



Cisco WebEx Social Release Notes, Release 3.1 SR2

Revised January 14, 2013

These release notes provide important information for Cisco WebEx Social 3.1 SR2 build 3.1.1.10200.268.

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Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

The following sections describe major new features and functions in the Cisco WebEx Social 3.1 release:

- [What's New in Release 3.1, page 2](#)
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What's New in Release 3.1

Major new updates in Cisco WebEx Social 3.1 include the following:

- Added localization support for 13 languages.
- Support for picture in picture in video calls
- Support for SharePoint 2010
- New set of collaboration APIs
- Upgrade of the post editor (CKEditor) to version 3.6.4
- Ability for a user to unsubscribe from individual posts and no longer receive e-mail notifications that regard the posts
- Displays the recurrence pattern (time information) for a series of recurring meetings
- Allows users to view and download meeting attachments from the Details page for a meeting
- Visually identifies exceptions from other instances of meetings in a series of recurring meetings
- Ability to create a post in My Library by using e-mail and to share the post with other people
- Ability to prevent a community owner from binding a discussion category to a mailing list
- Ability to disable outbound e-mail notification to mailing lists
- Mobile pages for Administrators, which provide options for configuring extensibility and branding functionality (reserved for future use)

What's New in Release 3.1 SR1

Cisco WebEx Social 3.1 SR1 fixes various issues.

What's New in Release 3.1 SR2

Major new updates in Cisco WebEx Social 3.1 SR2 include the following:

- A user must now provide login credentials (username and password) to use the Visual Voice Mail portlet
- The Visual Voice Mail portlet now automatically selects the appropriate voice messaging server so a user no longer needs to manually select the server
- Improvements to the speed of the Call plug-in registration process
- Various bug fixes

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.

- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.
- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.
- In some cases, the auto-generated e-mail aliases for Communities and Discussion Forum Categories are not generated when upgrading from Quad 2.5(2) to Cisco WebEx Social. To work around this issue, contact the Cisco Technical Assistance Center TAC to obtain an updated migration script. For more information, use the Bug Toolkit to access the defect number CSCuc00380 (see the “[Using the Bug Toolkit](#)” section on page 4).
- Preventing community owners from binding discussion categories to mailing lists—In earlier releases of Cisco WebEx Social, community owners and community administrators were allowed to bind discussion categories to mailing lists by default. In release 3.1, this feature can be enabled or disabled by using the following property. Set this property to **true** to disable the mailing list binding feature for community owners and community administrators. This way, only the Cisco WebEx Social Administrator is able to create discussion category to mailing list bindings.

communities.mailinglists.ui.adminonly

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in *Cisco WebEx Social Administration Guide*.

- Disabling outbound email notifications to mailing lists—By default, Cisco WebEx Social sends email notifications to mailing lists each time a new discussion is created in the category. You can enable or disable this feature by using the following property. Set this property to **false** to disable the outbound notifications for all communities in Cisco WebEx Social.

outbound.email.mailinglists.enabled

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in the *Cisco WebEx Social Administration Guide*.

- Beginning with Cisco WebEx Social 3.1 SR2, a configuration page appears the first time that a user clicks the **Sign-in** button to access voice messages via the Visual Voice Mail portlet. On this page, the user must enter the log in credentials that are required to access voice messages. The system saves this information so it is not required for subsequent sign-ins to the Visual Voice Mail portlet.

Installation and Upgrade Notes

This section provides important information that you should review before you install or upgrade Cisco WebEx Social.

- When you perform the procedure in the “Installing Cisco WebEx Social 3.1” section in *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*, do not configure settings in the Notifier area in the Configuration window of the Director when you configure settings as described in Step 4 of that procedure.

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.1*

- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.1*
- *Cisco WebEx Social API Reference Guide, Release 3.1*
- *Cisco WebEx Social Troubleshooting Guide, Release 3.0*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.1*
- *Cisco WebEx Social Disaster Recovery Using Snapshots, Release 3.0*
- *Cisco WebEx Social Compatibility Guide, Release 3.1*
- *Open Source Used In Cisco WebEx Social 3.1*

Cisco WebEx Social training videos are available at <http://howdoi.webex.com>.

Defects

This section includes these topics:

- [Using the Bug Toolkit, page 4](#)
- [Known Defects, page 5](#)
- [Resolved Defects, page 7](#)

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolkit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose the version number from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
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Known Defects

Table 1 lists known defects in this release.



Note

Because defect status continually changes, be aware that Table 1 reflects a snapshot of the defects at the time that the release notes were compiled.

