx Social. To work around this issue, contact the Cisco Technical Assistance Center TAC to obtain an updated migration script. For more information, use the Bug Toolkit to access the defect number CSCuc00380 (see the [“Using the Bug Toolkit”](#) section on page 5).
- Preventing community owners from binding discussion categories to mailing lists—In earlier releases of Cisco WebEx Social, community owners and community administrators were allowed to bind discussion categories to mailing lists by default. In release 3.1, this feature can be enabled or disabled by using the following property. Set this property to **true** to disable the mailing list binding feature for community owners and community administrators. This way, only the Cisco WebEx Social Administrator is able to create discussion category to mailing list bindings.

communities.mailinglists.ui.adminonly

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in *Cisco WebEx Social Administration Guide*.

- Disabling outbound email notifications to mailing lists—By default, Cisco WebEx Social sends email notifications to mailing lists each time a new discussion is created in the category. You can enable or disable this feature by using the following property. Set this property to **false** to disable the outbound notifications for all communities in Cisco WebEx Social.

outbound.email.mailinglists.enabled

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in the *Cisco WebEx Social Administration Guide*.

- Beginning with Cisco WebEx Social 3.1 SR2, a configuration page appears the first time that a user clicks the **Sign-in** button to access voice messages via the Visual Voice Mail portlet. On this page, the user must enter the log in credentials that are required to access voice messages. The system saves this information so it is not required for subsequent sign-ins to the Visual Voice Mail portlet.
- The following known issue applies to email notifications: If you are subscribed to a Cisco WebEx Social community category, then subscribe to a discussion in that category, then unsubscribe from that discussion, you continue to receive email notifications for replies to that discussion.

- With the introduction of support for Sametime 8.5.2 IFR1, the configuration under **Integration > Chat Proxy** in the Director no longer used is for the Sametime chat server. Instead, use the options under **Server > Common Configuration > Chat** on the WebEx Social App node.

Beginning with WebEx Social 3.1 SR3, the WebEx Social clients (end-users browsers) require network routing access to the Sametime proxy server for Sametime chat to be operational. The new implementation does not proxy Sametime requests through the WebEx Social Apache server.

For successful operation of the Sametime chat integration, apply this IBM recommended Sametime 8.5.2 IFR1 Hot Fix: 8521-ST-PROXY-IF-AGRE-94AF9F. In addition, Sametime chat requires the WebEx Social domain be added to the domainList in the Sametime proxy server.

Installation and Upgrade Notes

This section provides important information that you should review before you install or upgrade Cisco WebEx Social.

- When you perform the procedure in the “Installing Cisco WebEx Social 3.1” section in *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*, do not configure settings in the Notifier area in the Configuration window of the Director when you configure settings as described in Step 4 of that procedure.

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.1*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.1*
- *Cisco WebEx Social API Reference Guide, Release 3.1*
- *Cisco WebEx Social Troubleshooting Guide, Release 3.0*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.1*
- *Cisco WebEx Social Disaster Recovery Using Snapshots, Release 3.0*
- *Cisco WebEx Social Compatibility Guide, Release 3.1*
- *Open Source Used In Cisco WebEx Social 3.1*

Cisco WebEx Social training videos are available at <http://howdoi.webex.com>.

Defects

This section includes these topics:

- [Using the Bug Toolkit, page 5](#)
- [Known Defects, page 5](#)
- [Resolved Defects, page 9](#)

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose the version number from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
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Known Defects

[Table 1](#) lists known defects in this release.



Note

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects at the time that the release notes were compiled.

Table 1 **Known Defects**

Identifier	Headline
CSCtn97112	Users with 2000+ contacts unable to save edits to their posts
CSCts82843	Navigating to community with many user groups is slow
CSCtx53620	CSS added to post appears in raw format in mail notification
CSCty01010	CUPS presence is failing, chat works fine
CSCty46831	Unfollowing the user does not remove user from contact group in ShareWith
CSCtz76401	SSO integration locks out AD account if Notifier SSO not enabled
CSCua24924	Setting log level from remote node does not kick in
CSCua47851	search (within posts, blogs) results not sorted by relevance and date
CSCub48505	Setting property does not pick Extension Mobility as default webdialer

