



CHAPTER 4

Mobile Settings

The Mobile drawer contains selections that allow system administrators to configure and manage the following features that apply Cisco WebEx Social mobile clients:

- **Branding**—Lets a Cisco WebEx Administrator customize the look and feel of the Cisco WebEx Social app.
- **Extensibility**—Provides users of the Cisco WebEx Social app access to custom applications that are for mobile devices

To access the Mobile drawer, log in to Cisco WebEx Social with your administrator credentials, click the down-arrow ▼ to the right of your name in the Global Navigation bar, and then select **Account Settings** from the drop-down menu. To expand the Mobile drawer so that you can access its selections, click the right-arrow ► next to **Mobile**.

This chapter includes these topics, each of which is a selection in the Mobile drawer:

- [Settings, page 4-1](#)
- [Branding, page 4-2](#)
- [Extensibility, page 4-3](#)

Settings

The Settings window in the Mobile drawer lets you configure whether the branding and extensibility functions are enabled or disabled. You must enable the function that you want to configure and use.

To enable branding or extensibility follow these steps:

Procedure

- Step 1** Access the Settings window:
- a. Click the down-arrow ▼ to the right of your name in the Global Navigation bar.
 - b. Select **Account Settings** from the drop-down menu.
 - c. Click the right-arrow ► next to **Mobile**
 - d. Click **Settings** in the Mobile drawer.

Step 2 Check the box for the feature that you want to enable:

- **Branding**
- **Extensibility**

To disable a feature, uncheck its box.

Step 3 Click **Save**.

Step 4 Restart the WebEx Social service on each App Server node and on each Worker node.

To do so, disable and then enable each node from the Server List area in the Topology window of the Director. For more information, see the [“Server List” section on page 5-9](#).

Branding

The Branding window in the Mobile drawer lets you add, replace, or remove branding assets for supported Cisco WebEx Social mobile clients. An asset is a file that controls the look and feel of various elements of the Cisco WebEx Social app GUI that runs on mobile client.

This section includes these topics:

- [Adding or Replacing a Branding Asset, page 4-2](#)
- [Removing a Branding Asset, page 4-3](#)

Adding or Replacing a Branding Asset

This section explains how to add or replace a branding asset.

Before you begin

- Enable the branding feature as described in the [“Settings” section on page 4-1](#)
- Make sure that a compatible asset has been created and that the file is stored in a location that can be accessed from Cisco WebEx Social

To add or replace a branding asset, follow these steps:

Step 1 Access the Branding window:

- a. Click the down-arrow  to the right of your name in the Global Navigation bar.
- b. Select **Account Settings** from the drop-down menu.
- c. Click the right-arrow  next to **Mobile**
- d. Click **Branding** in the Mobile drawer.

The Branding window appears. This window lists and describes the mobile client types that Cisco WebEx Social supports. If an asset has already been uploaded for a mobile client, the asset filename and the date and time that it was uploaded appears under the corresponding mobile client description.

Step 2 Click the **Upload** button next to the mobile client type for which you want to upload an asset.

If an asset is not uploaded for the mobile client, the Upload Branding Asset dialog box appears, which allows you to upload a new asset for the mobile client.

If an asset is uploaded for the mobile client, the Edit Branding Asset dialog box appears, which allows you to replace an existing asset for the mobile client.

- Step 3** Click **Choose File** in the Upload Branding Asset dialog box or in the Edit Branding Asset dialog box, navigate to the asset file, and then click **Upload**.
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Removing a Branding Asset

This section explains how to remove a branding asset from Cisco WebEx Social. This procedure does not remove the asset file from its storage location, so you can access it later if needed.

Before you begin

Enable the branding feature as described in the [“Branding” section on page 4-2](#).

