CISCO SYSTEMS

End-of-Life Notice No. 2046

End-of-Sale and End-of-Life Announcement for the Cisco 1720 Modular Access Router

Cisco announces the end-of-life of the Cisco 1720 Modular Access Router. The Cisco 1720 Modular Access Router has been extremely successful at delivering superior performance, powerful services such as security and investment protection to small and medium businesses (SMB) and branch office customers since its release. As customers continue to transition to products like the Cisco 1721 and the Cisco 1760 modular access routers, which offer increased performance, additional memory capacity and supported services, sales for the Cisco 1720 router have steadily decreased. Therefore, the Cisco 1720 Modular Access Router is set for End-of-Sale on August 1, 2003. Customers will continue to receive support from the Cisco Technical Assistance Center (TAC) until August 1, 2008. Table 1 describes milestones, definitions, and dates for the Cisco 1720 Modular Access Router.

Customers are encouraged to migrate to the Cisco 1721 Modular Access Router, which offers higher performance, additional functionality, and increased memory capacity over the Cisco 1720 router at the same price. Table 3 provides relevant information for migrating to the Cisco 1721 Modular Access Router.

Information about this product can be found at:
http://www.cisco.com/en/US/products/hw/routers/ps221/products_data_sheet09186a00800920ec.html
or http://www.cisco.com/go/1700

Table 1: End-of-Life Milestones and Dates for the Cisco 1720 Modular Access Router

Milestone	Definition	Date
End-of-life announcement date	The document date of the end of sale and end of life of a product to the general public.	February 01, 2003
End of sale date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale.	August 01, 2003
Last shipment date	The last possible date that Cisco and/or its contract manufacturers will ship the affected product.	November 01, 2003
End of software maintenance releases date	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	August 01, 2004

End of Routine failure analysis date	The last possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	August 01, 2004
End of new service attachment date	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	August 01, 2004
End of service contract renewal date	The last date to extend or renew a service contract for the product. The extension or renewal period cannot extend beyond the last date of support.	May 01, 2008
Last date of support	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	August 01, 2008

Table 2 Product part numbers being affected

End-of-Sales Product Part Number	Product Description
CISCO1720	Cisco 1720 Modular Access Router
CISCO1720-ADSL	Cisco 1720 Modular Access Router with ADSL WIC
CISCO1720-SHDSL	Cisco 1720 Modular Access Router with SHDSL WIC

Product numbers CISCO1720-VPN-M/K8 and CISCO1720-VPN-M/K9 became EOS effective November 1, 2002. For more information please review corresponding EOS product bulletin:
http://www.cisco.com/en/US/products/hw/routers/ps221/prod_bulletin09186a0080088717.html

Product Migration Options

The recommended replacement for the Cisco 1720 Modular Access Router is the Cisco 1721 Modular Access Router (Table 3). The Cisco 1721 router is an enhanced version of the award-winning Cisco 1720 router and is designed for enterprise small branch offices and small to medium-sized businesses. The Cisco 1721 offers higher performance, additional functionality, and increased memory capacity over the Cisco 1720 router at the same price.

Table 3 Product Comparison

Feature Comparison	Cisco 1720 Modular Access Router	Cisco 1721 Modular Access Router
Routing Performance	-	+40%
DRAM (default/maximum)	32 MB/48 MB	32 MB/96 MB
Flash (default/maximum)	8 MB/16 MB	16 MB/16 MB
IEEE 802.1Q VLAN Routing	No	Yes
Encryption Module LED	No	Yes

For additional information, please refer to the Cisco 1700 Series Access Routers data sheet at:
http://www.cisco.com/en/US/products/hw/routers/ps221/products_data_sheet09186a00800920ec.html

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Additional Information

For more information about Cisco products, please contact your Cisco account manager and/or Cisco Channel Partner.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/prod_end_of_life.html

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