



Preface

Overview

Cisco WebEx Social Administration Guide, Release 3.4 provides information for a Cisco WebEx Social system administrator. It explains how to use the Cisco WebEx Social Portal, Server, and Director pages to configure, manage, and monitor Cisco WebEx Social, and how to perform several related tasks.

Audience

This manual is intended for an administrator of Cisco WebEx Social. It can also be used by someone who administers a Cisco WebEx Social community.

Organization

This manual is organized as follows:

Chapter	Description
Chapter 1, “Cisco WebEx Social Administration Overview”	Provides general information about Cisco WebEx Social, including how to configure yourself as a system administrator, how to create user groups and communities, and how to define roles and set permissions
Chapter 2, “Portal Settings”	Describes how to use the Portal tab of Cisco WebEx Social administration to configure settings of the portal, including adding and editing user records
Chapter 3, “Server Settings”	Describes how to use the Server tab of Cisco WebEx Social administration to configure items such as system resources, log levels, and system properties
Chapter 4, “Mobile Settings”	Describes how to use the Mobile tab of Cisco WebEx Social administration to configure and manage the branding and extensibility features

Chapter 5, “Director”	Describes how to use the Director to configure topology, monitor system performance, and manage various system set up and configuration options
Appendix A, “Modifying Default Layouts and Creating a Custom Template”	Describes how to modify various default templates to change the layout of Cisco WebEx Social pages
Appendix B, “Sending Manual Announcements and Alerts”	Describes how to manually send announcements and alerts about Cisco WebEx Social that pertain to all users or to users that you choose

Related Documentation

- *Cisco WebEx Social Installation and Upgrade Guide, Release 3.4*
- *Cisco WebEx Social Server: Getting Started Guide, Release 3.4*
- *Cisco WebEx Social API Reference Guide, Release 3.4*
- *Cisco WebEx Social Backup and Restore Guide, Release 3.3 and 3.4*
- *Open Source Used In Cisco WebEx Social 3.4*
- *Cisco WebEx Social Theming Guide, Release 3.4*
- *Cisco WebEx Social Frequently Asked Questions, Release 3.4*
- *Cisco WebEx Social Compatibility Guide*

Obtaining Documentation, Obtaining Support, and Security Guidelines

For information about obtaining documentation, obtaining support, providing documentation feedback, security guidelines, recommended aliases, general Cisco documents, and new and revised Cisco technical documentation, see the monthly *What's New in Cisco Product Documentation* at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>