



Cisco WebEx Social Release Notes, Release 3.0

Revised August 1, 2012

These release notes provide important information for Cisco WebEx Social 3.0 build 3.0.1.10000.194.

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Overview

Cisco WebEx Social is a collaboration platform that enables content creation, real-time communications, and other collaborations in a personalized manner. Cisco WebEx Social 3.0 is a major release that offers variety of enhancements including infrastructure hardening, a completely redesigned user interface, email and MicroSoft Office integrations, a rich set of APIs, an SDK developer program, video calling, and more. These enhancements are designed to significantly improve user experience and drive user adoption by engaging users where they work.



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What's New in Cisco WebEx Social 3.0

This Cisco WebEx Social release represents the next generation Cisco WebEx Social platform. Major new features and functions in this release include the following:

- Redesigned user interface—A redesigned user interface provides a simplified and intuitive experience for all users, regardless of their Cisco WebEx Social role
- Calendaring and WebEx enhancements—User Exchange and WebEx calendars are integrated with Cisco WebEx Social personal calendar, the user calendar is available on every Cisco WebEx Social page, and meetings can be started, joined, or viewed from a personal calendar
- E-mail integration and notification enhancements—Bidirectional e-mail integration simplifies communication and automatic notifications of important events keep users informed
- Video call capability—Support for high-definition and high-fidelity browser-based video calls on a variety of devices
- Jabber click-to-chat—Click to launch a Jabber chat session
- Microsoft Office integration—Publish directly to Cisco WebEx Social from Microsoft Word, Excel, or PowerPoint through the WebEx Social for Office plugin
- Worker role—This new role improves system performance and user interaction by handling asynchronous and background processing tasks and interacting with various other roles
- Improved security certificate management—Upload certificates using the Director
- Unified access password—Configure a single password and designate components that can be accessed with this password
- New System Health page—The Health window in the Director displays the health status of various services that run on each Cisco WebEx Social node
- System Statistics—The new Stats window in the Director lets you to view statistics and metrics for various Cisco WebEx Social components
- System Metrics—The new WebEx Social Metrics window in the Portal drawer lets you view information and generate reports about the use of Cisco WebEx Social
- SDK additions—Includes Cisco WebEx social API enhancements (new activitystream.ms- and OpenSearch-compliant operations, and new document library and document folder operations), OpenSocial gadget implementation enhancements, and Cisco Developer Network enhancements

Important Notes

This section describes limitation, restrictions, and other important information that applies to this release of Cisco WebEx Social.

- Although the CAS tab appears in the Account Settings > Portal > Settings > Authentication window, Cisco WebEx Social does not support Central Authentication Service (CAS) and the fields in this tab are not used.
- The Video Call plugin (Cisco Web Communicator plugin) is beta quality in this release, but it is fully supported by Cisco.
- This release supports only US English as the display language.
- After an upgrade to this release of Cisco WebEx Social, some images that were migrated might not have the correct permissions. To work around this issue, perform a partial reindex of the Image Gallery before you upgrade to this Cisco WebEx Social release. (To perform this partial reindex,

from the Control Panel, select **Server Administration > Partial Re-indexing > Media > Image Gallery**.). For more information, use the Bug Toolkit to access the defect number CSCua89549 (see the “Using the Bug Toolkit” section on page 4).

- After a fresh installation or an upgrade to this release of Cisco WebEx Social, “ERROR” may appear for some nodes in the Topology window in the Director. To work around this issue, use an SSH client to access the Director, log in as the admin user, and enter **sudo puppetrun FQDN**, where *FQDN* is the fully-qualified domain name of the server that shows “ERROR.” For more information, use the Bug Toolkit to access the defect number CSCub12237 (see the “Using the Bug Toolkit” section on page 4).
- A micropost cannot be created by a user whose user name is longer than 75 character. For more information, use the Bug Toolkit to access the defect number CSCua77082 (see the “Using the Bug Toolkit” section on page 4).
- A WebEx Instant Meeting may not start when the Cisco WebEx Social system is experiencing a heavy load. For more information, use the Bug Toolkit to access the defect number CSCua77088 (see the “Using the Bug Toolkit” section on page 4).
- When outgoing e-mails that contain many large images are generated, the Worker node may experience load spikes. For more information, use the Bug Toolkit to access the defect number CSCua83531 (see the “Using the Bug Toolkit” section on page 4).
- Restoring a previous version of a post does not work when a Mozilla Firefox or Microsoft Internet Explorer browser is used. For more information, use the Bug Toolkit to access the defect number CSCub06986 (see the “Using the Bug Toolkit” section on page 4).
- A user may experience a significant delay after clicking the **Follow** button when using a mobile client. For more information, use the Bug Toolkit to access the defect number CSCua77053 (see the “Using the Bug Toolkit” section on page 4).