To remove a branding asset, follow these steps:

- Step 1** Access the Branding window:
- Click the down-arrow  to the right of your name in the Global Navigation bar.
 - Select **Account Settings from** the drop-down menu.
 - Click the right-arrow  next to **Mobile**
 - Click **Branding** in the Mobile drawer.
- Step 2** Click the delete icon  next to the asset that you want to delete, and then click **Delete** in the Delete Asset dialog box to confirm.
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Extensibility

The Extensibility window in the Mobile drawer lets you add, update, or remove custom web applications that mobile device users can access from the Cisco WebEx Social app.

This section includes these topics:

This section includes these topics:

- [Adding an Application, page 4-3](#)
- [Updating or Removing an Application, page 4-4](#)

Adding an Application

This section explains how to add a custom application to Cisco WebEx Social.

Before you begin

- Enable the extensibility feature as described in the [“Settings” section on page 4-1](#)

- Make sure that a compatible custom application has been created and that properly sized icons for the application have been created stored in a location that can be accessed from Cisco WebEx Social. An icon must saved as a .bmp, .gif, .jpeg, or .png file. Icons must be created in these sizes:
 - Large icon—96 by 96 pixels
 - Medium icon—48 by 48 pixels
 - Small selected icon—30 by 30 pixels
 - Small unselected icon—30 by 30 pixels

To add an application, follow these steps:

Step 1 Access the Extensibility window:

- a. Click the down-arrow  to the right of your name in the Global Navigation bar.
- b. Select **Account Settings from** the drop-down menu.
- c. Click the right-arrow  next to **Mobile**
- d. Click **Extensibility** in the Mobile drawer.

The Extensibility window appears. This window shows the title and a brief description of each application that has been added to Cisco WebEx social, and the date and time that the application was uploaded or updated. To see the complete text of a long description, hover your mouse cursor over the description.

Step 2 Click the **Add Application** button.

Step 3 In the Add Application area, take these actions:

- a. In the Title field, enter a brief descriptive title for the application.
 - b. The the Description field, enter a description of the application.
 - c. In the Assets field, Click the right-arrow  to the left of the device for which you want to add the application.
 - d. In the Application URL field, the URL that the Webex Social mobile app uses invoke the custom application.
 - e. For each icon size, click the **Choose File** button, and navigate and select the desired icon file.
 - f. Click **Save**.
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Updating or Removing an Application

This section explains how to remove a custom application from Cisco WebEx Social. Removing an application from Cisco WebEx Social does not remove the application and icon files from their storage locations, so you can access them later if needed.

Before you begin

- Enable the extensibility feature as described in the [“Settings” section on page 4-1](#)
- Make sure that a compatible custom application has been created and that properly sized icons for the application have been created stored in a location that can be accessed from Cisco WebEx Social. An icon must saved as a .bmp, .gif, .jpeg, or .png file. Icons must be created in these sizes:
 - Large icon—96 by 96 pixels

- Medium icon—48 by 48 pixels
- Small selected icon—30 by 30 pixels
- Small unselected icon—30 by 30 pixels

To update or remove an application, follow these steps:

Step 1 Access the Extensibility window:

- Click the down-arrow  to the right of your name in the Global Navigation bar.
- Select **Account Settings** from the drop-down menu.
- Click the right-arrow  next to **Mobile**
- Click **Extensibility** in the Mobile drawer.

The Extensibility window appears. This window shows the title and a brief description of each application that has been added to Cisco WebEx social, and the date and time that the application was uploaded or updated. To see the complete text of a long description, , hover your mouse cursor over the description.

Step 2 From the **Actions** drop-down menu next to the application that you want to update or remove, take either of these actions:

- To remove the application, select **Delete**, and then click **Delete** in the Delete Asset dialog box to confirm.
- To update the application, select **Edit**.

Step 3 If you selected Edit to update the application, update any or all of the following fields in the Edit Application area, and then click **Save**:

- In the Title field, enter a brief descriptive title for the application.
 - The the Description field, enter a description of the application.
 - In the Assets field, Click the right-arrow  to the left of the device for which you want to add the application.
 - In the Application URL field, the URL that the Webex Social mobile app uses invoke the custom application.
 - For each icon size, click the **Choose File** button, and navigate and select the desired icon file.
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