Maintenance Mode

This section includes troubleshooting topics about maintenance mode issues.

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The "Rebooting" Message Does Not Go Away After You Turn Off Maintenance Mode

Problem After turning off maintenance mode, the "rebooting" message does not go away and your browser does not redirect you to the Administration sign-in page.

Possible Cause Uncertain. This is a known issue.

Solution Manually enter your Administration site URL to reach the sign-in page.

Request to Turn Maintenance Mode On or Off is Rejected

Problem Your request to turn maintenance mode on or off is rejected.

Possible Cause You selected the **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** button too quickly.

Solution Wait a few seconds and select **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** again.

Possible Cause There is already a system-altering change taking place (for example, adding or removing high-availability).

Solution Wait 30 minutes and select **Turn On Maintenance Mode** or **Turn Off Maintenance Mode** again.