Related Documentation and Training Videos

The following Cisco WebEx Social documents are available at http://www.cisco.com/en/US/products/ps10668/tsd_products_support_series_home.html.

- *Cisco WebEx Social Administration Guide, Release 3.0*
- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.0*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.0*
- *Cisco WebEx Social API Reference Guide, Release 3.0*
- *Cisco WebEx Social Troubleshooting Guide, Release 3.0* (available soon)
- *Cisco WebEx Social Disaster Recovery Using Snapshots, Release 3.0*
- *Cisco WebEx Social Compatibility Guide* (available soon)
- *Open Source Used In Cisco WebEx Social 3.0*

Cisco WebEx Social training videos are available at <http://howdoi.webex.com>.

Defects

This section includes these topics:

- [Using the Bug Toolkit, page 4](#)
- [Open Defects, page 4](#)
- [Resolved Defects, page 8](#)

Using the Bug Toolkit

You can use the Bug Toolkit to find information about defects for the this release, including a description of the issues and available workarounds. The Bug Toolkit lists open and resolved defects.

To use the Bug Toolkit, follow these steps:

Procedure

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- Step 1** To access the Bug Toolkit, go to <http://tools.cisco.com/Support/BugToolKit/action.do?hdnAction=searchBugs>.
- Step 2** Log in with your Cisco.com user ID and password.
- Step 3** To look for information about a specific problem, enter the bug ID number in the **Search for bug ID** field, then click **Go**.
- Step 4** To look for information if you do not know the bug ID number:
- Choose **Collaboration** from the Select Product Category menu.
 - Choose Cisco WebEx Social from the Select Product menu.
 - Choose the version number from the Software Version menu.
 - Under Advanced Options, choose **Use default settings** or **Use custom settings**. The default settings search for severity 1, 2 and 3 bugs, open and fixed bugs, and only bugs containing bug details. Use the custom settings to change the severity and status parameters, or to search for keywords within the bug headline and description.
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Open Defects

[Table 1](#) lists open defects in this release.



Note

Because defect status continually changes, be aware that [Table 1](#) reflects a snapshot of the defects that were open at the time the release notes were compiled.

Table 1 **Open Defects**

Identifier	Headline
CSCtn97112	Users with 2000+ contacts unable to save edits to their posts
CSCto59029	Cannot get WebEx Social RSS feeds from a WebEx Social blog

