



Cisco WebEx Social Release Notes, Release 3.1 SR1

Revised November 27, 2012

These release notes provide important information for Cisco WebEx Social 3.1 SR1 build 3.1.1.10100.194.

Contents

These release notes include topics:

- [Overview, page 1](#)
- [What's New in Cisco WebEx Social, page 1](#)
- [Important Notes, page 2](#)
- [Installation and Upgrade Notes, page 3](#)
- [Related Documentation and Training Videos, page 3](#)
- [Defects, page 4](#)

Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner.

What's New in Cisco WebEx Social

The following sections describe major new features and functions in the Cisco WebEx Social 3.1 release:

- [What's New in Release 3.1, page 2](#)
- [What's New in Release 3.1 SR1, page 2](#)



Americas Headquarters:
Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

What's New in Release 3.1

Major new updates in Cisco WebEx Social 3.1 include the following:

- Added localization support for 13 languages.
- Support for picture in picture in video calls
- Support for SharePoint 2010
- New set of collaboration APIs
- Upgrade of the post editor (CKEditor) to version 3.6.4
- Ability for a user to unsubscribe from individual posts and no longer receive e-mail notifications that regard the posts
- Displays the recurrence pattern (time information) for a series of recurring meetings
- Allows users to view and download meeting attachments from the Details page for a meeting
- Visually identifies exceptions from other instances of meetings in a series of recurring meetings
- Ability to create a post in My Library by using e-mail and to share the post with other people
- Ability to prevent a community owner from binding a discussion category to a mailing list
- Ability to disable outbound e-mail notification to mailing lists
- Mobile pages for Administrators, which provide options for configuring extensibility and branding functionality (reserved for future use)

What's New in Release 3.1 SR1

Cisco WebEx Social 3.1 SR1 fixes various issues.

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.
- When using Show & Share release 5.3 with Cisco WebEx Social, do not install Show & Share patch1.
- If SSO is enabled in your network, make sure that the **Enable SSO** box in the Notifier area of the Configuration window in the Director is checked. This configuration ensures that user accounts are not locked if a password lockout policy is configured in your Active Directory.
- In some cases, the auto-generated e-mail aliases for Communities and Discussion Forum Categories are not generated when upgrading from Quad 2.5(2) to Cisco WebEx Social. To work around this issue, contact the Cisco Technical Assistance Center TAC to obtain an updated migration script. For more information, use the Bug Toolkit to access the defect number CSCuc00380 (see the [“Using the Bug Toolkit” section on page 4](#)).

- Preventing community owners from binding discussion categories to mailing lists—In earlier releases of Cisco WebEx Social, community owners and community administrators were allowed to bind discussion categories to mailing lists by default. In release 3.1, this feature can be enabled or disabled by using the following property. Set this property to **true** to disable the mailing list binding feature for community owners and community administrators. This way, only the Cisco WebEx Social Administrator is able to create discussion category to mailing list bindings.

communities.mailinglists.ui.adminonly

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in *Cisco WebEx Social Administration Guide*.

- Disabling outbound email notifications to mailing lists—By default, Cisco WebEx Social sends email notifications to mailing lists each time a new discussion is created in the category. You can enable or disable this feature by using the following property. Set this property to **false** to disable the outbound notifications for all communities in Cisco WebEx Social.

outbound.email.mailinglists.enabled

For information about how to set advanced portal properties, see the “Advanced Portal Properties” section in the *Cisco WebEx Social Administration Guide*.

Installation and Upgrade Notes

This section provides important information that you should review before you install or upgrade Cisco WebEx Social.

- When you perform the procedure in the “Installing Cisco WebEx Social 3.1” section in *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*, do not configure settings in the Notifier area in the Configuration window of the Director when you configure settings as described in Step 4 of that procedure.

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.1*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.1*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.1*
- *Cisco WebEx Social API Reference Guide, Release 3.1*
- *Cisco WebEx Social Troubleshooting Guide, Release 3.0*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.1*
- *Cisco WebEx Social Disaster Recovery Using Snapshots, Release 3.0*
- *Cisco WebEx Social Compatibility Guide, Release 3.1*
- *Open Source Used In Cisco WebEx Social 3.1*

Cisco WebEx Social training videos are available at <http://howdoi.webex.com>.

Defects

This section includes these topics:

- [Using the Bug Toolkit, page 4](#)
- [Known Defects, page 4](#)
- [Resolved Defects, page 6](#)

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

-
- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose the version number from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
-

Known Defects

[Table 1](#) lists known defects in this release.



Note

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects at the time that the release notes were compiled.