Table 1 **Known Defects**

Identifier	Headline
CSCtn97112	Users with 2000+ contacts unable to save edits to their posts
CSCts82843	Navigating to community with many user groups is slow
CSCtx53620	CSS added to post appears in raw format in mail notification
CSCty01010	CUPS presence is failing, chat works fine
CSCty46831	Unfollowing the user does not remove user from contact group in ShareWith
CSCtz54026	Access/save DefinePermissions link in User Roles is very slow (45+ minutes)
CSCtz76401	SSO integration locks out AD account if Notifier SSO not enabled
CSCua24924	Setting log level from remote node does not kick in
CSCua47851	search (within posts, blogs) results not sorted by relevance and date
CSCub16159	Corporate proxy configuration needs to be applied to httpd
CSCub48505	Setting property does not pick Extension Mobility as default webdialer
CSCub64770	LDAP authentication failing
CSCub87805	Webex Social 3.0—Browser session manual timeout configuration does not work
CSCuc00380	Community email portlet does not have valid email address
CSCuc15994	QUAD 2.5—Login Issue if @ sign available in screen name
CSCuc36068	Configuring Web Dialer setting under common config throws an error in IE
CSCuc44887	Need to document support policy for cameras and headsets with WxS
CSCuc66559	Emails sometimes not delivered to subscribers replying to discussion
CSCuc70365	Notifications received even when you do not have post permissions
CSCuc79575	Browser Back Event to stop page navigation
CSCuc86711	Improper automatic truncation of English community names
CSCuc88187	Not able to add applications on my view page with admin login
CSCuc88253	Getting error while sharing a post with multiple users and communities
CSCuc89239	"Go Live" no response after create a community. js error
CSCuc89245	Edit on MYProfile, throws a JS error
CSCuc89287	Got 0 applications when clicking "Application" in community—JS error
CSCuc99279	Unshared post still shows in Activity Stream/WatchList and can comment
CSCud03198	LDAP Dir Sync fails to import username with apostrophe
CSCud08254	Activity lost from user profile page when post edited by compliance officer

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCud08261	Post disappears from user blog after edit by compliance officer
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud16504	Community list shows incorrect member count
CSCud16637	Using Empty Trash feature can cause posts to not show in My Library
CSCud16954	Call & conversation settings cannot be opened if chat is not configured
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud19210	Welcome section is rendered blank in case of non-English locale
CSCud22939	Aggregated Calendar incorrect logging location
CSCud23259	Hidden communities not showing up in All communities listing
CSCud23267	Favorite communities count not correct
CSCud24510	WatchList shows unread items even when there are none
CSCud24518	Level1 Admin unable to assign user groups to communities
CSCud31943	[Email Plugin OL2003] Plugin can t be uninstalled
CSCud37115	Level 1 Admin cannot export users under Portal > Users
CSCud38335	WebEx Social Email plugin is not supported in Kerberos environment
CSCud59484	My account links broken after saving WebEx one-click settings
CSCud59491	Remove ability to add profile pages to user groups as Level1 Admin
CSCud60864	IFrame portlet not displaying not displaying certain URLS
CSCud61752	Voice message is not played using a computer for some browsers
CSCud64958	Loss of NFS connectivity causing two master message Queues
CSCud66725	Encoding problem in mail notifications
CSCud67564	WebEx Social voice mail IE8 Urgent and Private check boxes misaligned
CSCud69767	Webex Social 3.1 - IFrame basic authentication does not work in IE
CSCud74824	WebEx Social "Upload Document" short tags not displayed correctly in IE8
CSCud82572	Portal not handling redirect for SSO authorization when saving comments on a post
CSCud83028	IFrame name cannot be renamed
CSCud88851	Chat: Scroll bar not appearing in the text area of the chat window in FireFox
CSCud91754	Non-alphanumeric characters in user ID cause Web Communicator to crash.
CSCud93694	Using special characters in title of doc gives error about file name
CSCud94879	Login hook not triggered for IE users
CSCud95756	Last TAG on Discussion can't be deleted
CSCud96226	Adding to hashtag in micropost does not recognize appended text as hashtag
CSCud97707	Post editor misalignment is seen in IE8
CSCud99441	Resize oplog for analytics node
CSCue00053	Content publisher keeps different copy of the same post for each locale

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCue00428	No input validation when setting mobility OAuth client URL in Director
CSCue02321	Visual Voice Mail may lock user account if user enters a bad password

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2 **Resolved Defects**

Identifier	Headline
CSCuc39959	Community Calendar event reminder email shows time in UTC
CSCuc96479	Subscribing to discussion category does not send email updates
CSCud43878	Open API: OAuth 2 authorization does not work
CSCud44541	Special characters cause auto complete search exception
CSCud48526	Users have their very first micropost on their hover card
CSCud51453	EDR portlet: search feature does not work with SharePoint 2010
CSCud57242	URLs in IFame are limited to 4 character top level domain
CSCud59478	Webex One-click settings save error
CSCud67409	WebEx Social voice mail "To" field stuck after a cancel and open a second time
CSCud67670	High database CPU usage caused by community members added via user group
CSCud69455	WebEx Social voice mail app 'Record' user cannot answer call as focus is on voice mail app
CSCud72941	Custom Community templates using LAR with child pages do not work
CSCud77043	Kerberos SSO for OCS chat not working in 3.1
CSCud82255	Cannot edit expertise tags in IE 7
CSCud90961	Supported upgrade paths incorrectly lists 3.0 where it should be 3.1
CSCud98100	Mobile client times out with network error when listing communities

This document is to be used in conjunction with the documents listed in the “[Related Documentation and Training Videos](#)” section.

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