Table 1 **Open Defects (continued)**

Identifier	Headline
CSCts82843	Navigating to a community with many user groups is slow
CSCtx16063	Quad 2.5.2 has Japanese language issue
CSCtx53620	CSS added to post appears in raw format in mail notification
CSCty01010	CUPS presence is failing, chat works fine
CSCty17547	Unable to comment on a new post from mobile client in 2.5.2 SR2
CSCty71164	Incorrect response for the wrong API request when deleting a community
CSCtz35274	Exchange URL will not be correct if exchange server name is longer
CSCtz41264	CWC fails to apply application dial rules
CSCtz54026	Access/save DefinePermissions link in User Roles is very slow (45+ minutes)
CSCtz76401	SSO integration locks out AD account if Notifier SSO not enabled
CSCtz99944	Profile images and company logos are broken links in notification e-mails
CSCua05646	Visual Voice Mail stopped working after Kerberos SSO
CSCua47851	Search (within posts, blogs) results not sorted by relevance and date
CSCua71262	QuickTime plugin crashes when playing a voice message
CSCua77053	Delay in follow action on portal and via OpenAPI
CSCua77059	One user not able to login with IE 8, 9
CSCua77079	No indication for incoming call during chat settings save
CSCua77081	My View import: Admin is not able to import lar files
CSCua77082	Cannot create a post or micropost if user name is very long (more than 75 characters)
CSCua77087	In case of micropost, reply to a hidden comment should be visible
CSCua77088	Cannot start WebEx instant meeting under heavy load
CSCua77090	The new discussion topic is wrong in outbound notifications for mailing
CSCua77093	Compliance officer is able to see Edit button in case of reported
CSCua77099	EDR portlet pointing to top menu bar: Top menu bar appearing twice on HTTP
CSCua77101	Gray screen seen on My View page after upgrade
CSCua77115	Content misuse: Updated profile picture is not visible in watchlist if
CSCua77117	LDAP attributes are not seen from users setting pages
CSCua77118	WebEx - Do not see all meetings in WebEx
CSCua77129	Blogs: Previous activities disappear with refresh when we add a comment/reply or edit a blog
CSCua77351	User does not hear the beginning of the voice mail message - when using the plugin as call device
CSCua77353	Video stream does not start if user has selected not to share video automatically
CSCua77355	Close button from call ending alert has undefined behavior
CSCua77362	Chat dialog does not look good if a call is initiated before the plugin is completely loaded
CSCua77363	Call session does not end on closing conversation dialog if user has desk phone

Table 1 **Open Defects (continued)**

Identifier	Headline
CSCua77372	No audio on MAC
CSCua77993	CWC plugin should not allow the screen to sleep during video call
CSCua77994	Video frame and controls disappear if the user picks up the desk phone receiver
CSCua77996	[Email Clients] [Lotus] When publishing mail with attachment with name containing special characters only
CSCua77998	Auto reject does not work when the user is on another call
CSCua77999	HTML reply to a post is converted to plain text when sent from OWA 2003
CSCua78008	No warning message or something that will warn the user he does not have a web cam
CSCua78010	In chat window, video call controls not keyboard accessible
CSCua78011	If a call put on hold is terminated the other party is not notified
CSCua78057	Community Email dialogue: Needs horizontal scroll
CSCua78060	IE8 Video status bar flicks when user moves mouse inside-outside the video
CSCua80210	Content Misuse: Previous profile picture is getting updated while uploading new pic
CSCua81285	Cursor changes to finger on the left side of button but does nothing
CSCua83531	Fix of “Incorrect image max size behavior” makes performance degradation of outgoing e-mail
CSCua85159	Attachments in a reply to a discussion in a restricted/hidden community
CSCua85169	Subscribe to this blog link on News tab of a Community does not work
CSCua87466	OpenAPI returns contentState: MARK_FOR-DELETE for deleted
CSCua89549	URL: Few images from previous build still have view permissions enabled
CSCua91362	Cannot create or update tags with special characters
CSCua92584	Video call: No warning message shown to both the users when one tries to log out when a call is placed
CSCua92590	Video call: Call not getting disconnected during logout
CSCua92593	Video call issue: Call plugin crashes frequently
CSCua92596	Video call issue: Disabling video call
CSCua92597	Video call: call window disappears if hovered outside the window
CSCua92601	Issue with a video call scenario
CSCua92609	Video call issue: web cam light on even after ending the call (call did not end)
CSCua95062	Search in Community Categories simply returns all communities
CSCua96842	Q A: Editing a question that is in answered state (? followed by tick)
CSCua96844	Q A: After unmarking one of the answered responses back to normal response
CSCua98050	Some user s activities are missing and user sees NullPointerException
CSCua98060	[Decoupled chat] The presence Available (Not for chat) is missing
CSCua98074	[Email Client Lotus and OL2003] Communities are not updated after changing the credentials
CSCua98075	User options dropdown menu on home page is not visible if the chat is not connected

