Alarms and Logs

This section includes troubleshooting topics about alarms and logs.

Log Capture Size Problems

Problem The log capture size can become too large.

Possible Cause The log capture size can become too large, especially when obtaining logs from the archives. When obtaining logs from an archive, the log capture service gets the logs for an entire day even if you have selected only part of the day. The system was designed this way because unzipping the files can be a time-consuming process and can impact the performance of your system.

Solution Your log capture size can be minimized by selecting only the activities that you are trying to troubleshoot. The log capture size can also be minimized by performing a log capture as soon as you run into any issue, so that the log capture service does not have to go into the archives to obtain the logs.