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCuc15994	QUAD 2.5—Login Issue if @ sign available in screen name
CSCuc66559	Emails sometimes not delivered to subscribers replying to discussion
CSCuc70365	Notifications received even when you do not have post permissions
CSCuc86711	Improper automatic truncation of English community names
CSCuc88253	Getting error while sharing a post with multiple users and communities
CSCud03198	LDAP Dir Sync fails to import username with apostrophe
CSCud08261	Post disappears from user blog after edit by compliance officer
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud16637	Using Empty Trash feature can cause posts to not show in My Library
CSCud16954	Call & conversation settings cannot be opened if chat is not configured
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud19210	Welcome section is rendered blank in case of non-English locale
CSCud22939	Aggregated Calendar incorrect logging location
CSCud24510	WatchList shows unread items even when there are none
CSCud24518	Level1 Admin unable to assign user groups to communities
CSCud31943	[Email Plugin OL2003] Plugin can t be uninstalled
CSCud37115	Level 1 Admin cannot export users under Portal > Users
CSCud38335	WebEx Social Email plugin is not supported in Kerberos environment
CSCud59484	My account links broken after saving WebEx one-click settings
CSCud59491	Remove ability to add profile pages to user groups as Level1 Admin
CSCud60864	IFrame portlet not displaying not displaying certain URLS
CSCud61752	Voice message is not played using a computer for some browsers
CSCud64958	Loss of NFS connectivity causing two master message Queues
CSCud67564	WebEx Social voice mail IE8 Urgent and Private check boxes misaligned
CSCud69767	Webex Social 3.1 - IFrame basic authentication does not work in IE
CSCud74824	WebEx Social "Upload Document" short tags not displayed correctly in IE8
CSCud82572	Portal not handling redirect for SSO authorization when saving comments on a post
CSCud83028	IFrame name cannot be renamed
CSCud88851	Chat: Scroll bar not appearing in the text area of the chat window in FireFox
CSCud91754	Non-alphanumeric characters in user ID cause Web Communicator to crash.
CSCud93694	Using special characters in title of doc gives error about file name
CSCud94879	Login hook not triggered for IE users
CSCud95756	Last TAG on Discussion can't be deleted
CSCud96226	Adding to hashtag in micropost does not recognize appended text as hashtag
CSCud99441	Resize oplog for analytics node
CSCue00053	Content publisher keeps different copy of the same post for each locale

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCue89062	Video Plugin: Cannot download the plugin in IE
CSCue89049	Video Plugin: Cannot open video plugin link for Mac in Firefox
CSCue89038	Video Plugin: When using different browser tab, plugin is not detected
CSCue89034	CWIC plugin cannot initialize/register
CSCue84266	Putting WebEx Social URL in an iFrame app breaks UI
CSCue83450	Register plugin in second browser, when the first browser is closed
CSCue83436	Video Plugin "There already an active call" message when no active call
CSCue82290	MapReduce job should discard null userId values in UserInfo earlier
CSCue82280	Recommendation MapReduce should not run if another instance is running
CSCue82254	Null userId in UserInfo collection causes long runtime in MapReduce
CSCue76891	Video issue in post comment
CSCue76198	When splitting a discussion, 2 discussions get created instead of 1
CSCue76105	Cannot reuse community name after multiple operations - rename/delete
CSCue74665	Number of replies displays wrong count after splitting a discussion
CSCue72228	Page anchors not working correctly when using IE9
CSCue71787	Removing a user group from a community sends out multiple events
CSCue69006	Search within "communities i manage" does not return results always
CSCue67325	Community member list shows negative count
CSCue66397	Problems with JVM garbage collection resulting in unresponsive app node
CSCue62303	Value of "Key Password" and "Keystore Password" reversed on Director
CSCue62196	Inline replies are not moved with a discussion after splitting
CSCue62136	Javascript errors when adding a link to a post
CSCue60147	Mongo nodes do not fully deploy when TLD is > 6 characters
CSCue56443	URL field in Announcements portlet does not work for external URL
CSCue56432	Phone/chat icon shown briefly if disabled when profile page refreshed
CSCue56425	Level 1 administrator cannot see communities for a user added through user group
CSCue52684	OCS Kerberos configuration lost after upgrade
CSCue51592	Search within recent post - Pagination is incorrect
CSCue51564	Watchlist - activity reappears in user watchlist after it is removed
CSCue49071	"Manage Community" URL is not protected from non members
CSCue49033	Watchlist portlet unread count does not decrement
CSCue45246	Line spacing in final post different than what was seen in editor
CSCue38306	Webex Social - Issue with apostrophe in calendar URL
CSCue37346	Pagination in 'Add user group' not user friendly
CSCue25715	User profile image or name change does not reflect in My Connections
CSCue22974	Cannot move library documents from root to sub folder