Table 1 **Open Defects (continued)**

Identifier	Headline
CSCua98079	The user should be warned the current call will be dropped if the page is changed
CSCua98080	Chat conversation gets hidden during a call
CSCua98085	The order of comment/reply in Stream portlet is wrong
CSCua98087	Duplicate update while trying to update the Mark as Read flag for discussion boards
CSCua98110	No warning message when user tries to set default device one that is not connected
CSCua98112	User sometimes does not receives notification that the other side closes
CSCua98113	Inconsistent message when try to close Chat tab if there is active call
CSCua98116	Impossible to copy content from the chat history; chat jumps like mad
CSCua98119	Deactivated user subscribed to discussion category receives e-mail notifications
CSCua98124	rsyslog fails to detect the log file truncation
CSCua98127	Video call control does not close after the other side ends the call on hold state
CSCua98133	OpenAPI returns incorrect timestamp for all/my post, search results
CSCua98157	Accept and Decline links in request to join community e-mail notification are not working properly
CSCua98160	OCS: When disconnecting from Internet, user is still available
CSCua99195	Hint text for embedded video in post should be redesigned
CSCua99198	[Decoupled chat] Desktop chat client is not launched when click on user in My Contacts barlet
CSCua99200	Empty reply from Thunderbird includes the template
CSCua99205	Strange symbols in the beginning of a plain text file attached to an incoming message
CSCua99206	Ending call from chat dialog does not work properly if the user has desk phone device
CSCua99207	Dispositioned video controls
CSCub01066	Unable to use templates in a post in IE
CSCub01069	End Call button stays pressed during a call
CSCub01070	Mac: Cannot switch to DeskPhone mode
CSCub01071	Search in bookmarks portlet does not return any results
CSCub01073	Compliance officer cannot process reported content when Welcome to community is reported
CSCub01074	[OCS] User1 logs in but other users still see him as offline
CSCub01076	Wrong default devices are listed in user Call and Conversation dialog
CSCub03226	Ending external call accepted from Incoming call notification toast does not close the chat tab automatically
CSCub03228	Clicking on Discussions tab redirecting to Blogs on 226 setup
CSCub03232	About tab in the profile for the users who do not have any tags shows blank
CSCub03233	Some icons are missing in editor window of blog in community
CSCub03236	IE7 New post multiple styling issues
CSCub03238	Q A: The URL for the username does not navigate to the user profile

Table 1 **Open Defects (continued)**

Identifier	Headline
CSCub03239	Device phone lines are not shown in Call Settings until the user save
CSCub03263	Incremental directory sync does not work
CSCub06986	Restore button in a post does not work
CSCub06988	User is able to type and send messages while end conversation alert is displayed
CSCub06991	(Mobility impacting) Mobile client gets 403 Forbidden error when it tries to get images in some posts
CSCub06994	HTML code /XSS is executed in push share post notifications when it is added as personal note
CSCub06998	JavaScript errors seen when accessing WebEx Social
CSCub06995	WebEx Social has to be restarted multiple times when you change portal properties on the director UI in different pages
CSCub06997	View post: Add padding/gap between the last replied comment and the next
CSCub12237	Nodes are showing error in the topology on clean install

Resolved Defects

[Table 2](#) lists resolved defects in this release.

Table 2 **Resolved Defects**

Identifier	Heading
CSCtb17994	Setting an event in Calendar portlet sends multiple reminders in e-mail
CSCth78227	Debug settings are lost when moving to the next page
CSCtk55742	Category help page on log properties needs update to the latest
CSCtk56266	Incorrect error toast seen when content is flagged after it is hidden
CSCtl24802	When posting unsupported file no error is given
CSCto50261	There is no length limit for the search string a user can enter
CSCto61234	Incorrect error message when Exchange calendar server is not specified
CSCto79972	On some communities a user is not able to see who the owner/administrator is
CSCtq61617	Typo in compliance officer job role
CSCtq74579	Importing LAR file fails with error message under certain conditions
CSCts66185	RSS shows “URL cannot be found” if the URL contains curly braces ({ })
CSCtt17650	Vulnerable to CSRF
CSCtt17881	ChatManagerServiceUtil allows spoofed UserId
CSCtt17896	Images in image library can be accessed without authentication
CSCtt23022	Missing access controls for WebDialer preferences
CSCtt53589	The “!” char in the URL is missing/stripped
CSCtu09913	Timestamps in search results are based on GMT, not user time zone

