



Cisco Service Control Product Documentation Roadmap

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Important Notices

Read the following notices about accessing Cisco Service Control product software and documentation.

- For the list of documents, see the section [Cisco Service Control Documentation, page 2](#).



Note

For a list of URLs, see the section [Cisco Service Control Software Information, page 15](#).



Americas Headquarters:

Cisco Systems, Inc., 170 West Tasman Drive, San Jose, CA 95134-1706 USA

Cisco Service Control Documentation

To open a document, click the link provided.

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- [Cisco Service Control for Managing Remote Cable MSO Links Solution Guide, Release 3.8.x](#)
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- Cisco Service Control Management Suite Collection Manager:
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 - [Cisco SCE 1000 2xGBE Quick Start Guide, Release 3.0](#)

Cisco Service Control Product Documentation

To access documentation for the Cisco Service Control product, use the following procedure:

-
- Step 1** Go to the Cisco web site at <http://www.cisco.com/>.
 - Step 2** Select **Products and Services**.
 - Step 3** Select **Service Exchange** from the Products list.
 - Step 4** Select **Cisco Service Control Application for Broadband** or **SCE 2000** or **SCE 1000** from the Products list. The Products Portfolio displays with the list of new Service Control products.
-

To go to the Cisco Service Control documentation web site from the Cisco main page:

-
- Step 1** Select **Documentation** item from the Quick Links menu or enter the following URL in your web browser.
<http://www.cisco.com/web/psa/products/index.html>
 - Step 2** Select **Service Exchange** from the Products list.
 - Step 3** Select the desired **Service Control Sub-category** and **Product** from the respective lists. The relevant index page displays with the list of documentation categories for the selected product.
-

Cisco Service Control Software Information

To access the desired Cisco Service Control posted software version, click the link provided and follow this procedure.



Note

The links listed are password protected. You must have a user name and password to log in.

Once you log in, go to Downloads, Cable\Broadband Software or go directly to the following link and then log in:

<http://www.cisco.com/kobayashi/sw-center/sw-cable.shtml>

On this web page, you will find the Cisco Service Control Software area, with the following links:

- Cisco Service Control Application Suite for Broadband:
<http://www.cisco.com/cgi-bin/tablebuild.pl/scasbb>
- Cisco Service Control Subscriber Manager:
<http://www.cisco.com/cgi-bin/tablebuild.pl/scsm>
- Cisco Service Control Collection Manager:
<http://www.cisco.com/cgi-bin/tablebuild.pl/sccm>
- Cisco Service Control Operating System Software:
<http://www.cisco.com/cgi-bin/tablebuild.pl/scos>

Clicking on each of the links leads you to the relevant download area where you can choose which of the files for a specific software release you want to download.

Release Note Information

To access a list of Cisco Service Control release notes, click the following links:

- Cisco Service Control Application Suite for Broadband:
http://www.cisco.com/en/US/products/ps6135/prod_release_notes_list.html
- Cisco Service Control Subscriber Manager:
http://www.cisco.com/en/US/products/ps6152/prod_release_notes_list.html
- Cisco Service Control Collection Manager:
http://www.cisco.com/en/US/products/ps6153/prod_release_notes_list.html
- Cisco Service Control Operating System Software:
http://www.cisco.com/en/US/products/ps6134/prod_release_notes_list.html

Obtaining Documentation and Submitting a Service Request

For information on obtaining documentation, submitting a service request, and gathering additional information, see the monthly What's New in Cisco Product Documentation, which also lists all new and revised Cisco technical documentation, at:

<http://www.cisco.com/en/US/docs/general/whatsnew/whatsnew.html>

Subscribe to the What's New in Cisco Product Documentation as a Really Simple Syndication (RSS) feed and set content to be delivered directly to your desktop using a reader application. The RSS feeds are a free service and Cisco currently supports RSS Version 2.0.

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