Table 1 **Known Defects**

Identifier	Headline
CSCtn97112	Users with 2000+ contacts unable to save edits to their posts
CSCts82843	Navigating to community with many user groups is slow

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCtx53620	CSS added to post appears in raw format in mail notification
CSCty01010	CUPS presence is failing, chat works fine
CSCty46831	Unfollowing the user does not remove user from contact group in ShareWith
CSCtz54026	Access/save DefinePermissions link in User Roles is very slow (45+ minutes)
CSCtz76401	SSO integration locks out AD account if Notifier SSO not enabled
CSCua24924	Setting log level from remote node does not kick in
CSCua47851	search (within posts, blogs) results not sorted by relevance and date
CSCub16159	Corporate proxy configuration needs to be applied to httpd
CSCub48505	Setting property does not pick Extension Mobility as default webdialer
CSCub64770	LDAP authentication failing
CSCub87805	Webex Social 3.0—Browser session manual timeout configuration does not work
CSCuc00380	Community email portlet does not have valid email address
CSCuc15994	QUAD 2.5—Login Issue if @ sign available in screen name
CSCuc36068	Configuring Web Dialer setting under common config throws an error in IE
CSCuc39959	Community Calendar event reminder email shows time in UTC
CSCuc44887	Need to document support policy for cameras and headsets with WxS
CSCuc66559	Emails sometimes not delivered to subscribers replying to discussion
CSCuc70365	Notifications received even when you do not have post permissions
CSCuc79575	Browser Back Event to stop page navigation
CSCuc86711	Improper automatic truncation of English community names
CSCuc88187	Not able to add applications on my view page with admin login
CSCuc88253	Getting error while sharing a post with multiple users and communities
CSCuc89239	"Go Live" no response after create a community. js error
CSCuc89245	Edit on MYProfile, throws a JS error
CSCuc89287	Got 0 applications when clicking "Application" in community—JS error
CSCuc96479	Subscribing to discussion category does not send email updates
CSCuc99279	Unshared post still shows in Activity Stream/WatchList and can comment
CSCud03198	LDAP Dir Sync fails to import username with apostrophe
CSCud08254	Activity lost from user profile page when post edited by compliance officer
CSCud08261	Post disappears from user blog after edit by compliance officer
CSCud15220	Editor does not support resizing of images in Safari and Chrome
CSCud16504	Community list shows incorrect member count
CSCud16637	Using Empty Trash feature can cause posts to not show in My Library
CSCud16954	Call & conversation settings cannot be opened if chat is not configured
CSCud18265	WebEx Social lacks alerting for ActiveMQ degradation
CSCud19210	Welcome section is rendered blank in case of non-English locale

Table 1 **Known Defects (continued)**

Identifier	Headline
CSCud22939	Aggregated Calendar incorrect logging location
CSCud23259	Hidden communities not showing up in All Communities listing
CSCud23267	Favorite communities count not correct
CSCud24510	WatchList shows unread items even when there are none
CSCud24518	Level1 Admin unable to assign user groups to communities
CSCud31943	[Email Plugin OL2003] Plugin can t be uninstalled

Resolved Defects

Table 2 lists resolved defects in this release.

Table 2 **Resolved Defects**

Identifier	Headline
CSCua77129	TUNING:Blogs:Previous activities disappears with refresh when adding a comment/reply or editing a blog
CSCua80210	Content Misuse: previous profile picture is updated while uploading new picture if previous profile picture is permanently hidden by CO
CSCua95062	Search in Community Categories simply returns all communities
CSCua96842	Editing a question which is in answered state(? followed by tick)
CSCua96844	Unmarking One of the Answers Reverts Question to Unanswered State
CSCuc27635	Worker node stopped receiving activity updates sometimes, no XMPP update
CSCuc70445	Portal administrators no longer have the ability to delete other posts of other users
CSCuc77999	Authentication Type and other fields not working in IFrame settings
CSCuc84636	Editing community web content causes IE 8 JavaScript error and breaks other functionary
CSCuc84651	Clicking on version for document attached to post hangs—IE8 slow script error
CSCuc88267	Clicking All posts link in Post Library portlet shows an error in IE8
CSCuc89220	Access calendar from barlet not working if window is scrolled to bottom
CSCuc89679	Save feature content link get “noChange is null or not obj”
CSCuc91108	jsonstore/mongo slow to respond to queries
CSCuc91497	IE9 scrollbars always shown in drop-down for Actions, etc.
CSCuc93999	XSS: Java script runs if add JavaScript in post/wiki body
CSCud03417	Partial reindexing by date range deletes whole portlet index
CSCud13896	Background color in a cell in discussion replies not getting saved
CSCud16648	IE7 unable to upload profile picture
CSCud17034	IE9: First tag typed on a new post extends past the left side
CSCud19095	Editing post in restricted/hidden community does not show its library

Table 2 **Resolved Defects (continued)**

Identifier	Headline
CSCud19942	Content pasted from Word loses font choice and some formatting
CSCud23097	JavaScript error in CkEditor when editing post

This document is to be used in conjunction with the documents listed in the “[Related Documentation and Training Videos](#)” section.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: www.cisco.com/go/trademarks. Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)

© 2012 Cisco Systems, Inc. All rights reserved.