Table 2 **Resolved Defects (continued)**

Identifier	Heading
CSCtu10539	XSS bugs
CSCtw80458	Raw HTML tag displayed in RSS feed
CSCtw87946	Reflected XSS issue with Control Panel for Blog Permissions screen
CSCtw88355	Reflected XSS in redirect parameter
CSCtx19583	Reported content incorrect case status: “Escalated”
CSCtx48910	Activity and watchlist: Link injection facilitates CSRF issue
CSCtx48926	Security issue in view post, community discussion, image library URL redirect
CSCtx52327	Users are not able to edit and save their posts after the first time
CSCtx53745	ChatManagerServiceUtil Allows for spoofed UserID
CSCtx72501	Individual comment not returned by Rest API for Post resource
CSCtx78057	Mobile client can no longer access images on Quad in 2.5.2 SR2 build
CSCtx84090	HTML title can not be customized in Language_xx.properties
CSCtx91195	Non-English characters in SharePoint folders cause error
CSCtx97016	My followers are removed when contacts are moved across groups
CSCty05186	Malformed RSS feed causes a blank RSS portlet
CSCty06723	When saving file in the library, the filename is not recognized with IE8
CSCty13981	Deleted post appears in list of recommended post in suggestions portlet
CSCty14650	Create community is not working on fresh install of 2.5.2
CSCty23716	Calendar portlet config screen password is in cleartext
CSCty28924	CO is not able to edit the blog
CSCty29934	When a post comment is hidden, comment author can not see the comment
CSCty37156	Incorrect picture shown after deactivating and activating an LDAP user
CSCty37680	Saving public post after previewing changes post to private
CSCty46245	Follow button shows for inactive users in Community Members portlet
CSCty46725	CMIS user password uses DES encryption
CSCty49927	Apache chat reverse proxy rewrite rules allows access to internal nodes
CSCty70579	Community creation fails because of duplicate role
CSCty75019	Handling the mobile client header to skip Kerberos challenge
CSCty80855	Session swap issue
CSCty80923	Quad does not log exceptions in SubmitPostAction
CSCty93044	API: Root resource version info not returned
CSCty95900	Failed to retrieve homeServer attribute from CUPS 8.6
CSCtz05280	When UserA deletes contact group, users in group unfollow UserA
CSCtz07652	CUPS—Jabberwerx does not return the connected event
CSCtz13834	Content of the documents uploaded is not searchable
CSCtz14998	Add more detailed log message for LDAP user log in error (BIND failed)

Table 2 **Resolved Defects (continued)**

Identifier	Heading
CSCtz15525	Document processing affects memory usage in Quad
CSCtz23606	Unable to embed SnS video into post
CSCtz33587	Profile page: Link injection facilitates CSRF issue
CSCtz48293	Web Dialer breaks with CUCM upgrade to 9.0
CSCtz58765	Click to Create Communities traces set to DEBUG causes OpenAPI failure
CSCtz63373	Live community intermittently switching to draft mode
CSCtz64720	Stored cross-site scripting in community request comments
CSCtz64730	Stored cross-site scripting should be prevented
CSCtz64783	Password in Quad log in clear text
CSCtz67145	Chrome: After bolding text, backspace moves cursor to the bolded text
CSCtz68617	Reflected XSS issue in permissions with portletResource parameter in URL
CSCtz68642	Reflected XSS issues with backURL parameter
CSCtz69952	Saving of a post successful save but the actual loss of the edited data
CSCtz71349	User cannot view CustomAttributes of other users due to permissions issue
CSCtz77239	Mouse hover over record in the Search Results displays “[object]” in IE
CSCtz83795	Watch list unread count inflated: Deleted community wall post
CSCtz83801	Watch list unread count inflated: Content marked inappropriate
CSCtz83813	Compliance officer unable to resolve post if post is deleted before resolution
CSCtz86625	Change msg level in QuadDocumentLibraryIndexerImpl
CSCtz92112	Multiple versions of post attachment showing up in search results
CSCtz95755	Unclear error shown if owner leaves community from Communities list page
CSCua15739	IFRAME portlet not accepting an URL
CSCua16770	“Go back to prev page” in search results takes user back to My View
CSCua17068	Public Profile page deletion leads to other problems
CSCua35939	Child page under user group not showing all portlets
CSCua58282	NTLM SSO fails and user is redirected to the Quad login page
CSCua61651	Duplicate file download requests to Documentum/FileSystemHook
CSCua77142	Under high load of system requests, system performance could be affected

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