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCue17228	WebEx Social mail notifications missing video from placeholder
CSCue13489	WebEx Social outlook 2003 plugin load errors
CSCue10520	Discussion contributions statistics show a negative value
CSCue06661	Users are reindexed every time SSO login is invoked
CSCue02405	Log location not specified in the upgrade guide
CSCue00053	Content publisher keeps different copy of the same post for each locale
CSCud96226	Adding to hashtag in micropost does not recognize appended text as hashtag
CSCud94879	Login hook not triggered for IE users
CSCud91754	Non-alphanumeric characters in useID cause Web Communicator to crash
CSCud88851	Chat: Scroll bar not appearing in the text area of the chat window in Firefox
CSCud69767	Webex Social 3.1 - Iframe basic authentication does not work in IE
CSCud64958	Loss of NFS connectivity causing two master Message Queues
CSCud60864	I-frame portlet not displaying not displaying certain URLs
CSCud59491	Remove ability to add profile pages to usergroups as Level1 administrator
CSCud38335	WebEx Social Email plugin is not supported in Kerberos environment
CSCud37115	Level 1 administrator cannot export users under Portal > Users
CSCud24518	Level1 administrator unable to assign usergroups to communities
CSCud22939	Aggregated calendar incorrect logging location
CSCud19210	Welcome section is rendered blank in case of non-English locale
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud16954	Call & Conversation settings cannot be opened if chat is not configured
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCuc15994	QUAD 2.5 - Login Issue if @ sign available in screen-name
CSCub48505	Setting property does not pick Extension Mobility as default webdialer
CSCua47851	Search (within posts, blogs) results not sorted by relevance and date
CSCua24924	Setting log level from remote node does not kick in
CSCua06223	Moving a document from one folder to another is giving duplicate results
CSCtz76401	SSO integration locks out AD account if Notifier SSO not enabled
CSCty46831	Unfollowing the user does not remove user from contact group in ShareWith
CSCty01010	CUPS presence is failing, chat works fine
CSCts82843	Navigating to community with many user groups is slow
CSCue92856	Internet Explorer and Firefox: When you close the first tab, user stops receiving messages
CSCue92859	Sametime: After going offline then online again, other users continue to see you as offline

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2 **Resolved Defects**

Identifier	Headline
CSCtz54026	Access/save DefinePermissions link in User Roles is very slow (45+ minutes)
CSCtz68098	Should have a client side timeout
CSCub16159	Corporate proxy configuration needs to be applied to httpd
CSCub61977	RSS content can cause XSS
CSCub73187	WebDialer Test Call function allows origin of call to be spoofed
CSCub87805	Webex Social 3.0—Browser session manual timeout configuration does not work
CSCuc00380	Community email portlet does not have valid email address
CSCuc36068	Configuring Web Dialer setting under common config throws an error in IE
CSCuc44887	Need to document support policy for cameras and headsets with WebEx Social
CSCuc67165	Approving community results in xmpp exception
CSCuc79575	Browser Back Event to stop page navigation
CSCuc89287	Got 0 applications when clicking \"Application\" in community—JS error
CSCuc99279	Unshared post still shows in Activity Stream/WatchList and can comment
CSCud16504	Community list shows incorrect member count
CSCud40235	Solr master/slave has file dump URL enabled by default
CSCud49836	Presence shown offline on profile page even if chat/presence is disabled
CSCud49870	Show offline contacts option when chat/presence is disabled
CSCud64764	Call icon is present when CWIC, WebDialer, and Chat are disabled
CSCud80429	Update other users profile pictures
CSCud97707	Post editor misalignment is seen in IE8
CSCue00428	No input validation when setting mobility OAuth client URL in Director
CSCue09112	High CPU usage on App Node related to loading meetings into calendar
CSCue26893	Utilize single connection for multiple tabs
CSCue27705	IE8 switch between activities/watchlist during softphone call causes error
CSCue33078	Other users OCS presence shown erroneously offline
CSCue38967	Remove "spinner" and show an error when there are network errors
CSCue38982	Comment editor lost after network error
CSCue38988	Handle all CSRF errors uniformly
CSCue39010	Leaving session idle for more than 8 hours leaves some buttons inactive
CSCue41630	Insufficient log details thrown by AutoLoginFilter
CSCue50583	Add support for Sametime 8.5.2 IFR1
CSCue55427	OpenSocial code that prohibits using IE7 and gadgets
CSCue56983	Initiating a call during chat brakes OCS presence

Table 2 **Resolved Defects (continued)**

Identifier	Headline
CSCue67818	Sharing of posts is slow when there are large attachments
CSCue70334	[OCS] Chat does not automatically connect after the user signs into WebEx Social
CSCue72048	Client Side Session timeout does not work after Mac wakes up from sleep
CSCue72416	Spinner wheel does not wait long enough while uploading large documents
CSCue73891	User receives "post saved" and "discard edit" message when saving post
CSCue78369	IE7: Only one comment is shown at a time in a post or micropost
CSCue81420	User is not able to call after clicking Chat and declining the incoming call
CSCue88082	Default Application icon path is incorrect

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